

# 2015 COMMUNITY SURVEY RESULTS



*The Town of*  
**SNOWMASS** *Village*



**RRC**  
ASSOCIATES<sup>SM</sup>

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# INTRODUCTION & METHODOLOGY

# Introduction

The Snowmass Community Survey was fielded between June 17 and July 7, 2015. The survey was designed to replicate and update community opinion surveys that the Town had conducted previously in 2013 and 2007. Questions were formulated following discussions with local representatives including the Town Council and staff. Several questions asked on past surveys were also retained for comparability. The input, review and survey testing by local representatives helped to insure that the survey addressed current issues using language and question formats that would provide maximum information to decision makers.

# Survey Methods

The primary method of distributing the survey was via emails inviting persons to respond via an on-line survey. This group of responses is termed the “Invitation Sample” (or the “Email Link”). The email invitation list was compiled from the Town’s master email list, along with its business license list and workforce housing resident list. The combined list had approximately 4,758 emails of individuals and businesses. Accounting for bounce backs (69), a total of 4,689 email invitations were sent out with a link to the 2015 survey. The initial emailing was followed by two additional reminder emails to persons that had not responded to the first request.

# Survey Methods

Immediately following the email invitation, postcards were sent to all known households in Snowmass Village; a total of 1,728 addresses were contacted using a postal mailing list provided by the Town. This postcard requested participation in the survey by anyone that had not received the email survey invitation in the prior week. The mailed cards provided a different address from that presented in the emailed invite, and it has been termed the “Open Link” (or the “Main Link”) version of the survey in the subsequent analysis. This invitation was then repeated using press releases, advertisements and radio spots to encourage the broadest possible participation in the survey. Additionally, a paper version of the survey was made available upon request.

# Survey Methods

The combined outreach efforts resulted in 1,098 completed or partially completed surveys, of which approximately 959 completed most survey questions. The response rate to the email invitation was approximately 14% (661 survey completes from the 4,689 emails successfully sent out). Additionally, there were approximately 298 completed surveys from the Open Link invitation. The estimate on the total response rate from the community is 23.5%

# Demographic Representativeness of Survey Respondents

The consultant team compared the demographics of survey respondents (particularly housing tenure and age, specifically for full-time residents of the Town) to the known demographic profile of residents who consider the Town to be their primary residence (per the 2010 Decennial Census). Overall, it was found that full-time resident respondents match the profile of all residents very closely on housing tenure, and moderately closely on age, as illustrated in **Table 1** to follow. With regards to housing tenure, 59 percent of survey respondents identified themselves as living in owner-occupied housing (identical to the 2010 Census), while 41 percent identified themselves as being in rental or “other” housing (vs. 41 percent rental housing per the 2010 Census). With regards to age, survey respondents skewed slightly older relative to all Town adult residents, with a somewhat low share of survey respondents aged 18-24, and 25-34, and a somewhat high share aged 45 and above – although the aggregate variances within most age cohorts were quite modest.

# Demographic Representativeness of Survey Respondents

**Table 1**

**Demographic Comparisons of Town of Snowmass Village Primary Residents: 2015 Community Survey (Full-Time Residents Only) vs. 2010 Census (Primary Residents)**

		2015 TOSV Community Survey (full-time residents only)	2010 Census: TOSV primary residents	Community survey (FT residents only) minus 2010 Census
<b>Housing Tenure</b> (% of population by tenure)	Own	59.0%	58.8%	0.2%
	Rent	34.5%	41.2%	-0.2%
	Other	6.6%	n/a	
	Total	100.0%	100.0%	0.0%
<b>Age (age 18+ only)</b>	18 - 24	3.0%	7.3%	-4.4%
	25 - 34	18.4%	20.9%	-2.5%
	35 - 44	19.1%	19.6%	-0.5%
	45 - 54	22.7%	19.3%	3.4%
	55 - 64	20.7%	18.9%	1.7%
	65 - 74	14.8%	9.3%	5.5%
	75 or older	1.4%	4.6%	-3.2%
	Total	100.0%	100.0%	0.0%

# Demographic Representativeness of Survey Respondents

The consultant team considered reweighting full-time resident respondents to more closely match the age distribution of all primary residents, but decided against doing so in part because the age differences between the survey respondents and actual population were relatively modest, the alignment by housing tenure was very high, and reweighting on small sample segments can introduce unwanted distortions in the results. Additionally, it is important to note that the full Snowmass Community Survey encompassed not only primary residents, but also second homeowners and non-resident business owners and employees, groups for whom independent demographic information is unavailable for benchmarking and potential reweighting. Additionally, use of unweighted data permits more direct comparisons to the survey results reported in 2013, when the data was also kept unweighted. For all these reasons, the consultant team has used unweighted data in reporting the 2015 survey results.

# Comparing & Combining the Responses from the Invitation & Open Link Versions of the Survey

An important methodological consideration in analyzing the 2015 results was the decision on how to treat the Email Invitation Results relative to the Open Link Results. As noted above, there were approximately 661 Email Invitation responses and 298 Open Link survey completions. The consultant team compared the results from the two versions of the survey found they were very similar. The consultant team thus elected to combine the responses from the two versions, in order to maximize the sample size for analysis, make full use of the available data, and conduct more precise statistical crosstabulations. However, it should be noted that tables comparing the results from both versions of the survey have been provided to the Town of Snowmass Village under separate cover, in the event there is desire to further examine each sample group separately.

# Comparing & Combining the Responses from the Invitation & Open Link Versions of the Survey

For the combined sample size of 959 Email Invitation and Open Link survey responses, it is estimated that, at a 95 percent level of confidence, actual opinions within the overall community are within a maximum of +/-2.8 percentage points of the reported response on any given question, as a result of random sampling error.

# Demographic Questions

The survey contained a small number of questions that provide background (demographic) information about respondents, such as full-time vs. part-time resident status, housing tenure, age, and area of residence within Snowmass Village. Some of these questions have been used to segment (or “crosstabulate”) the results on a number of survey questions for additional insight, and further crosstabulations are feasible and can be provided to the Town as requested.

# EXECUTIVE SUMMARY

# Key Findings

- Residents are generally **slightly more satisfied** with the Snowmass community than they were in 2013, with ratings for various items and departments improving
- 2015 ratings of sense of community have **improved notably** compared to 2013
- Respondents indicated that **economic factors** should be addressed above other concerns, including:
  - Economic development and vitality
  - Affordable housing
  - Infrastructure

# Key Findings

- Most respondents **do not feel well informed** on issues facing the Town, indicating an area for future improvement
- To improve community engagement and the degree to which residents feel informed, respondents were willing to participate in various methods, including a variety of **social settings**:
  - Meetings with Council members
  - Discussion forums
  - Special events/social gatherings
- When asked if they felt their voice was being heard, most respondents said they **didn't know**
- In related findings about communications and information sources, **newspapers are most used**, followed by the town website, posters, and social media. Not surprisingly, these results vary sharply by respondent age.

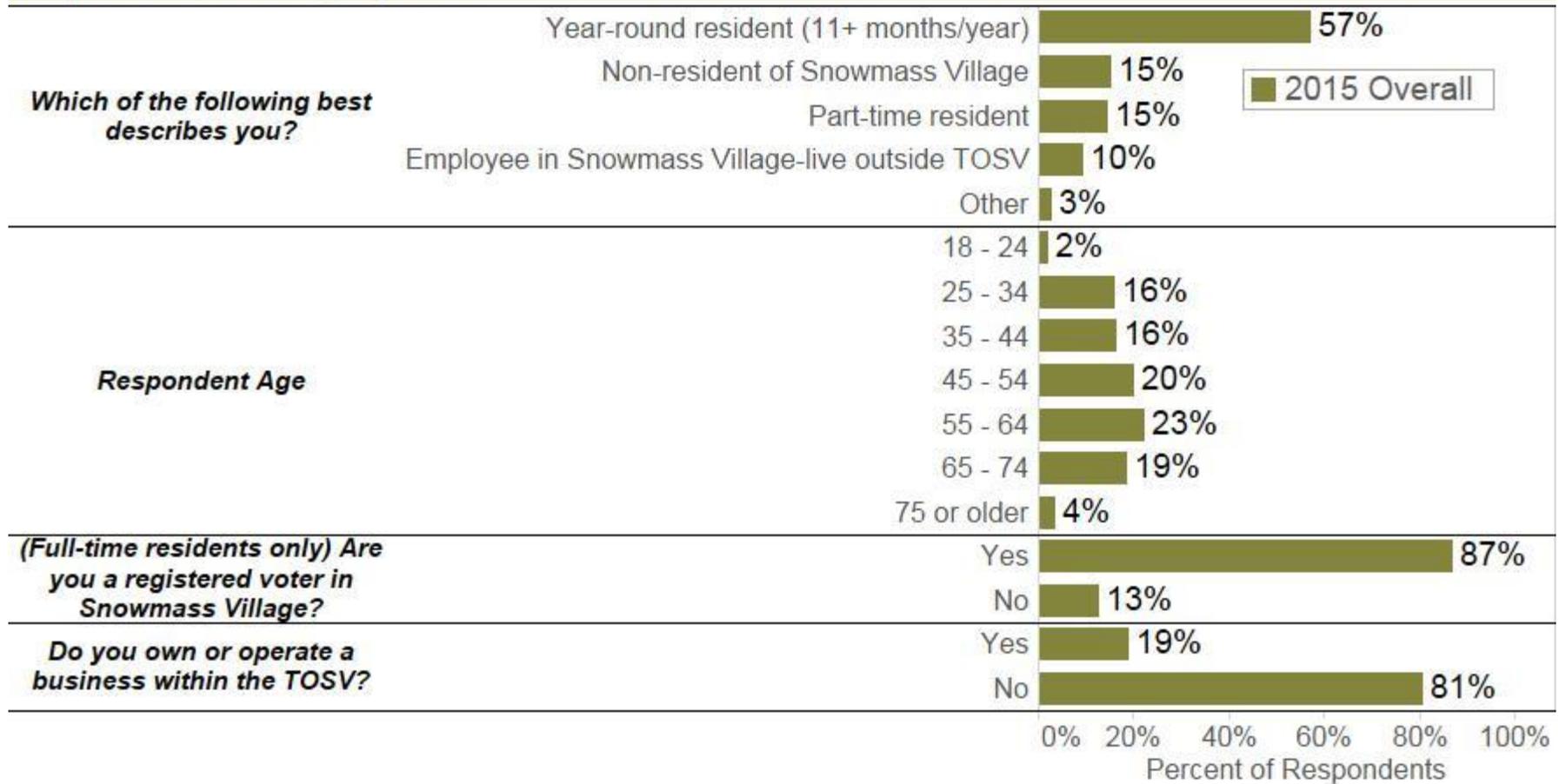
# Key Findings

- Town department ratings are generally **stable or slightly above** 2013 ratings
- Three-quarters of respondents utilize the **Village Shuttle**
- The survey shows **differences in the use of transportation** services by respondent age group. For example, respondents under age 35 are much more likely to report they use the Village Shuttle (92%) than those 65 or older (66%)
- Compared to 2013, an **increased number** of respondents are **interested in Town housing**
- Residents currently living in Town rental housing are **relatively satisfied** with the services they receive
  - However, ratings dipped this year compared to 2013

# DEMOGRAPHICS

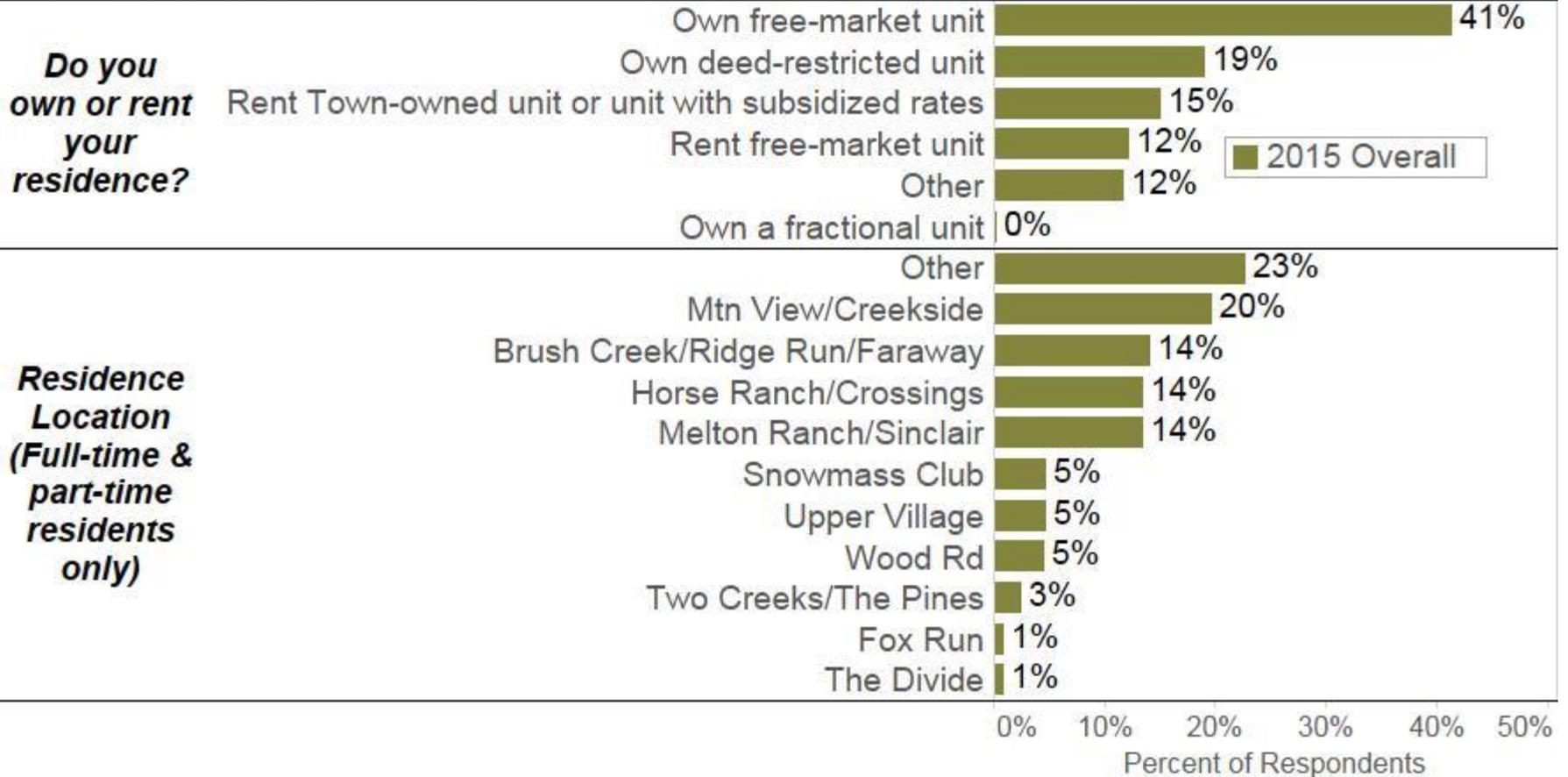
# Demographics

## Respondent Demographics



# Residential Characteristics

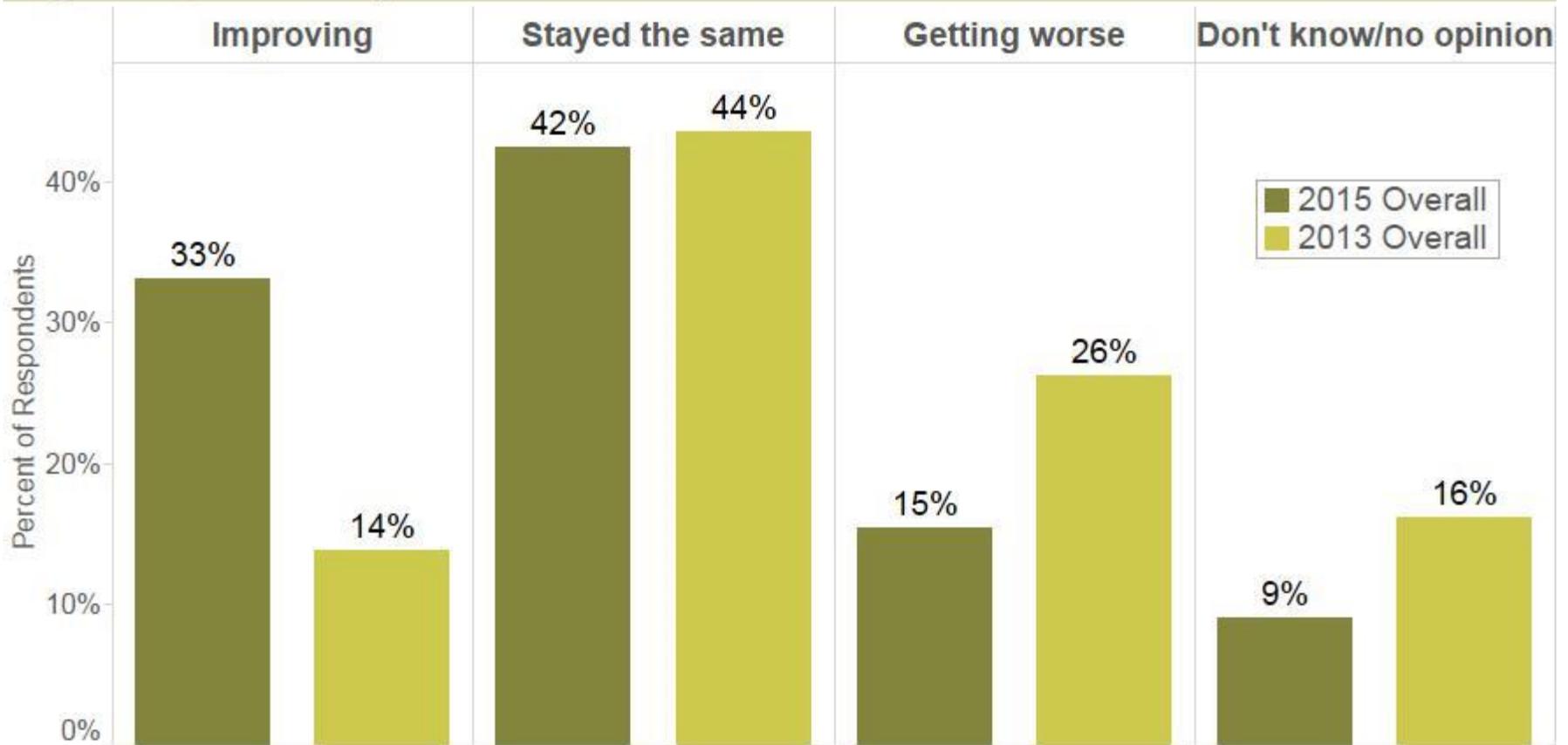
## Residential Characteristics



# GENERAL SATISFACTION WITH TOWN

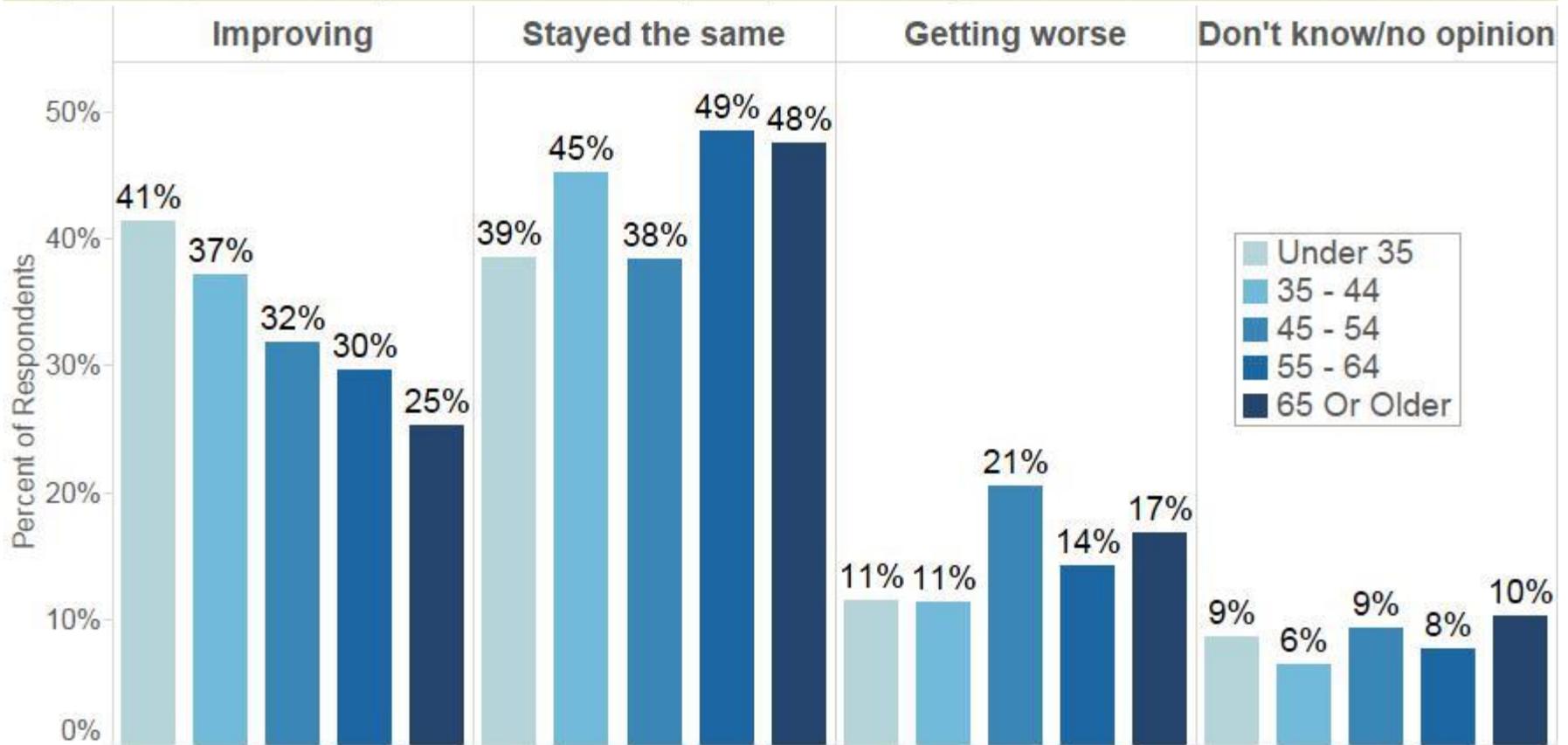
# Sense of Community

Overall, do you feel that the sense of community in Snowmass Village is improving, getting worse, or has stayed the same?



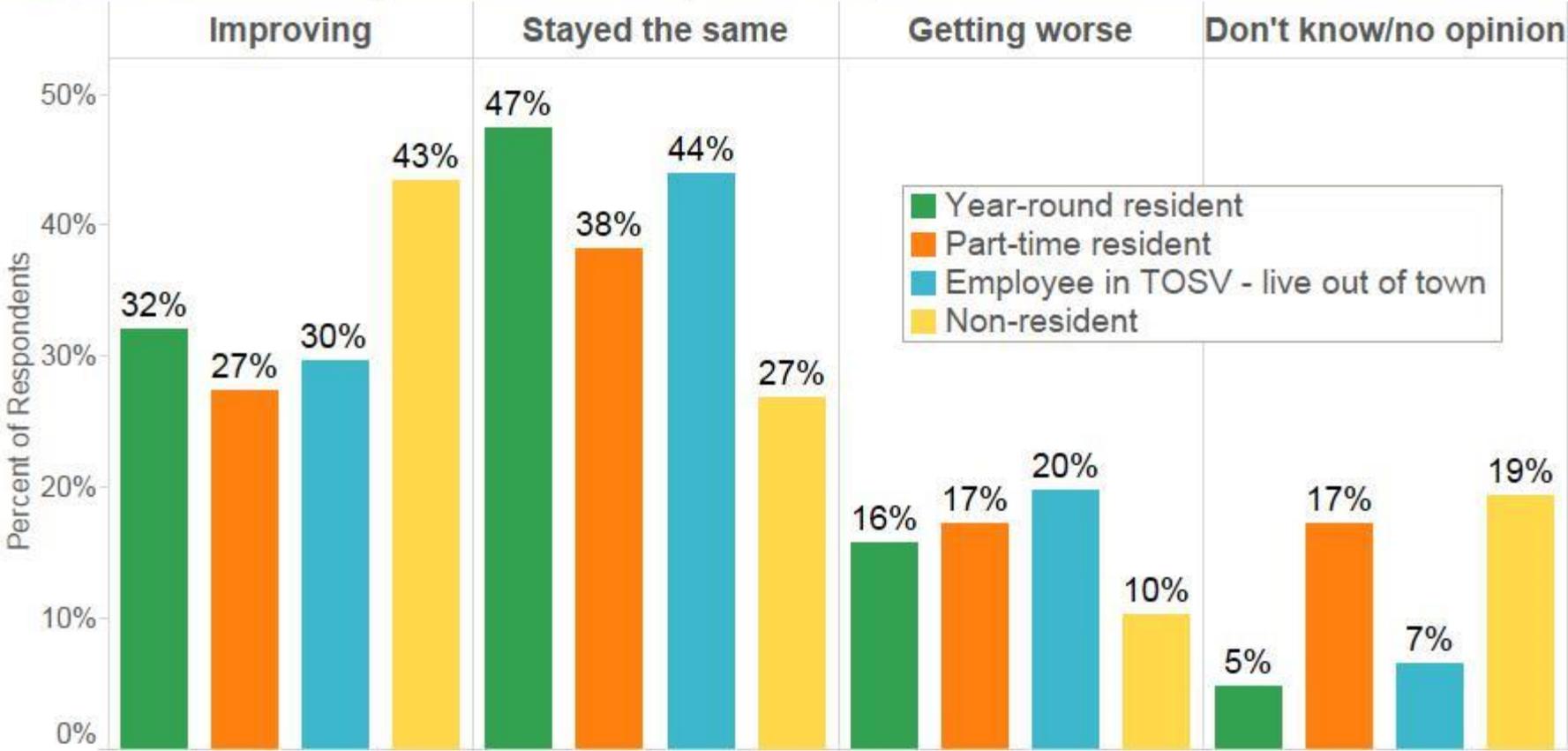
# Sense of Community – by Age

Overall, do you feel that the sense of community in Snowmass Village is improving, getting worse, or has stayed the same? - by Respondent Age

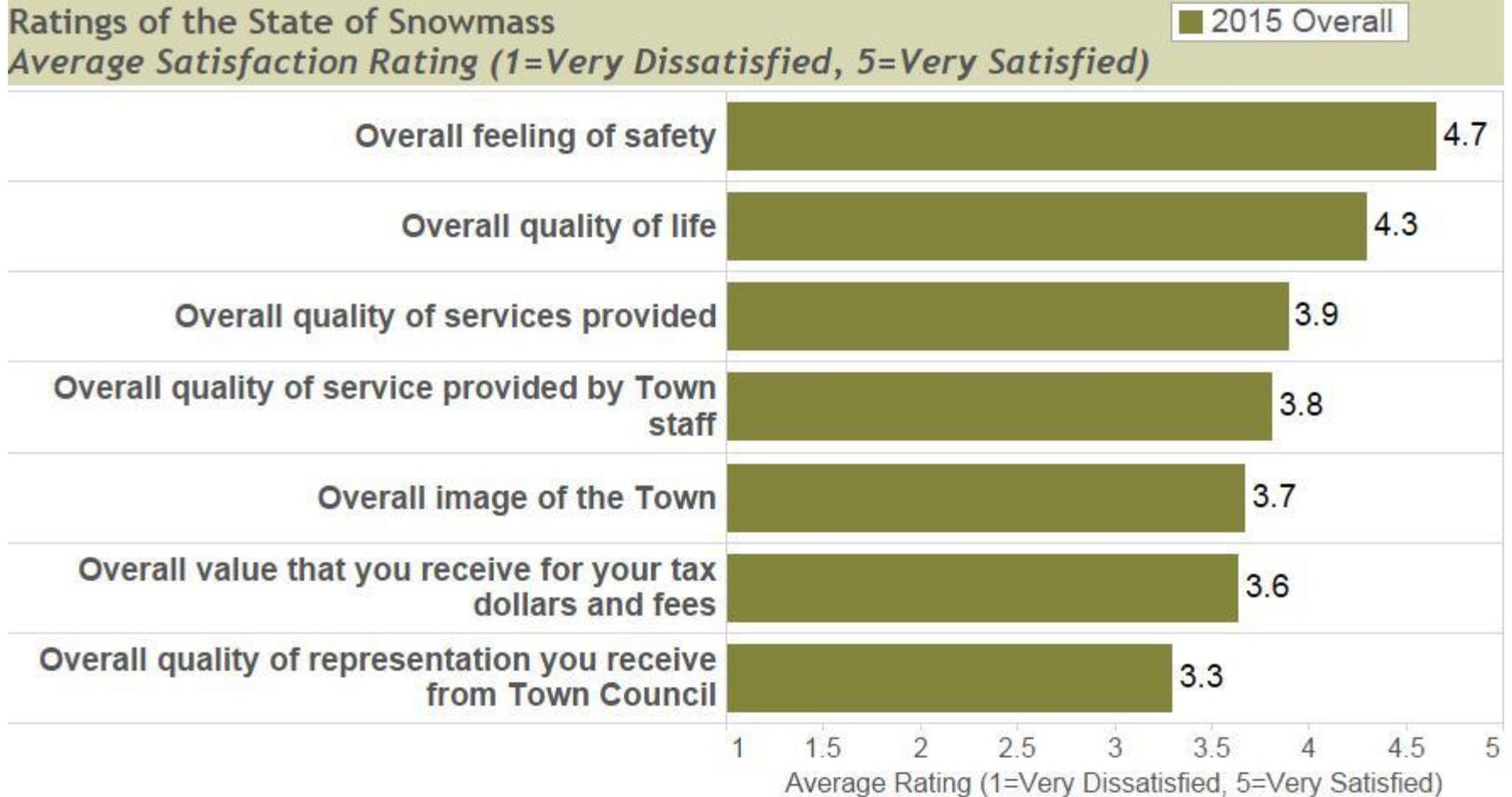


# Sense of Community – by Residency

Overall, do you feel that the sense of community in Snowmass Village is improving, getting worse, or has stayed the same? - by Residency Status

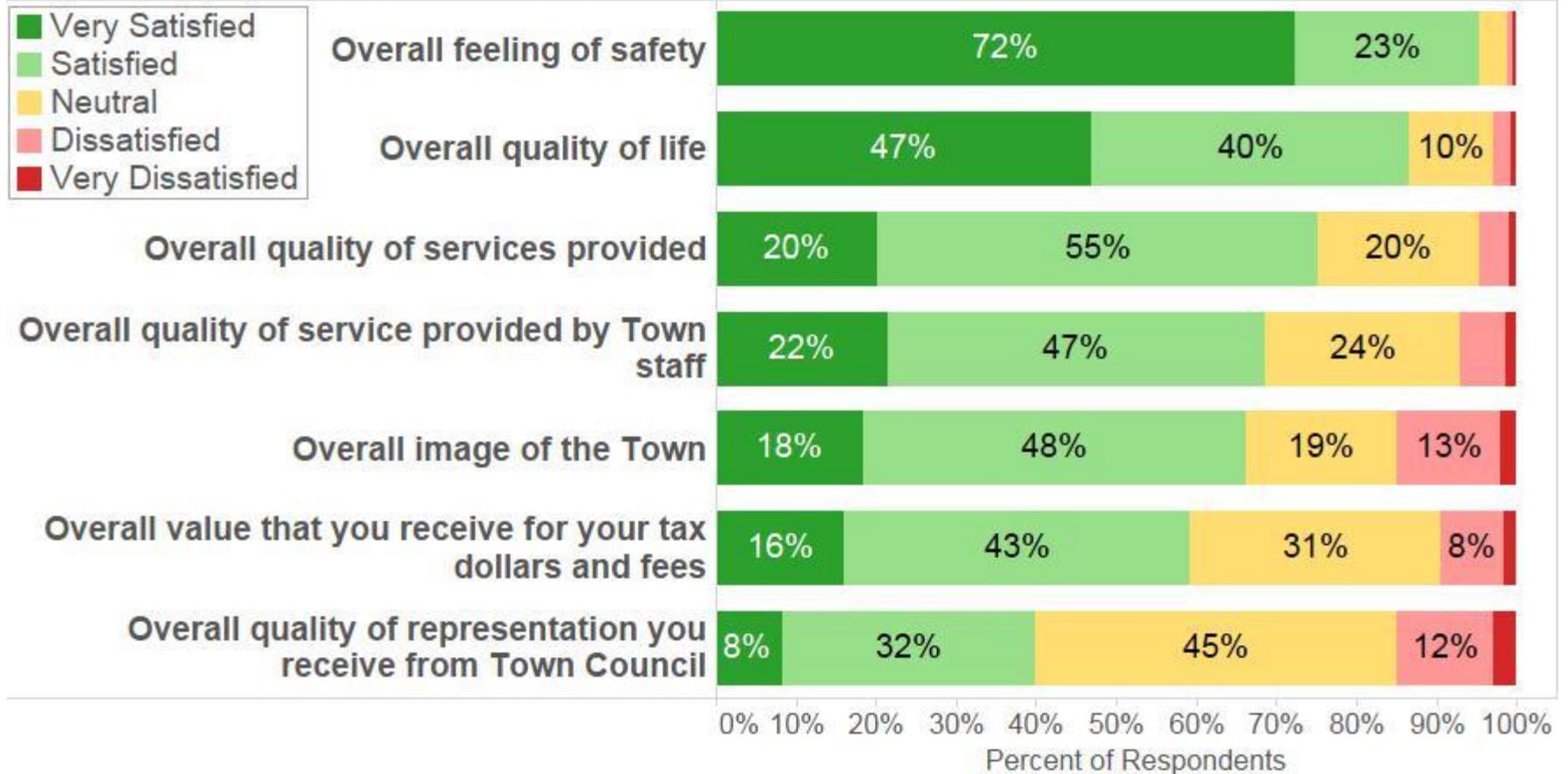


# State of Snowmass



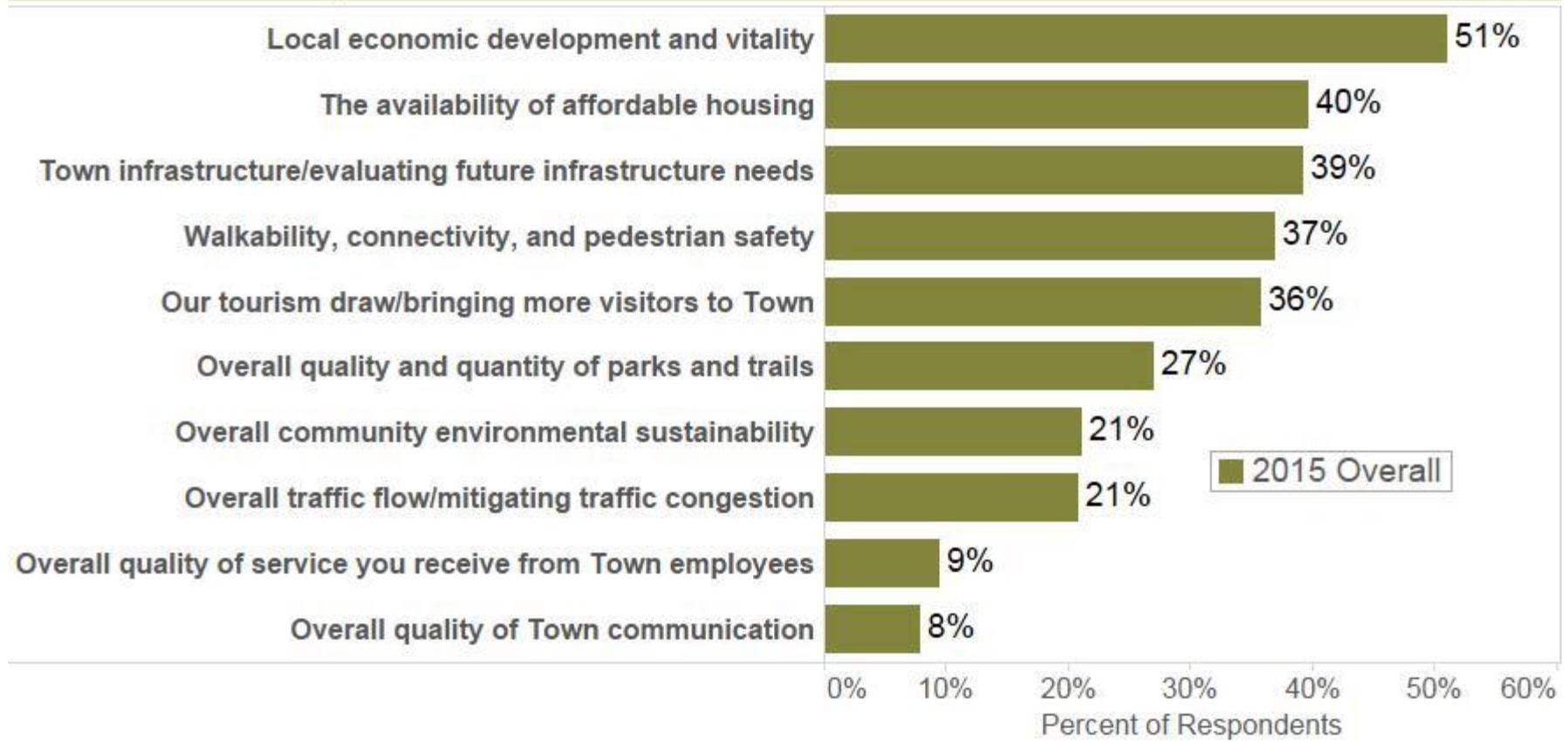
# State of Snowmass

## 2015 Ratings of the State of Snowmass



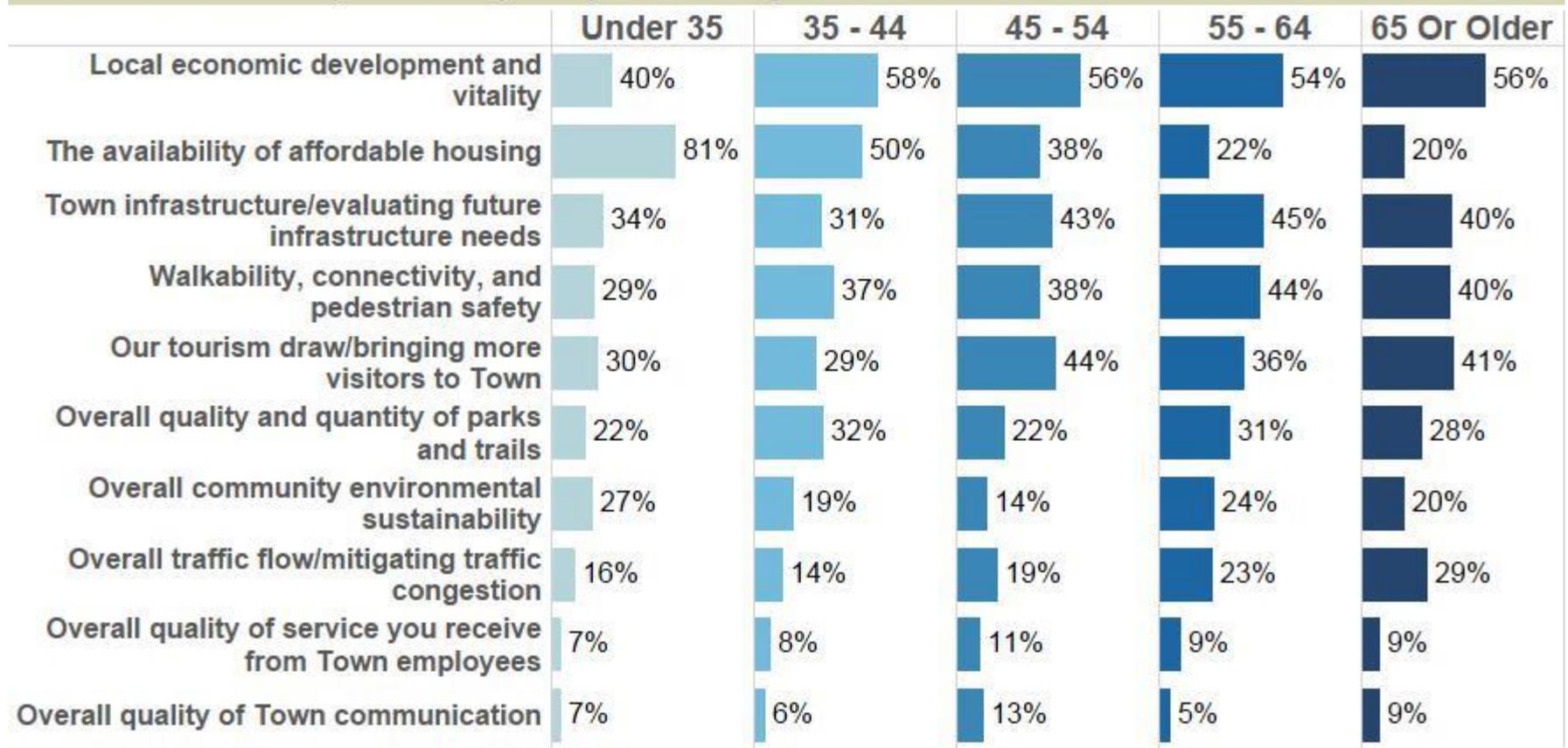
# Areas of Emphasis

Which three items do you think should receive the most emphasis from Town leaders over the next two years?



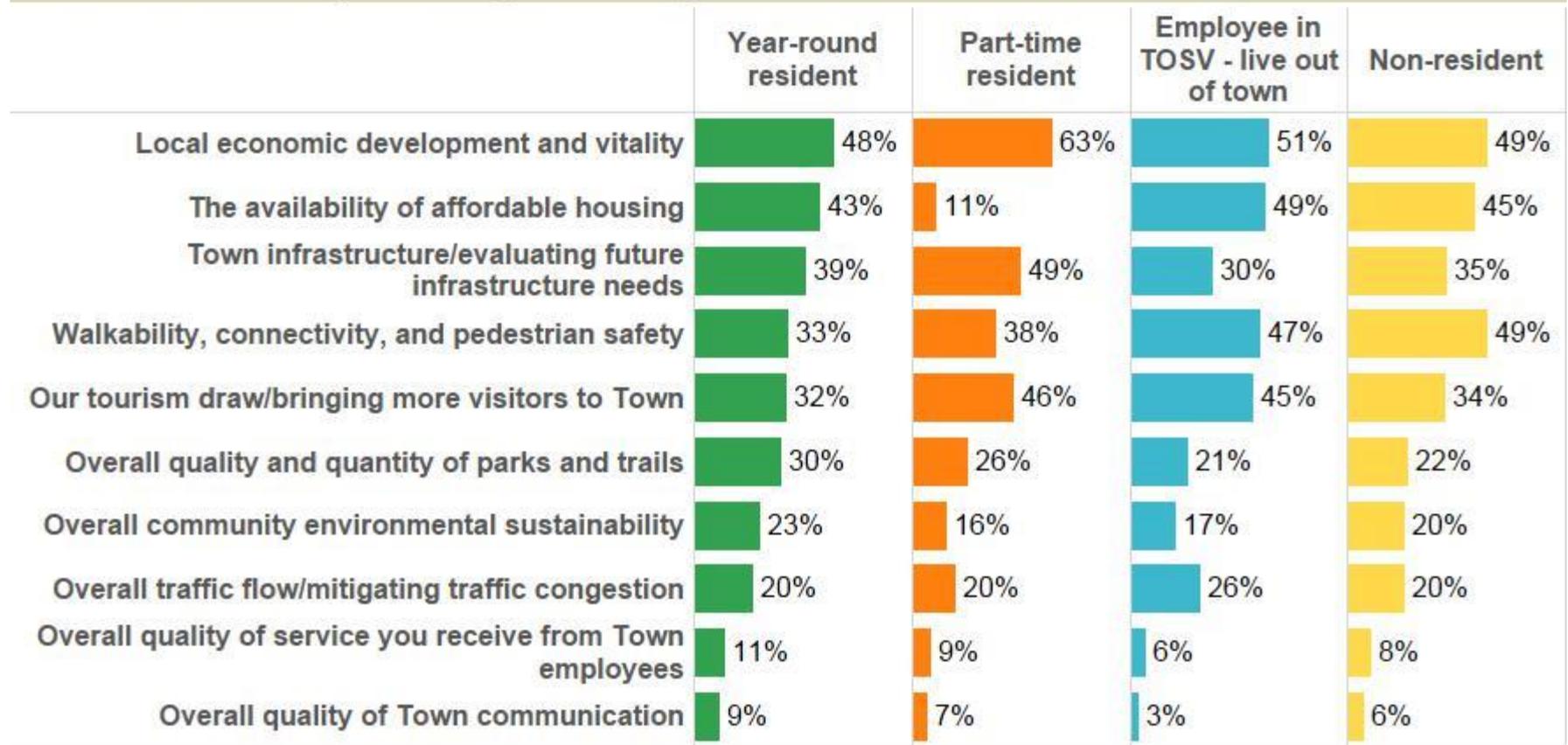
# Areas of Emphasis – by Age

Which three items do you think should receive the most emphasis from Town leaders over the next two years? - by Respondent Age



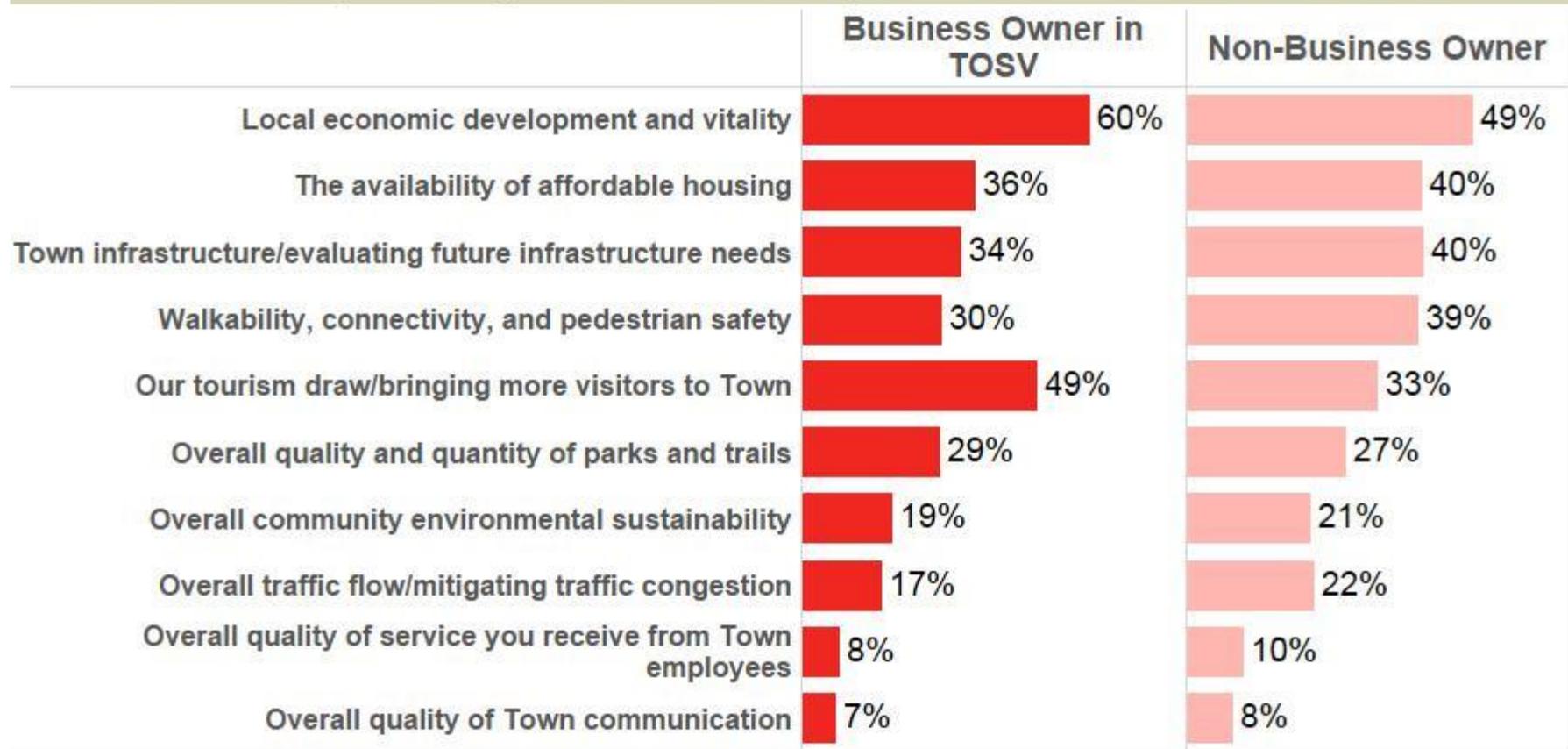
# Areas of Emphasis – by Residency

Which three items do you think should receive the most emphasis from Town leaders over the next two years? - by Residency Status



# Areas of Emphasis – by Employment

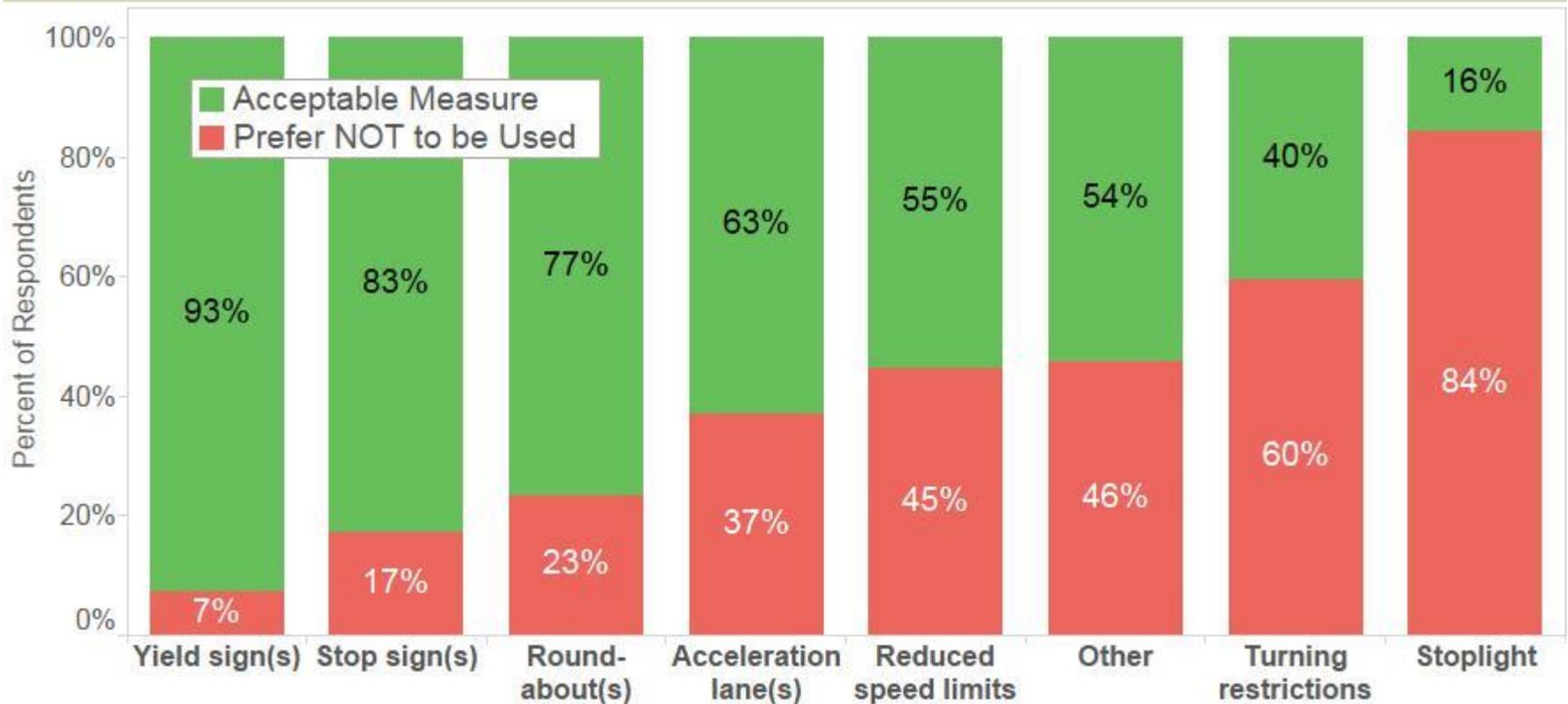
Which three items do you think should receive the most emphasis from Town leaders over the next two years? - by Business Ownership



# Traffic Calming Measures

## Opinions on Traffic Calming Measures

Percent Responding "Acceptable Measure" vs. Percent Responding "Prefer NOT to be Used"

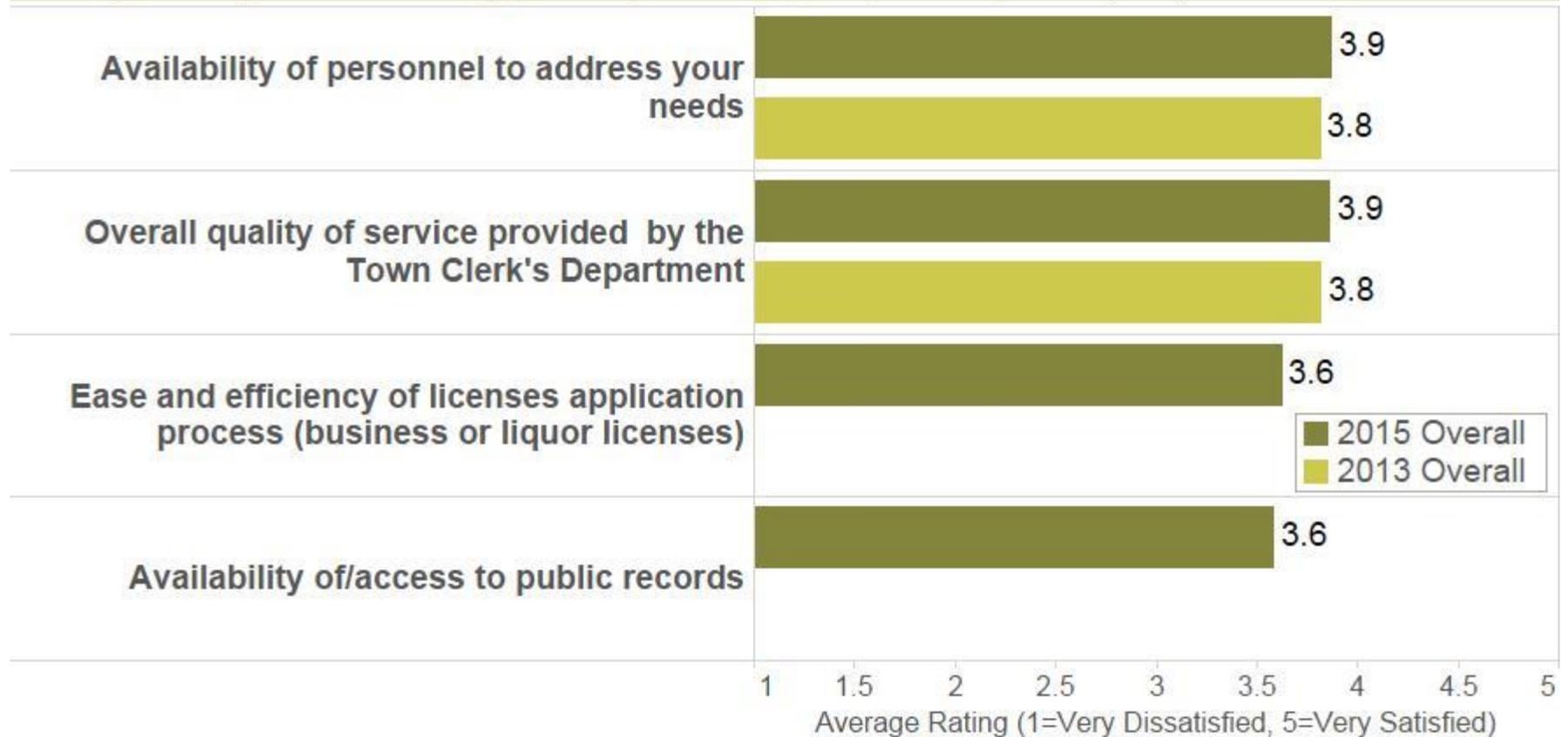


# **RATINGS OF TOWN DEPARTMENTS, SERVICES, & EVENTS**

# Town Administration Ratings

## Ratings of the Town Administration

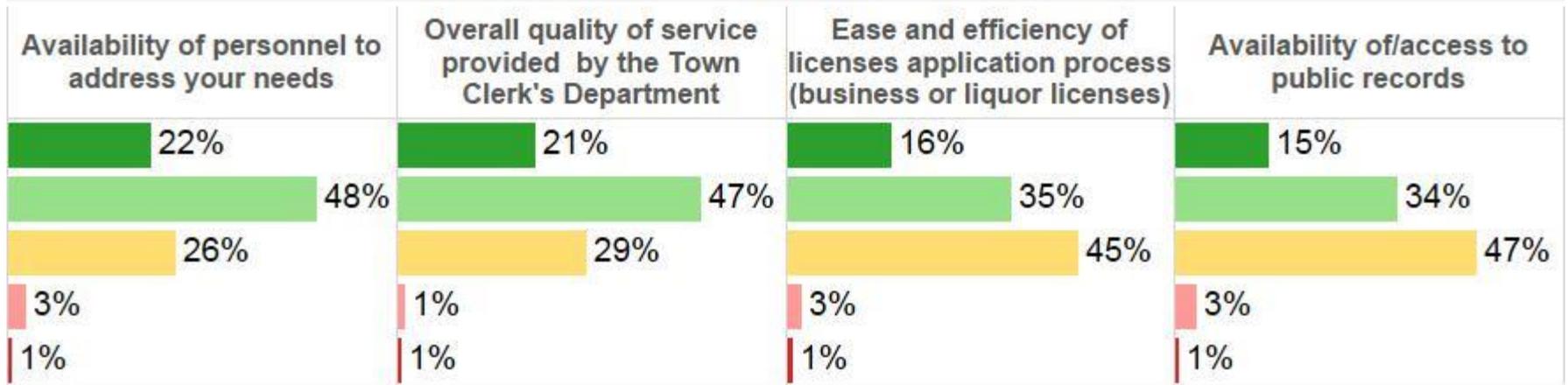
Average Satisfaction Rating (1=Very Dissatisfied, 5=Very Satisfied)



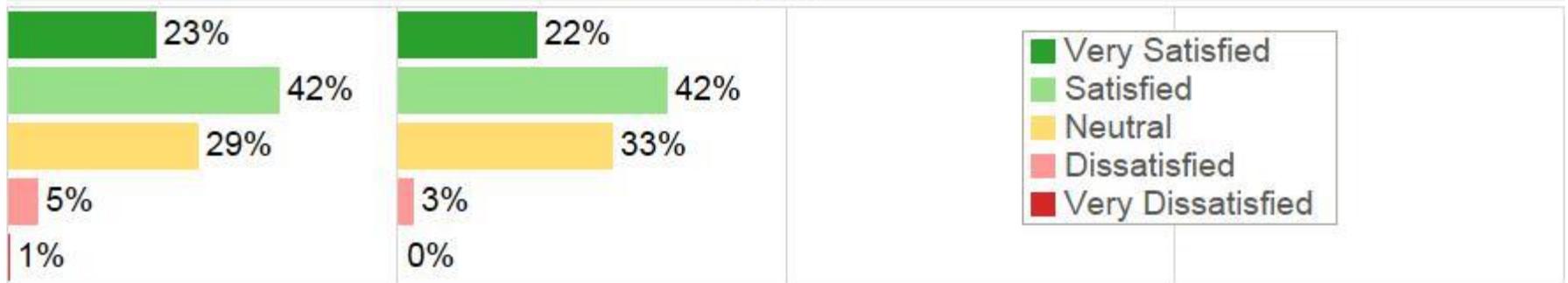
# Town Administration Ratings

## Ratings of the Town Administration

### 2015



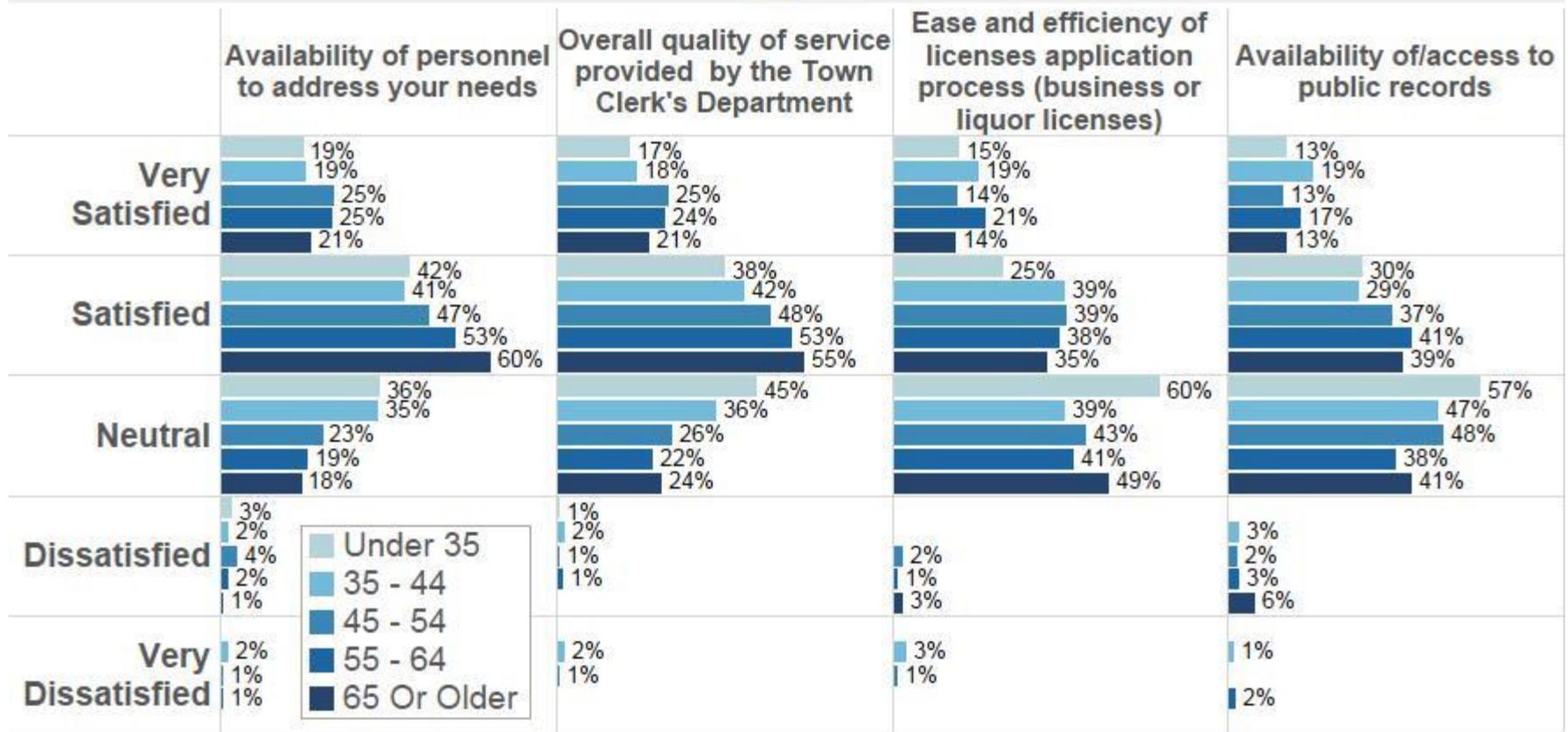
### 2013



# Town Administration Ratings – by Age

## Ratings of the Town Administration - by Respondent Age

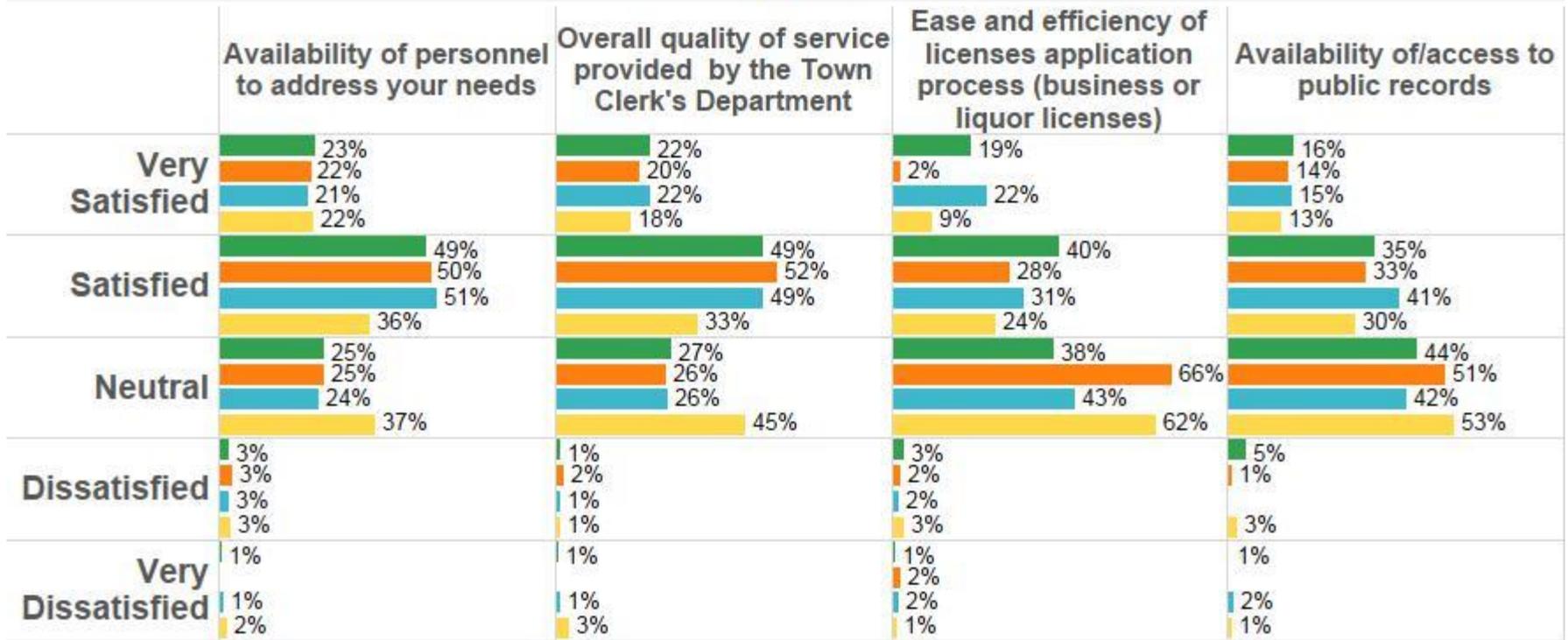
2015



# Town Administration Ratings – by Residency

## Ratings of the Town Administration - by Residency Status

2015

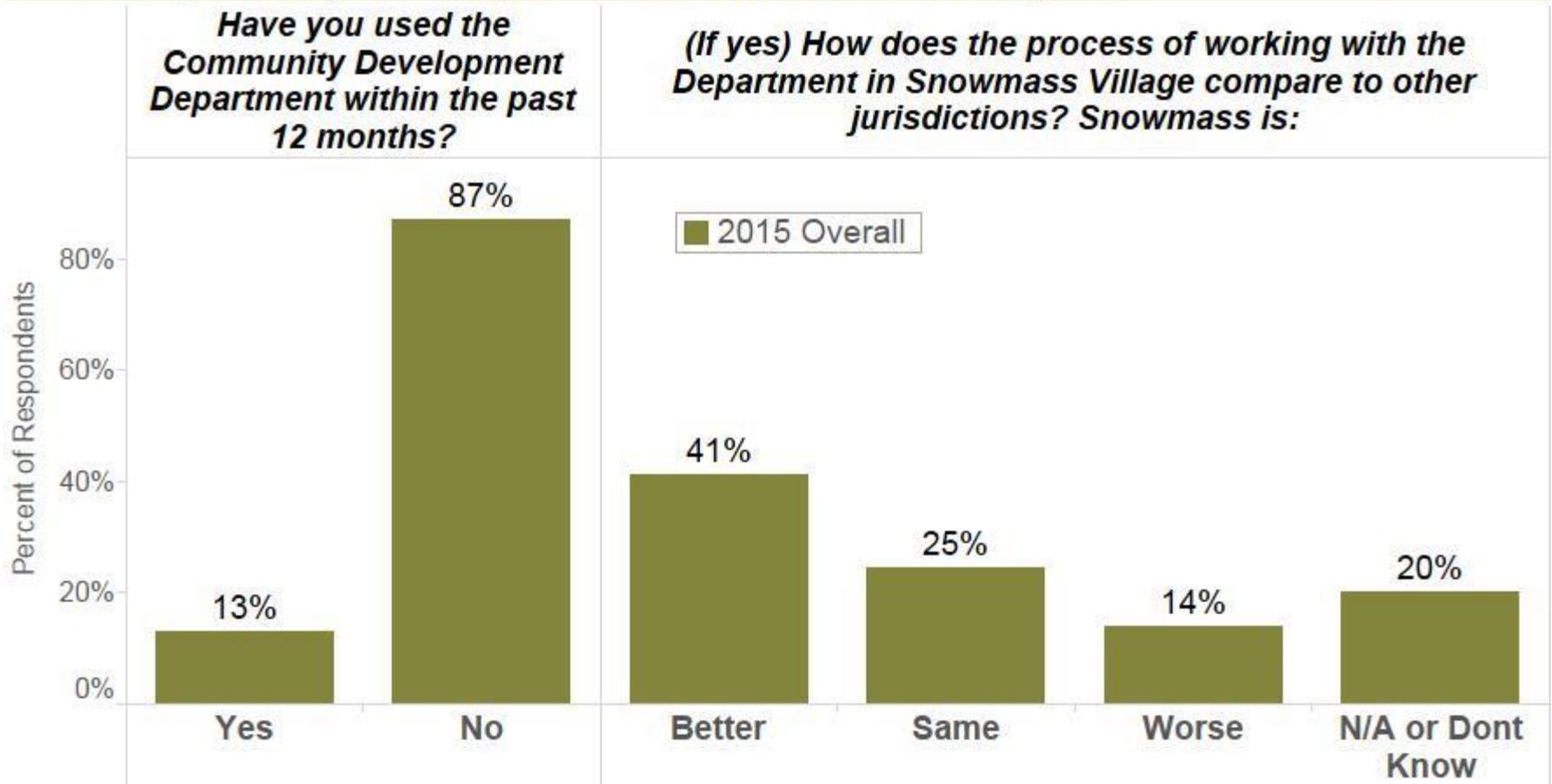


■ Year-round resident  
■ Part-time resident

■ Employee in TOSV - live out of town  
■ Non-resident

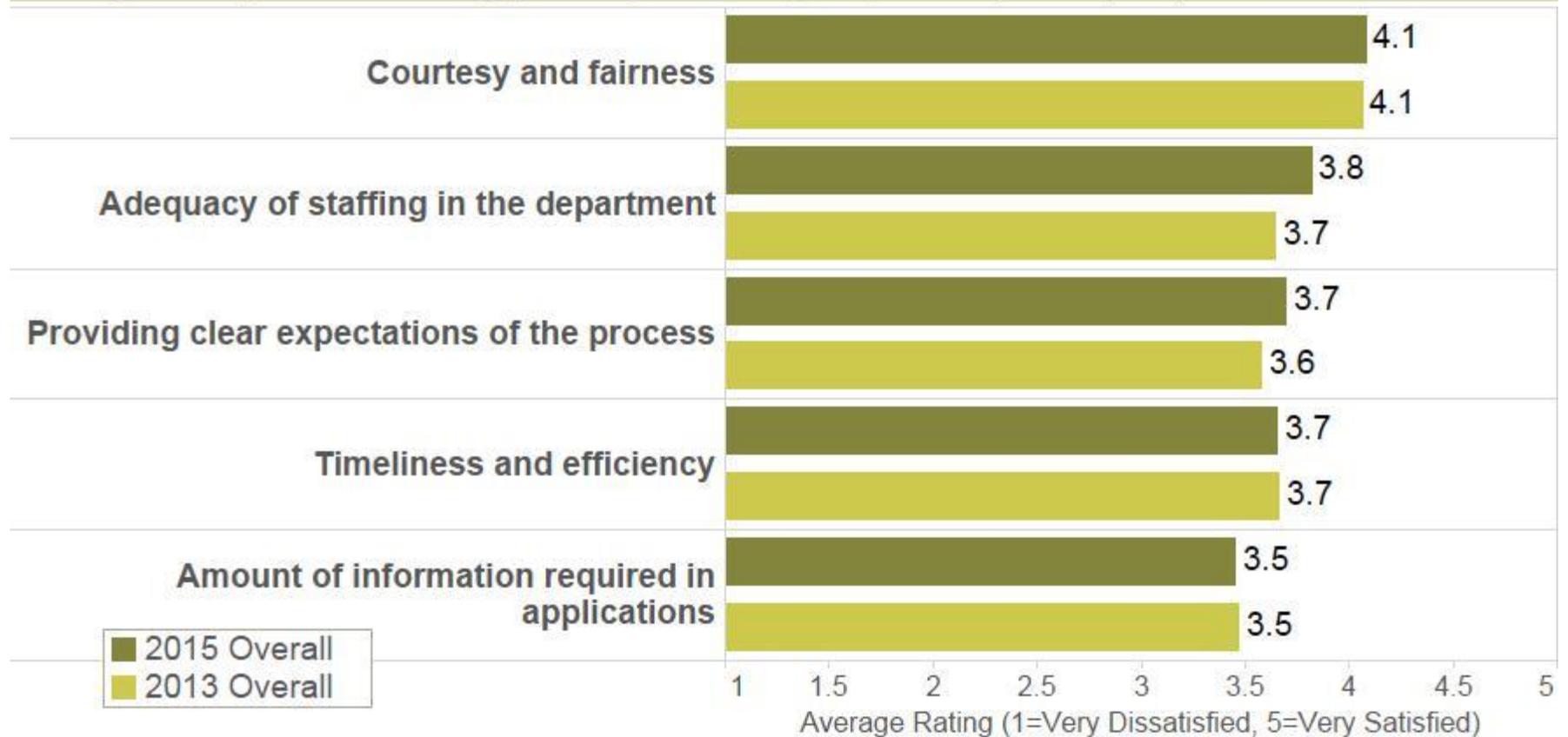
# Community Development

## Community Development Department Interaction and Perceptions

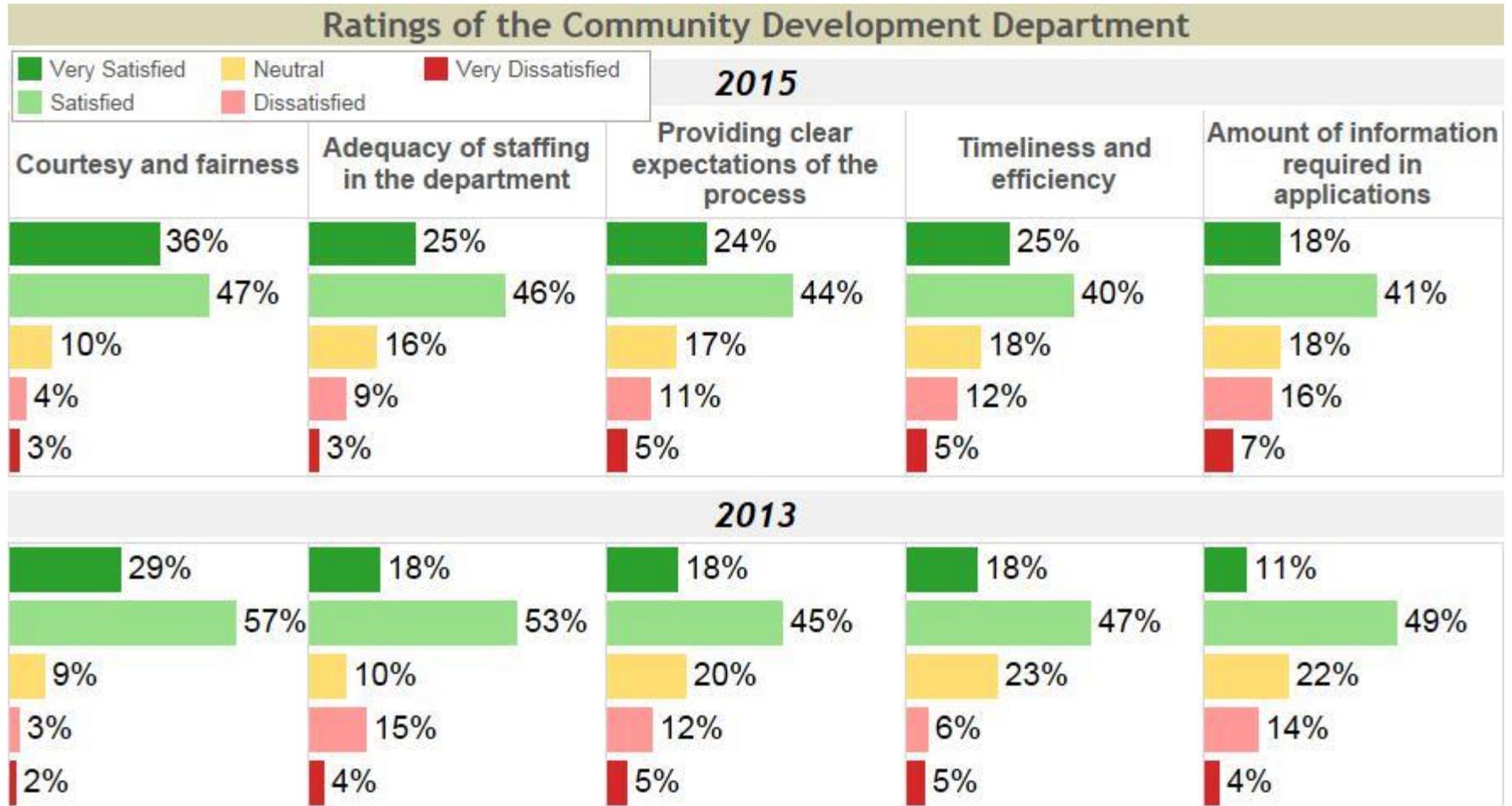


# Community Development Ratings

Ratings of the Community Development Department (If Used in Past 12 Months)  
 Average Satisfaction Rating (1=Very Dissatisfied, 5=Very Satisfied)



# Community Development Ratings



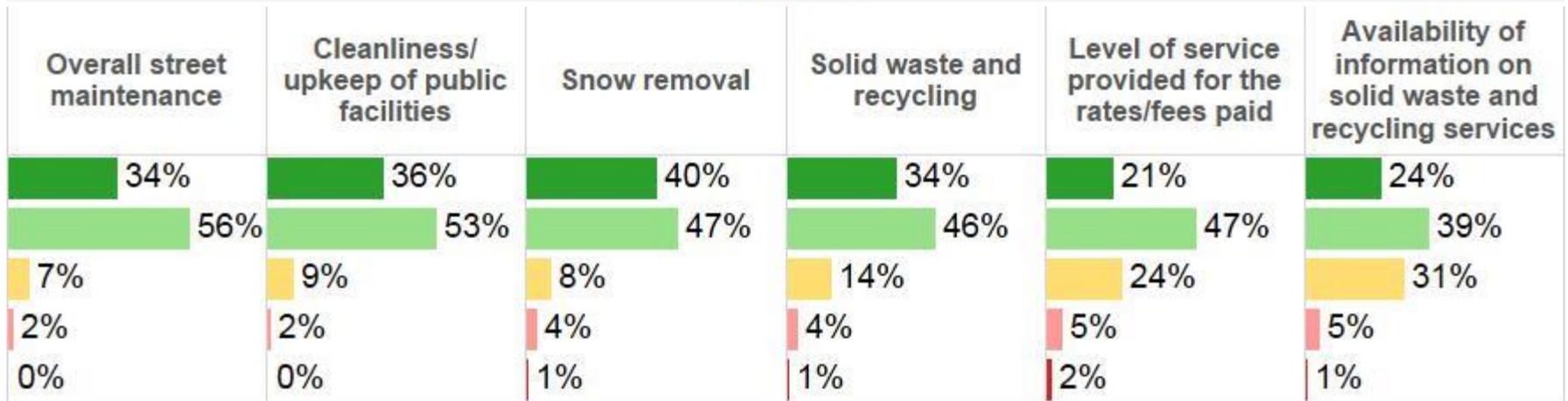
# Public Works Ratings



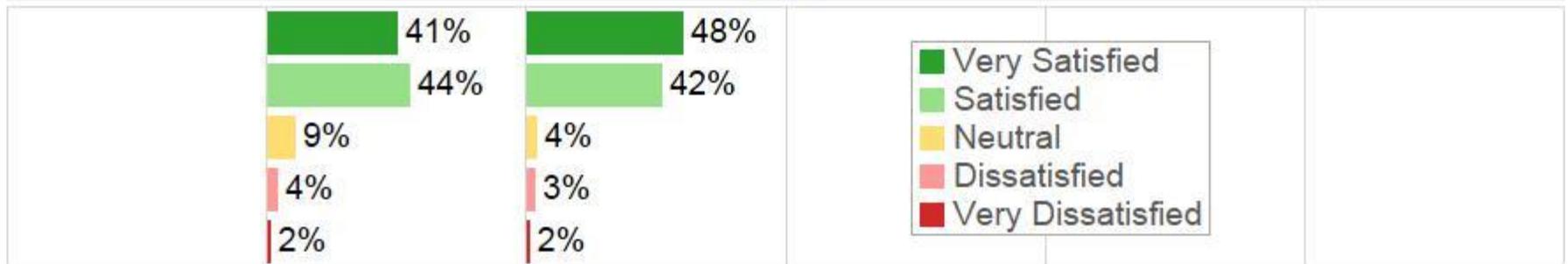
# Public Works Ratings

## Ratings of Public Works Services

2015

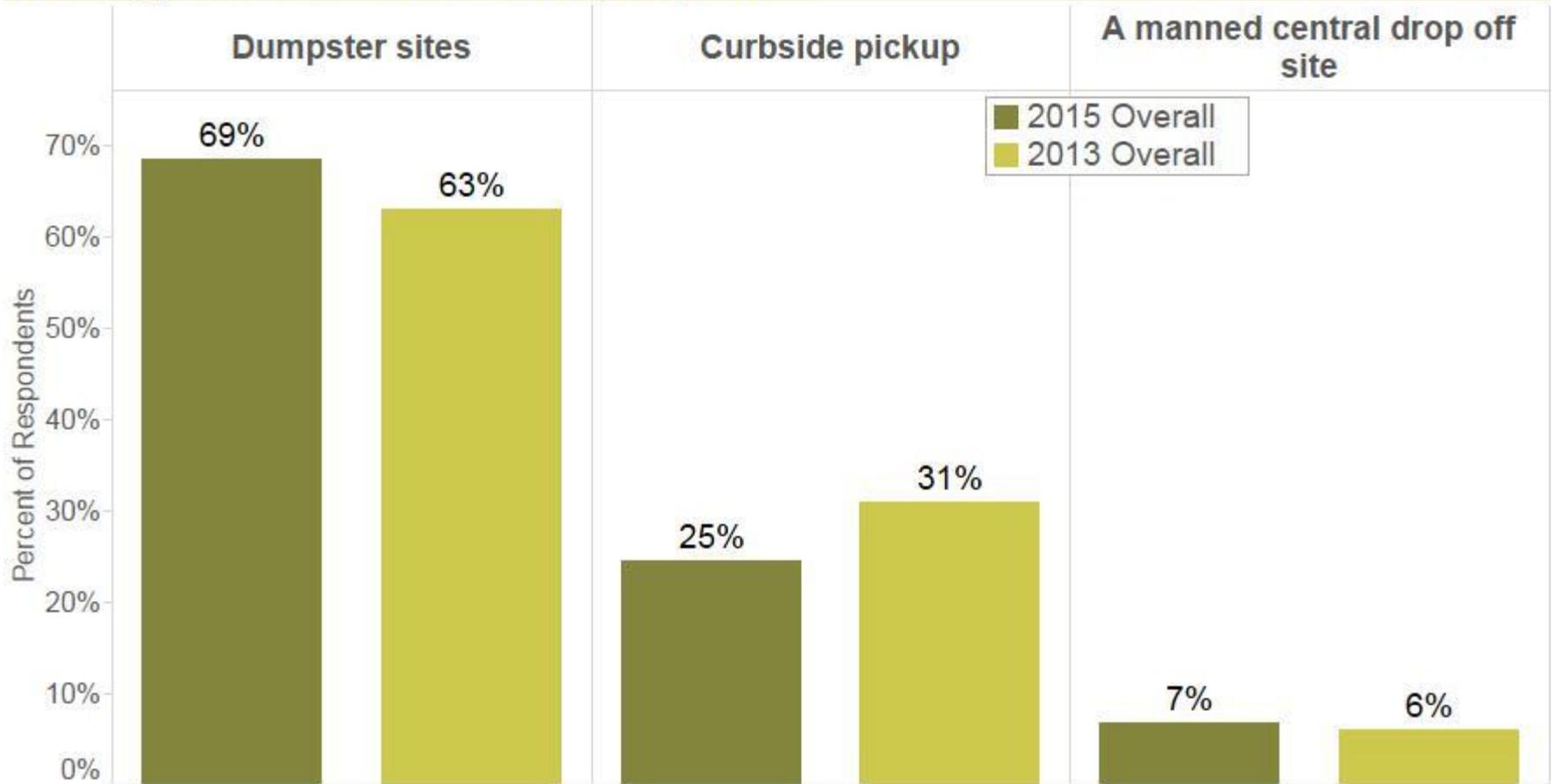


2013

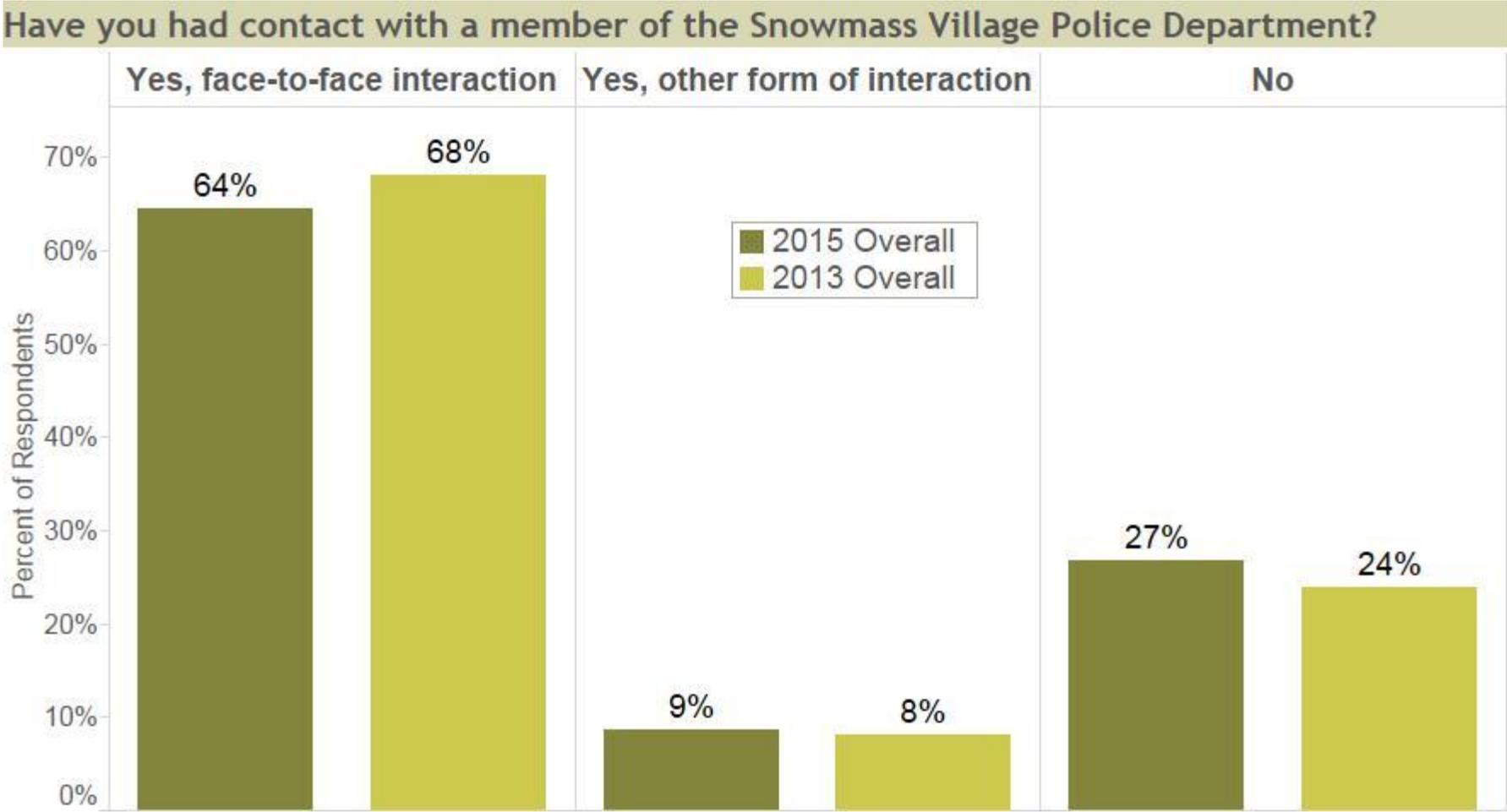


# Trash Service

Which type of trash service would you prefer?



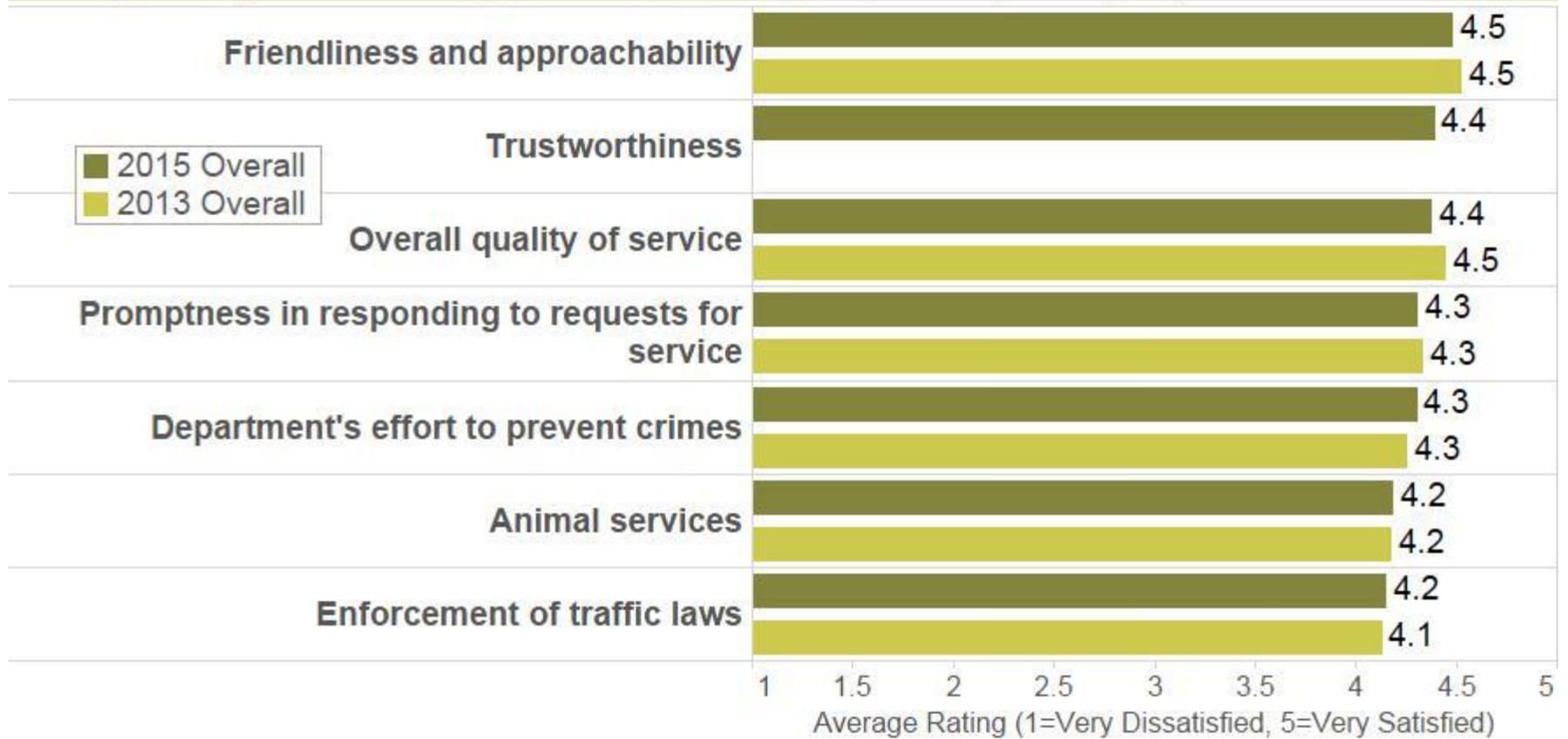
# Police Interaction



# Police Ratings

## Ratings of Police Services

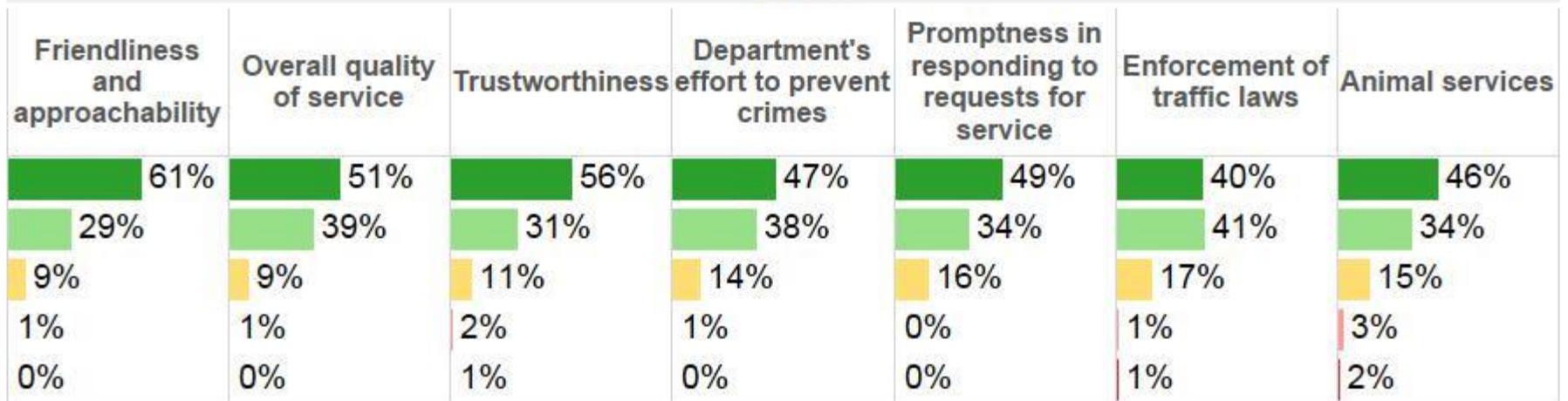
Average Satisfaction Rating (1=Very Dissatisfied, 5=Very Satisfied)



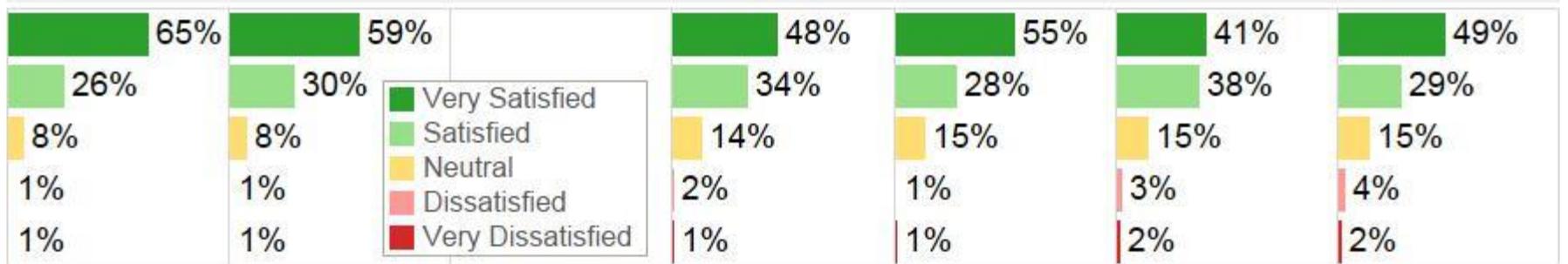
# Police Ratings

## Ratings of Police Services

### 2015

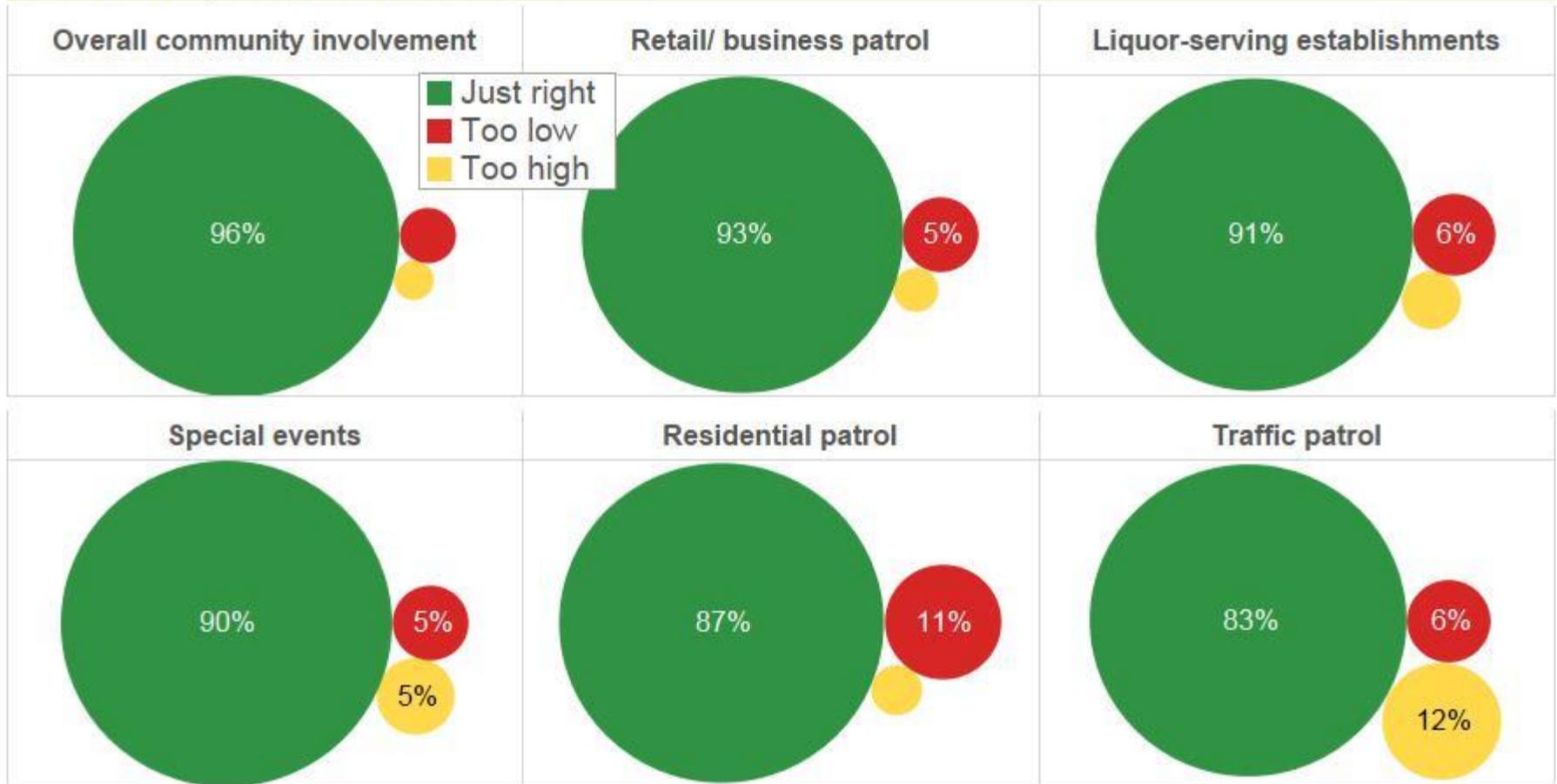


### 2013



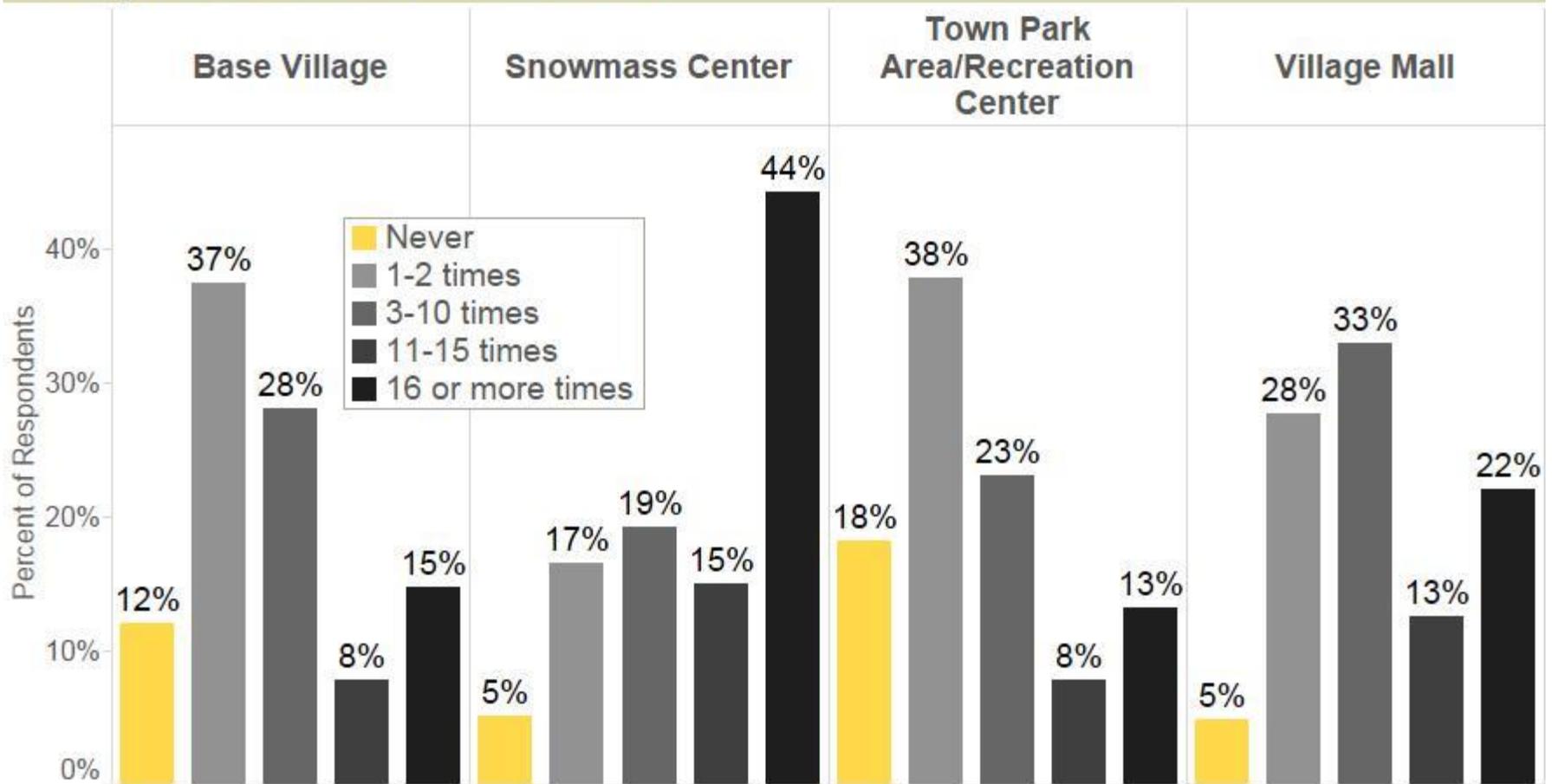
# Police Presence

## 2015 Perceptions of Police Presence

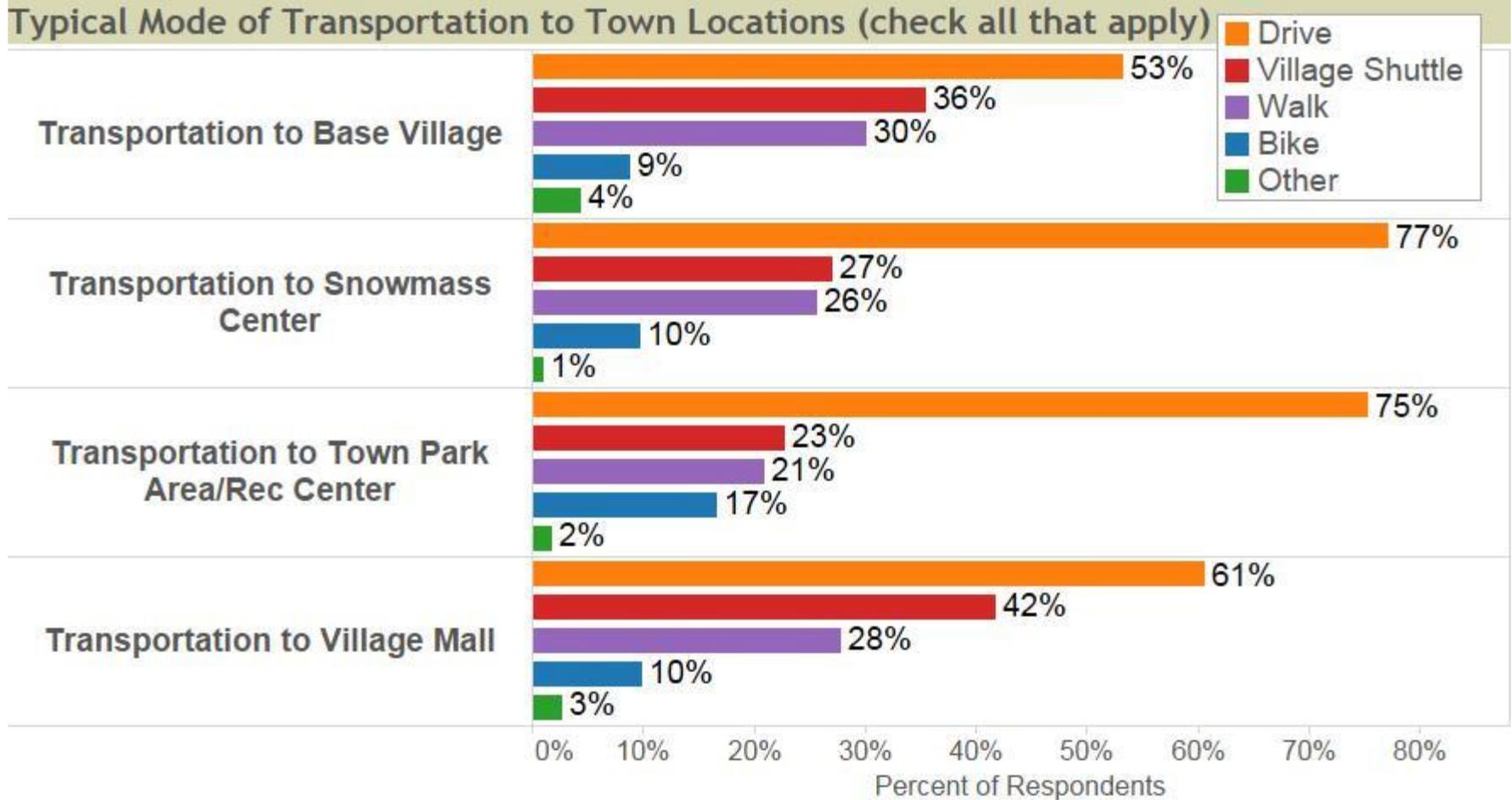


# Visitation to Town Locations

Monthly Visits Made to Town Locations



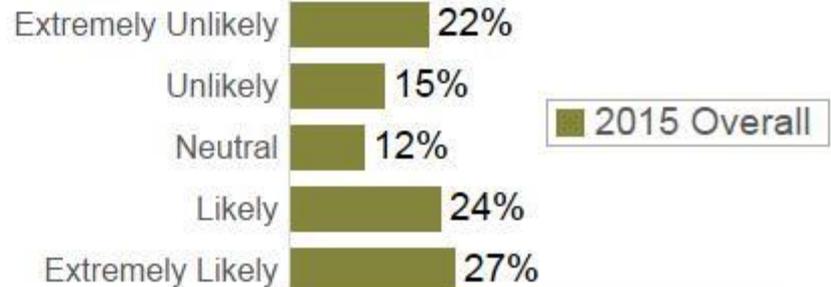
# Transportation to Town Locations



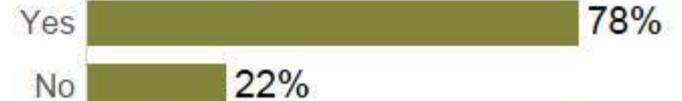
# Transportation

## Transportation Around Snowmass Village

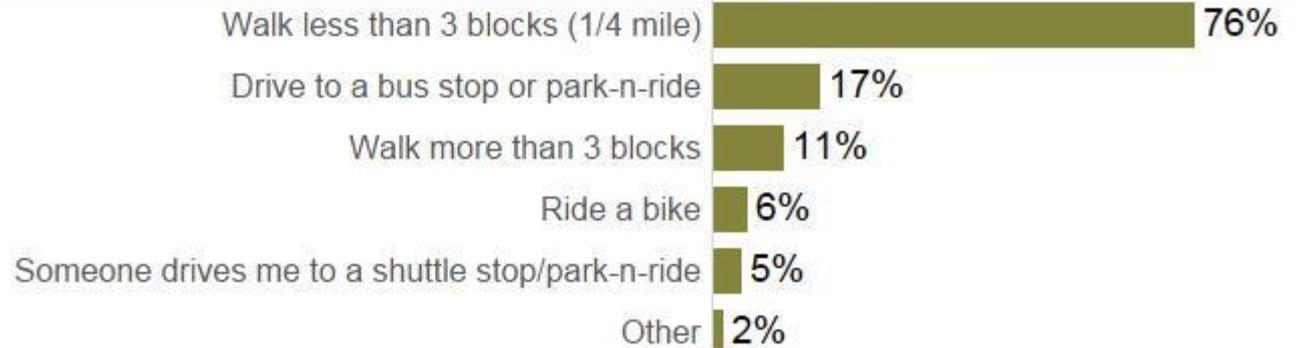
**How likely would you or your guests be to utilize a people mover, such as a gondola, from the Airport to Snowmass Village?**



**Do you ride the Village Shuttle?**



**Typical Mode of Transportation to the Village Shuttle (if ride Shuttle)**



0% 20% 40% 60% 80%  
Percent of Respondents

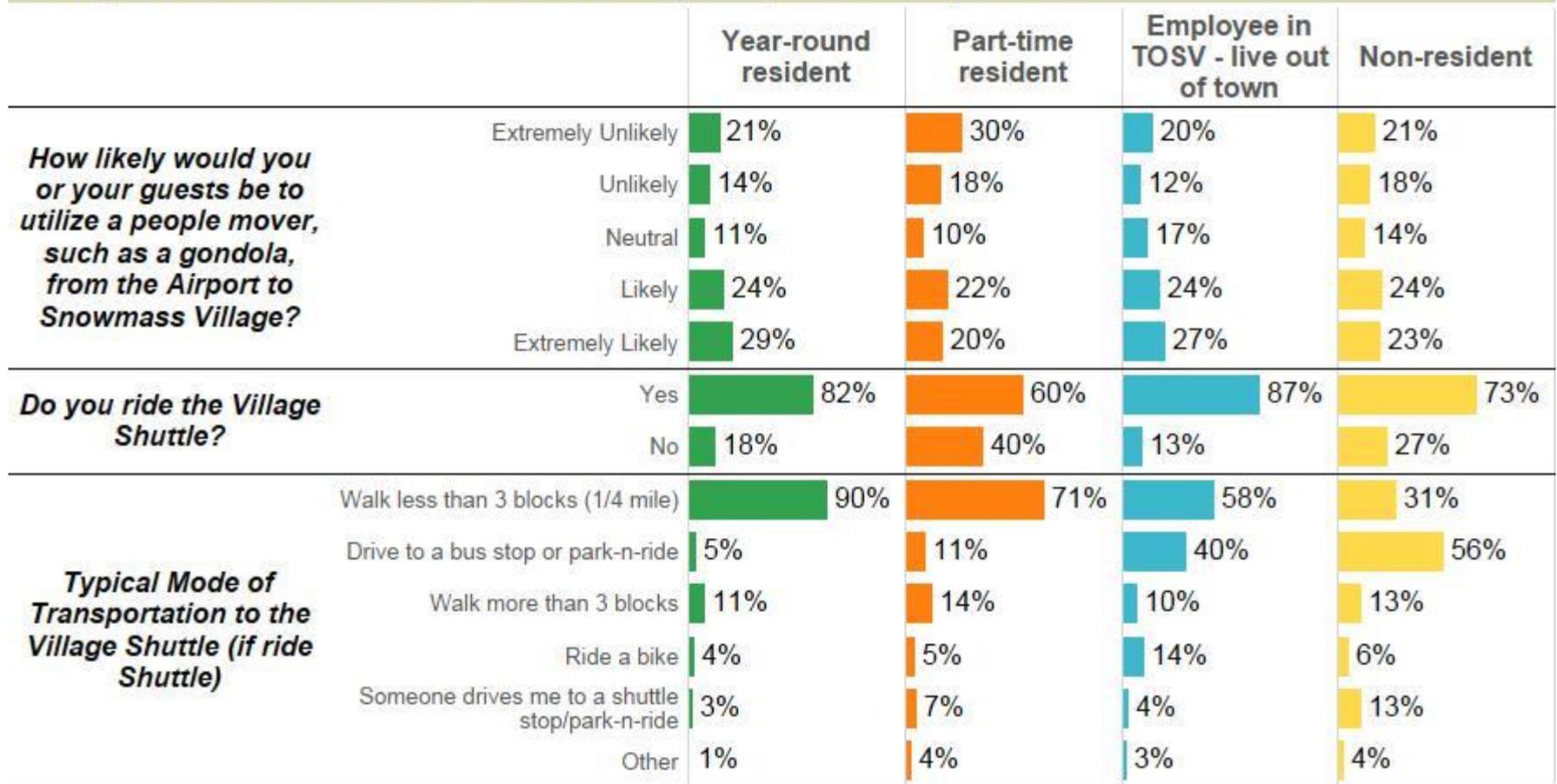
# Transportation – by Age

## Transportation Around Snowmass Village - by Respondent Age

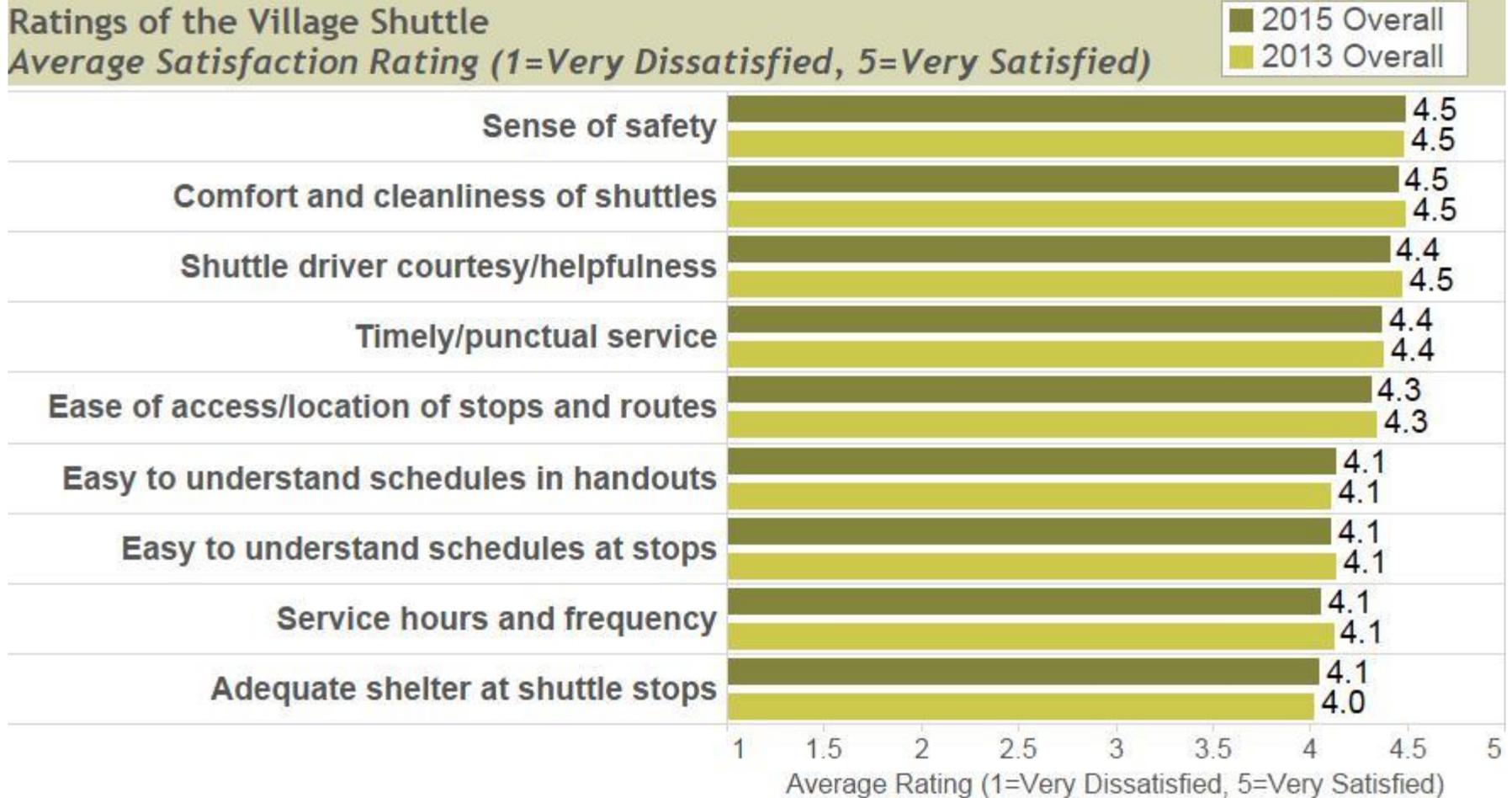
		Under 35	35 - 44	45 - 54	55 - 64	65 Or Older
<b>How likely would you or your guests be to utilize a people mover, such as a gondola, from the Airport to Snowmass Village?</b>	Extremely Unlikely	14%	24%	13%	23%	35%
	Unlikely	12%	15%	13%	19%	20%
	Neutral	12%	11%	16%	10%	10%
	Likely	25%	20%	25%	25%	21%
	Extremely Likely	38%	30%	33%	22%	13%
<b>Do you ride the Village Shuttle?</b>	Yes	92%	87%	81%	72%	66%
	No	8%	13%	19%	28%	34%
<b>Typical Mode of Transportation to the Village Shuttle (if ride Shuttle)</b>	Walk less than 3 blocks (1/4 mile)	75%	74%	79%	80%	72%
	Drive to a bus stop or park-n-ride	18%	17%	19%	14%	17%
	Walk more than 3 blocks	14%	14%	8%	11%	10%
	Ride a bike	7%	7%	10%	2%	2%
	Someone drives me to a shuttle stop/park-n-ride	6%	4%	5%	4%	3%
	Other	2%	1%	4%		4%

# Transportation – by Residency

## Transportation Around Snowmass Village - by Residency Status



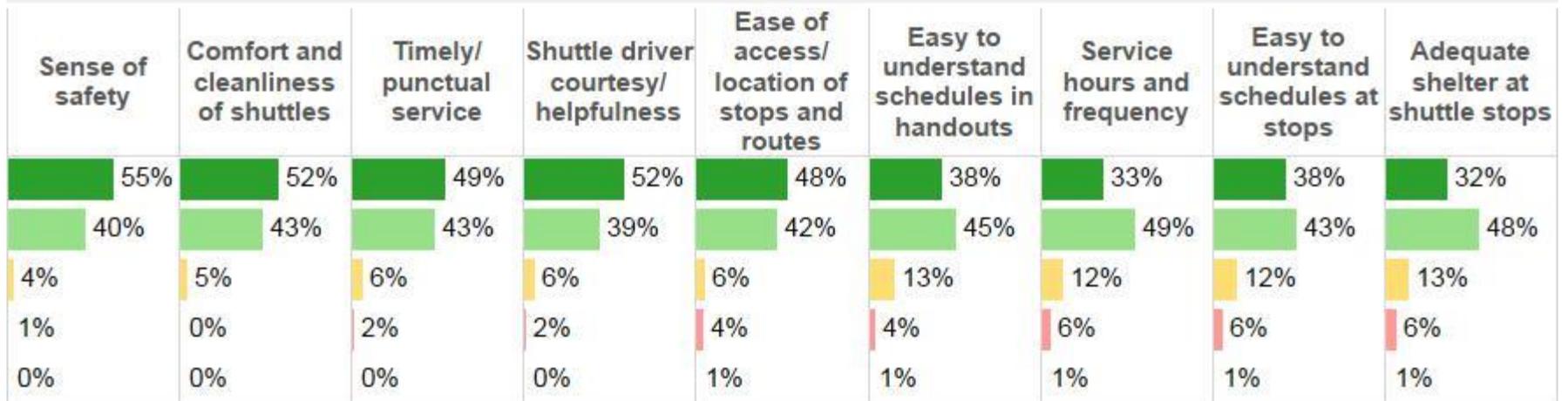
# Village Shuttle Ratings



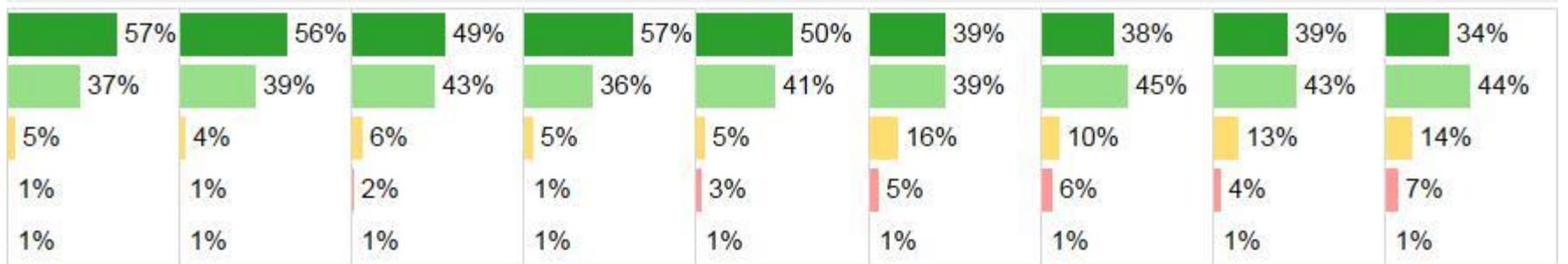
# Village Shuttle Ratings

## Ratings of the Village Shuttle

### 2015



### 2013

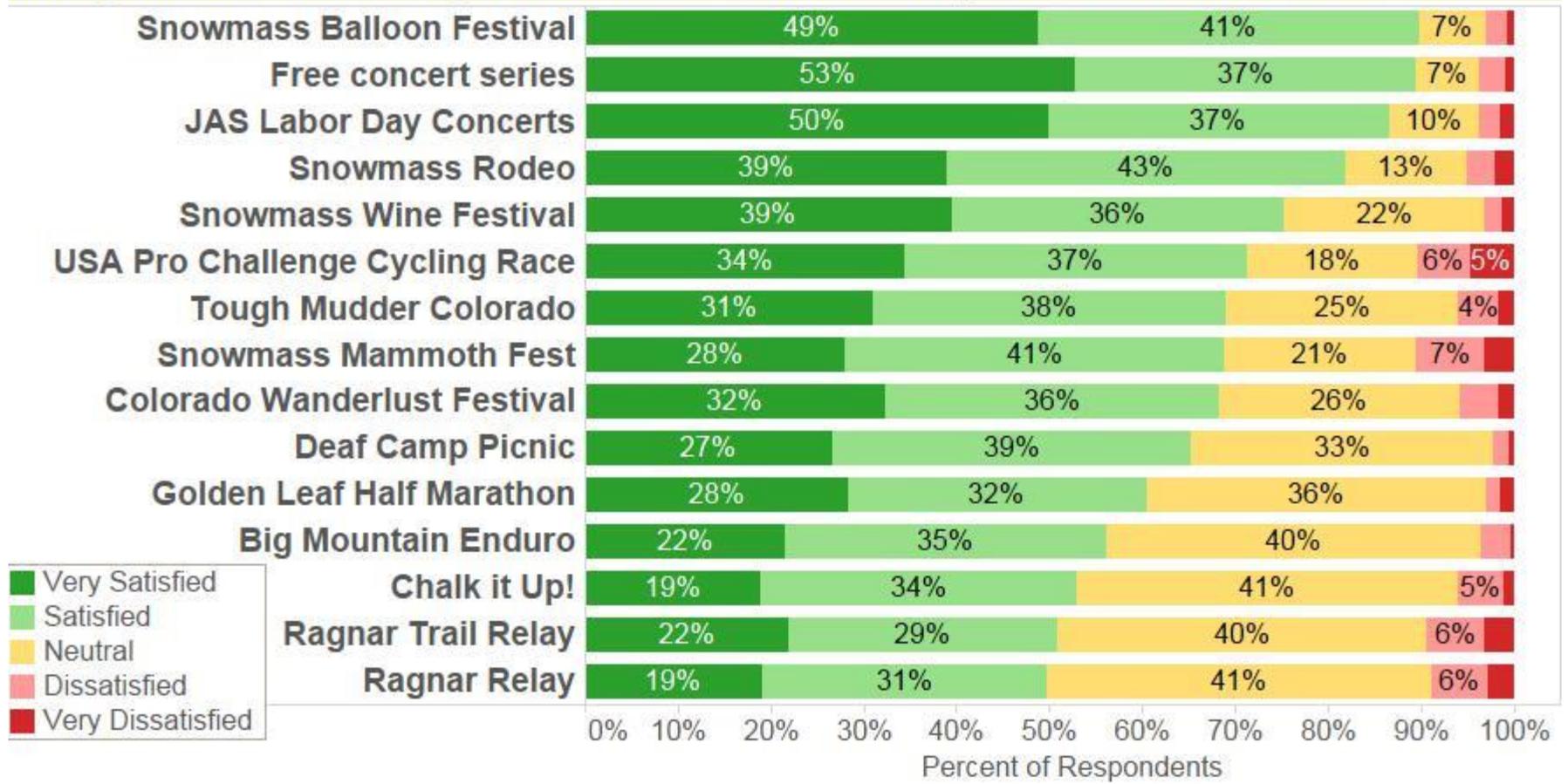


# Special Event Ratings



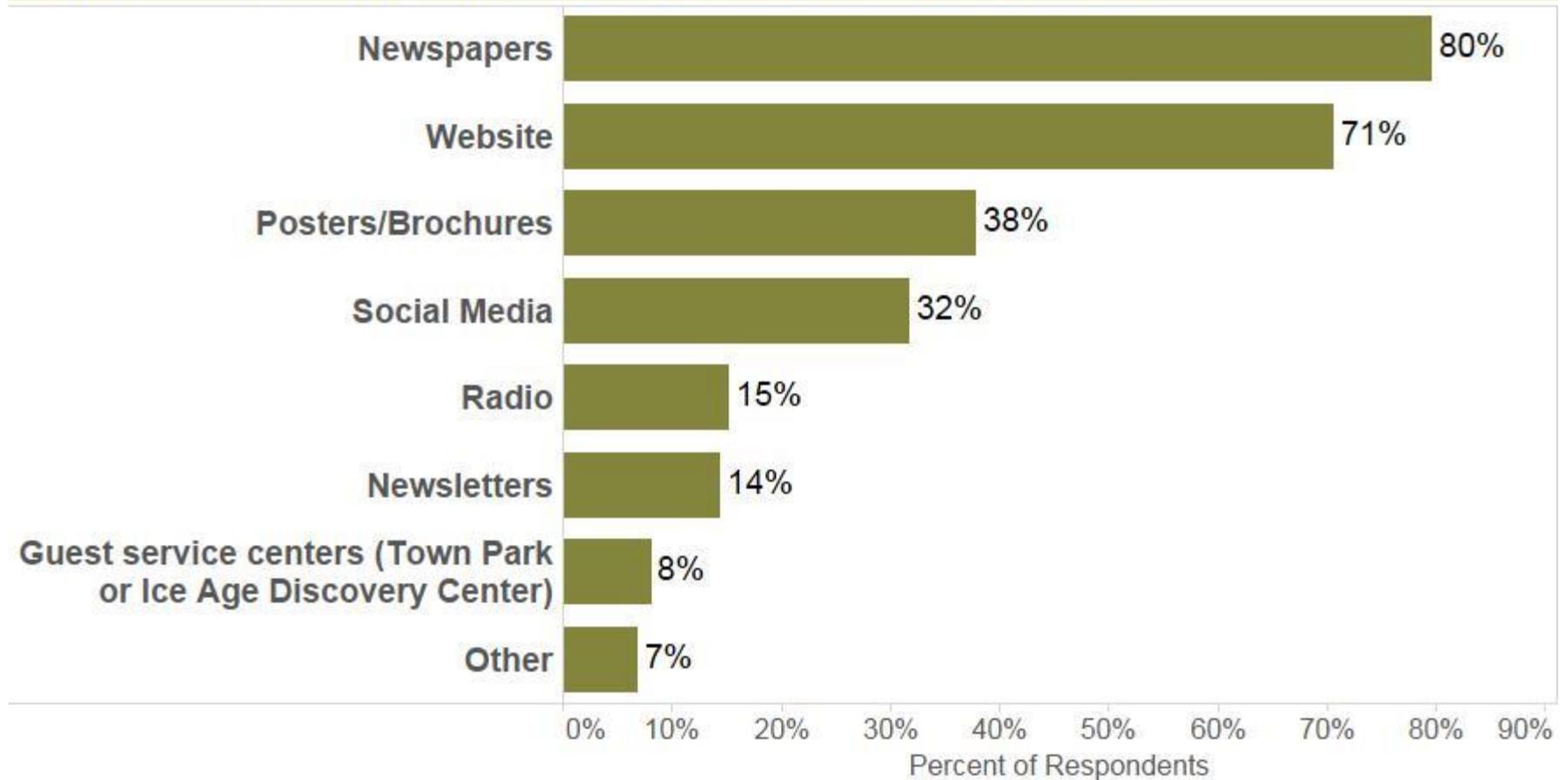
# Special Event Ratings

Ratings of Snowmass Village Events You Attended or Experienced this Past Summer

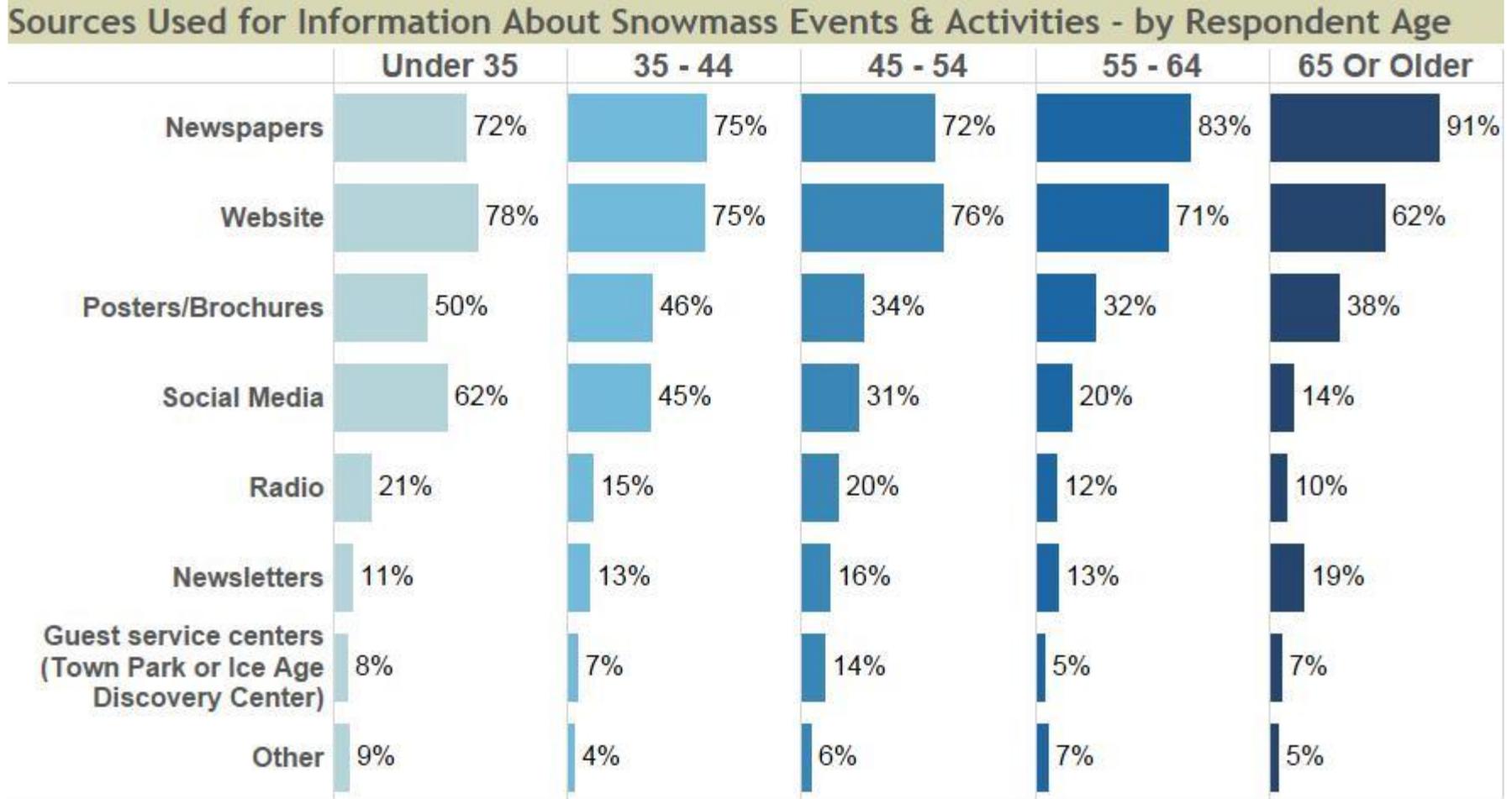


# Information Sources

Sources Used for Information About Snowmass Events & Activities

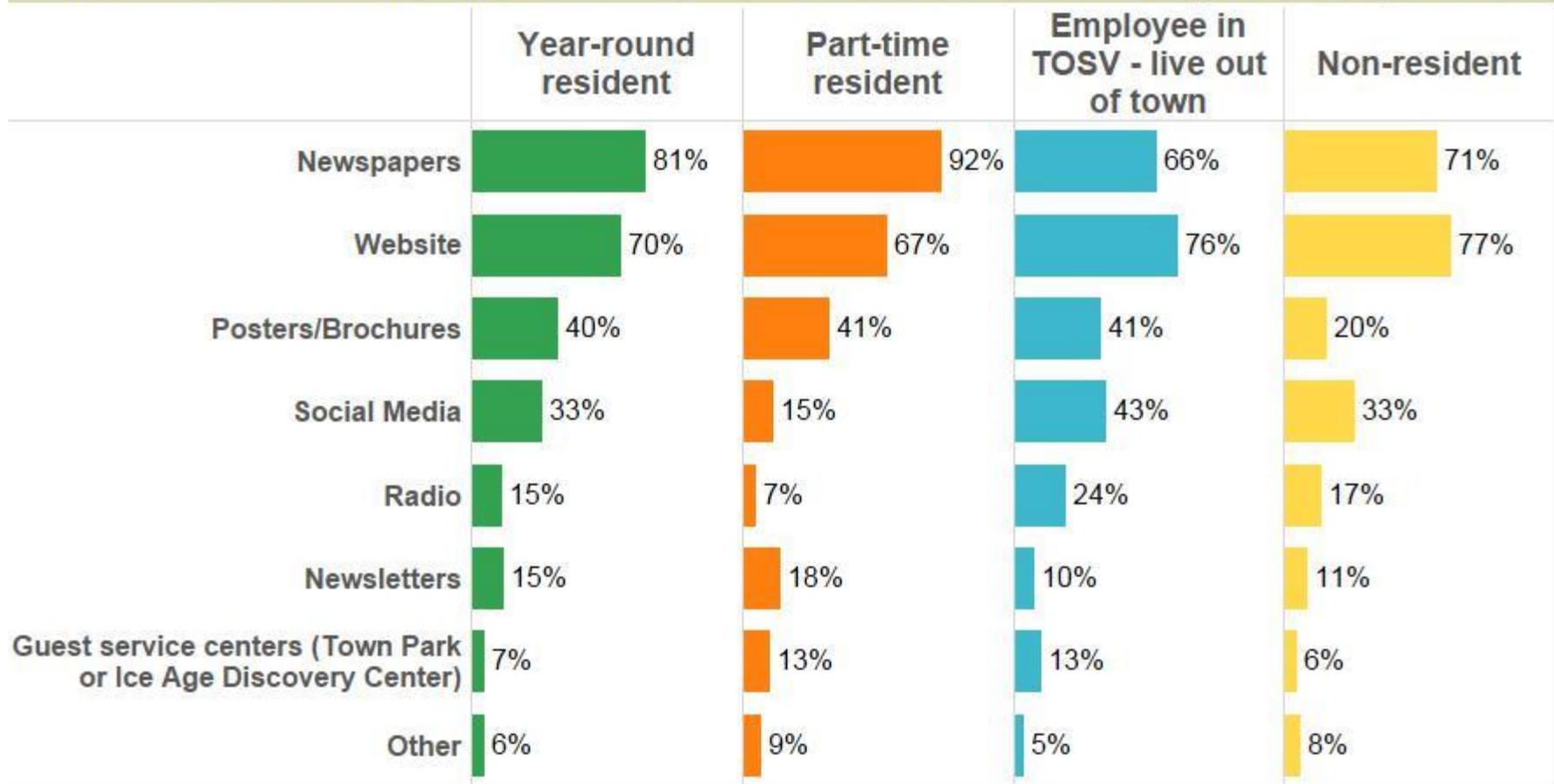


# Information Sources – by Age



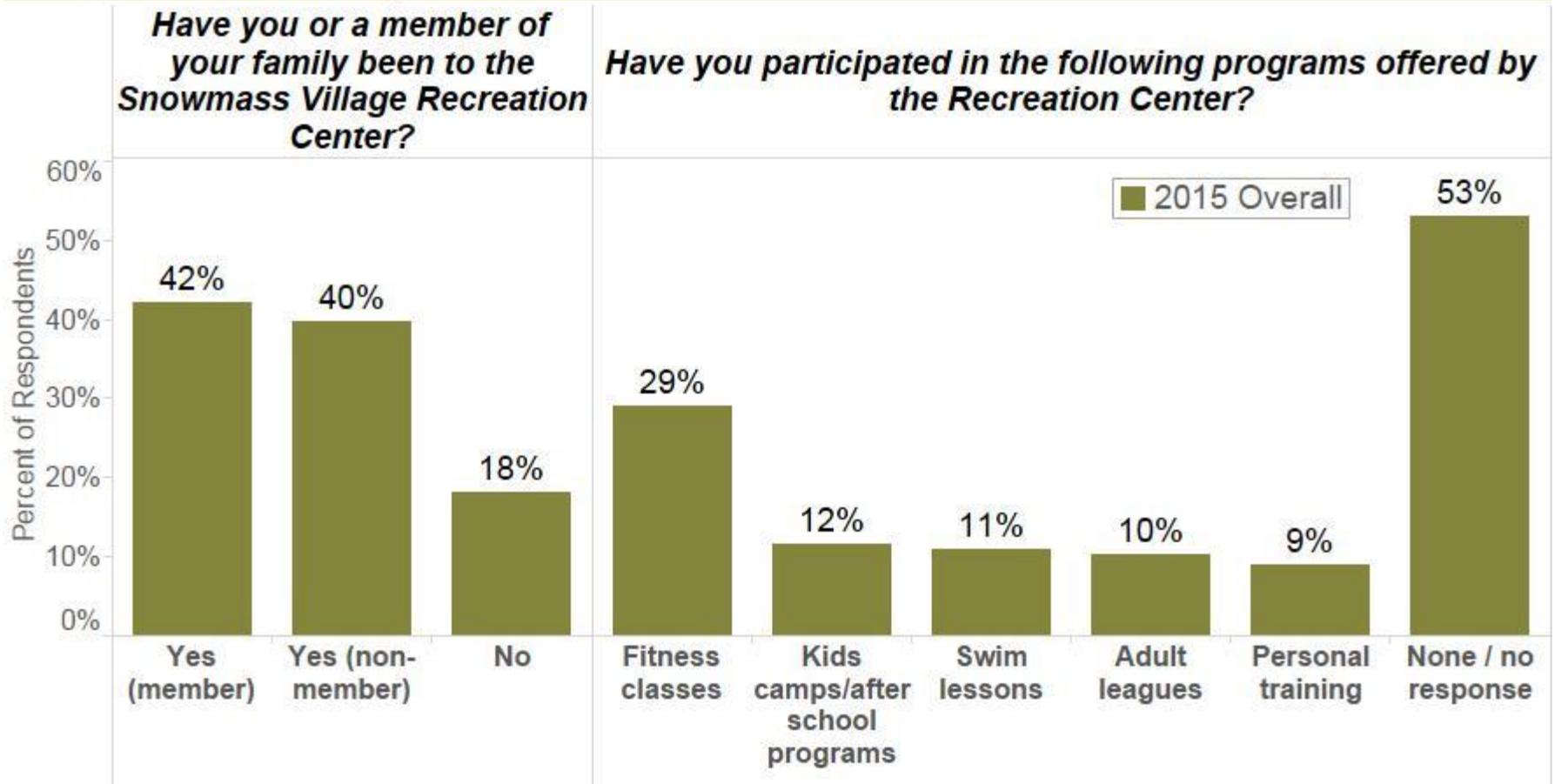
# Information Sources – by Residency

Sources Used for Information About Snowmass Events & Activities - by Residency Status



# Recreation Center

## Recreation Center Usage

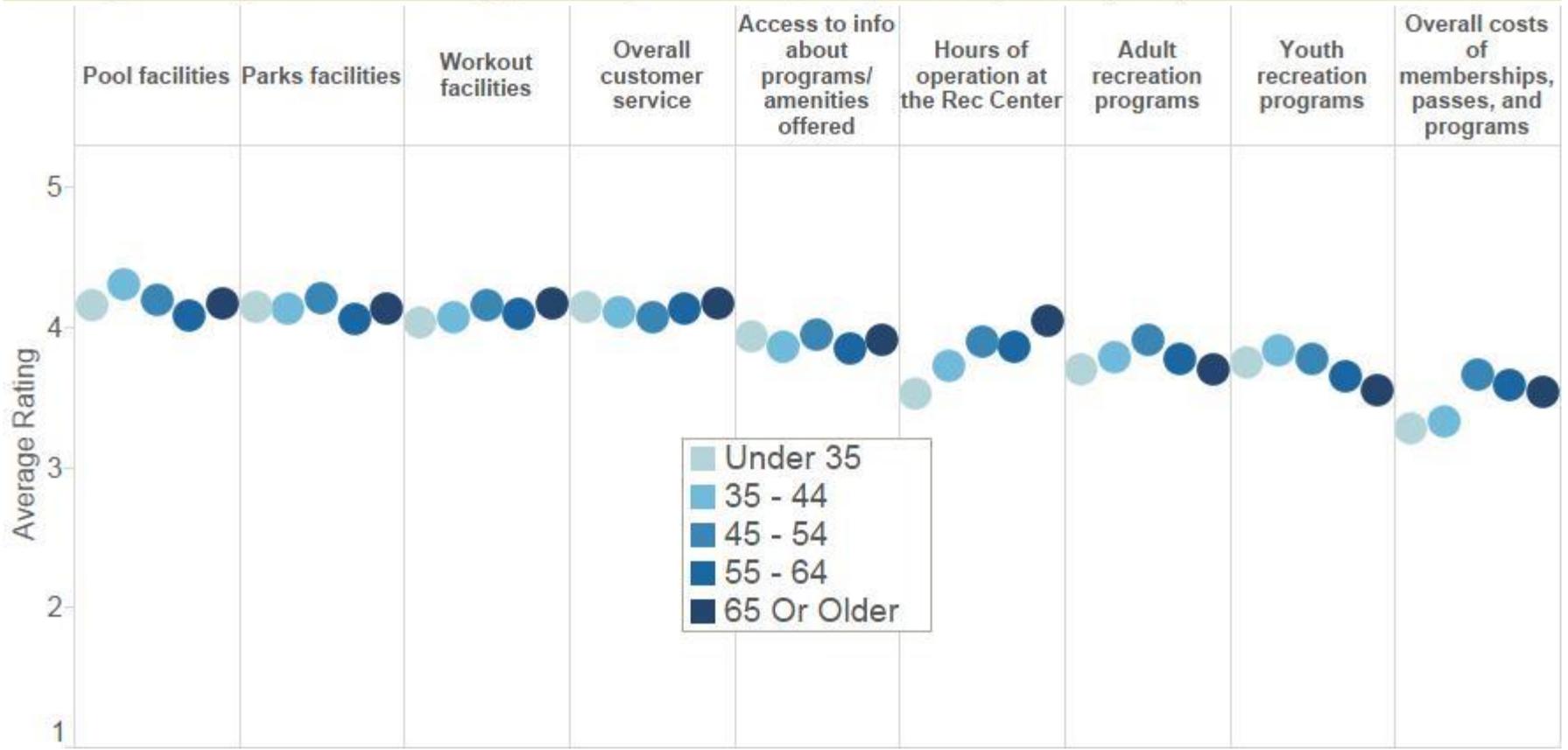


# Parks & Recreation Ratings



# Parks & Recreation Ratings – by Age

**Ratings of Snowmass Parks & Recreation - by Respondent Age**  
*Average Satisfaction Rating (1=Very Dissatisfied, 5=Very Satisfied)*



# Parks & Recreation Ratings – by Residency

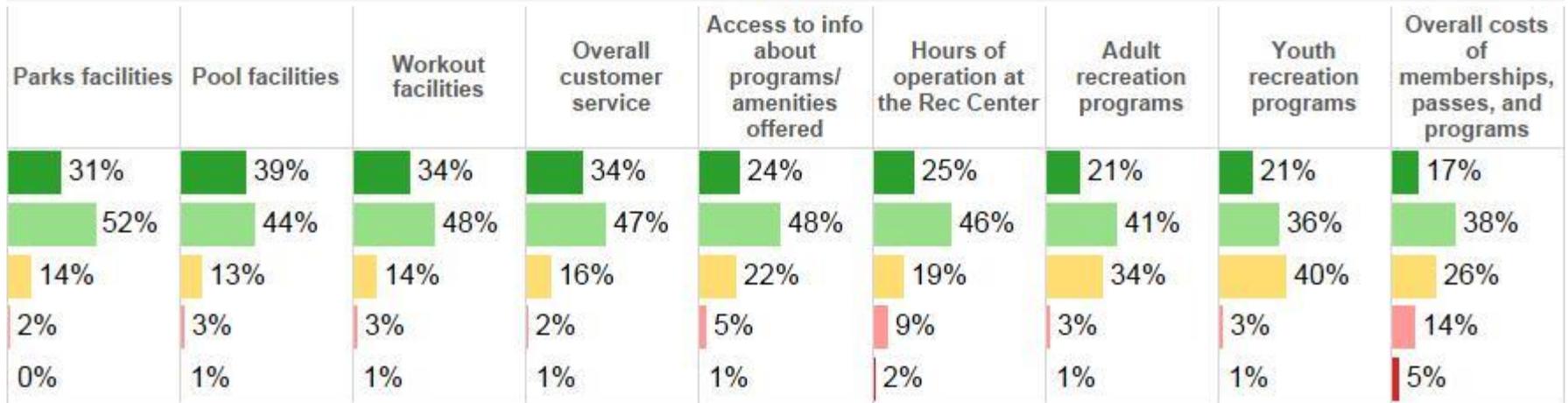
**Ratings of Snowmass Parks & Recreation - by Residency Status**  
*Average Satisfaction Rating (1=Very Dissatisfied, 5=Very Satisfied)*



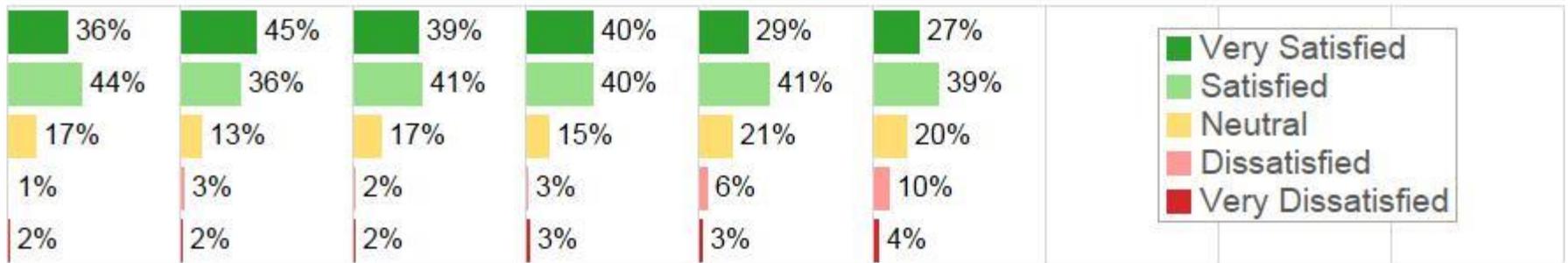
# Parks & Recreation Ratings

## Ratings of Snowmass Parks & Recreation

### 2015



### 2013

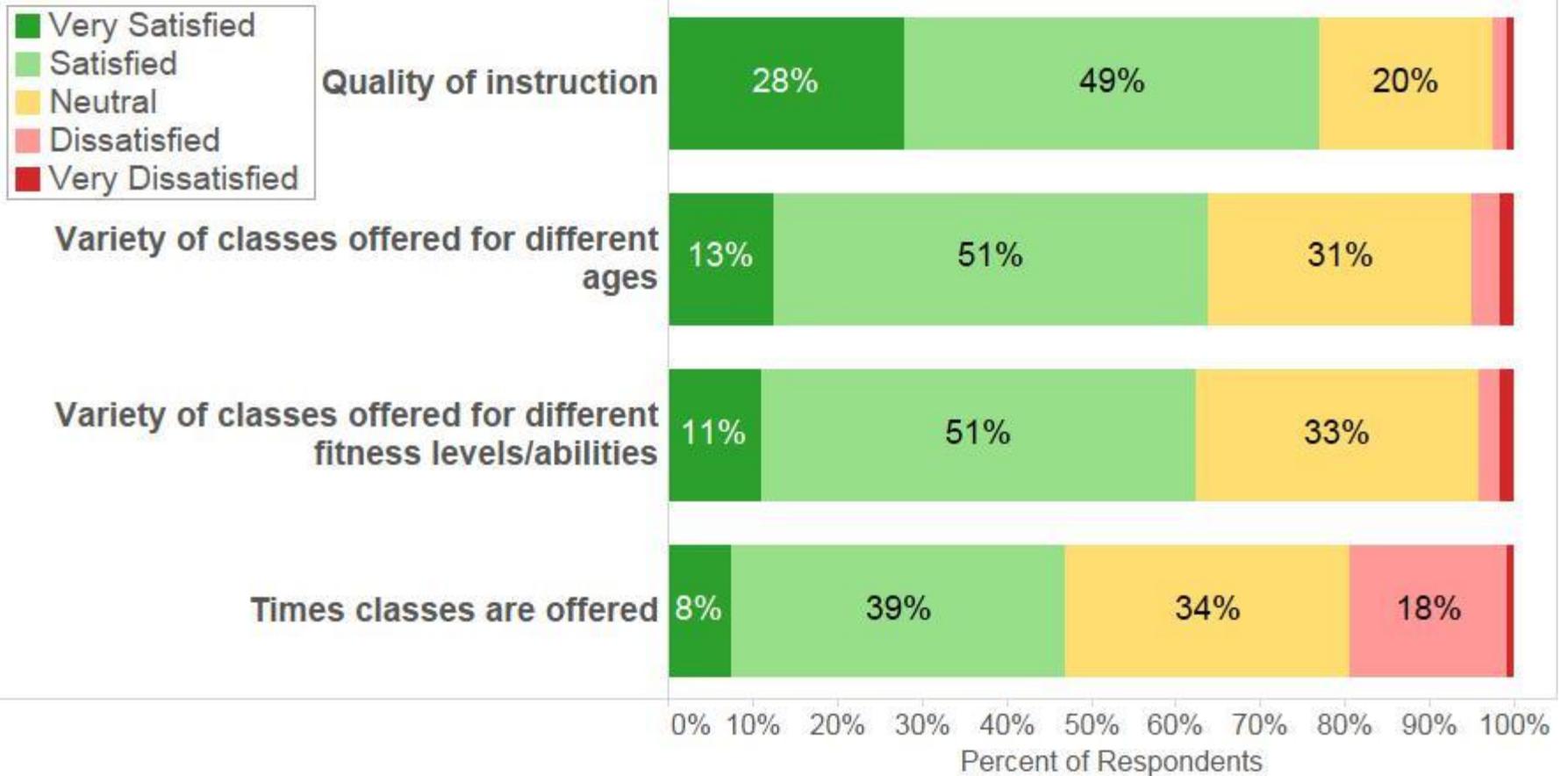


# Fitness Class Ratings



# Fitness Class Ratings

## 2015 Ratings of Fitness Classes

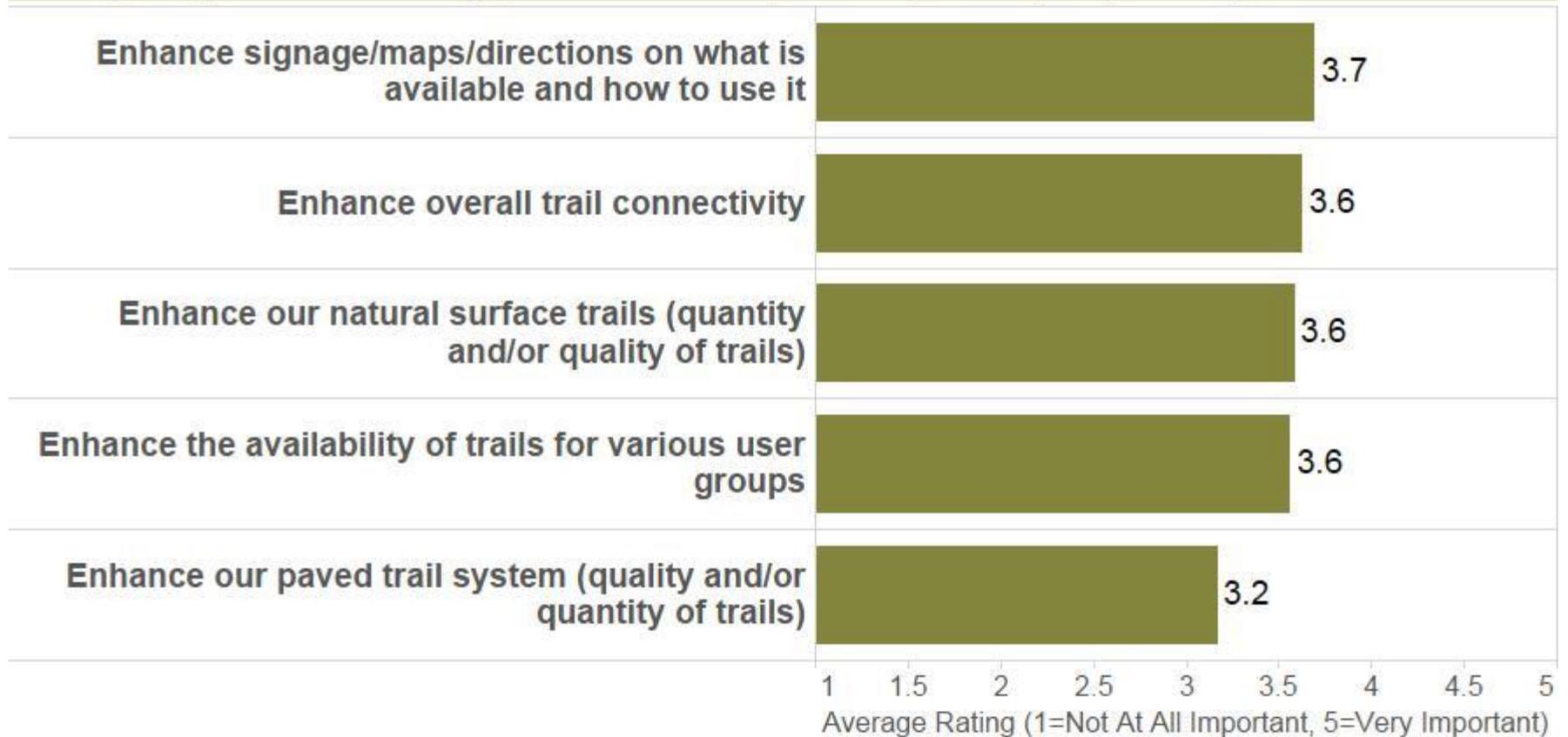


# Trail Enhancement Ratings

## Ratings of the Importance of Trail Enhancements

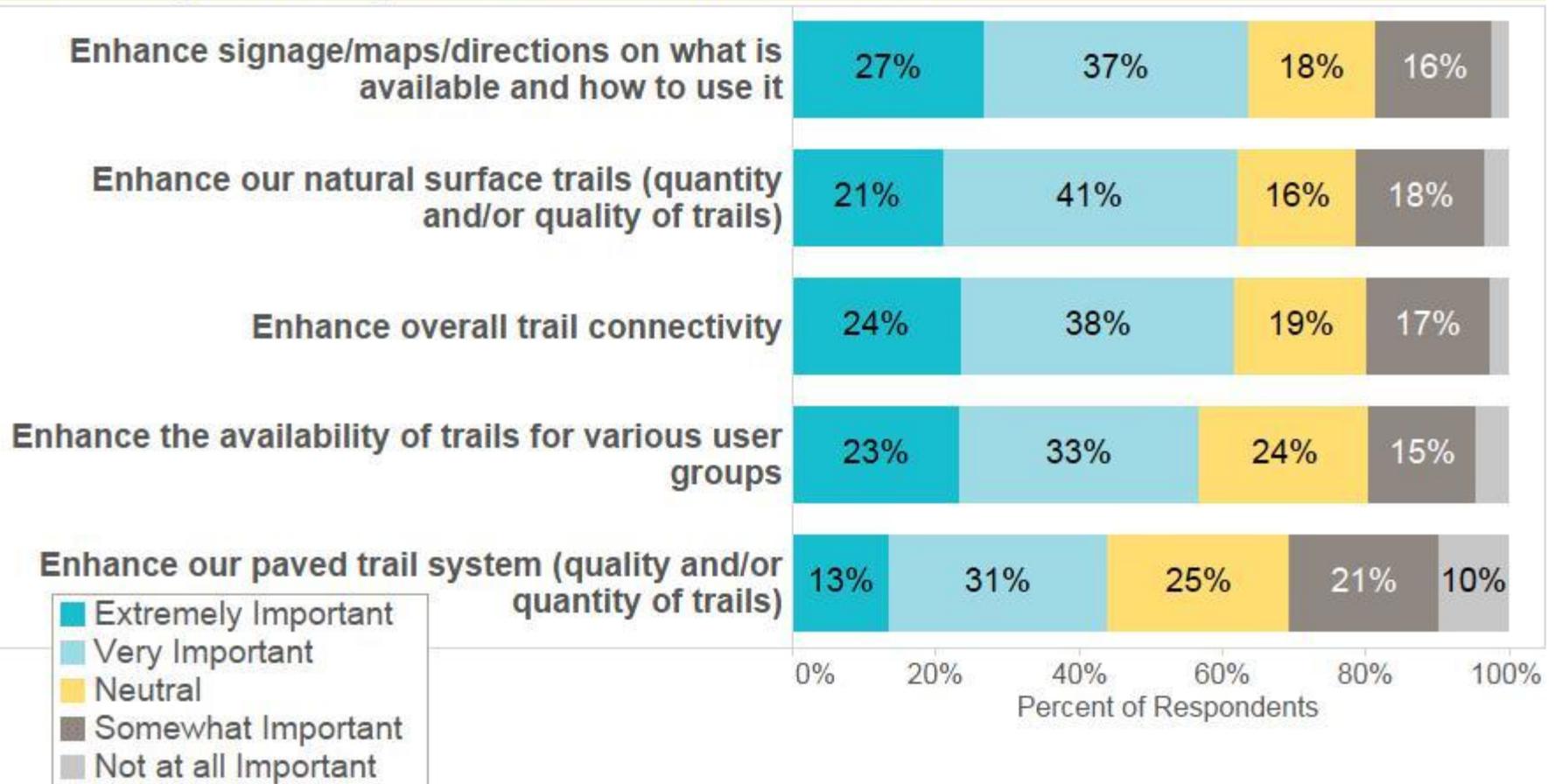
Average Importance Rating (1=Not At All Important, 5=Very Important)

2015 Overall



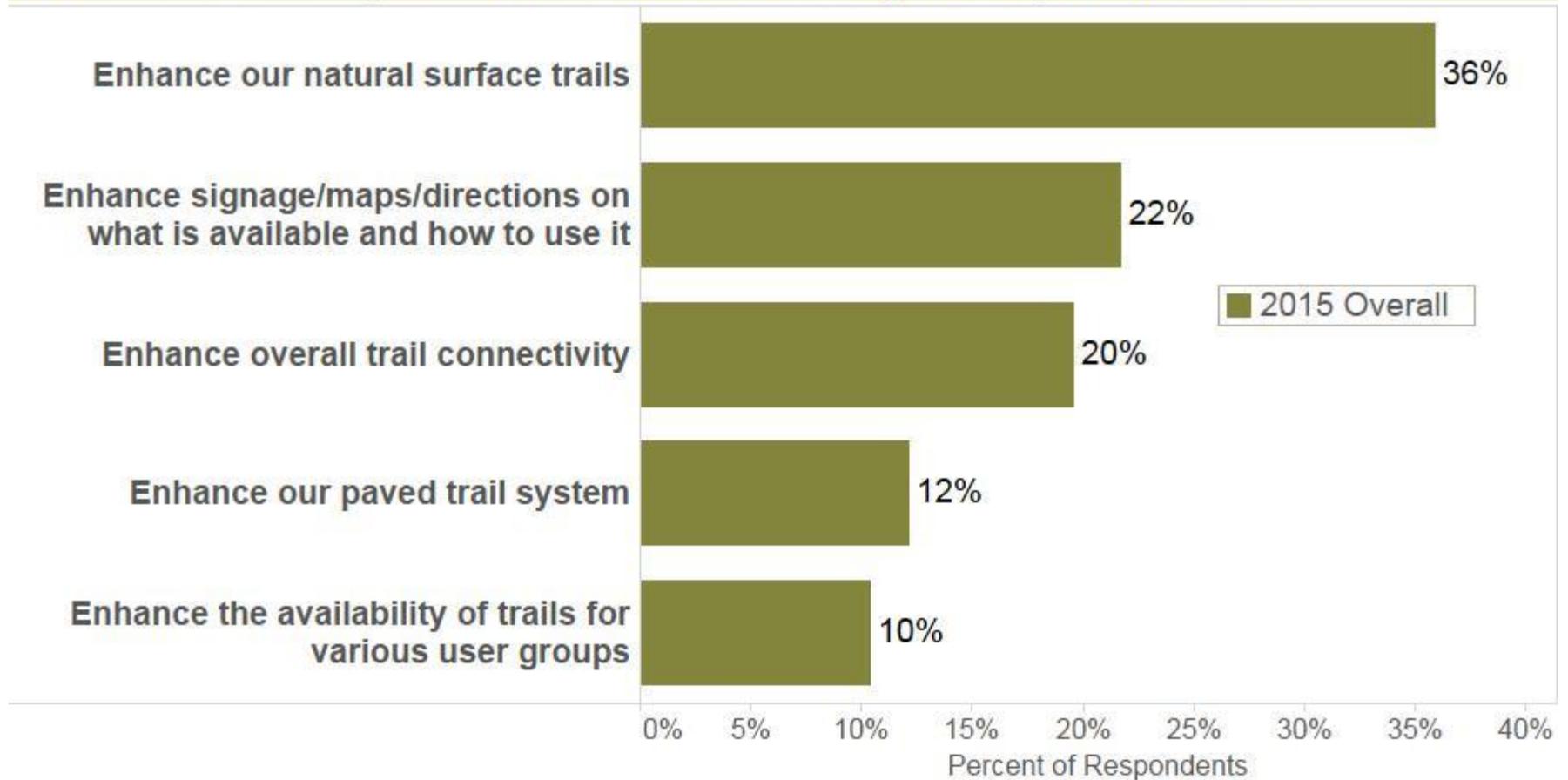
# Trail Enhancement Ratings

## 2015 Ratings of the Importance of Trail Enhancements



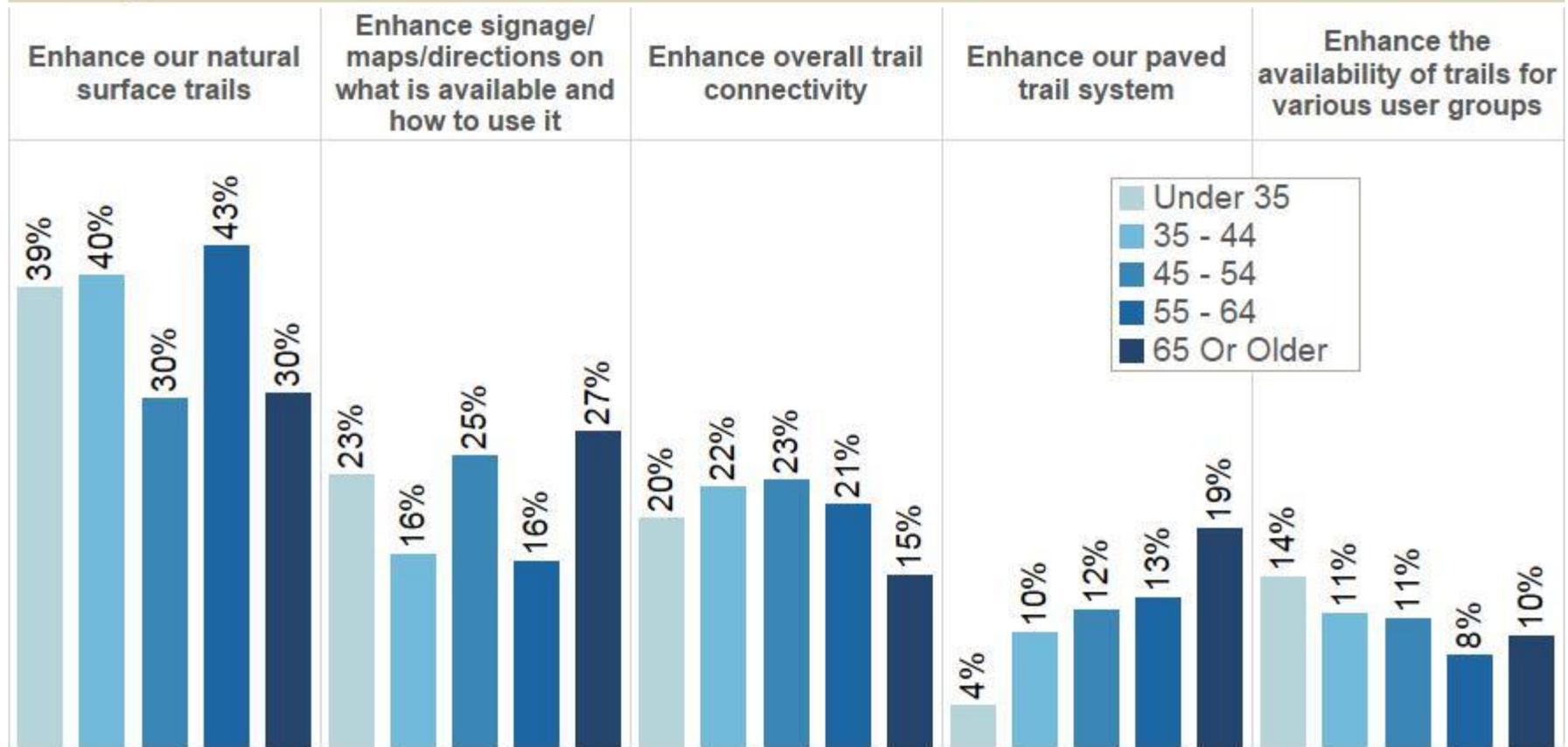
# Trail Enhancements

Which is the most important trail enhancement to you and your household?



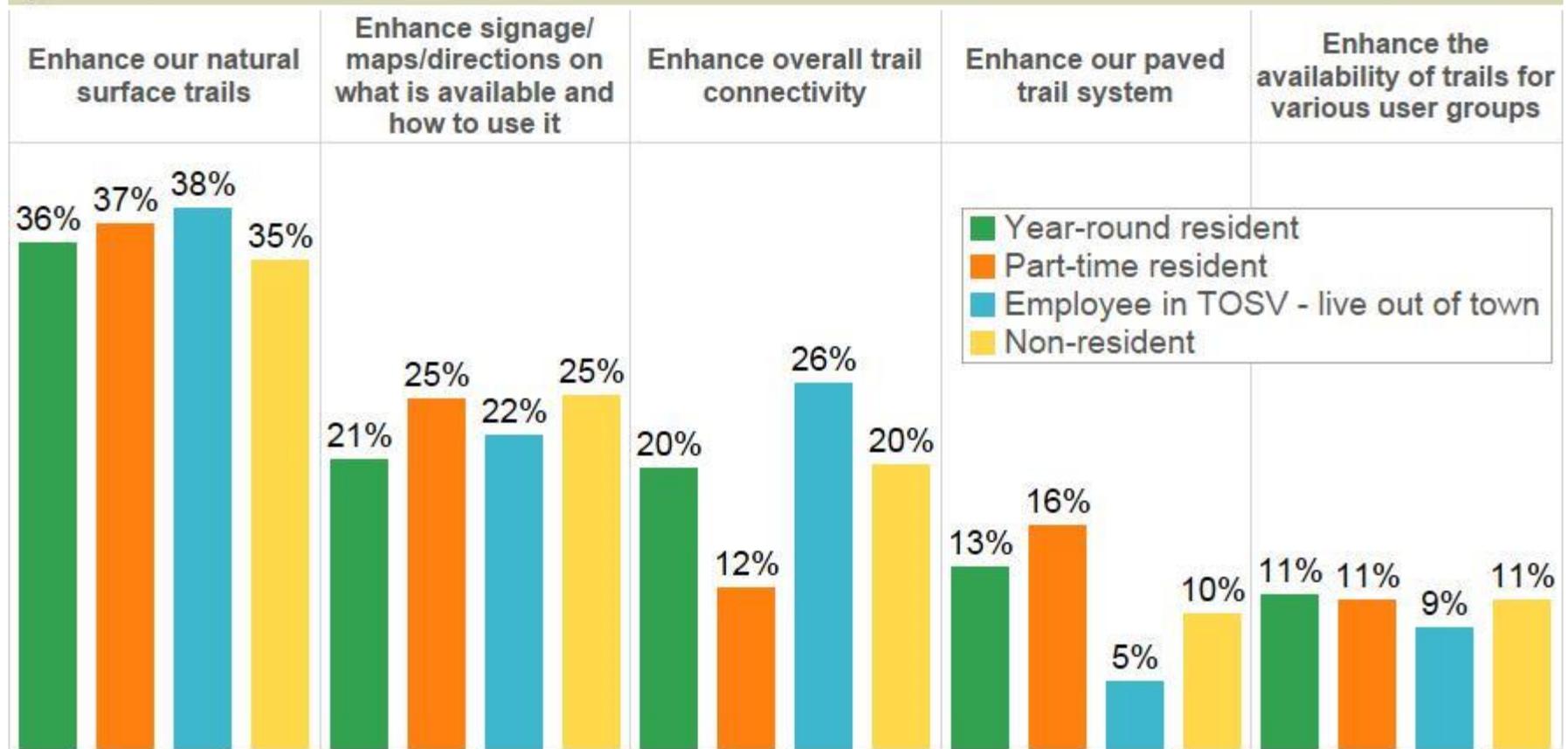
# Trail Enhancements – by Age

Which is the most important trail enhancement to you and your household? - by Respondent Age



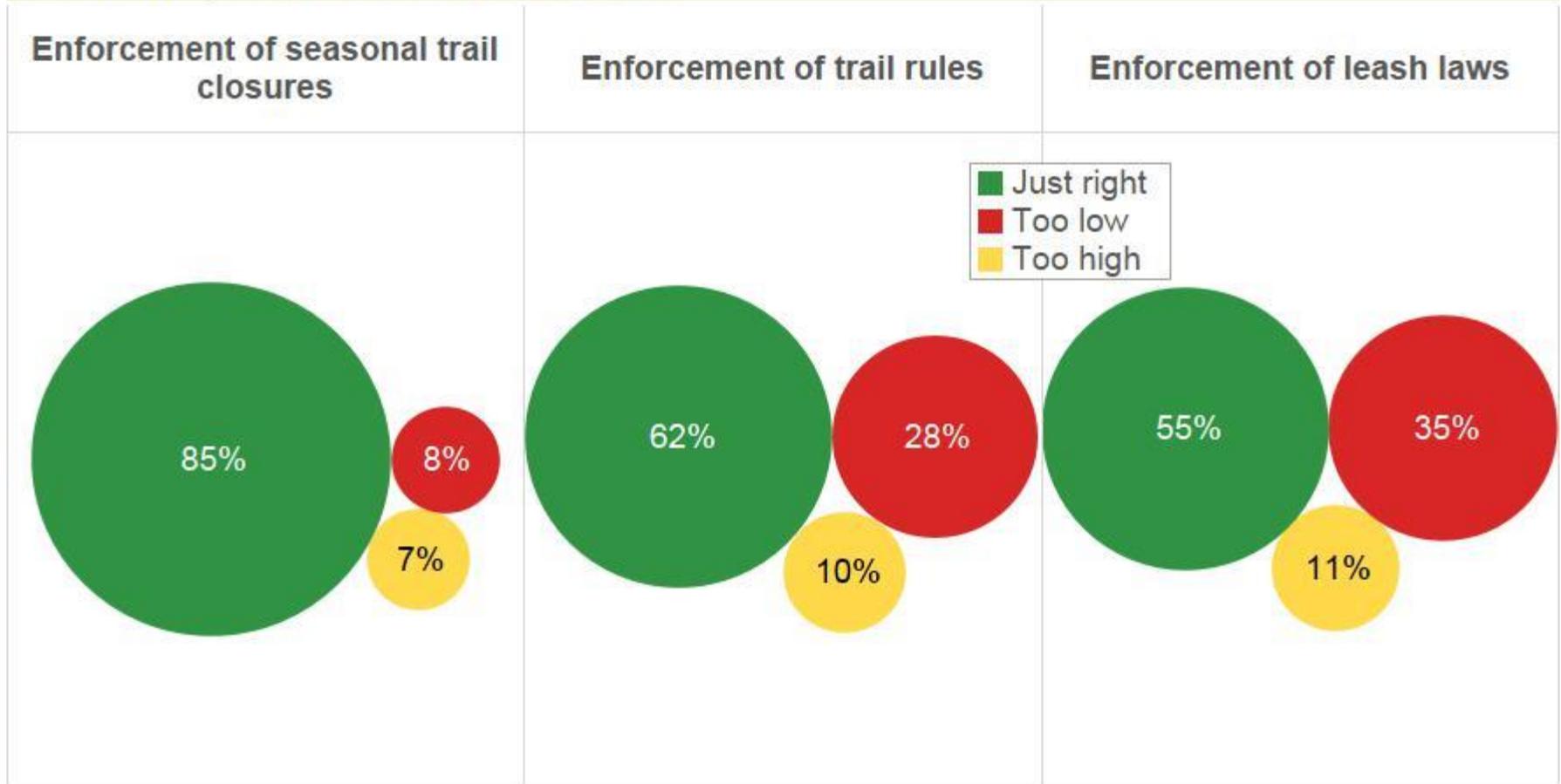
# Trail Enhancements – by Residency

Which is the most important trail enhancement to you and your household? - by Residency Status



# Trail Enforcement

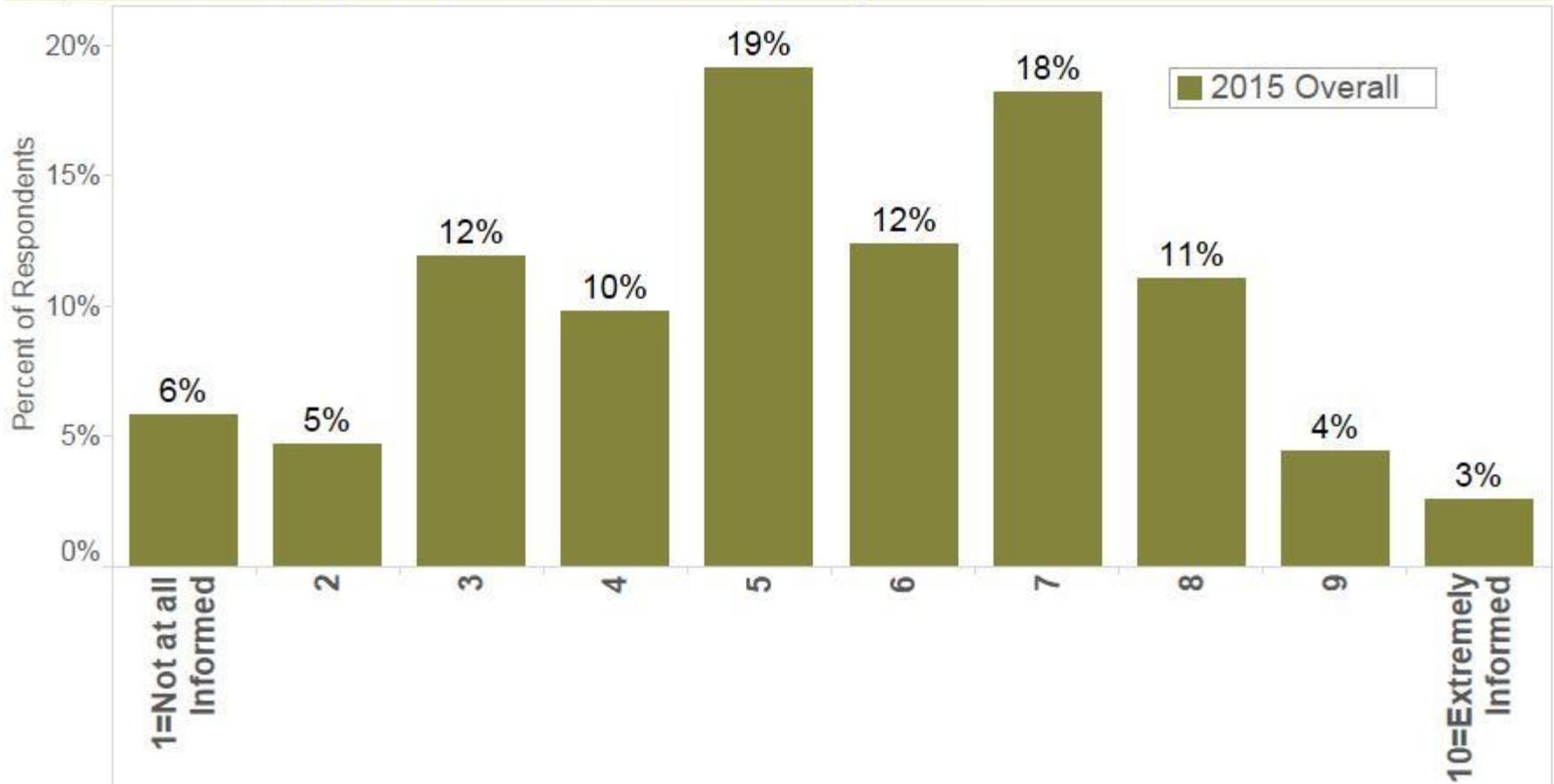
## 2015 Perceptions of Trail Enforcement



**COMMUNITY ENGAGEMENT**

# Feeling Well Informed

Do you feel well informed on current issues facing the town?



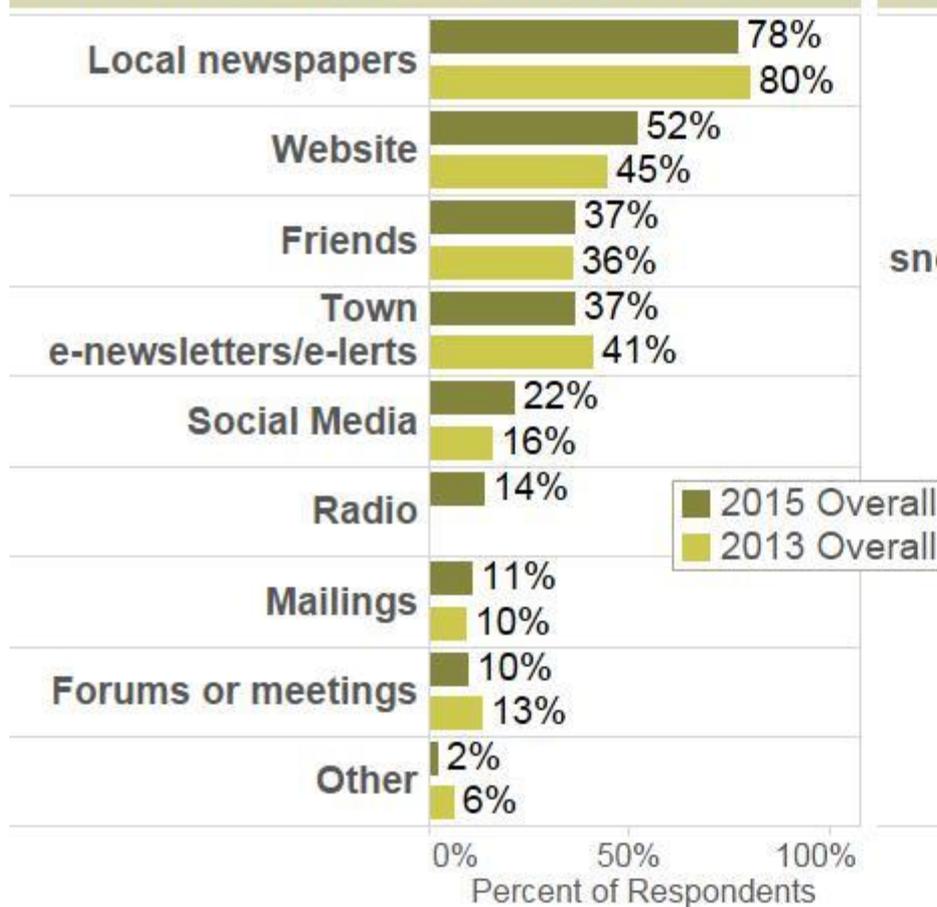
# Feeling Well Informed – by Age, Residency, Employment

Do you feel well informed on current issues facing the town? - by Age, Residency Status, Business Ownership  
Average Rating (1=Not At All Informed, 10=Extremely Informed)

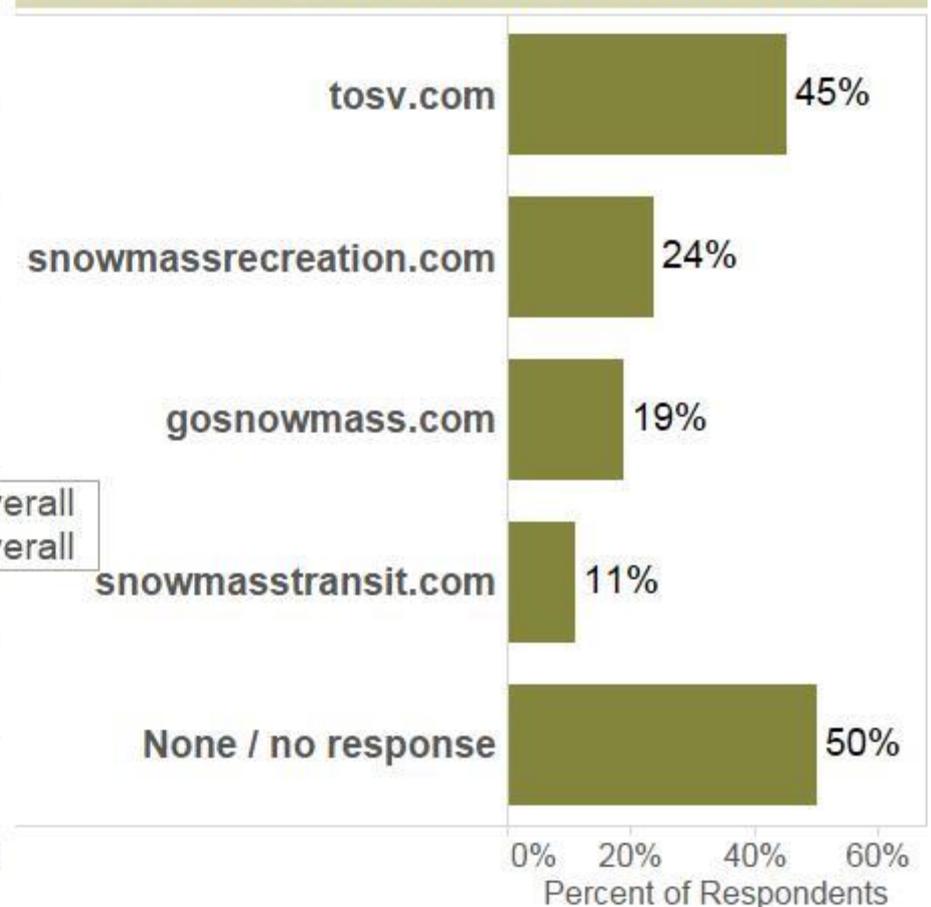


# Information Sources

Sources for Govt. News & Information



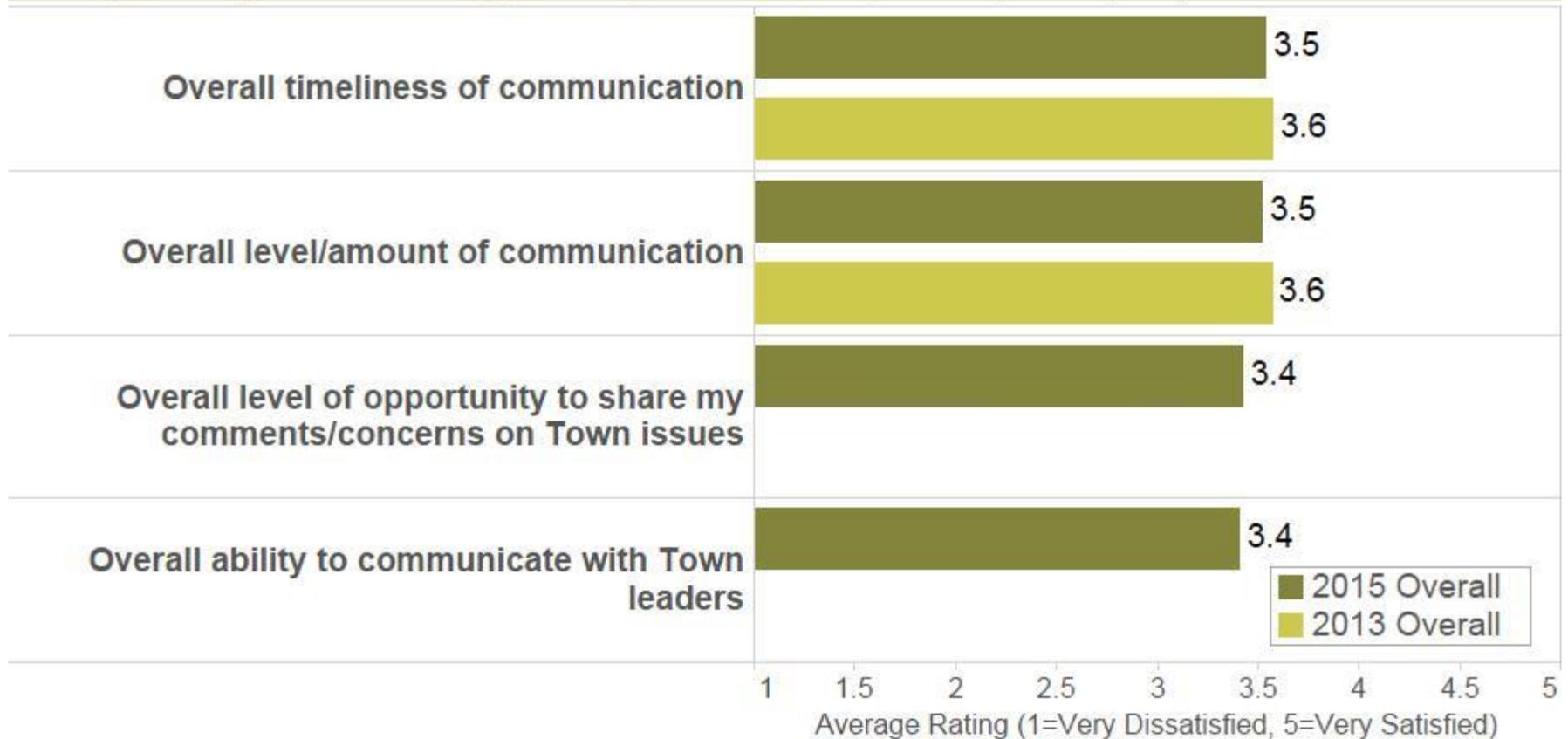
Websites Visited for Information in Past Year



# Town Communication Ratings

## Ratings of Town Communication

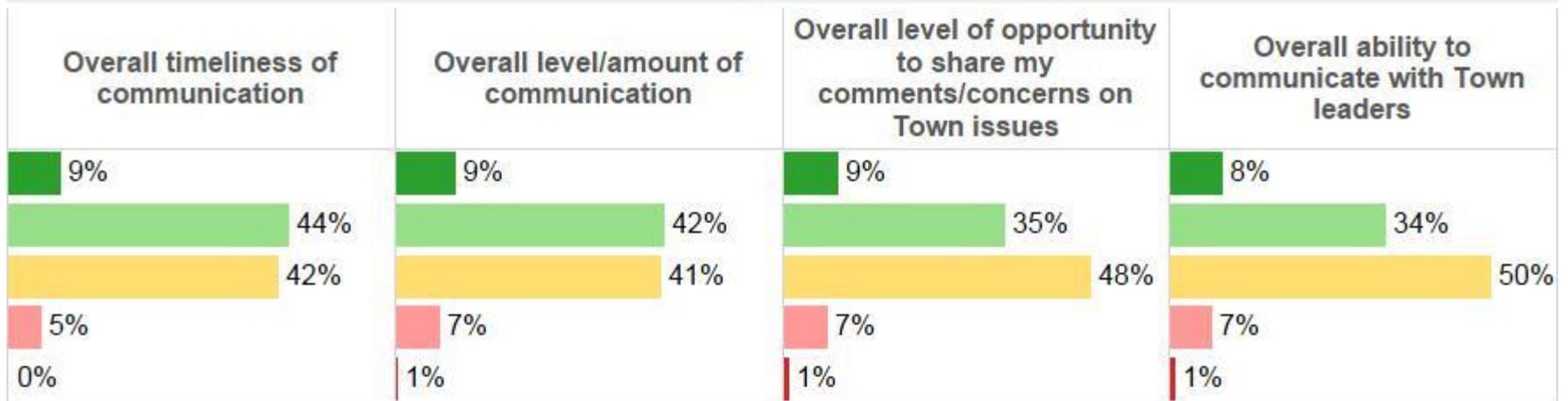
Average Satisfaction Rating (1=Very Dissatisfied, 5=Very Satisfied)



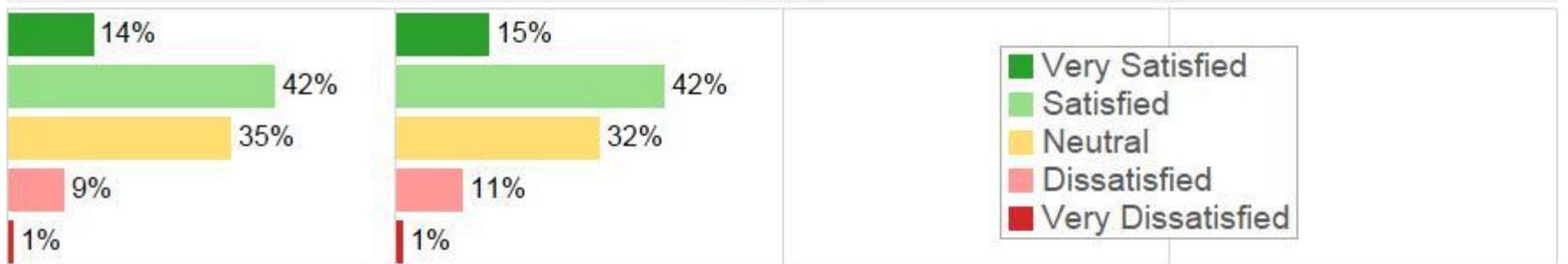
# Town Communication Ratings

## Ratings of Town Communications

### 2015

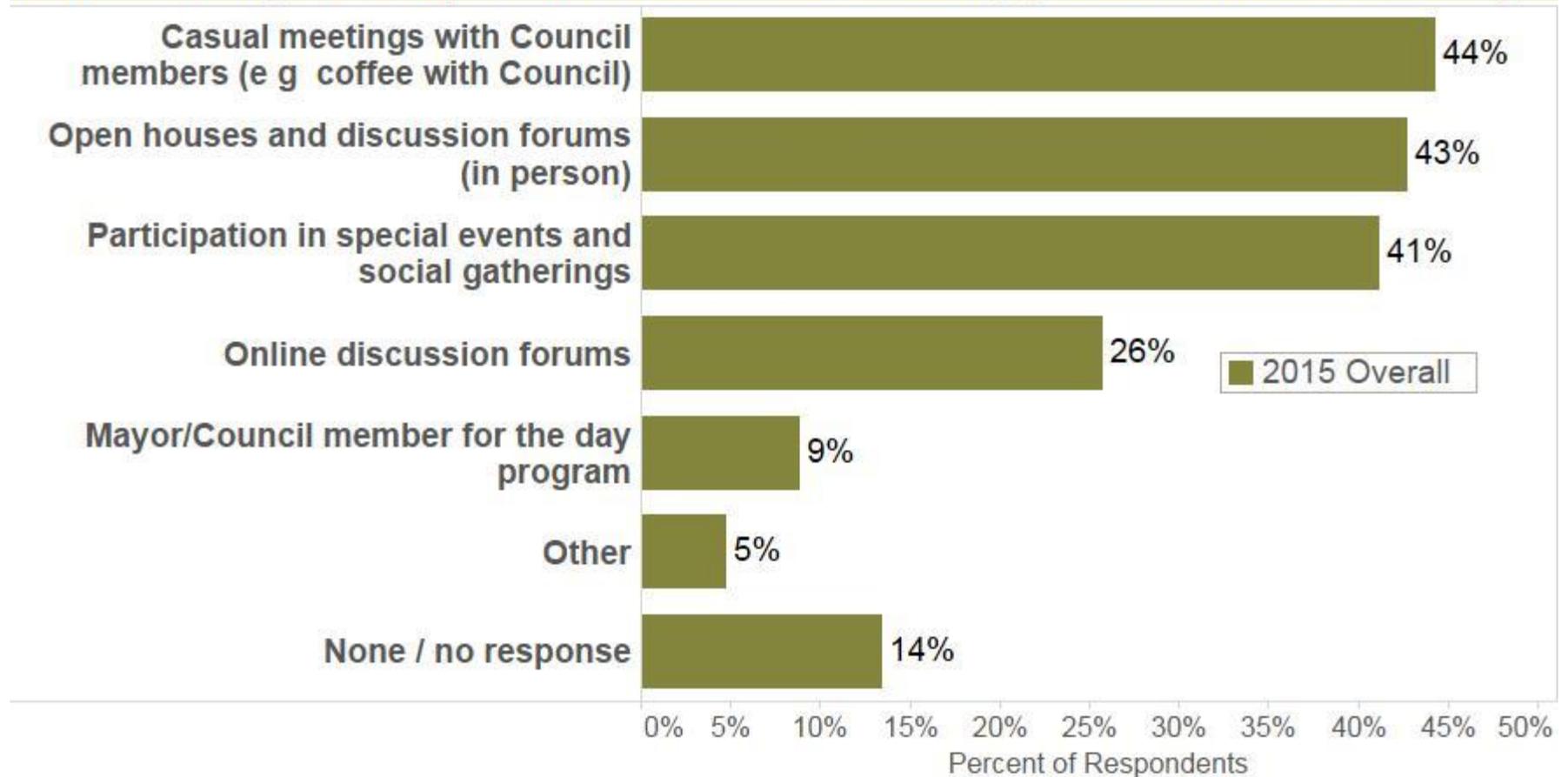


### 2013



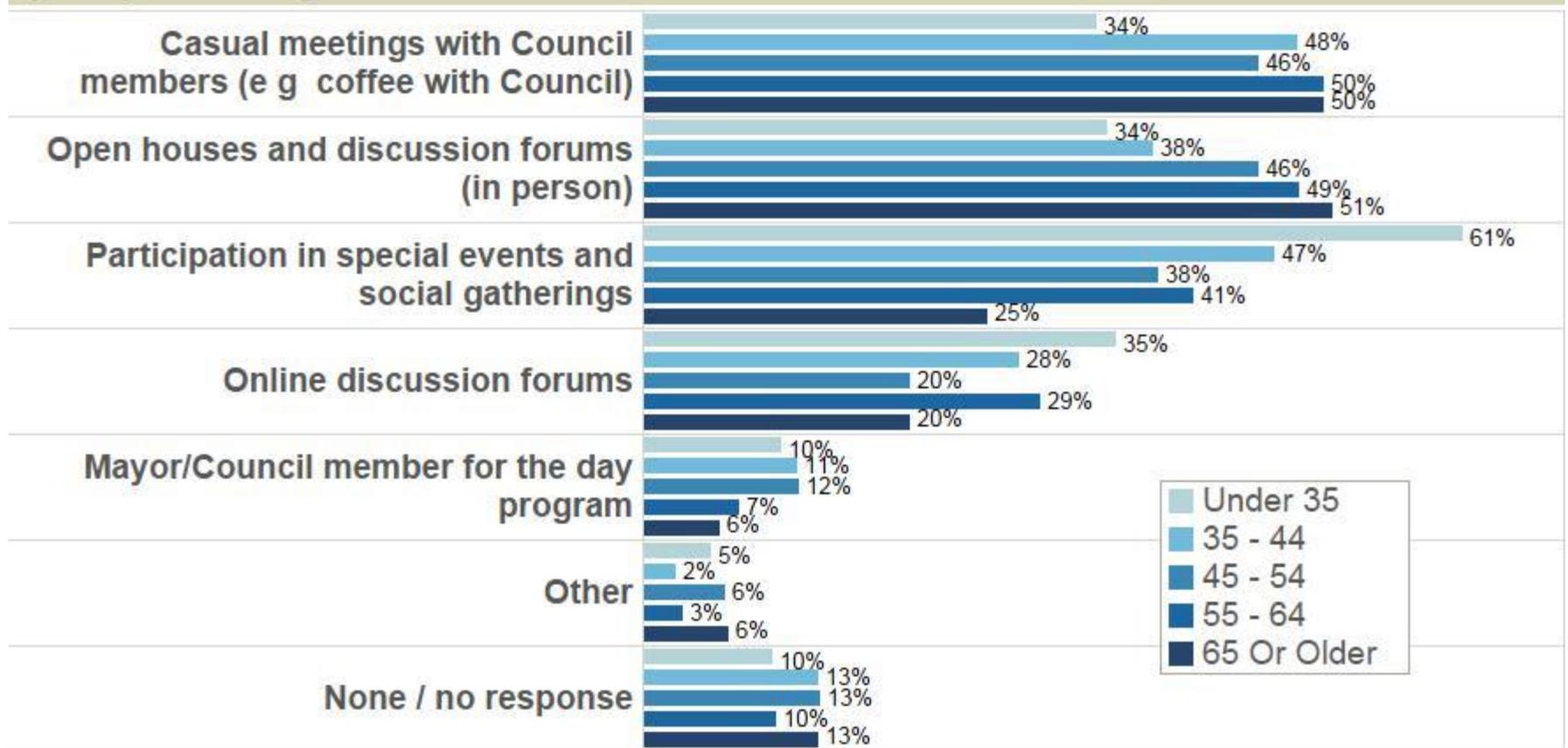
# Enhancing Engagement

Methods Willing to Participate in to Enhance Levels of Engagement with the Community



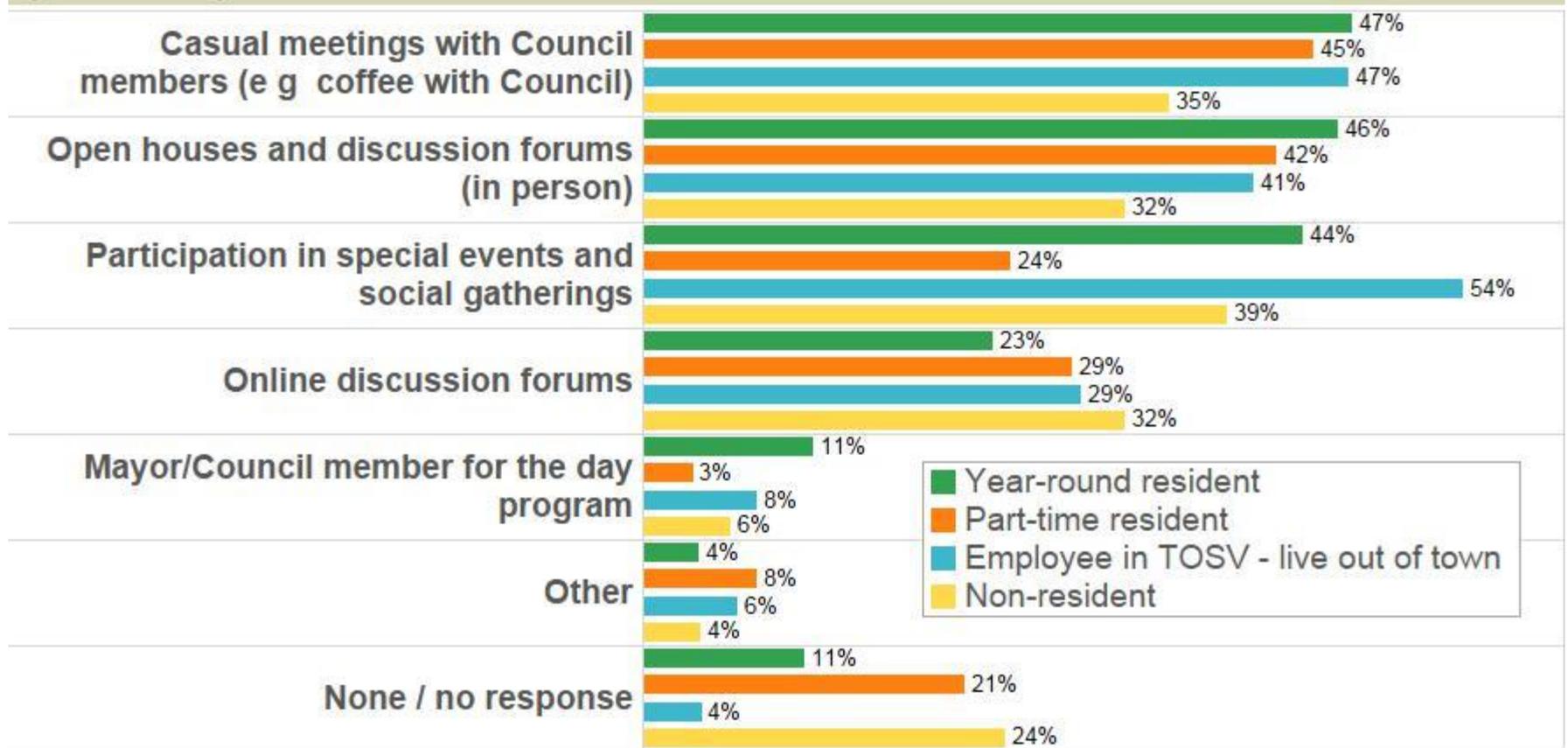
# Enhancing Engagement – by Age

Methods Willing to Participate in to Enhance Levels of Engagement with the Community - by Respondent Age



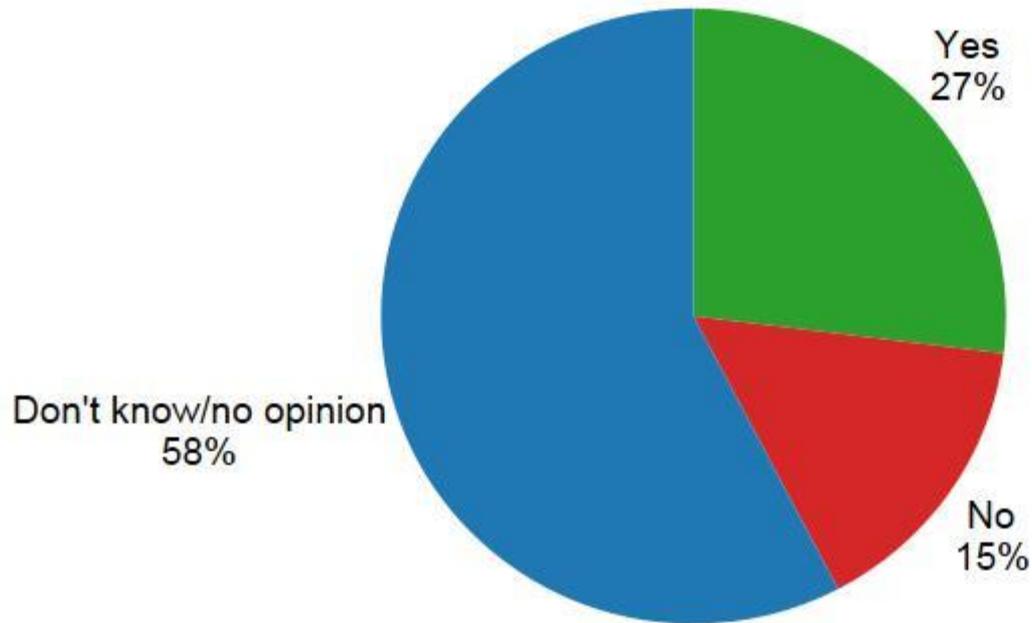
# Enhancing Engagement – by Residency

Methods Willing to Participate in to Enhance Levels of Engagement with the Community - by Residency Status



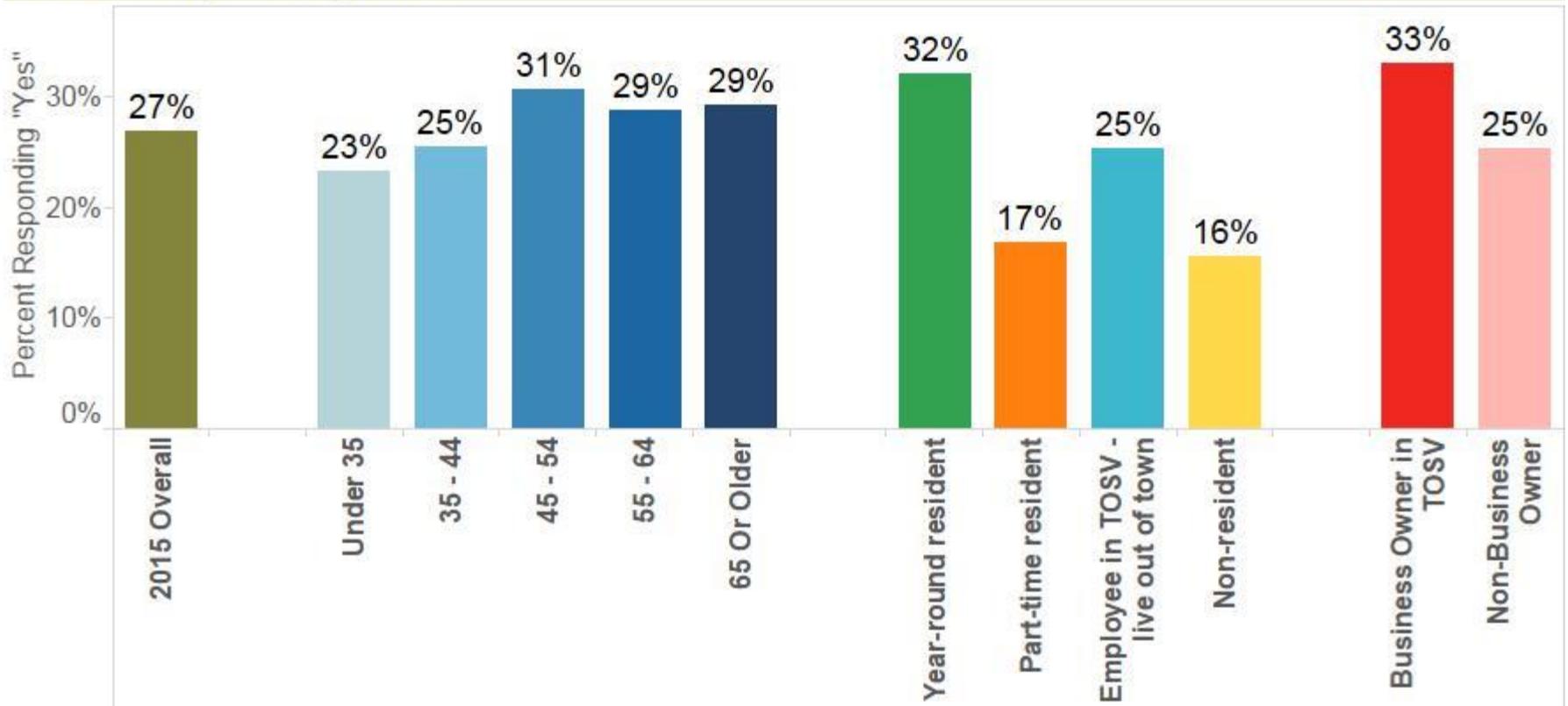
# Do you feel your voice is heard?

Do you feel your voice is adequately heard? - 2015 Overall



# Do you feel your voice is heard? – by Age, Residency, Employment

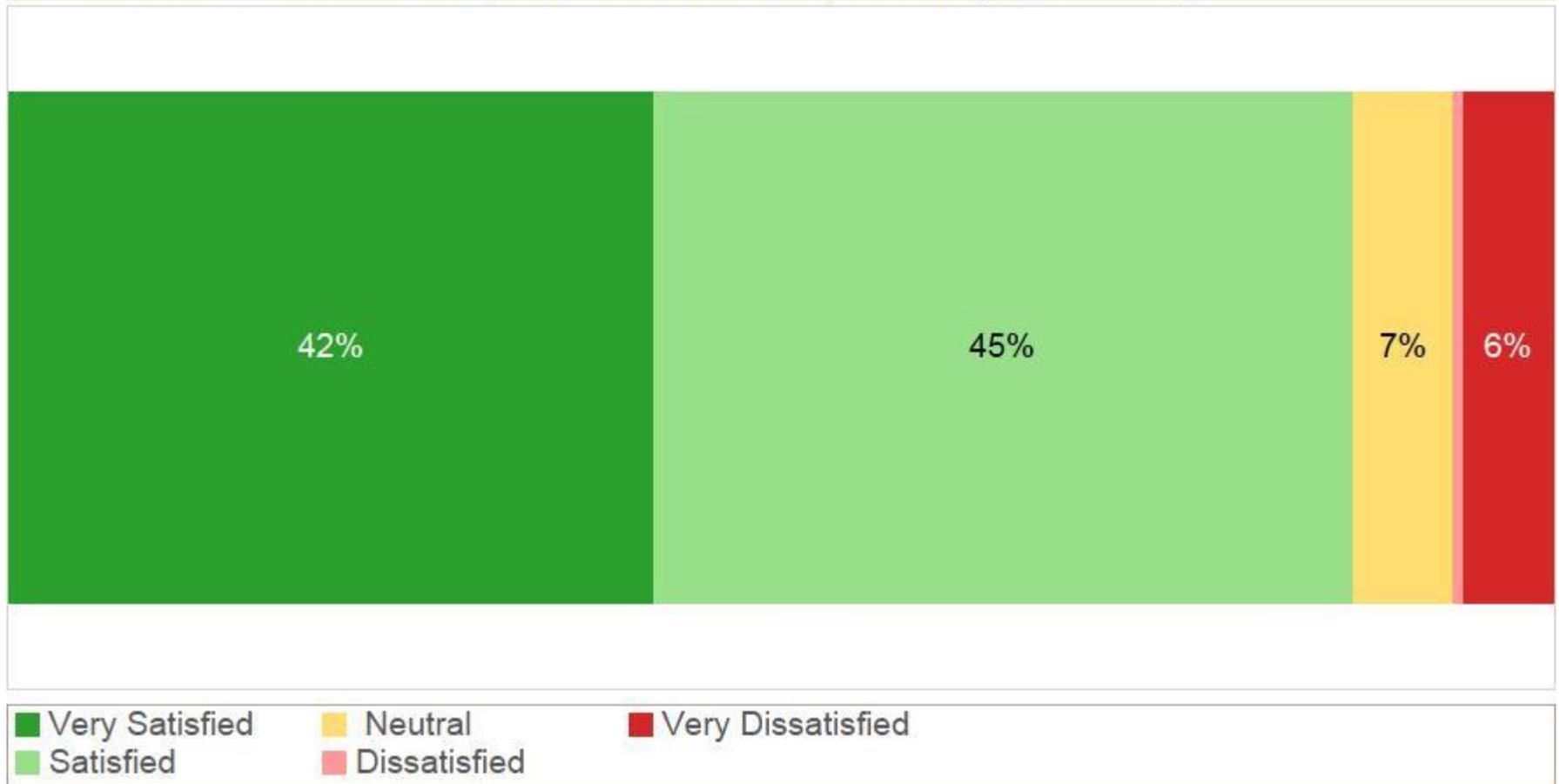
Do you feel your voice is adequately heard? - by Age, Residency Status, Business Ownership  
Percent Responding "Yes"



**HOUSING**

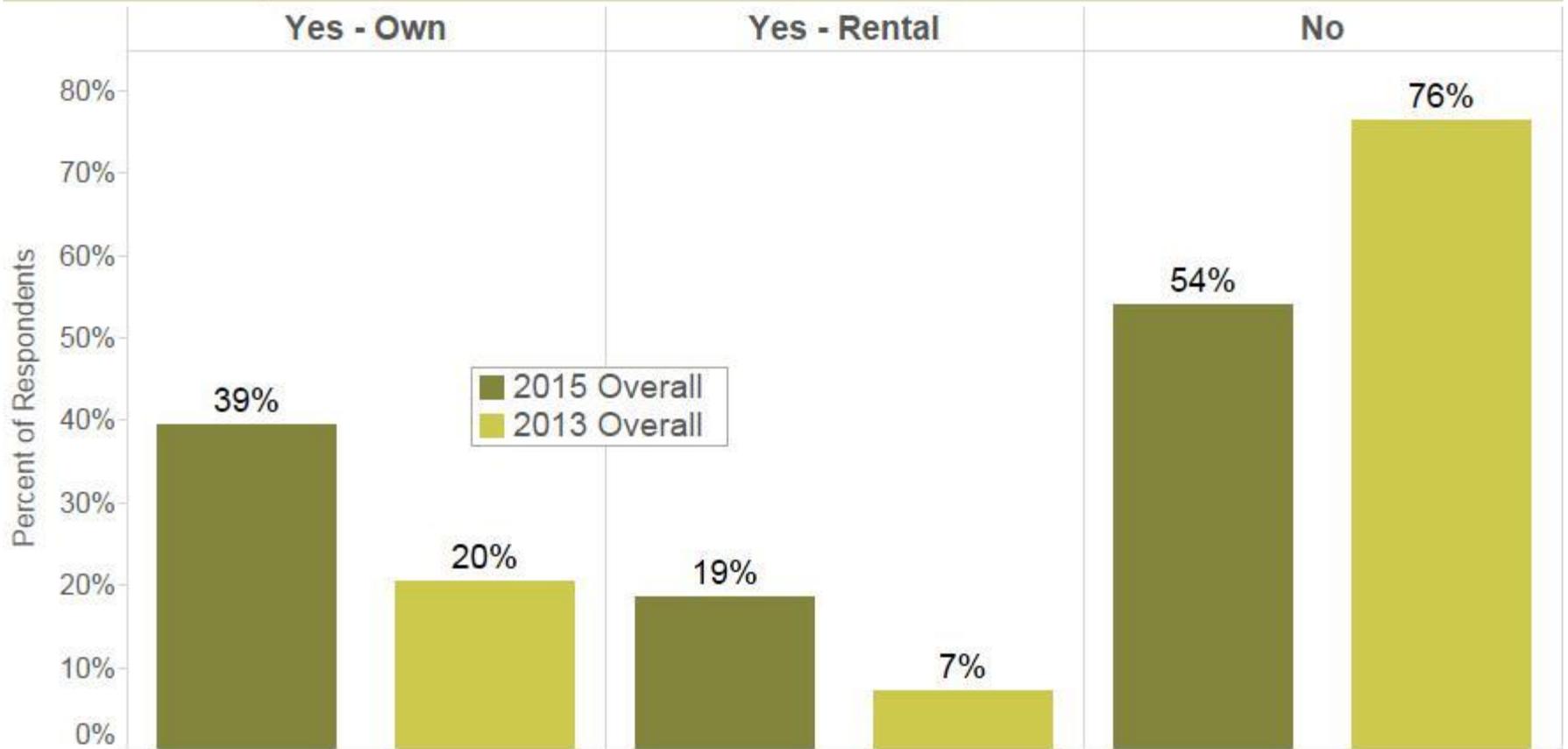
# Deed-Restricted Housing

(If own deed-restricted unit) How satisfied are you with your housing?



# Interest in Town Housing

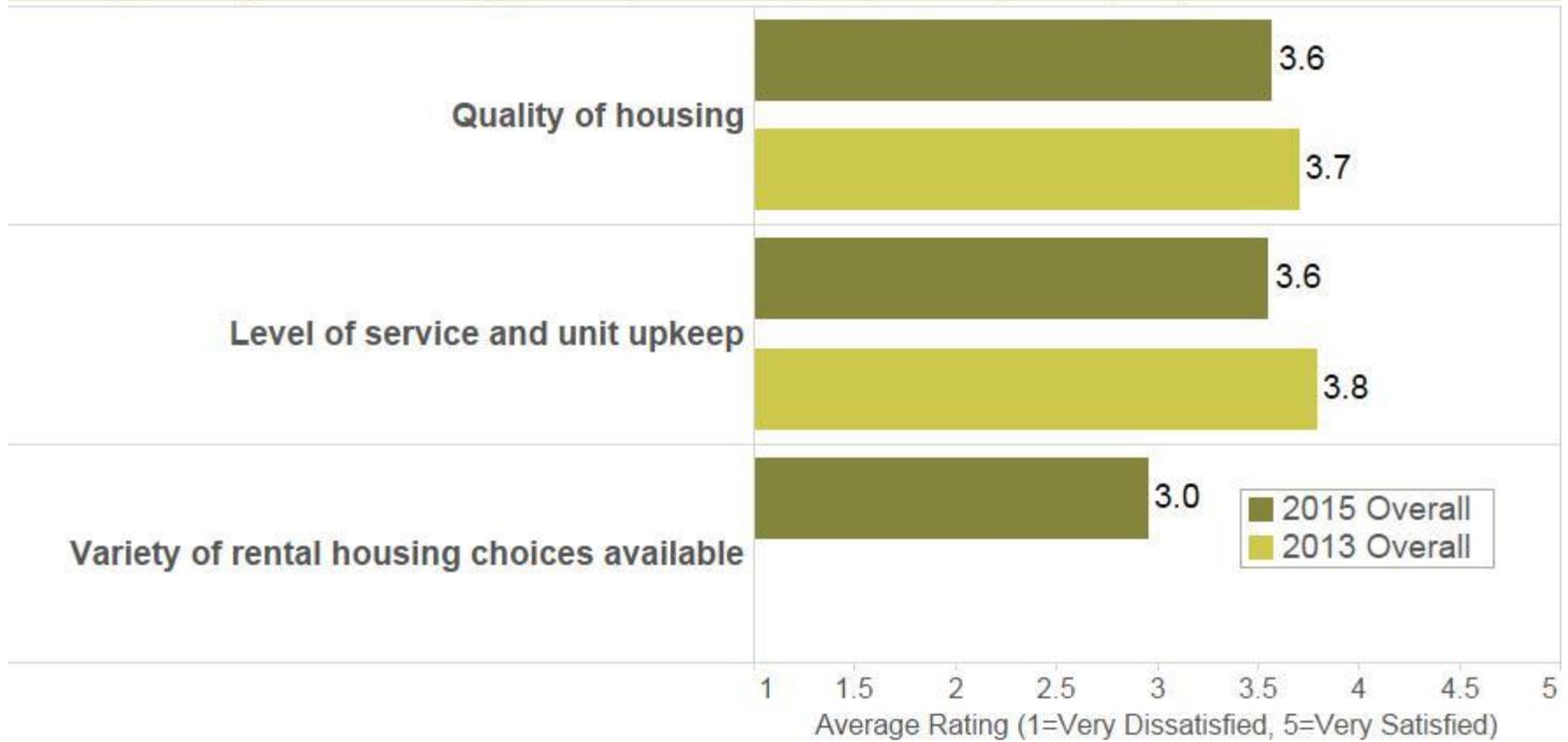
Would you be interested in potentially living in Town housing? (owners of deed-restricted units excluded)



# Town Rental Housing Ratings

Ratings of Town Housing Rentals (if rent Town-owned unit)

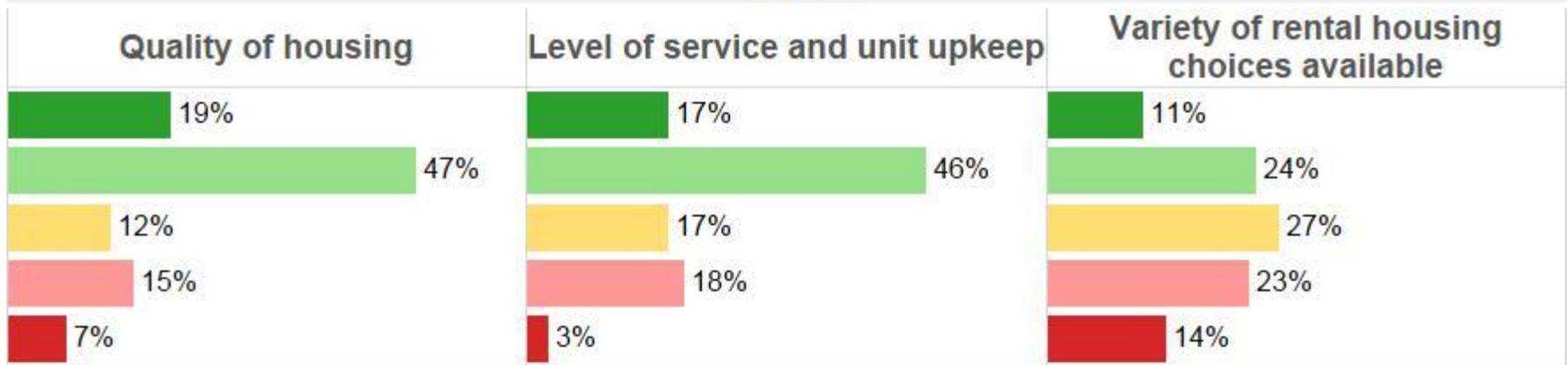
Average Satisfaction Rating (1=Very Dissatisfied, 5=Very Satisfied)



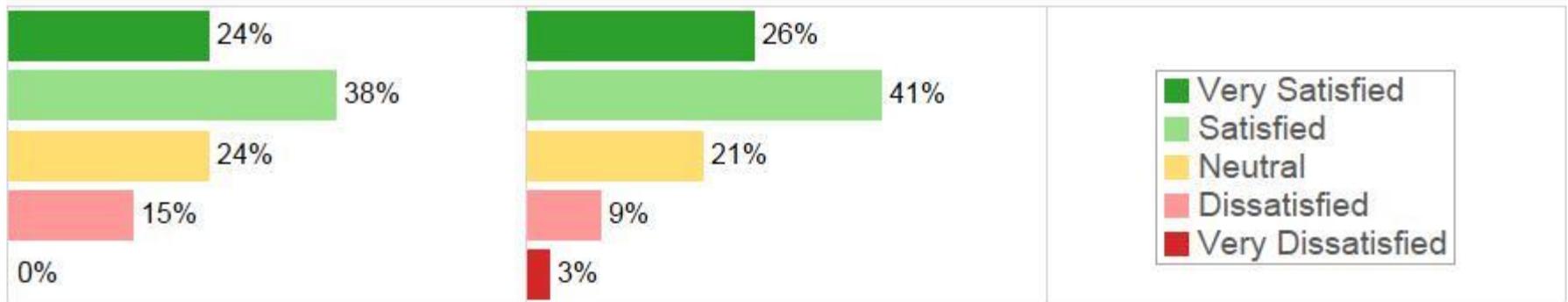
# Town Rental Housing Ratings

## Ratings of Town Housing Rentals (if rent Town-owned unit)

2015



2013



# **DIRECTORY OF OPEN-ENDED COMMENTS**

# Directory of Open-Ended Comments

Overall, do you feel that the sense of community in Snowmass Village is improving, getting worse, or has stayed the same?	<b>Page 1 of 110</b>
Which three (3) items do you think should receive the most emphasis from Town leaders over the next two years? (comments)	<b>Page 7 of 110</b>
Are there any issues that you feel should be one of the Town's top priorities that you don't see on this list?	<b>Page 16 of 110</b>
If you could keep one thing the same in Snowmass Village in perpetuity, what would it be?	<b>Page 27 of 110</b>
In a few words, please explain any other measures here: (traffic)	<b>Page 41 of 110</b>
Optional: Do you have any comments about services provided by the Clerk's Department that you'd like to share?	<b>Page 44 of 110</b>
Optional: Do you have any comments about services provided by the Community Development Department that you'd like to share?	<b>Page 46 of 110</b>
Optional: Do you have any comments about services provided by the Public Works Department that you'd like to share?	<b>Page 47 of 110</b>

# Directory of Open-Ended Comments

Optional: Do you have any comments about services provided by the Police Department that you'd like to share?	<b>Page 53 of 110</b>
What would motivate you to utilize the Village Shuttle?	<b>Page 59 of 110</b>
Optional: Do you have any comments about services provided by the Transportation Department that you'd like to share?	<b>Page 62 of 110</b>
If you answered Dissatisfied, or Very Dissatisfied to any summer event, can you please explain why?	<b>Page 68 of 110</b>
Other: What resources do you currently use to access information about events and activities offered in Snowmass (check all that apply)?	<b>Page 73 of 110</b>
Do you have any unique ideas to promote tourism in Snowmass Village that you would like to share?	<b>Page 74 of 110</b>
If you answered Dissatisfied or Very Dissatisfied to any of the items above, can you please explain why? (Parks and Recreation)	<b>Page 83 of 110</b>

# Directory of Open-Ended Comments

What would motivate you to try a group fitness class?	<b>Page 85 of 110</b>
Have you experienced a fitness class at another Recreation Center or gym that you'd like to see offered at the Snowmass Village Recreation Center?	<b>Page 88 of 110</b>
Optional: Do you have any comments about services provided by the Parks, Recreation & Trails Department that you'd like to share?	<b>Page 91 of 110</b>
Other: How do you currently access government news and information, including information about Town services (check all that apply)?	<b>Page 99 of 110</b>
Other: Town leaders are evaluating the best methods to enhance levels of engagement with the community. Which of the following would you participate in (if offered)? Check all that apply	<b>Page 100 of 110</b>
Other: Do you own or rent your residence?	<b>Page 101 of 110</b>
Do you have any comments on your response? (deed-restricted residents)	<b>Page 103 of 110</b>
Optional: Do you have any comments about services provided by the Housing Department that you'd like to share?	<b>Page 106 of 110</b>

# Directory of Open-Ended Comments

Other: Which of the following best describes you? (residency)

**Page 108 of 110**

Other: Where is your residence within the Town of Snowmass Village located?

**Page 108 of 110**

## SNOWMASS COMMUNITY SURVEY 2015

Overall, do you feel that the sense of community in Snowmass Village is improving, getting worse, or has stayed the same?

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- ♦ "We", are chasing the long time visitors away.
- ♦ All the same locals stay and do the jobs that need to be "the community" it's a hard life paycheck to paycheck even if your making allot of money.
- ♦ As a vacation condo owner, I see the the many positive employees I have met over the years in the village maintaining exception service and welcoming attitudes. I do however sense a growing resentment and objections to finishing base village. Which is still more a failure that success of the village at this time. IE, SMV is incapable to accomplishing the task. The unfinished/blighted space is a poke in the eye of everyone coming to visit SMV and sadly the first thing visitors get to see up close..
  
- ♦ As busy as it's getting each summer, I think we should have parking passes for the summer as well
  
- ♦ Base Village fiasco needs to be resolved
- ♦ Base Village is a black eye
- ♦ Base village still stalled?
- ♦ been torn apart since Base Village vote.
- ♦ Better Council & leadership
- ♦ Better with the new Council.
- ♦ Changing the mayor and town council has helped.
- ♦ Chris Jacobson needs to go! I miss Billy Boineau as the mayor.
- ♦ Chris Jacobson needs to resign or be voted out now and Jason Haber does not qualify as a replacement. Council members need to agree to disagree and move on. Politicizing issues for personal agendas seems to have been a problem the past couple of years and needs to stop. I think a council that is not petty would go a long way to improving the sense of community.
  
- ♦ Clarks, over VM. And the way the deal was made. Shady!
- ♦ Closing trails and trail head parking across from the town maintenance facility is a bad idea. It should remain open in the future.
- ♦ Community events help build a sense of community
- ♦ Community involvement and inclusion seems to be more of a goal in the past 3-5 years.
- ♦ Complete Base Village critical
- ♦ Definitely much better.
- ♦ depends upon your definition of Community.
- ♦ Depends whether council finally truly gets behind Base Village without knot picking every aspect of the redevelopment. Let the developer get it done.
- ♦ Especially for the summer, there are many more events and festivals that makes Snowmass Village feel more lively.
- ♦ Events have been better, community the same.
- ♦ Expansion on the bike trails for enhanced summer experience is the key.
- ♦ Friends, family, students help create this.
- ♦ Getting worse due to differences of opinion concerning Base Vlg. and what's best for Snowmass..  
..overdevelopment or sustainability?
- ♦ Grateful for the new Council and end of dissention.
- ♦ Happy to see the divisive Council reformed.
- ♦ Housing Dept and Program are Rockstars
- ♦ I am a Snowmass Village Rotarian. Good members

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ I don't feel much community in Snowmass bc it is closed in off seasons, and no businesses open. Wish the base village would happen, and more effort made to bring in more vistors to Snowmass.
- ♦ I don't feel that letting people camp at events brings people to the Mall and Base Village.
- ♦ I don't feel the sense of a small community anymore, not that change is a bad thing, just not wanting the little town to get bigger
- ♦ I don't think there is a sense of community in the village.
- ♦ I feel that it is definitely improving, but could be more of a community, as opposed to a 'destination' for non local visitors.
- ♦ I feel the atmosphere will improve once Base Village is fully resolved
- ♦ I feel the community is not welcoming to those arriving from other areas and can come across as "standoff-ish" and unwilling to change.
- ♦ I have just started spending more time there and I love it. Great people. I do see the town shuts down a little in the off season but you just have to know where to go.
- ♦ I live in an employee housing neighborhood that has suffered from nagging people who aggravate many, and has required the time and energy of TOSV officials. Unfortunately the repercussions extend to a major mis-use of time for those officials, and an uncertainty of how situations have been handled by them.
  
- ♦ I live in Capitol Peak. The derelict non-building starts are not aging well and present a very poor sense of community. They provide a tremendously negative impact on vibrancy
- ♦ I love living in Snowmass Village. The sense of Community is amazing. It would be nice to see the community feel more welcome at events like Tough Mudder, Wanderlust and so on.
- ♦ I love Snowmass Village especially during off seasons. But I also love having guests here for vitality.
  
- ♦ I loved that last year a Sunday farmer's market started in Base Village. Helps make SMV feel like summer is more than just "offseason".
- ♦ I really like that Snowomass is defining itself as inclusive/close to Aspen yet, as a separate entity that has different offerings than Aspen. It appeals to a broader customer base. The adventure family tag is awesome and should be expanded upon.
- ♦ I see a bigger effort from TOSV to unite our community.
- ♦ I think the addition of the base village has splintered the town and there is less sense of community. We're very much a tourist stop
- ♦ I think the failure to complete the Base Village has put a cloud over the area.
- ♦ I think we need a more vibrant Center with a coffee shop/breakfast place and a cozier feel. All locals come to the center to get mail and grocery shop but theres no place to hang out in the morning. Going to the mall is just not as convenient, especially if you don't need something from any of the shops... Would be really nice if there was a place at the Center to get coffee, read the paper, see friends. Even nicer if the seating area view was not of parked cars and traffic. I see people sitting on the benches talking to eachother all the time, I think people are missing something like this, I know I do!
  
- ♦ Improving because I try to get out and talk to people - not sure how that is the town's responsibility :)
  
- ♦ Improving somewhat but very slowly
- ♦ Improving, but still really needs a bit of work in many ways.
- ♦ In the month and a half that I've lived here, I've decided to make a radius of 5 miles from Snowmass Village my search area to buy a home. This is a great place.
- ♦ Increasing numbers of absentee owners does not contribute to the "community".

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ It is a real shame that all the local businesses on the mall have been booted out for franchises. That is not very community oriented.
- ♦ It is hard to feel like a community when there is a hold on growth and development.
- ♦ It needs to be a village. The voices that are loudest are sometimes the ones with the most money. It shouldn't be that way.
- ♦ It seems as though we can't move forward.
- ♦ it suffers from negative opinions expressed by some people who are eagerly quoted in the local papers
  
- ♦ It used to be that a lot more locals went to Thursday concerts, chili brewfest (mammoth now), and other events. Now many of them stay behind. We used to be able to bring our own food, often bought at a local restaurant, our own beer, wine or mixed drink, often bought at a local store. But now we get very expensive, for what you get, "sucky" beer, not too bad wine, supposedly to give to a cause that maybe we do or don't want to support. It has become a commercial enterprise and it stinks. **THERE HAS TO BE A BETTER WAY!** A few other things have gone this way as well. This is just one example.
  
- ♦ It's good, but increased Related business has hurt Snowmass Village.
- ♦ It's not just Snowmass Village, Its a global thing.
- ♦ Just looking around at the number of school busses, it seems that Snowmass is growing in numbers of resident families, which is a huge plus. I love seeing more people LIVE in the Village.
  
- ♦ Lots of events for residents and guests
- ♦ Love all the new summer events!
- ♦ maybe the lack of Base Village being complete - and lack of traffic there. maybe things like this town council member getting arrested and being a complete jerk and that he is making decisions for our town. I KNOW that the change to Clarks Mkt and losing our market has really hurt moral - people are going down valley for everything. Their prices are ridiculous and the deli is a joke - things taste terrible. I try to support them for odds and ends, but most friends won't go near there. Their produce is old half the time - that store was a mistake for sure. Another thought - the emphasis on biking instead of the same on hiking is discouraging to many older residents. Trail maps push biking and everywhere you go like the Tom Blake, which used to be wonderful for hiking, you get run over by bikes. Also, signage at many trail heads is worn and ugly...one specific example is the Rim Trail signs in Horseranch where the trail starts to go up.
  
- ♦ More and more full-time resident are making Snowmass their home and creating more of a permanent community, not just a tourist town.
- ♦ More and more second home owners, more elitist.
- ♦ More community events, but I don't feel the community itself has changed much.
- ♦ More social events
- ♦ most of the long term locals feel like they are being pushed out by 2nd homeowners and their needs
  
- ♦ Much of the charm of Snowmass has been lost due to the poor and congested planning of the Base Village.
- ♦ My family and I have been visiting since 2005. We recently moved to town this month. I think people are generally just as friendly as in the past. We met our neighbors and they are helpful and nice. Sense of community is important to my family so we will be watching this as time goes on.
  
- ♦ my town is aspen, I only sleep and keep my things stored in slowmass

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ Need to combine activities within Mall, Base Village and Town Park to create a better sense of community
- ◆ No dynamic
- ◆ No idea; I just moved here 6 weeks ago. That being said, I attended the music festival on 6/25 and felt a very strong sense of community there.
- ◆ Nobody seems to be happy with Related. But their employees that work the field are really great!
  
- ◆ Only been here a few weeks, so I can't compare Snowmass now to Snowmass past. In comparison to other places I've been, however, sense of community seems fairly strong, but in a valley-wide sense, not necessarily at the scale of the individual towns
- ◆ Only been a resident for 1.5 years.
- ◆ Our Winter Business continues to grow with each new season, which directly relates to the Town and the renewed concentration on tourism.
- ◆ Over what time period. I moved to SMV in 1988 there was much more of a sense of town and community. There is less now.
- ◆ Overall, do you feel that the sense of community in Snowmass Village is improving, getting worse, or has stayed the same?: Comments
- ◆ people driving too fast with no enforcement, speed limit on snowmass club drive and owl creek should be 30 mph
- ◆ Positive image. Quality community outreach programs are viewed highly.
- ◆ Property values are not keeping pace with surrounding areas and the unfinished village is an eyesore.
  
- ◆ Recent improvement with the Westin and Viceroy but both have been open 2+ years now.
- ◆ Related continues to insert a wedge between the town and the residents while only looking to line their pockets.
- ◆ Related, et al, is polarizing for profit, pushing out long-time locals and making it nearly impossible for new young people to establish roots. Clark's is absolutely horrible and so I don't shop there; the market, like the post office is where I would get my daily dose of community. I've joined many other villagers who prefer making the trip to Aspen or El Jebel to buy groceries.
  
- ◆ seems like the disconnect between residents, part time residents, business owners, council, and town staff.
- ◆ seems like there are transients everywhere and different people all the time.
- ◆ seems like things take forever to happen around here. Lets finish Base Village, Build a round about (or at least improve the pedestrian crossing at Brush and Wood Road) and get rid of the robbers who gouge for gas!!
- ◆ seems that a vibrancy is returning, although we will need to keep the momentum
- ◆ Since 1990 I watched it slide downhill. Used to have a community gathering spot next to the Mall; now have a base village hole, a broken center, and an empty mall
- ◆ slightly
- ◆ Snail pace at the Base, **BIG BLACK EYE FOR SNOWMASS VILLAGE**
- ◆ So much discontent and concern about the community's future.
- ◆ Someone is not cleaning the skate park, and we are almost in july!
- ◆ St Patty's day in Winter is pretty minimal. Need weekly events at the mall
- ◆ Still plenty of uncertainty.
- ◆ The Base Village is poorly design & has no charm. The upper village has deteriorated and lost so many of its long term vendors

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ The base village stagnated state leaves villagers feeling helpless, in a state of feeling that we must just wait and hope that something good happens. Stagnation does not lead to an improved community feeling. Clearly Related nor the Ski Company are not very interested in community amenities as they continue to press for such amenities being located in the base site.
- ♦ The bifurcation of Base Village and Snowmass Mall creates a division that does not help in bringing the community together
- ♦ The business community - once a reflection of the overall sense of community - appears to more splintered. This is probably related to the division of the mall and base village business zones.
- ♦ The car and motorcycle shows are a great idea. Pick-up basketball at the Rec.
- ♦ The continued uncertainty of the Base Village development is weighing heavily on the Village.
- ♦ The local community seems to be getting strong with every year.
- ♦ The new festivals have been awesome. I believe Mammoth is better than Jazz Aspen festival now. Jazz Aspen has become to mainstream.
- ♦ The new town council is a positive thing.
- ♦ The order of the choices are strange. Should go better, same, worse, No opinion.
- ♦ The original approval of Base Village divided the Community years ago, and it is ongoing.
- ♦ The town council gets an F on this one. Intimidation and power from the animal control to the town lawyer. Missing our old Plovie Chief. He knew he worked for the residents. The council and town employees act like statesmen and will not even respond to a request unless it's at a meeting on TV.
- ♦ The town staff don't seem to Listen to town council
- ♦ The village is getting busier and more lively but is lacking the development needed for the extra visitors
- ♦ The wounds from the Base Village vote have not healed. The weakness of the Town Council's approach to the unfinished development is not helpful. It is a fool's errand to try to compete with Aspen. Keep the low-key family friendly approach that has made Snowmass a success
- ♦ There needs to be more free events that all age groups would enjoy. The Thursday night concerts are a great example.
- ♦ There used to be more local businesses that appreciated local patronage. They offered discounts to help ease the cost of living here
- ♦ There's not much community here.
- ♦ TOO MANY EVENTS, we can't visit anymore
- ♦ too much attention is paid to a few activists that are vocal and meddling with Town staff
- ♦ TOSV personnel are only interested in full-time residents whether they are TOSV property owners or not.
- ♦ used to hear about lots of fighting and dysfunction with former town council - haven't heard that lately, but also am less connected; have heard great things about Clint; Brian Olsen is great... love Snowmass approach to public safety; I think a mandatory leadership and orientation training program for elected officials should be mandatory
- ♦ We are not happy with Clarks Mkt.....at all...
- ♦ We have been visiting Snowmass for over 20 years, and we are considering buying a home. We think it is better now than ever.
- ♦ we have no sense of community here. the center which all locals use (we don't go to the mall) have nothing going on. we have a pathetic community garden (in a shaded area with 8 plots?) run by people who has no interest in it and won't even communicate with you.
- ♦ we need better and more efficient leadership. Paid and elected!!!!!!

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ We need to take the money that we send to the Aspen Historical Society and spend it on Snowmass. It makes no sense to me why we improve Aspen at the expense of not improving Snowmass. We need some core businesses to be a functioning community rather than a tourist stop. We don't have a pharmacy nor a hardware store. We have few big name retail outlets like Aspen does and in the mall most of our ground level businesses are real estate offices and ski shops. The base village is not much different. Aspen charges 2/hour to park there and our parking is free even though our ski area is the only profitable one. Why don't we use parking money to change our mall and base village to be more interesting.
  
- ♦ We still have our circles of long time close friends but it seems like the opportunities to celebrate "community" are few and far between.
- ♦ will not improve until Base village is at least moving
- ♦ Yaaaahhooo for the chapel, Rec Center, and community clean up!
- ♦ You need to finish base village-what a complete disaster it is right now.

## SNOWMASS COMMUNITY SURVEY 2015

Which three (3) items do you think should receive the most emphasis from Town leaders over the next two years? (comments)

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- ♦ + maintaining current parks and trails. Don't need more.
- ♦ 1. Build Base Village now or tear it down. I read that in the paper and it makes sense. 2. Improving Traffic DOES NOT mean building a roundabout at Wood and Brush creek, it means fixing the Carriage way, Wood Rd increased volumes due to Base Village. It means making it safe for pedestrians to walk the sidewalks and cross these roads - including Brush Creek. We need pedestrian overpasses or gondolas over these busy, slippery roads.
- ♦ 2 that I do not see listed. Re-visiting past mistakes in town planning and architecture. poorly desiged rec center and base village parking center. also re-visiting base village build out. it was a very close vote approving base village--let's re-visit that
- ♦ 4. Improving the overall quality and quantity of parks and trails
- ♦ A round-about would be safer and move traffic at a slower pace at Brush Creek & Edgewood. It's time. It's difficult for pedestrians to cross there.
- ♦ A safe pedestrian walkway from Mtn View/Creekside to the Mall that goes along Brush Creek Road should be a priority. The town should also improve crosswalks that cross Brush Creek Road.
  
- ♦ Affordable free market housing would be helpful.
- ♦ affordable housing for seasonal employees needs to be added
- ♦ Affordable housing is great, but affordable commercial space would be nice.
- ♦ Affordable housing seems to now be with families who no longer work in the Village. New year round employees don't have much of a chance of getting into our housing which is meant to be for them. Either we need more housing or an improved system. I presented this to town council a while ago but no action was taken. I am not even sure this is a housing committee that is active.
  
- ♦ Affordable housing that allows animals. For being an animal friendly place it is almost impossible to own an animal.
- ♦ Alarming that none of the choices focus on the need to resolve the disastrous Base Village situation.
  
- ♦ All these miss the point of turning Snowmass into a community. We shouldn't exist just to make Skico more money and a bedroom community for Aspen and the school district.
- ♦ Allow teachers to be eligible for Snowmass Village lottery
- ♦ As a dog owner I cannot rent in employee housing. This has made my living expenses go through the roof! I love Snowmass and don't want to have to move to Aspen, but it can be a bummer having to pay at least \$800-1000 more a month than my friends because I have a dog.
- ♦ Base Village completion.
- ♦ Base Village has more commercial development than the permanent residential population can sustain. Anybody who has ever played SimCity can understand the problem. The inconsistent nature of business in Snowmass adversely effects the town's image and ability to retain business.
  
- ♦ Base Village needs to move forward. We need affordable housing for our workforce and for people to make a life here.
- ♦ Base Village never should have been approved at this size scale and mass. However now that it is here we need to get it finished. Perhaps it could still be down scaled to be closer in size to the original comprehensive plan produced in the 90's.
- ♦ bike race adds no \$\$, just inconvenience to residents

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Cell reception surrounding the golf course and the Rec center is almost non-existent. Would love to see as many new MTB trails built as possible. Would like to see quicker advancement of the Base Village Development. Incomplete buildings and large walls of the "future" just look bad.
  
- ♦ Communication also needs to be improved but I can only vote for 3.
- ♦ Communication from the TOSV has improved enormously in the past few year!
- ♦ Completing Base Village in the right way and not giving Related the moon to do it
- ♦ Connectivity means phone, fiber optics, cable. Leash law should be enforced.
- ♦ Crossing Owl Creek Road at the Two Creeks/Fairway Drive intersection is so scary - you can't see the traffic going east, and they are traveling so fast at this point. Would love to see a crosswalk with pedestrian light, as there is in Aspen at Paepcke Park and at the bus stop on Hallam and 8th.
  
- ♦ Difficult to have vitality when you're business core is split between locations
- ♦ Don't add another round-about One is enough
- ♦ Don't let Related get away with "murder". Find good, workable solutions that do not interfere with views, sustainability, over-development. A better solution that roundabout or stop signs.
- ♦ Don't try to change Snowmass into something different. Keep it unique. Growth for its own sake has never worked out. Keep it special, improve/augment trails, nature and beauty.
- ♦ Enforcing speed limits on smaller roads would go a long ways toward making things safer. Speeding is epidemic and dangerous; police do little or nothing when called.
- ♦ Entrance to town cleaned up by rodeo. Get rid of rodeo and let that space be used for more fields park that will be used more than once a week for a few months l'm the summer. Base village has potential a variety of family summer activities. Miniature golf, climbing wall, etc. people buy a activity pass to do everything. Kids are entertained and vitality be created for outside diners to watch their kids. Mt Crested butte is a perfect example of a fun layout for families.
  
- ♦ Environmental Sustainability and Town Infrastructure are very important as well.
- ♦ Find a way to heat Snow melt Road without using natural gas - such as a ground heat assisted heat pump system
- ♦ Finish Base Village planning!!
- ♦ Finish base village!
- ♦ Finish Base Village, have a slightly more business friendly perspective.
- ♦ Finish base village.
- ♦ Finishing Base Village is critical. Next to that, nothing is even close.
- ♦ Finishing base village is my primary goal all else will follow
- ♦ Finishing base village.
- ♦ Fix Base Village; nothing happens until that's resolved. An open sore.
- ♦ Focus on core infrastructure like sewers and water lines, quit wasting money on roundabouts, brick work, road medians, watering weeds at the entrance, putting flags on poles.....this isn't Aspen
  
- ♦ For visitors to visit without a car, walking and buses are important. I noticed that it is not possible to connect to the first morning BRT bus going to Glenwood Springs, which you need to do to catch the new CDOT Bustang daily bus to Denver that leaves Glenwood at 7:05 a.m (starting July 13). You many want to consider adding an earlier bus from Snowmass Village to the Intercept Lot to connect with the 6:08 BRT.
  
- ♦ Force developers to complete Base Village as promised and bargained for.
- ♦ Free wi-fi everywhere would be a great start!
- ♦ get base village approved and completed

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ Get Base Village done
- ◆ GET BASE VILLAGE DONE!
- ◆ Get Related out of here because they obviously don't care to improve our town! Next, make slum lords improve their properties (ie Meadow Road has two homes that are dated and bring housing values down with the poorly kept exteriors, weeds, and up to eight vehicles parked in-season because of the Animal House type living conditions! Also, the house on the corner of Meadow and Oak Ridge are has up to six vehicles parked with some being business related.
- ◆ get Related to finish base village and stop accepting their weak excuses.
- ◆ Get the base village moving - will bring in more money to the community and enjoyment for all!
- ◆ Get the roundabout at Brush Creek and Wood Road approved and built.
- ◆ Getting base village approved and built
- ◆ Great question. The bike trails are disgusting and if the council would have accepted my invitation to walk-bike them together they would know. If we fix them, and one can actually ride from aspen to the mall without getting runover - maybe it will bring tourists from aspen too. This is priority one!
- ◆ Housing....and not duplexes. We have enough of those. People want houses with a yard.
- ◆ I believe improvement of the three items above will result in improvement of economic development and vitality. Improving the Town's communication will be the impetus to achieving the three items above.
- ◆ I am concerned about walking the trails with cyclist. Many do not have a bell to ring or even bother to shout on your right/left.
- ◆ i feel there should be more done for locals here, everything is geared toward the needs of the tourists. theres no more nr 7 shuttle in the winter because it serves mostly locals, theres a terrible offseason bus schedule to Aspen because theres no tourists, the local rfta bus stop like stonebridge where theres just a boulder on the ground which you can't even sit on. the ridiculous base camp bus stop where the buses need to circle it to pick up. moving all events to the rodeo lot further alienates the local feeling.
- ◆ I have really been impressed with the Rec division anything to keep them going I am all for.
- ◆ I love SMV all the employees are great , more bike trails ! More employee housing dog friendly please ! Keep up the good work Snowmass Village
- ◆ I love SMV!
- ◆ I mentioned this above - but, there is too much emphasis on biking - instead of also improving trails for hiking and having a map that really describes them and access. We think it is the hikers that bring in more money to spend than young bikers. Also very important to have places people can hike with their canine companions in peace. Even a dog park however small would be a valuable asset to the town.
- ◆ I think the town has done a great job in creating a safe and stimulating place to live. My family includes a child and we bike and walk everywhere. Fostering a culture of bicycle and pedestrian safety, with diligent traffic enforcement, is important. Infrastructure maintenance and improvements need to be planned and budgeted. Delaying attention to infrastructure is more expensive and disruptive. I have seen the results of poor planning in other cities and it is not pretty.
- ◆ I think this town should have some accessible camping.
- ◆ I think we need to focus on bringing more people to live in Snowmass full time. Employees that live here full time will create more vitality, and that is what we are missing. Vitality.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ I think we should try to figure out a better way to get pedestrians to and from the Center to Base Village. Busses are OK but it's such a short distance that I think it'd be more environmentally friendly to build a bridge or underground path from the Center to the Village. Also BV still needs help livening up so the more simple access we have there I think the better it would be.
- ♦ I want to improve tourism but I think that we need to present better to keep them coming back. sandwich boards on the Mall? weeds in the concert venue grass (on hill)? signage for flow?
- ♦ I would like the TOSV tourism staff to stop hiring out of town people instead of local people. Out of town should only be hired if it can't be filled locally. There should be an emphasis on "local". That will create more "community".
- ♦ I would like to see a greater sense of pride in our town develop. People view it as "Snowmass" when we should be celebrating the differences we have from Aspen.
- ♦ I would love no more development in Snowmass Village.
- ♦ If Base Village is to be completed a roundabout is necessary. If not, then not necessary.
- ♦ If I could check affordable housing twice I would :)
- ♦ If the overall business outlook improves the other listed items will be forced to improve. Bill Clinton said it "It's the economy stupid"
- ♦ Improve disabled access
- ♦ Improve summer activities
- ♦ improve the base village or even town park- look at towns that do well in the summer and the activities they provide. Winter Park, Steamboat Springs have vibrant, busy base villages that are fun for all ages
- ♦ Increase the rate for Snowmass Recreation Center for classes but it should have not for everybody it should have been an option to members. Staffs are nit nice anyway.
- ♦ Is there a way to limit the answers to three. It allowed me to click more than three. Does it really matter.
- ♦ It is embarrassing how awful the buildings on the Mall look. There should be rules similar to an HOA. There is no charm, no character. This is why tourism is stagnant. If we stopped spending marketing dollars on luring visitors to come to an ugly, tacky little town, and spent the money instead on some serious "Curb Appeal" - then visitors would want to return again and again to the charming alpine village on the mountain.
- ♦ It is very hard to find housing and that is one reason why I do not see myself living here very long.
- ♦ Keep trail head parking by town maintenance facility open all year long. No to season closings.
- ♦ Let's finish Base Village.
- ♦ love the bike trail system and events have really ramped up tourism it seems in past few years - nice job to dave elken and team
- ♦ LOWER real estate and sale taxes the state and counties make enough\$\$on marijuana sales so help the TAXPAYERS OUTTTTTT
- ♦ Make a better survey.
- ♦ Make Base Village provide substantial and sustainable benefit to the citizens of Snowmass Vlg. i.e. excellent public spaces and common use facilities
- ♦ Management of Recreation Center could and should be improved. Is there any leadership at the TOSV Rec. Center?

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Many people walk from Meadow Ranch, Anderson Ranch along Owl Creek Road to get to the bus stop. This is a very dangerous section with no sidewalk. It needs a sidewalk for pedestrian safety. Also, trying to come off of Divide Road onto Brush Creek is very dangerous as you cannot see up Brush Creek Road without pulling into oncoming traffic. The retaining wall there needs to be moved back or removed. The Town amenity that I use regularly which ranks the highest in terms of quality of service is solid waste removal.
- ♦ Many people walk on the road from Mtn view and creekside to go to the market. Maybe better signage so people don't walk on the road. It's narrow.
- ♦ Maybe let us rate them from best to worst. They're all important to me.
- ♦ more affordable housing available to those who don't work in snowmass village would be amazing.
- ♦ more bike trails. how about dirt jumps and a pump track down by the recreational center?
- ♦ more emphasis on water quality in the streams.
- ♦ More mountain bike trails
- ♦ More trails not necessary...funding for existing trails is important. Management of Town employees needs serious improvement.
- ♦ More year-round businesses and affordable housing are most important to me.
- ♦ Move Base Village approvals along. Don't give away the farm however let's please get some approvals passed that enable the completion of residences in Base Village.
- ♦ need a better walking/biking situation from Brush and Wood to Mtn View
- ♦ Need a real bus stop structure across from the Conoco gas station. - I feel terrible in the winter when I see people standing along the road side in a blinding snow storm waiting for the bus with no protection from the elements or an out of control car on an icy road.
- ♦ need another roundabout
- ♦ Need the Wood Road roundabout; better landscaping at entry medians. Complete Base Village. No amber light/snowplow signs. Open trails year-round.
- ♦ NO ROUNDABOUT AT WOOD ROAD, CHANGE THE BUS DROP OFF TO ELIMINATE THE PEDESTRIAN HAZARD CROSSING BRUSH CREEK. MAKE THE BUSES MOVE THE RIDERS TO THE BASE. TRAFFIC CONTROL OFFICERS ARE NOT THE ANSWER
- ♦ No roundabout by the service station. The constant promotion by new government hires is bad. The community does not want to waste the millions of dollars for this not needed scheme. The new government hires who refuse to listen to the Snowmass community should leave or be fired.
- ♦ Not listed, but should be! Making sure that, once they arrive in SMV, visitors have an exceptional experience.
- ♦ on housing front.... should look at people transitioning out of the workforce but taking up employee housing. also, need to get young adults and families into the housing system. maybe add some? maybe cast wider net than just village workers - look into professionals whose place of employment or spectrum of influence INCLUDES but is not solely focused on sv.....
- ♦ Our existing trails are not maintained in a first class condition---paved surface trails are crumbling and dirt trails are often overgrown with vegetation and thistles.
- ♦ Our paved trail system is in dire need of a major replacement. The paved trails should be under the road department so as to get better funding. Being under the parks department limits their ability to maintain our paved trails. We claim to be a World Class Resort but we have a ghetto paved trail system
- ♦ Our trail system is great! But the paved trails need attention; let's allocate funding to bring our paved trails back up to par ASAP!

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ over zealous animal control
- ♦ Parks are also vastly important!
- ♦ pedestrian safety needs to be addressed. 2 pedestrians hit by cars this year. brush creek and wood road especially
- ♦ Perhaps we should take better care of what we have. An example is the poor condition of the bridge on Wood Road below the Viceroy. Another is the lack of care for the walking/bike paths.
- ♦ Please consider prioritizing replacement of the E. Snowmass Creek bridge - it is our only direct link to Wilderness areas. Also, find a way to move the base village mess ahead!
- ♦ Please focus on Snowmass as a community before Snowmass as a resort.
- ♦ Please move forward with trails for "off Leash" dogs. I previously asked town council to do this.
  
- ♦ Quality of trails is amazing, to embrace and continue to improve this resource is vital. I know we will never be nor do we want to be Aspen, but the last piece to the puzzle we need is at least a small core of business that is vibrant enough to stay open year round. We currently do not provide a whole experience for our visitors year round. The Clark's market lot and and new roundabout intersection area is key.
  
- ♦ Should bring more vitality back to the mall instead of drawing people away. Smaller events so people will mill around and shop and eat work best in base village and the mall.
- ♦ Should make an effort to decrease water loss from leaky pipes, enforce watering schedules and render more fines to watering scofflaws.
- ♦ SMV & Skico have educated visitors extremely well to environmental sustainability, and there is more than enough room to roam there can be to many parks and trails. As much as I enjoy the quaintness of SMV we do need to growth to stay viable as a resort destination.
- ♦ Snowmass can be just as vibrant a community as any...having foundation assets like a library (need), community center (can expand upon the Rec Center?), simple transportation (done!), more shops and restaurants for families (need) and keeping the events up at the Mall and BV areas - this will keep SMV an exciting and attractive resort and place to live and raise a family.
- ♦ Snowmass is a wonderful town to live. However, those of us who are "average" citizens I would like to see more affordable housing and updating the housing that is established, ie rentals. I also feel that the website needs to be updated for an easier flow and use.
- ♦ Snowmass is in dire need of more hotel rooms (hot beds) in Base Village. I am aware that the Limelight Hotel project is moving forward, however, it is moving awfully slow. Town Council needs to work more amicably with Related, the developer. They're our partner, not our enemy, thus alot of cooperation from town council would be a breath of fresh air. 2nd, you need to improve the landscaping and overall look as you enter Snowmass Village on Brush Creek Road from Owl Creek Road to the Conoco Station. The proposed roundabout at Brush Creek and Wood Road would be a great start - I am assuming the interior of the roundabout will be planted with spruce and aspen trees and lots of extra flowers in the summer.
  
- ♦ Snowmass Village is far too pro- development. Council negotiates poorly, partly the function of five different opinions and considerable disagreement on the Town's image.
- ♦ Thank-you snowmass
- ♦ The 3 way intersection at Wood Rd doesn't cause a traffic jam to warrant a traffic circle. Just leave it alone!
  
- ♦ The community is missing the sense of a "town" and it would be nice to develop that sense which encourages people to gather, shop stroll and dine rather than often running over to Aspen instead. Both the mall and the base village have the potential, but having both sort of dilutes the sense of a town. Personally, I'd expand the mall as the center of town

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ The cost and availability of housing has very recently forced me to leave Snowmass for the time being. I'm very sad that as a year round worker and resident who worked 40-60 hours a week, I can no longer afford to live in my beloved Snowmass Village. I was also on the town housing list for three years, and I had yet to get a phone call. Please! Address this crisis if you truly wish to retain a thriving local community!
  
- ♦ The Ice Age Discovery has been severely underused as a draw for the village!
- ♦ The new QR codes at the bus stops for route information is not good. You should have to have a smart phone to be able to determine when the next bus will be at your stop. While technology is good for solving some problems. Old fashion printed schedules at each stop would help the visitors to our town.
  
- ♦ The parks around town used to be beautiful and look like they've been ignored the past 5+ years. What was once something we could be proud of are now an eyesore.
- ♦ The pedestrian safety needs improvement
- ♦ The roundabout is essential at the Wood Rd/Brush Creek Rd intersection for the future traffic flow that we can anticipate with the necessary completion of Base Village.
- ♦ The Town's housing department is very rude, uncooperative, and mean to their residents. I've received complaints about the people who work there regularly for the past ten years. Customer Service is paramount when you're the only Housing in town.
- ♦ The trail system on Sky Mountain is amazing. Expanding trails would be terrific.
- ♦ the trails by the center are not pedestrian friendly.
- ♦ There are many dangerous areas for pedestrians. People walking along Owl Creek Road to the bus from Meadow Ranch, Anderson Ranch, Owl Creek Grove. This area needs to have a sidewalk. Also crossing Brush Creek Road from Woodbridge to the down valley bus stop at Faraway Road needs a cross walk. The more working people the Village can sustain will help develop the sense of community hence the need for more employee housing, especially for families. I find it very difficult in dealing with most of the town departments with some exceptions. This is not simply a Town issue, but seems to be the product of government in general. So in this respect the Town government is just as bad as everywhere else in dealing with the public.
  
- ♦ There are not enough dog friendly employee housing options
- ♦ There is a desperate need for a blinking crosswalk at Meadow Road and Brush Creek. Two blind corners and kids heading to bike path are not a good combo.
- ♦ There is too much dead time in Snowmass for businesses to survive. Snowmass should accept the inevitable seasonality of the town, given it will never be Aspen, and is too rural to attract enough random visitors during off seasons to make an impact--and allocate some tax dollars towards subsidizing businesses willing to stay open during non-peak times.
- ♦ There needs to be a quick coffee shop with other drinks and light snacks on the plaza. Many tourists ask for it.
- ♦ There really isn't any affordable employee housing for families that need three rooms or more which makes it hard when your family grows.
- ♦ There's not enough traffic to be concerned about at this point time
- ♦ TOSV personnel (Town Manager, Town Council and Planning Director & Commission) need to understand and address the concerns of Base Village residential owners to include excessive taxes and HOA fees. Their current attitude is "what's in it for me" and Base Village owners input is ignored. It is OK for us to pay for all the BV infrastructure, but TOSV could care less about the BV inequity issues which were created by prior TOSV Town Councils.

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ Town leaders need to do a better job protecting residents quality of life and visitors experience. Must not allow developers to con our elected officials. Big is certainly not better. Quality environment most important. Build proper sized roundabout. Do not even consider a red light...we will have WAR if that idea goes any further.
- ◆ Town Staff needs to get Base Village going and completed.
- ◆ Traffic flow is good, the round about near the gas station is needed, without eliminating the station. We only have about a 15-20 minute rush hour at any given time so it is not a real big problem. Environmentally I think we are up there with the best. Parks and trails are great just keep them up and improve where necessary. Town employees overall are great. Town communication is good and needs some improvement but not enough to be added to this list. Affordable housing is an issue but a new firehouse is more important and not specifically on the list.
  
- ◆ Traffic flow would be my 4th
- ◆ Unfinished construction is hurting 'sales'
- ◆ Vitality for all people
- ◆ Water infrastructure should be contracted out and done on shorter timeframes.
- ◆ We live on Faraway Rd., and I am very disappointed on how the road is maintained in winter. We will have warm periods when snow melts all over the village, but still ice on our road in the shade, and the town does nothing to make it safer.
- ◆ We need more activities that people are able to do safely and close in the mall/village. More things that don't cost a million dollars for a day for locals to do to gather more revenue for the TOSV. And please help either on parking or bus fares for people who don't work for SKICO. Let's give back to people who actually make this valley stay busy after 10+ years we've been here! Thankyou! Can't wait for downhill season :)
  
- ◆ We need to finish base village
- ◆ We need to get our bus service back through Creekside/Mt View! Having to walk along the road in ski boots to catch a bus on Brush Ck Rd is unsafe! Instead of funding an ice rink that can only be used part time in winter, use those funds to get our bus service back!
- ◆ we need to move past the Brush Creek/wood Rd intersection and fix the Wood Rd/ Snowmelt Rd intersection which is a much bigger problem.
- ◆ We need to remember Snowmass Village is a "Resort" and the Town needs to support the tourist attractions and activities in this Village
- ◆ We should be putting \$\$\$ into more road guards especially along Owl Creek ,Highline and Brush Creek. We should be proactive here before people get hurt
- ◆ We suffer from a nearly intractable lack of a town core and gathering spot.
- ◆ When I first moved here, a few years ago, I was pretty lost in regard to where to park, where the "base lodge area" is for changing my kids shoes into ski boots, and access with kids and all their gear (when you are not staying here) is limited. I love that SMV access road reminds me of skiing in Europe and driving up to the mountain, a tram would a really great asset...from Rodeo to Cirque would be a game changer.
  
- ◆ Why is Base Village not on this list? Town Council should sit down and hammer out an agreement with Related ASAP and get the BV debacle completed.
- ◆ Why is FINISHING BASE VILLAGE not on this list????
- ◆ Wish list: 1. Finish Base Village 2. Connect Old Mall with Base Village 3. Stop using Telluride people to bring business to our town 4. Create a "town pickup junk day" for all homeowners to dispose of anything 5. Create Masterful gardens & connecting walkways over busy streets. 6. Clean up & Restain the Woodbridge over Brush Creek Road.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Without residents we are not a town. Making Snowmass attractive to live should be the number one priority. Basalt and Carbondale are growing vital communities, there is a sense of community in those towns.
- ♦ you have to "connect" the different areas in town
- ♦ You know that phrase, Mind, Body, Spirit. That's all good, but what about the soul, the faith!?!
- ♦ you should ask: maintain snowmass image as a peaceful, family oriented village as contrasted to aspen

## SNOWMASS COMMUNITY SURVEY 2015

Are there any issues that you feel should be one of the Town's top priorities that you don't see on this list?

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- ◆ ?
- ◆ a comprehensive plan for the entryway
- ◆ A deliberate winter 'Little White Light' plan throughout Village
- ◆ A school within Snowmass village would be good for the community, not just child care
- ◆ Accountability of funds collected and spent, particularly the sales & lodging taxes
- ◆ actually have clear dates and Correct times for any and all events
- ◆ add roundabouts
- ◆ AFFORDABLE Community Pool- Snowmass Rec Center is not an affordable place for a family to go to for a quick swim
- ◆ Affordable Housing
- ◆ Aid in Base Village build out
- ◆ All looks great
- ◆ all the above
- ◆ Allow developers to finish what they started and get Snowmass moving in the right directionn
- ◆ Although I was against base village it is time t o get the project finished.
- ◆ APPROVE BASE VILLAGE
- ◆ Assisting in timely fashion the completion of Base Village
- ◆ Attention to detail, at various organizations....hoa etc.
- ◆ Available employee housing for dog owners.
- ◆ Base Village
- ◆ base vilage
- ◆ base village
- ◆ Base village
- ◆ Base Village
- ◆ Base village and development in general. Are construction regulations the same for all or are there ways a few people can flaunt the rules.
- ◆ Base village and improving the Mall
- ◆ Base village and traffic circle
- ◆ Base Village approvals
- ◆ base village completion
- ◆ Base village completion
- ◆ Base Village completion
- ◆ Base Village completion.
- ◆ Base Village development
- ◆ Base Village development should move forward.
- ◆ Base Village eyesore elimination
- ◆ Base village fiasco.
- ◆ base village moving along
- ◆ Base Village progression
- ◆ Base Village resolution
- ◆ Base village!!! Not infrastructure. Fix the hole in the ski resort!
- ◆ Base Village!!!!!!!!!!!!!!
- ◆ Base village. Aspen skiing company wants to build a hotel a company that knows that it has to do it right and yet we slowed the process down so they backed out. Not a smart move when the base area looks like a concrete city.
  
- ◆ Base village/related project

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Base. Village
- ♦ Better employee housing management
- ♦ Better facility for food shopping - freshness of produce, availability of fresh baked goods. Mitigating sound pollution during concerts. Preservation of our local gas station.
- ♦ Better restaurants
- ♦ Better restaurants to compete with aspen.
- ♦ Better, affordable lunch spots.
- ♦ Biking - XC and DH. It is a strength. But it is under represented in our messaging, our way finding and our receptivity.
- ♦ Bonding of new buildings
- ♦ Bring back sheep herding on public lands.
- ♦ Building Discovery Center
- ♦ Bus Stop Shelter by Conoco
- ♦ Buy cozy point annex it and develop it.
- ♦ Can't think of anything
- ♦ Capture Lot issue (i.e. Rodeo Lot)
- ♦ Cell phone signals
- ♦ cell service sucks
- ♦ Changing the Fanny Hill FUNnel. The lift lines, the cluster, etc. is a terrible way for guests to begin/end their day.
  
- ♦ Cheaper housing for residents
- ♦ Children
- ♦ CLEAN HOUSE! As in, get rid of your nasty, lazy employees, and bring in some positive, productive energy. And fix the stench of sewage in the Snowmass Center parking lot!!!! I mean, seriously?!
- ♦ Cleaning up and improving the Town's entrance.
- ♦ Clear Marketing program supported by businesses in this community
- ♦ Climate change
- ♦ COMMUNITY BENEFIT, INCREASE PARKING AT RODEO GROUNDS TO DOUBLE STACK PARKING.
- ♦ complete Base Village
- ♦ Complete base village
- ♦ Complete Base Village
- ♦ Complete Base Village ASAP
- ♦ Complete clean up of development
- ♦ completeing base village
- ♦ Completeing Base Village
- ♦ Completing base village
- ♦ Completing Base Village
- ♦ Completing base village; removing the ugly billboards at the base of the new gondola. Start focussing on the guests and transients rather than the town residents. If you don't you will lose your lifeblood of visitors.
  
- ♦ Completion of Base Village!
- ♦ Compost Trash collection. If our trash is clean, wild animals wont dig in. Clean trash is lighter to transport and generate much less impact in landfills and the water tables under them. Food trash is a valuable resource to produce composting soils.
- ♦ Completing Base Village

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Consider a way to have designated resident parking. I am a long term renter and have to park in the public lots. During festivals and very busy weekends this is a issue. I would be willing to pay for parking in addition to the pass I already purchase to avoid the stress of not wanting to leave my vehicle to avoid losing my spot. Also the water pressure is at a little more than a trickle most days.
- ♦ Construction completion for Base Village
- ♦ Contain Related
- ♦ Continuity of identity and branding. Don't drop the ball on Dino history.
- ♦ Cost of living
- ♦ Cost of living needs to be lower
- ♦ Create a stronger stance and plan to deal with land developers
- ♦ Create steady work that pays correctly for positions and comfortable work environments and affordable housing through out the valley not just TOSV
- ♦ Creating vitality (ie shops/restaurants open, etc) in the spring and fall should be a priority.
- ♦ Define and empower community identity by reevaluating developments alignment with community goals.
  
- ♦ Developing a full service library in the future.
- ♦ Developing the Town Park and associated areas to the highest and best use formthe community. The Entryway design could benefit greatly by felocating the Rodeo to Cozy Point with no loss to the Town.
  
- ♦ development of base village
- ♦ Development of base village
- ♦ Disabled access
- ♦ Discrimination against people from other countries
- ♦ Do what it takes to get Base Village finished.
- ♦ Dog park
- ♦ dog park!
- ♦ Dogs on leash enforced more on the trails
- ♦ Doing our part to fund the Aspen School District
- ♦ doing something other than holding massive drunk concerts
- ♦ early congestion at base lift lines and better safety on fanny hill
- ♦ Economic Development!!
- ♦ employee housing
- ♦ encourage finishing development so we don't have to look at half built projects
- ♦ end the holy cross underground electric line tax
- ♦ enforcing code restrictions
- ♦ Entrance to town. Looks bad.
- ♦ Entryway Development
- ♦ Entryway improvement
- ♦ Environmental. The generation of all consumed should be from zero carbon sources. Set the standard so high you embarrass all other resorts to try and follow you.
- ♦ Every single task that needs to actually get handled is not on it. Think smarter and do not allow the feeling of power to influence any decision made by any town representatives or employees, along with just any big money bs crap. IE base village,related, west pac, viceroy, remember!!!! We told you it would be a 2 decade long pain in what ever hurts you the most. Ps tell your police officers to remain in the realm of the civilian rights, because it legal to give them the figureand or tell them to F-off.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Excellent mobile phone service uniformly excellent. Seeing guests and homeowners standing at the end of driveways on cold winter days trying to make a phone call does not portray a community interested in its homeowners or guests.
- ♦ Expand the recreation center
- ♦ Expedite the completion of Base Village.
- ♦ Finish all the unfinished construction projects
- ♦ finish base village
- ♦ FINISH BASE VILLAGE !!!!!!!!!
- ♦ finish base village asap
- ♦ finish base village or tear it down already....!!!!
- ♦ Finish Base Village planning and get on with it!
- ♦ Finish base village, eliminate dumpster fee for residents
- ♦ finish base village!!!!
- ♦ Finish building Base Village area
- ♦ Finish building Base Village ASAP!
- ♦ Finish BV
- ♦ Finish the base village
- ♦ Finish the buildout of base village
- ♦ Finish the parking garage... Very unsightly
- ♦ Finish the project
- ♦ finishing bas village.
- ♦ Finishing base village
- ♦ Finishing BASE VILLAGE
- ♦ Finishing Base Village ASAP
- ♦ Finishing Base Village is critical.
- ♦ Finishing Base Village, stop dragging this out.
- ♦ finishing base village!
- ♦ finishing construction at the base of the mountain without allowing big expansion of square footage
  
- ♦ Finishing out the base village so it doesn't look like a perpetual construction project.
- ♦ fiscal responsibility
- ♦ Fix the bike trails and signage on them. No one comes from aspen in summer here on bikes cause it's a mess navigating the bike trails.
- ♦ Fix the BV tax inequity and lack of BV Aqua Center issues.
- ♦ Fixing the eyesore that is unfinished Base Village!!!
- ♦ Fluoride in the water
- ♦ garbage collection should be centralized so we are not paying for garbage disposal for the rest of the valley y
  
- ♦ Get a Fabulous base village built, ASAP!
- ♦ Get base Village back on track by September.
- ♦ Get Base Village built for god's sake! Tired of looking at the bunker. Swallow your pride and get it done!
  
- ♦ Get base village completed
- ♦ Get Base Village Completed

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Get Base Village done
- ♦ Get base village done!!!
- ♦ get base village done.
- ♦ get Base Village entitlements handled to insure construction next spring - it is a terrible blight on our town; drop the roundabout idea - not needed
- ♦ Get Base Village finished!
- ♦ get base village going !!!
- ♦ Get BV rolling
- ♦ get rid of Chris Jacobson get rid of chris jacobson
- ♦ Get the mall to this century
- ♦ getting base village approved and letting construction begin
- ♦ Getting more people in Base Village/Mall in the summer. And also fixing employing housing in mt. View studios they bring in alot of mold and condensation from the old windows. And also walls are cracking not only mine but ive talked to other people and theres too.
- ♦ Getting projects finished
- ♦ Getting the base village mess resolved
- ♦ Getting Americans back here. It's too expensive for a family of 4.
- ♦ Giving some sort of employee housing priority to local kids returning to their home town after graduating from college.
- ♦ Helping educate visitors about how to use the bus service
- ♦ Hire local. Support local business.
- ♦ Housing
- ♦ housing cost and pet friendly housing
- ♦ housing, certainly. Get rid of the chain across the Woodbridge hill, I walk to work and it drives me crazy
  
- ♦ I feel that town needs to push tourism to keep the restaurants busy and create buzz. Right now most of the people will leave snowmass to eat in Aspen.
- ♦ I'd like to see a community movement to cut down Noxious weeds
- ♦ Improve cellphone reception to include all of Snowmass Village
- ♦ Improve parking
- ♦ improve second homeowner representation
- ♦ Improve ski area and trains. Burnt mountain and on hill dining.
- ♦ Improvement of cell phone coverage from all providers at the areas of Two Creeks, Owl Creek and other area on that side of the mountain. The lack of cell connection inhibits rentals in these areas.
- ♦ Improving and reducing signage. There are conflicting signs, particularly new signs that don 't mesh with old signs, and confusing signage such as those trying to lead drivers to base village or mall and don't bring them all the way to the destination...motorist can lose their way. Also the population + elevation + year founded sign on Brush Creek Rd is absurd. If there is a valid explanation for why such a sign exists, that explanation should be posted too.
  
- ♦ Improving appearance of unfinished buildings in Base Village.
- ♦ Improving Arrival Center and transportation between Mall, Base Village, and Center
- ♦ Improving equestrian related projects
- ♦ Improving sight lines at intersections, notably coming off of the Divide onto Brush Creek Road.
- ♦ Improving the marketing of Snowmass Village. Every time I travel and people ask me where I'm from I tell them Snowmass Village and 95% of the time the answer is 'where is that?' At that point I tell them its near Aspen. We have arguably the best ski area in the world and most residents in the US have never even heard of it. Every time I pick up a ski magazine all the big ski areas are represented except Snowmass.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Improving Town-maintained flower gardens at a level reflecting our status as a world-class resort.
- ♦ Infrastructure
- ♦ Inspect regularly the operations at Krabloonik and the health of the dogs
- ♦ Installing Bike lanes on all Major roads within the Village
- ♦ INTERNET AND PHONE SERVERS
- ♦ Investment in Solar energy requirements for new construction
- ♦ Issues with Related f
- ♦ Its infrastructure, but relocating the Treehouse within the next phases of Base Village should be a top priority.
  
- ♦ Just the issue of no bus service anymore through Creekside/Mt View
- ♦ keep closely monitoring the care of the dogs at Krabloonik
- ♦ Keep more focus on making the town work for local residents, and attract and retain young families through affordable housing, recreation facilities, and
- ♦ keeping the views of snowmass village
- ♦ Lack of affordable commercial space
- ♦ Lamp lights among walking pathways/parts of streets at night
- ♦ Less Expensive
- ♦ Letting SkiCo tear all those trees down to build the new lift when there is one that already services that part of the mountain. And they pride themselves on being environmentally friendly. I just don't appreciate hypocrites.
  
- ♦ Limiting height and mass of future buildings
- ♦ local economic development
- ♦ Lowering Marketing Sales Tax
- ♦ Make the town a more attractive place to live.
- ♦ Make use of the rodeo space for more than one night a week. More parking & open space, event space.
  
- ♦ Making a good connection from lower base to mid base. Serious problem with groups and individual families.
  
- ♦ making potential developers follow our zoning rules and follow through on their guarantees
- ♦ Making Snowmass Village more centralized. Right now it's too disjointed and people aren't sure where to go.
  
- ♦ Making sure that, once they arrive in SMV, visitors have an exceptional experience.
- ♦ Making visits affordable to single young adults
- ♦ Manage growth and development.
- ♦ Marketing
- ♦ Mitigating growth for the benefit of citizens, not business
- ♦ More 3 bedroom employee housing units for those on the higher end of income scales, as we still cannot afford free market properties
- ♦ More activities in base camp. More stores and better restaurants too.
- ♦ more affordable housing
- ♦ more attractions and businesses
- ♦ More bike trails. Make SM a national summer biking destination
- ♦ More commercial less free market residential. The over supply of condos on the market is a suggestion.
  
- ♦ more definition of the Town - what it wants to be i.e., family friendly, more athleticism,
- ♦ More exposure regarding the Ice Age find and exhibit.
- ♦ More incentives for locals please. Encourage people to live here.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ More MTB trails. :)
- ♦ More parking for employees
- ♦ More thorough inspections of employee housing when units turnover, with special attention to fireplaces.
  
- ♦ More town-like development; less resort style
- ♦ More trails
- ♦ Mountain bike marketing and camping
- ♦ Move base village forward!!!!
- ♦ Moving forward on Base Village...to ensure it's completion within the next few years and no longer.
- ♦ Multipurpose facility on Point site
- ♦ n/a
- ♦ N/a
- ♦ N/A
- ♦ NA
- ♦ New space for Snowmass Clinic
- ♦ no
- ♦ No
- ♦ NO
- ♦ No Overbuilding
- ♦ No roundabouts please !!!!!
- ♦ No roundabouts !!!!!!!
- ♦ Noise reduction, specifically loud motorcycles and large trucks with unmuffled engine brakes.
- ♦ none
- ♦ None
- ♦ nope
- ♦ Nope
- ♦ Not
- ♦ not at the moment
- ♦ Not at the moment
- ♦ Not at this time.
- ♦ Not really. That is a good list
- ♦ off season economic development
- ♦ Only issue building permits with commitments dates and penalties if a building is not finished
- ♦ Open space preservation, especially near the Rec Center and Horse Ranch.
- ♦ Our grocery store is overpriced. So much so that I shop downvalley.
- ♦ Our rec center should participate in a silver sneakers program for the many seniors who live here
- ♦ Parking
- ♦ parking area east of rodeo at roundabout looks dumpy when town vehicles are stored in the lot at different times of year
- ♦ Parking for cars. People want to drive their cars as opposed to shuttle. Taking shuttles is a hassle, and deters people from hanging out at local restaurants and bars.
- ♦ Parking for residents, especially during events
- ♦ Parking needs a serious overhaul
- ♦ Parking needs forecast
- ♦ Parking needs to be improved.
- ♦ Parking passes in the summer
- ♦ parking, especially for events

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ parking, snow plowing
- ♦ Paved Trail System
- ♦ pedestrian crosswalks by Season's 4 and Woodbridge to bus stops
- ♦ Pedestrian crossings at season's IN and woodbridge
- ♦ Pedestrian Crosswalks @ Owl Creek, Woodbride/Season's 4 bus crossing
- ♦ Pet friendly rentals & more pet friendly deed restricted housing. We really want to buy! And our free market rent is skyrocketing without any choice but to pay
- ♦ Please maintain the paved walking trails. They are very shabby, almost no upkeep, and the thissles are taking over.
  
- ♦ Potable water supply
- ♦ Proactive cooperation with development entities
- ♦ PROGRESS AT THE BASE, DON'T LET RELATED BUY OUT COMMUNITY PURPOSE!!!
- ♦ Promoting future development progress
- ♦ Promoting SV as a family resort. More things for families.
- ♦ Protecting and enhancing sales tax revenues
- ♦ Putting together a solid plan for Base Village and creating a sense of urgency to get it done.
- ♦ Quiet weekends. Stop selling town every weekend.
- ♦ Raise the speed limit on brush creek road, and make improvements, if needed, in order to accomplish this
  
- ♦ Raising the profile of the town
- ♦ Rather than just a museum dedicated to the mammoth/mastodon discover - there should certainly be a nature center to teach visitors about plants, birds and mammals - or included with the Discovery Center! Someplace visitors can get information on hiking and what they will see, where to go, etc
  
- ♦ Re design of entrance to village
- ♦ Re-install the third driving lane on Kearns road that was there for decades. The third lane was removed when the town hall added utilities.
- ♦ Recreation Center needs better programs and staffing
- ♦ recycling, more buses
- ♦ relocate rodeo to cosy point. Redo rodeo area with something attractive and useful, such as skating rink, equestrian center, or beautiful open space. Rodeo is an eyesore at the entrance to Snowmass Village and has outlived its appeal.
- ♦ Removal of Chris Jacobson as City Councilman due to improper conduct that adversely affects Town reputation
  
- ♦ Repeal the law that penalizes residents for improving snowmelt on their property
- ♦ Replace or rebuild the ugly Wood Bridge, and don't put electric signs on it!
- ♦ revitalization of older condominiums and lodges. Make it easier for owners to renovate and keep current.
  
- ♦ road maintenance
- ♦ Round a bout at the conoco
- ♦ round about and safer pedestrian crossing @ Brush Creek & Edgewood Rd.
- ♦ ROUND ABOUT NEEDS TO HAPPEN AT WOOD AND BRUSH BEFORE SOMEONE GETS KILLED
- ♦ roundabout
- ♦ Sadly out bike paths are very messed up and need repair and signs - for such a bike friendly area it is very very disappointing and makes us prefer aspen
- ♦ Seasonality
- ♦ see #6

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ see above taxes and the overall price of food and goods
- ♦ See above.
- ♦ see all comments
- ♦ see comment above; how can the town seemingly ignore the Base Village?
- ♦ see comments above
- ♦ Selecting businesses that work for snowmass
- ♦ senior housing
- ♦ services, more and create more jobs
- ♦ signage to use trails for bikers
- ♦ SM Mall and Town Center need to be rebuilt. Makes resort look very tired.
- ♦ small business development
- ♦ SMV Needs a Weekend nightlife. Can someplace stay open late on the weekend?
- ♦ Snow removal on the weekends
- ♦ Snowmass badly needs help with identity and ONE main area that people can use. 2 base villages, plus rodeo lot space, plus elk camp. It's too many destinations for one small town. It's confusing & as a result makes the town feel dead. If there was just one place where events were happening, more people would come, people wouldn't be so spread out and our town would feel more vital and alive!
  
- ♦ Snowmass Recreation Center needs to improve service and the pay increase is not appropriate
- ♦ Social recreation opportunities, citizen engagement opportunities
- ♦ speeding
- ♦ spending
- ♦ stop giving permission to develop private homes that destroy our views!
- ♦ Stricter enforcement of traffic laws
- ♦ Summer attractions
- ♦ Summer tourism
- ♦ Support PD and FD in every way possible
- ♦ Support the locals first and then the tourists!!! I feel that everyone is so money hungry that they forget about the locals needs first. I'm 5th generation in this valley and feel like the locals don't matter anymore! It's all about who has the most money and is willing to spend the most is who is catered to first!
  
- ♦ Supporting public education in our local community
- ♦ Taking advantage of our Mammoth discovery in Ziegler lake.
- ♦ Taking money away from local charities and giving events like Mammoth Fest to out of town groups. Drinking and food in the camping area.
- ♦ The affordability of affordable housing 3% vs free Market.
- ♦ The Base Village parking garage is a disaster. So difficult to navigate and use.
- ♦ The bus system frequency should be higher during off season specially towards the routes that go to the REC center. This will increase the quality life during off season making commuting time shorter and decreasing the need to drive cars just to save time.
- ♦ The fact that the Toll Bros want to turn the back 9 of the golf course into condos. No bueno.
- ♦ The Mall, Base Village, Town center, rodeo grounds.... Pick one! Too spread out and confusing for our visitors. Snowmass event=bounce house and face painting.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ The overarching goal for the Town should be branding the Town as a great place to live and work and not just visit. The town could take a more active role in working to assist this goal by attracting businesses and year-round residents. If sustainability is a town goal, the town needs to become self sufficient with less reliance on visitors and more desire to provide necessary services and connectivity to sustain a community.
  
- ♦ the roundabout is a bad idea
- ♦ The Snowmass Rec Center has priced itself out of the range of some residents. While year-round memberships are relatively reasonable--though way more expensive than annual membership prices at the ARC--daily rates for residents are extremely high. The facility is beautiful and extremely well-designed, and rates for those with affiliations with the town or the Skico more reasonable, but for those of us without affiliations, the prices are high.
  
- ♦ the town and its people.
- ♦ The town council seems dysfunctional
- ♦ The town is over policed for the events. It makes people uneasy when they see so many uniformed police with guns. Lawn parties at the aspen music tent are more casual and not so controled.
- ♦ The U.S. Mail service in Snowmass is awful. There is not one mail drop box anywhere except at the post office -- totally inconvenient and resident unfriendly. There is no mail delivery, which is also a huge pain. This is a significant disservice to residence.
- ♦ the unfinished base village eyesore
- ♦ The unfinished building is a disgrace
- ♦ The uniqueness and high end quality of local stores/restaurants that reflect residents rather than large chains that can find anywhere has been. somewhat lost. Need to finish base village.
- ♦ Think round about is a waste of resources when improvements could be made but a lot of CO has gone roundabout crazy when other engineering designs could be feasible and a real community benefit like a performing arts center would be indicated
- ♦ Too many summer events that are loud and noisy...have at least several weekends where community events take over.
- ♦ Tourism and Housing for employees .
- ♦ tourism. take advantage of this beautiful town and help small business keep going instead of forcing them out with corporations
- ♦ Town has gotten too busy in the summer.
- ♦ Town needs to work positively to improve the center where the grocery and Post Office
- ♦ trading land and giving away oversight of the buildings on that land
- ♦ trading land and not requiring the development of that land to be reviewed
- ♦ Traffic issues. I have seen a great deal of not just rolling through stop signs but people completely ignoring them. Especially near the market. I have seen many people cutting corners on a left turn behind another car turning right or left on the crossing road nearly causing disastrous accidents. Often these and other infractions are done at a high rate of speed. But it seems that the police have only a fixation with speed. Don't get me wrong. I haven't had a speeding ticket since '79 so this is not that kind of beef. But scientifically speed does not kill, never has and never will. It is those sudden stops caused by the other infractions added to speed that kill. This needs to be fixed and not simply consiered a 'budget' item because speeding tickets bring in revenue.
  
- ♦ Trash is ridiculously expensive
- ♦ trash Trash bins used by non-residents
- ♦ updating and improving the employee housing
- ♦ upgrade library, keep unmaned
- ♦ Visibility at intersections. Also people come flying down Brush Creek Road by Sinclair and the Blue Roofs. You need to get people to slow down there.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Way finding Snowmass Discovery.
- ♦ we need dirt jumps down by the town park.
- ♦ Welcoming entry to base villages
- ♦ Well, I water my garden and water my animals from Brush Creek, any update on why the Viceroy is still leaking pollutants into the water?
- ♦ What is the capacity of our community for events.
- ♦ What list? Solve the base village construction site mess is number one and two!
- ♦ winter tourism events /groups
- ♦ Work on advocating for people with disabilities
- ♦ Would like to see base village completed
- ♦ Year-round camping site
- ♦ yes I don't think that we need to be building around about on Brush Creek and wood run!!!
- ♦ Yes, completing the Base Village.
- ♦ Z
- ♦ Zap the roundabout at the Conoco

## SNOWMASS COMMUNITY SURVEY 2015

If you could keep one thing the same in Snowmass Village in perpetuity, what would it be?

---

- ♦ ?
- ♦ 'a village'--small/quiet
- ♦ 'Off-campus' feel
- ♦ 'smallness'
- ♦ 300 sunny days per year
- ♦ a clear view of mount daly. that was in part destroyed by the viceroy.
- ♦ A good selection of locally owned restaurants and retail stores that customers can't find back home.
  
- ♦ A great fire and police department
- ♦ A great place to ski.
- ♦ A sense of community pride
- ♦ A small town feel and ease of getting around
- ♦ a viable market for locals and guests
- ♦ Abundant Nature
- ♦ Access to nature
- ♦ Access to trails and biking.
- ♦ access to wilderness
- ♦ affordability (not Aspenized)
- ♦ Affordable Lodging Units
- ♦ affordable rec ctr dues
- ♦ All activities are fun, but we would like to see new this or next year
- ♦ all events
- ♦ All the open space
- ♦ Anderson ranch
- ♦ Anderson Ranch
- ♦ appeal of year round environment/activities
- ♦ At home, mountain town feel.
- ♦ Avoiding congestion on the mountain
- ♦ Awesome bike trails and the outdoor pool at the Rec Center
- ♦ balance of development with open spaces
- ♦ Base village
- ♦ Beautiful trails and access to them
- ♦ beautiy
- ♦ beauty
- ♦ Beauty
- ♦ Beauty and open space
- ♦ beauty of the village
- ♦ beauty of town and trails
- ♦ beauty!
- ♦ Being a safe place to live.
- ♦ Bike paths
- ♦ Bring back La Pinata restaurant !
- ♦ Bring back village market
- ♦ Bus service
- ♦ Bus system
- ♦ bussing

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ call chili brew...chili brew. what is mammoth fest?
- ♦ Can't think of anything that would not benefit from improvement. Maybe Zeigler...
- ♦ casual living
- ♦ Certain historical structures could be protected such as the Little Red School House, the Alpine Bank building, and the wood bridge, however the brush creek corridor and droste open space is the defining entrance to town entry and would diminish the town's value if developed any further.
  
- ♦ Change is inevitable. Things either get better or worse. Perpetuity is irrelevant
- ♦ Clean air
- ♦ comitment to employee housing
- ♦ common areas...I'm scared to death that some day a budget crunch will tempt leaders to sell off the common areas.
- ♦ Community
- ♦ Community Feel
- ♦ community feeling of the mall
- ♦ Community saftey and policing
- ♦ community spirit
- ♦ CONOCO SERVICE STATION / SMALL TOWN CHARM
- ♦ CONOCO!!!!!!!!!!!!!!
- ♦ Continued community oriented service profile by the police dept
- ♦ Continued music
- ♦ Current balance between environment and development should not be further jeopardized
- ♦ Current building height - I think future development is good, but we need to keep the buildings regulated so we can enjoy the gorgeous place we live in.
- ♦ dark skies at night
- ♦ Don't add another round-about
- ♦ Down to earth character, unlike Aspen. In other words, family friendly
- ♦ Easy access to open space, trails etc.
- ♦ Elevation/population = Total sign
- ♦ Emphasis on nature and beauty... Don't let it become 'Aspen lite',
- ♦ Employee Housing
- ♦ employee housing structure
- ♦ Ensure the ski ability of the mountain
- ♦ Environmental sustainability
- ♦ Equestrian trails
- ♦ Event
- ♦ Events are great
- ♦ Everything, it's perfect
- ♦ Excellent free bus shuttle service!
- ♦ Exterior lighting and neutral exterior color as originally inforced..
- ♦ Family atmosphere.
- ♦ family centeredness
- ♦ Family friendly
- ♦ Family friendly and neat events (such as Thursday night music and rodeo).
- ♦ family friendly environment
- ♦ Family mountain
- ♦ Family orientation

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ family oriented
- ♦ Family oriented businesses
- ♦ family oriented community
- ♦ Family oriented. Welcoming.
- ♦ Family oriented/more affordable than Aspen
- ♦ family values. .. tradition...
- ♦ Feel
- ♦ feeling of safety. The town networks very well to keep our kids safe and an overall safe community
  
- ♦ festivals!
- ♦ Fire dept
- ♦ flavor of the place
- ♦ Focus on being a leading resort destination ,
- ♦ free access to xc ski trails.
- ♦ Free bus service
- ♦ Free Bus System
- ♦ Free buses
- ♦ Free buses between Aspen and Snowmass.
- ♦ Free concerts
- ♦ Free Concerts
- ♦ free concerts for community building
- ♦ Free concerts!
- ♦ Free concerts/activities for locals
- ♦ free from aspen politics
- ♦ Free Music
- ♦ free parking
- ♦ Free parking
- ♦ Free parking and shuttle at Rodeo lot
- ♦ FREE PARKING DURING SKI SEASON
- ♦ Free parking in summer
- ♦ Free public transit around town and to/from Aspen.
- ♦ free shuttles
- ♦ Free shuttles
- ♦ Free shuttles and buses.
- ♦ Free skittles gondola
- ♦ Free Summer Concert Series
- ♦ Free summer concerts!
- ♦ Freedom for the dogs.
- ♦ Friendliness & responsiveness of Village Shuttle staff (other Town employees could follow their example)
  
- ♦ Friendliness. Small town feel.
- ♦ Friendly attitude - it's great!
- ♦ Friendly police officers - awesome helpers!
- ♦ friendly, family atmosphere
- ♦ Friendly, take care of each other
- ♦ Gas station! Small town feel!
- ♦ Gas station.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Gene Taylor sports
- ♦ Gene Taylor's Sports
- ♦ Good Skiing
- ♦ great bus service
- ♦ Great outdoor activities
- ♦ Great skiing.
- ♦ Great snow
- ♦ Green space
- ♦ Green Space
- ♦ Gwyns High Alpine
- ♦ Gwyns restaurant
- ♦ Hard to say
- ♦ High Alpine Chairlift
- ♦ High alpine lift
- ♦ hike to the bowl.
- ♦ Honor its locals
- ♦ Horse ranch pasture and open space
- ♦ Horseranch property - so beautiful
- ♦ How lean it is
- ♦ I like how Snowmass its layed back style
- ♦ I would keep the low key feeling, but at the same time rush to figure out how to make the community more viable for small businesses and that means bring in people.
- ♦ I would love to help promote fun new activities year round!
- ♦ informality
- ♦ it as a destination. Small, inviting,perfect
- ♦ It would be nice to keep the town quaint and uniquely rustic.
- ♦ It's already gone.
- ♦ It's beauty and sense of community
- ♦ Its already gone (Solitued)
- ♦ its beauty and nature
- ♦ Its Boutique image
- ♦ its ruralness, feel like Highland Ranch
- ♦ Its size
- ♦ Its small mountain village beauty
- ♦ Jazz Aspen Summer & Labor Day Festifal
- ♦ keep all activities but bring more people in town
- ♦ Keep Big Business out!
- ♦ Keep big chain retail and restaurants away
- ♦ keep community/local events
- ♦ Keep existing mountain views for existing residentsdi
- ♦ Keep it small
- ♦ Keep it small and quiet.
- ♦ Keep it small, keep it quiet.
- ♦ Keep it's small village charm.
- ♦ Keep JAS Labor Day here
- ♦ Keep Open Space
- ♦ Keep Snowmass as the Family Resort - build on it and expand the resources for young families.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Keep Snowmass the way it is... A family resort relatively crime free
- ♦ Keep the density down
- ♦ Keep the feeling of open space in the upper village
- ♦ Keep the Mall.
- ♦ Keep the open space where horses are kept in the summer. top the golf course development/expansion!
  
- ♦ Keep the Rodeo local
- ♦ Keep the sense of small town/community
- ♦ Keep the small, mountain town, feeling. Fewer buildings like the Viceroy (although a nice property and development and critical to getting people here and a quality restaurant, etc.. - it doesn't have to and hopefully will not look like Vail or Copper.)
- ♦ Keep zoning laws strict so that Snowmass Village is enjoyable year round for residents & part time residents who have chosen Snowmass Village b/c we do not want to be overbuilt.
- ♦ Keeping it a small town
- ♦ keeping the crappy SMV mall, maybe renovate!
- ♦ keeping the shuttles running
- ♦ Labor Day Festival
- ♦ Lack of overdevelopment
- ♦ Laurie and Tina
- ♦ lawn concerts
- ♦ lesser developed entrance
- ♦ Lift 12 (the old High Alpine lift)
- ♦ Local business on the mall
- ♦ Local event...Thursday concerts, chili brew, jas
- ♦ local feel
- ♦ Local recreation opportunities, rec. center, trails, concerts, etc.
- ♦ Local specials
- ♦ Local(s) Events - Sense of Community
- ♦ Locally owned business
- ♦ Locally owned businesses
- ♦ Locally owned businesses.
- ♦ Locals skiing-parking in lots-Parking Permits
- ♦ Location
- ♦ Lodging affordability
- ♦ Lots of events in summer especially
- ♦ Low crime rate
- ♦ Low grocery costs
- ♦ low key and family oriented
- ♦ Maintain the open space we currently enjoy
- ♦ Maintain the quaintness and rustic surroundings.
- ♦ Maintaining the importance of the locals
- ♦ Maintaining the ski facilities
- ♦ Making it easy for people to own property there.
- ♦ Mall space
- ♦ Me
- ♦ Mountain Access
- ♦ Mountain biking trails and hiking trails

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ mountain experience
- ♦ NA
- ♦ natural beauty
- ♦ Natural undeveloped spaces that have been preserved thus far.
- ♦ Naturalbeauty
- ♦ no
- ♦ No development on the horse pasture along brush creek rd
- ♦ No lift lines,Thurs. night concerts,Labor Day concerts
- ♦ No more big hotels
- ♦ No more development.
- ♦ No more giant 2nd homes. It's so depressing to see these houses destroy open space and be vacant 49 weeks of the year
- ♦ No more hotels that block others view of the mountain. (Viceroy)
- ♦ No more hotels to be built!
- ♦ No more roundabouts
- ♦ No more roundabouts!
- ♦ No more tall buildings
- ♦ No more view blocking building on the ski hill.
- ♦ No roundabout
- ♦ No roundabouts
- ♦ no stop lights; being known at the Post Office
- ♦ No stop lights.
- ♦ no stoplights
- ♦ No Stoplights
- ♦ no traffic light
- ♦ no traffic lights
- ♦ No traffic lights
- ♦ no traffic lights in town
- ♦ No traffic lights.
- ♦ none
- ♦ None
- ♦ NOT ASPEN.
- ♦ Not becoming Vail like. it's changing now.
- ♦ Not enough good quality restaurants or grosser stores
- ♦ Not having a round-about built in front of the Conoco Station.
- ♦ not sure
- ♦ Not sure
- ♦ Nothing comes to mind
- ♦ nothing stays the same
- ♦ Nothing stays the same
- ♦ Nothing. Change is good and we are behind the times.
- ♦ Nothing. The future is attracting people and making the area fun for all people in all age groups
- ♦ off season
- ♦ off season.
- ♦ off seasons
- ♦ Off seasons
- ♦ Old Mall. It was where the vitality was

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Old town charm. Loose the high rise city feeling
- ♦ Open and honest dialogues. We aren't there yet but hope to soon!
- ♦ open green spaces
- ♦ Open Land on Horse Ranch to stay wild
- ♦ open space
- ♦ Open space
- ♦ Open Space
- ♦ open space and parks
- ♦ open space and small town feel
- ♦ Open space, small community atmosphere and no huge development.
- ♦ open space, trails
- ♦ Open space.
- ♦ open spaces
- ♦ Open Spaces, i.e. no additional development on the golf course, town park or environs.
- ♦ Openness
- ♦ original infrastructure like the tower...
- ♦ Our bus system
- ♦ Our commitment to being a family resort
- ♦ our local village / town bus system
- ♦ our tourists and all aspects of tourism
- ♦ overall appearance; need to enforce restriction on campers, boats, trailers in driveways, yards, etc
  
- ♦ Overall feeling of friendly interaction between visitors locals and community leaders and work force.
  
- ♦ Overall feeling of safety
- ♦ Overall size
- ♦ Parks and open space
- ♦ Parks and recreation areaa
- ♦ parks and trails
- ♦ Parks and trails
- ♦ Parks surrounding Rec Center and the Rec Center itself
- ♦ Peace and quiet
- ♦ Peacefullness
- ♦ peacefulness
- ♦ Peacefulness and preserve open space.
- ♦ Perpetuity? Come on, use plain English. The vast amount of open space and trails here is remarkable. Development happens on the edges (in large part due to the golf course) which makes the valley feel so lovely.
- ♦ POLICE DEPARTMENT THAT IS STEARN BUT KEEPS LEVEL HEADS
- ♦ Portal to wilderness
- ♦ Powder days
- ♦ Preservation of our spectacular Resort
- ♦ Protecting the surrounding natural beauty and ski mountain
- ♦ public safety ethos and supportive community attitude of officers
- ♦ Public transport, it is reliable and free!
- ♦ Public transportation
- ♦ Quaint town

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ quality of life
- ♦ Quality of life
- ♦ Quality of life and living in Snowmass Village.
- ♦ Quality of life and Snowmass cozy atmosphere.
- ♦ Quality of skiing experience.
- ♦ Quality of street snow removal
- ♦ Quality of the natural environment outside of the commercial core and residential area
- ♦ Quiet
- ♦ Quiet laidback feel of people.
- ♦ Quiet neighborhood community.
- ♦ Quality of music!
- ♦ radio station
- ♦ Rec center
- ♦ Rec Center
- ♦ Rec Center and Chapel
- ♦ Rec center and park area is fantastic!
- ♦ Rec center area is a great community asset
- ♦ rec center membership rates
- ♦ Recreation Center
- ♦ recreation center is awesome
- ♦ recreation, open space and trails
- ♦ Relatively low-key feel
- ♦ Relaxed, yet fun, atmosphere.
- ♦ Residential
- ♦ RETT
- ♦ rodeo
- ♦ Rodeo
- ♦ Rodeo and related activities.
- ♦ rural feeling/connection to nature
- ♦ Safe, small community
- ♦ safety
- ♦ Safety
- ♦ safety for our kids and grandkids
- ♦ safety, beauty
- ♦ Safety, lack of crime
- ♦ safty
- ♦ Security
- ♦ sense of community
- ♦ Sense of community
- ♦ Sense of community.
- ♦ sense of safety
- ♦ Short lift lines and free Thursday concerts
- ♦ Short lift lines! And free Thursday night concerts
- ♦ Shuttle and bus system
- ♦ shuttle service
- ♦ Shuttle service
- ♦ Shuttles

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Size
- ♦ Size and development
- ♦ Size of Town.
- ♦ Ski Area
- ♦ ski mnt
- ♦ ski mountain
- ♦ Ski-in and ski out for the majority of the lodging/housing
- ♦ Skier free slopes
- ♦ skiing
- ♦ Skiing
- ♦ Skiing!
- ♦ Small Mt. Village Feeling
- ♦ small size
- ♦ Small size
- ♦ Small size and great transportation.
- ♦ small town charm
- ♦ small town 'community' feel
- ♦ Small Town 'Feel'
- ♦ Small town ambiance
- ♦ small town atmosphere
- ♦ Small town atmosphere
- ♦ small town character
- ♦ Small town charm!
- ♦ small town feel
- ♦ Small town feel
- ♦ Small Town feel
- ♦ Small town feel - family oriented
- ♦ Small town feel even in new developments
- ♦ small town feel is what makes this Village special.
- ♦ Small town feel.
- ♦ Small town feeling
- ♦ Small town feeling--not like Vail
- ♦ small town homey feel
- ♦ Small town quality
- ♦ small town vibe
- ♦ Small town vibe.
- ♦ small town village image, slower pace than aspen, keep it country!
- ♦ Small-town friendliness by residents and employees and a sense of cooperation among the merchants.
  
- ♦ Smaller population
- ♦ Smaller quaint family orientated sister city to Aspen
- ♦ snow
- ♦ Snow
- ♦ SNOW
- ♦ Snowmass Center
- ♦ Snowmass Club, ski resort, treehouse and Starbucks
- ♦ Snowmass rodeo

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Snowmass Rodeo
- ♦ Snowmass shuttle drivers.
- ♦ Snowmass Thursday concerts
- ♦ Snowmass Village without Base Vlg
- ♦ Snowy winters
- ♦ Softball field
- ♦ soul
- ♦ Stop any further growth
- ♦ Summer
- ♦ Summer concerts
- ♦ Summer free concert series
- ♦ summer music
- ♦ Summer Music
- ♦ Summer Trail enhancements.
- ♦ Support for the fire department
- ♦ Support local businesses, don't look for chains stores when we have young local entrepreneurs
- ♦ TEST
- ♦ TH night concerts!
- ♦ That it feels like a community and NOT a 'Resort'
- ♦ That it remain the location for the JAS Labor Day Festival
- ♦ The ability to access trails and backcountry
- ♦ The amazing ski area access including shuttle, parking in the upper mall, and now the new garage.
  
- ♦ the amount of green space
- ♦ The atmosphere of the mall
- ♦ The attitude of our Police force. They have always taken the phrase 'Protect and Serve' very seriously. Our police officers are and have been the best anywhere. They always have the take the approach the are serving the community. I would like that to never change.
- ♦ the awesome small town character and livability and sense of community
- ♦ the beauti of the mountain
- ♦ The beauty
- ♦ the beauty and hiking trails
- ♦ The Big Burn
- ♦ the bus service is great!
- ♦ The bus service!
- ♦ The bus system is great.
- ♦ The changing of the seasons
- ♦ The cleanliness
- ♦ The Community Garden
- ♦ The continued music and events that encourage community and tourist to mingle and enjoy
- ♦ The enthusiasm of the local community for living in an amazing place
- ♦ The entrance
- ♦ The environment
- ♦ The essentially rural nature of the town
- ♦ The european charm
- ♦ the excellent police dept
- ♦ the existing mall

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ The fact that we have still been able to maintain a somewhat small town feel while being able to keep up with progress.
- ♦ The fantastic trails and open spaces that the village enjoys
- ♦ The feel
- ♦ The feeling of a community coming together
- ♦ The feeling of closeness amongst locals
- ♦ The feeling, the friendliness, the good services.
- ♦ The free bus system
- ♦ The free shuttle system
- ♦ The free shuttle system.
- ♦ the free transportaiton is a great service
- ♦ The free Village shuttle bus system
- ♦ the friendliness of the people
- ♦ The friendly attititudes of employees
- ♦ The friendly, intelligent, and approachable management team; you are appreciated.
- ♦ The gardens!
- ♦ The gas station
- ♦ The gondola and the mountain biking is fantastic.
- ♦ the great shuttle system
- ♦ the height limit on buildings
- ♦ The hike to Hanging Valley : )
- ♦ The hiking trails
- ♦ The hiking trails and pathways good maintance.
- ♦ The horses of horse ranch
- ♦ The Ice Age Discovery Center
- ♦ the immage
- ♦ The intersection at wood & brush creek..... there's NO need for a roundabout... what a waste of time!
  
- ♦ the lack of 'Aspen-esque' bars/nightclubs :)
- ♦ the laid-back unaspen feelk
- ♦ the landscape
- ♦ The maintance of trails, support of the environment and animals, and the great job the police/fire force are doing.
- ♦ the mall
- ♦ The mall
- ♦ The Mall
- ♦ The Mall!
- ♦ The Mall. Fuck BASE VILLAGE
- ♦ The Malls and their activities
- ♦ The mountain
- ♦ The Mountain
- ♦ The natural beauty
- ♦ The natural, undeveloped areas that offer scenic beauty.
- ♦ The number of trails open to mtn bikers.
- ♦ The old High Alpine double chair, but it's too late for that.
- ♦ The old mall
- ♦ The OLD mall. It was where the vitality was

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ the open space
- ♦ The open spaces of the golf course/ Snowmass Club triangle as defined by Brush Creek, Owl Creek and Highline. Also the open spaces near the rec center and meadows of Horse Ranch. Having these open areas at the entrance to the Village is very important aesthetically and psychologically.
  
- ♦ the openness
- ♦ The overall Ski Experience.
- ♦ the people are the finest thing here
- ♦ The physical beauty of the Village, keeping building to a minimum to have nature as the focal point of Snowmass.
- ♦ The police force we have right now.
- ♦ The quality of the skiing and hiking/biking trails.
- ♦ The quiet and relaxed attitude/town culture
- ♦ The quiet, peaceful way of life.
- ♦ The quiet, small mountain town feel
- ♦ The quiet, subdued attitude/town culture.
- ♦ The ratio of open space to built space.
- ♦ The rec center
- ♦ The recreation lifestyle we live
- ♦ The relationship with the mountain and special aura
- ♦ The Rodeo
- ♦ The rodeo.
- ♦ The rural feel of brush creek road through town
- ♦ The scenery and small town feel
- ♦ The seasonal atmosphere
- ♦ The sense of community concern and caring
- ♦ The sense of community, knowing your neighbors
- ♦ The sense of exploration and the surrounding views
- ♦ the sense of real community
- ♦ The sense of wilderness
- ♦ The setting
- ♦ The shuttle and bus being free
- ♦ The sign that sums founded, elevation, and population
- ♦ the size of the town government
- ♦ The size. I don't want it getting any more populated.
- ♦ The ski area
- ♦ The ski hills. Everything else should change.
- ♦ the skiing
- ♦ The small mountain town family feel
- ♦ The small ski town/mountain town feel.
- ♦ The small town atmosphere, which is a great marketing tool.
- ♦ The small town feel
- ♦ the small town feel with its diverse mix of people
- ♦ The small town feel.
- ♦ The small town sense of things during the off season. But I expect that may change too. Hopefully not soon :)
  
- ♦ The small town village feel with sophisticated restaurants, shops, recreation.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ The SMVPD! Amazing people, who do an amazing job. Keep up the great work!
- ♦ The Snowmass Mall, although it need a major remodel.
- ♦ The Snowmass Rec center and recreational leagues. So much fun!
- ♦ The Snowmass Village Rodeo
- ♦ the Snowmass-Aspen relationship
- ♦ The surrounding natural beauty and the ability to view it w/the naked eye.
- ♦ The town aesthetic
- ♦ The trails
- ♦ the trails and the constant improvement of snowmass ski area
- ♦ the upper village mall
- ♦ The vibe of the village, not just a tourist hub
- ♦ the view - no highrises!
- ♦ The view and the outdoor natural environment
- ♦ the views
- ♦ The views
- ♦ The Village feel- it's not Aspen
- ♦ The Village Shuttle
- ♦ The village shuttle and free RFTA service
- ♦ The wonderful ski area.
- ♦ The yin/yang on Rim Trail
- ♦ Things change I don't know except to keep view corridors for all
- ♦ this is an odd ?
- ♦ Thursday concerts on the hill
- ♦ Thursday concerts.
- ♦ Thursday free concert
- ♦ Thursday night concert on fanny hill
- ♦ thursday night concerts
- ♦ Thursday night concerts and rodeo
- ♦ Thursday night concerts on fanny hill
- ♦ Thursday Night Concerts!
- ♦ Thursday night music
- ♦ Thursday night summer concert series
- ♦ Timbermill
- ♦ Town center including USPS, grocery, drugstore, liquor, and restaurants.
- ♦ Town park
- ♦ Town Park and Rec Center
- ♦ trail system
- ♦ trails
- ♦ Trails
- ♦ Trails for hikers not bikers
- ♦ TRAILS SYSTEM
- ♦ tranquility
- ♦ Transit system
- ♦ uncowedd slopes

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Uncrowded
- ♦ Uncrowded trails
- ♦ undeveloped horse ranch
- ♦ Unobstructed view of Mt.Daly, biking & hiking trails too
- ♦ Unobstructed views and summer serenity
- ♦ Upkeep of the roads year round is wonderful!
- ♦ View of natural beauty
- ♦ view of the mountains
- ♦ View planes
- ♦ Views and Open Space
- ♦ Views of Daley
- ♦ Views of Mt. Daly
- ♦ Views to Mt Daly
- ♦ Views without breaking skyline
- ♦ Views.
- ♦ Village Market. . .oops, too late!
- ♦ village-like feel as opposed to souped-up tourism
- ♦ Vital, living community in an incredible setting
- ♦ Walkable town center.
- ♦ Walking and biking trails.
- ♦ We wish that those of us born in Aspen and raised in Snowmass Village could still afford to live in the town of Snowmass. We care so much for this town and it's vitality it is unfortunate that while we work and play here still, our own children cannot call the town of pSnowmass home the way we once did!
  
- ♦ Weather
- ♦ Welcoming
- ♦ World class resort status as a goal
- ♦ Wow, great question! Our own GIANT FOUNTAIN (not the same as Aspen's, but something similar where our little kids, big kids and dogs would make a point to stop, play, put the phones away, connect, giggle laugh...a focal point somewhere, where it's not to be missed....water water water; it brings people together, makes them stop and play...oh and of course 'Leah's Pick Up Junk Day' every spring!
  
- ♦ Yin yang
- ♦ Zane's amazing wings

## SNOWMASS COMMUNITY SURVEY 2015

In a few words, please explain any other measures here: (traffic)

---

- ◆ ???
- ◆ A barrel of gravel at the bottom of Faraway rd.-- Very icy in Winter
- ◆ A traffic circle next to the gas station or no bus stop there
- ◆ A whole lot more warning tickets for dumb things people do so they will remember the traffic rule. The important parts of traffic enforcement is are safety first, traffic flow (slow drivers (including busses for strange reasons sometimes, maybe schedule?), and just plain curtousy. It has nothing to do with revenue. e.g. I have heard hundred of employees complaining about a speeding ticket. nary a one about a tailgating ticket which is a far worse infraction bordering on reckless. Think about it. Lots of warnings for infractions that combined with speed will be a problem. And follow up tickets for non compliance would be great. People may re-learn how to drive.
  
- ◆ actual speeding enforcement-limit warnings to 10mph over
- ◆ ane should not lose site of the traffic mitigation and environmental efforts of greatly reducing gas vehicle, single occupant vehicles, more alternative modes of transport.. These are very 'serious' considerations to be 'engineered' just like intersections.
- ◆ Bike lane on brush creek road and owl creek road, wider shoulders for summer cycling and winter traffic congestion/accidents
- ◆ Bike lanes
- ◆ change flow pattern at the bottom of carriage way(make wood road stop
- ◆ Clearly designated crosswalks
- ◆ day speed limits/night speed limits
- ◆ Don't forget about the bus :)
- ◆ Don't really experience traffic in SV
- ◆ Don't slow traffic down more just put more signs so people with foreign liscence plates (everyone isn't lost)! We all know where we're going
- ◆ Enforce noise ordinances
- ◆ Enforcement and design speed - Reducing the speed limit or putting in stop signs means nothing unless there is also enforcement and/or the addition of design features that force vehicles to move more slowly (road diets, chicanes, medians, neckdowns, etc.)
- ◆ Expanded transit service
- ◆ fewer speed limit speeds
- ◆ Haven't heard of any projects.
- ◆ Hov/bus lanes
- ◆ how about rerouting some of the traffic by having multiple access roads to the mall area. How about developing or expanding the 'downtown' to the other side of the current parking lots?
- ◆ I believe the completion of the base village and tying it better to the mall is top priority.
- ◆ I don't know
- ◆ I don't think there is a traffic problem
- ◆ I feel other is really vague for a description of traffic measures
- ◆ I wanted you to explain that. I think we are good.
- ◆ If the roundabout could be worked out to work correctly I think it would be exactly what we need to control traffic. Whatever we can do to get Base Village finished sooner.
- ◆ Imporved parking and transportation
- ◆ Improving pedestrian and public transportation and times to and from Aspen and airport as well as within the village.
- ◆ In my 25 years of living here, traffic is only a problem at peak times!!!!
- ◆ Increased speed enforcement by the police.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Increased speed limits.
- ♦ It is infuriating that going from snowmass to aspen, there isn't a single spot to pass a slow going car on brush creek or owl creek.
- ♦ it is just fine
- ♦ keep local businesses
- ♦ Keep roads narrow.
- ♦ Keep with the will of the people do not change conoco
- ♦ Lane addition
- ♦ Limited hours police direction
- ♦ Mandatory bussing
- ♦ more buses/public transport
- ♦ More citations given out to those who don't give pedestrians the right of way, speeders and those who cross the line on the left.
- ♦ More pedestrian right a way signs.
- ♦ N/a
- ♦ Narrow roadways support traffic calming. Speed limitis could be reviewed: BCR to 30 mph throughout, Highline to 35.
- ♦ need better pedestrian/road crossings
- ♦ Need to check speeds of vehicles going down Brush Creek by the Blue Roofs. Use of portable speed displays is usually very effective. Keep moving them throughout the Village. Roundabouts okay but not at the expense of the only gas station in the Village. Close off upper entrance to Snowmass Center and but round about at lower with only the one entrance to that shopping area. This will remove the dangerous intersection by the gas station.
- ♦ No cell phone or smoking in vehicles!
- ♦ no more round-about !!
- ♦ no roundabout
- ♦ No Speed Bumps!!!!
- ♦ none
- ♦ None
- ♦ None just a roundabout
- ♦ Not sure ...?
- ♦ Not sure I understand this question.
- ♦ On hand police
- ♦ one way roads
- ♦ Other creative ideas! Host a brainstorming session with creative staff and other cities' successful ideas. Develop something unique and tailored to Snowmass.
- ♦ Our politicians and residents should defer to the traffic engineers, who happen to be expert, and make road improvements based on their suggestions.
- ♦ Pedestrian crossings
- ♦ pedestrian bridges
- ♦ pedestrian crosswalks
- ♦ Prefer roundabout
- ♦ Proper placement of signs for blind drives. Speed limit signs where appropriate. Cutting back of vegetation so one can see around corners, see pedestrian areas.
- ♦ Retain the rodeo.
- ♦ Review situation at the Conoco station area.
- ♦ Roundabout at conaco is desperately needed.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Separate right or left turn lanes, as needed in congested areas.
- ♦ Signs reminding motorist to share the road with cyclist.
- ♦ special bus to get employees up hill
- ♦ speed bumps
- ♦ Speed bumps
- ♦ Speed bumps?
- ♦ Speed bumps. Police officer controlled intersections during peak times soul be ok
- ♦ Speed humps
- ♦ standing officers to direct traffic. . less impacting. .
- ♦ Stop the enfdless cycle of mindless development!
- ♦ Take over maintenance of lower Brush Creek Rd
- ♦ TEST
- ♦ The first option here should be improving connectivity, so that a person would never feel the need to use a car, thus mitigating traffic congestion.
- ♦ There is not a major traffic problem. Too much emphasis in this survey.
- ♦ To be honest I don't feel there is a traffic problem.
- ♦ Traffic calming is important especially as we grow. Snowmass should be a biking and pedestrian community
- ♦ Traffic control for big high traffic days. Limit # of autos in village
- ♦ Underground street crossings
- ♦ Underpass or overpass for pedestrians at conoco gast station
- ♦ use the stupid bus lane on 82 it is enoly to get from snowmass to aspenwhen the regular lane is gridlocked!!!!!!
- ♦ Whatever town council thinks is appropriate.
- ♦ Wider roads with bicycle lanes, make bicycilists use bicycle lane going up Owl creek hill and on other roads

## SNOWMASS COMMUNITY SURVEY 2015

Optional: Do you have any comments about services provided by the Clerk's Department that you'd like to share?

---

- ♦ All public records should be available on website immediately following the action of the council, not months later
- ♦ Always courteous and friendly
- ♦ always smiles
- ♦ Always very helpful
- ♦ Awesome
- ♦ Barb Peckler does an amazing job.
- ♦ Barb Peckler has been a very helpful staff member.
- ♦ Consistently we'll run department
- ♦ Create a better place for the Building Dept to have a more organized and appropriate storage for plans; what we have now doesn't reflect well on how we take care of things....
- ♦ Filing system for building plans difficult to navigate. Hard to,find.
- ♦ Give Rhonda a raise
- ♦ Good job!
- ♦ Great Building Dept
- ♦ Have not been here long enough
- ♦ Have not had recent contact
- ♦ Haven't really had the need to visit the Clerk.
- ♦ How about some younger / new faces
- ♦ I have always received the utmost cooperation and prompt service from the Clerk's department.
- ♦ I haven't used the Clerk's services at this point. Thanks for asking.
- ♦ I haven't used the services
- ♦ I've never had very happy experiences in parking office.
- ♦ I've never used their services.
- ♦ Incompetence
- ♦ Keep this gem respectful , but do not allow an Aspen like mentality to infiltrate the Town Clerk's office.
  
- ♦ keep up the good work
- ♦ Keep up the good work!
- ♦ look at conoco's plan again
- ♦ Love Rhonda!
- ♦ love the online access implemented
- ♦ More easily access blueprints
- ♦ my one attempt to contact about water analysis quality, the emails were eithe not up to date or the person never answered
- ♦ n/a
- ♦ N/a
- ♦ N/A
- ♦ NA
- ♦ Need a qualified communications director
- ♦ nice building
- ♦ no
- ♦ No
- ♦ No comments.
- ♦ none

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ None
- ♦ None.
- ♦ nope
- ♦ Not applicable/unknown
- ♦ Not at the moment
- ♦ process is slow
- ♦ Professionalism outside the office matters. Small town, please act professional.
- ♦ Rhonda Coxon is awesome
- ♦ Rhonda is awesome and has a big heart!
- ♦ Rhonda is awesome!
- ♦ Rhonda is great
- ♦ Rhonda is great!
- ♦ Rhonda is the best!!!
- ♦ RHONDA ROCKS
- ♦ Taxes and fees online EFT
- ♦ The clerks office has always been extremely friendly and helpful when called upon.
- ♦ The town clerk can be really negative sometimes whe I just need a simple answer to a question.
- ♦ They ALWAYS get right back to us with any issues = above par
- ♦ They are awful
- ♦ They are doing a good job
- ♦ They've been friendly and helpful every time I've encountered them.
- ♦ Town Clerk is always available, friendly and knowledgeable
- ♦ Very approachable
- ♦ Very friendly and helpful
- ♦ Very helpful when zoning board declined to hear me speak even though the publis was invited to do so
  
- ♦ Very little need to engage the Town Clerk.
- ♦ We love Janet...
- ♦ yes - I am surprised at the number of employees in the Clerk's Dept

## SNOWMASS COMMUNITY SURVEY 2015

Optional: Do you have any comments about services provided by the Community Development Department that you'd like to share?

---

- ♦ 6 months to obtain a building permit for a simple home addition under 250 s.f. is obscene
- ♦ Do not let developes compromise the integrity of our land use code and Comp Plan, as they did during the original review of Base Village.
- ♦ Easy to work with
- ♦ Focus on developing the 'community' and not just developers bank accounts. Don't get hypnotized by the resort economy theology, and marekt force blah blah blah
- ♦ Going too far into the weeds on Base Village. Should utilize work that has already been completed. Everybody, Rec Center etc. , does not need to get involved as reviewers.
- ♦ I have no complaints.
- ♦ Improved Service Now
- ♦ Mark Kittle is the best building official I have ever worked with
- ♦ my architect did the work
- ♦ recent experience was to look for plans /plats in the archive - never could be found
- ♦ Small changes can make big difference and don't necessarily require consultants and or long term studies which only add to the expense and delay obvious improvements.
- ♦ Staff could take a more helpful attitude. Sometimes it's like pulling teeth to get answers.
- ♦ Staff has a hard time seeing the big picture and gets bogged down in minutia, feels like they think there job to prevent anything new from happening
- ♦ the cost to have a simple variance handled for a homeowner seems inappropriate, in my opinion.
  
- ♦ the people are great. We do have a reputation of too many restrictions and rules.
- ♦ The staff is always willing and able to provide good information and is always helpful
- ♦ they just seem overwhelmed, but we appreciate having relatively access to plans and files
- ♦ Very difficult to get a simple question answered.
- ♦ Very difficult to get a simple question answered. Need staff who can respond in a timely fashion with knowledgeable answers. Going to Community Development is usually worse than going to the dentist to get a tooth pulled.
- ♦ Very helpful unlike the City of Aspen.

## SNOWMASS COMMUNITY SURVEY 2015

Optional: Do you have any comments about services provided by the Public Works Department that you'd like to share?

---

- ♦ A dumpster closer to bottom of horse ranch rd.
- ♦ a very good group of people willing to go the extra mile.
- ♦ All is fine
- ♦ Always hard at work
- ♦ always prompt response, snow removal on roads cleared promptly
- ♦ Am thankful we have such good service
- ♦ as promised years ago by council, never any trash fees, so honor that promise!
- ♦ at dumpster buildings: please translate all the signs about trash and recycling rules into Spanish as well. Many housekeeping/ property management companies send non-English reading workers to dump trash, and they do not follow the rules because they can't read those signs as they are.
  
- ♦ Att ANN AND CLINT YOU NEED TO LISTEN TO AND WORK WITH THE COMMUNITY ON WHAT THEY WANT
  
- ♦ Best maintained roads in the state!!!!
- ♦ Better information about which things go where to recycle properly and more recycle bins next to the trash cans. Rubber on the handles so you don't burn your hands.
- ♦ Better response to snow events . We could be more pro active. Be ahead of the event especially with the technology available to us.
- ♦ Bills should be sent monthly not quarterly to businesses
- ♦ Break dumpster fees into more than one bill per year.
- ♦ by far the best maintained roads in any mountain community in the state of Colorado
- ♦ Central site for larger (non construction) household waste items, hazardous waste and electronics
  
- ♦ City hall extravagant. Unnecessary expense.
- ♦ Considering the size of the community many of these services could be more efficiently outsourced.
  
- ♦ Continue to use wisely our Road Mill Levy fund.
- ♦ Curbside prices are too high
- ♦ Damage done to private property during snow removal is never addressed. It is an ongoing issue which occurs every year. Drivers need to be more cognizant where they direct the snow(not blocking driveway. Drivers also need to be trained so they do not dig up private property.
- ♦ Do you really need to keep the beeper on all night long when cleaning the Mall parking lots? So nice to listen to scrapping and beeping into the wee hours of the morning all winter long....
- ♦ don't understand why trash fees are so high when I drop at the dumpster
- ♦ dumpster areas are filthy
- ♦ Dumpster sites way too remote for Wood Road residents -- we used to have a dumpster, lost it in the court battle, and was never replaced
- ♦ Dumpsters for be for residence only, doubt that is the case
- ♦ Dumpsters should be monitored more closely for out of town users.
- ♦ Employees are very friendly. if we continue to supply dumpsters that non-residents use there must be garbage pick up daily including Sundays.
- ♦ Excellent
- ♦ Excellent job.
- ♦ Excellent Sanitation Personnel
- ♦ Excessive snow plowing onto shoulder damaging landscaping . There is no need to plow the streets ( especially in Horse Ranch ) so widely.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Generally satisfied with streets and traffic controls. Need some speed limit or 'slow' signs at lower Sinclair Road.
- ♦ Generally timely and efficient
- ♦ GOOD DEPT. COULD CLEANOUT GRAVEL IN STREET DRAINS
- ♦ good job
- ♦ Great efforts on recycling. Public composting would also be amazing for individuals, the community, and long-term environmental sustainability! Please look into it.
- ♦ Great job
- ♦ great job! thank you!
- ♦ I am very glad we now have single stream recycling.
- ♦ I am very very concerned about the water odor from below the Viceroy, crossing the walking path. it smells very industrial and I hope it is being tested for toxins regularly. BIG concern.
- ♦ I disagree with the mandatory trash service. Waste Management or MRI would be a cheaper option for the town instead of the current setup.
- ♦ I do not understand why we have to pay so much for dumpster sites when I get curbside pick up. I do not use the dumpster sites.
- ♦ I feel there is a significant amount of dumpster use by non resident employee's
- ♦ I just get worried that my efforts to recycle can be foiled by one person putting the wrong or soiled item into the recycling bin.
- ♦ I live here, because it's clean, quiet and safe. Do the math.
- ♦ I live in Mountain View so Trash is included in my Rent
- ♦ I love the dumpster site so easy to take out trash at any time.
- ♦ I love the electronics central site. A lot of people dump furniture, construction waste, and other things, in the dumpsters. I am not sure how hard that is on the trash vehicles but if there was a protocol, or a day that is assigned for large, hazardous, or just bulky things (think mattress), so that people could expect a pick up specific for those items that get seperated and delivered to the dump, that may be better. A central place would probably not work because people dump it in the trash because they cannot transport it to the dump themselves. As locals we get free dumping up to a certain amount but it does us no good if we can't get it there.
- ♦ I think they clean the roads too often. Waste of water.
- ♦ I would like to be able to compost
- ♦ I would like to see a drop off for paint and batteries. As far as i know there is not one.
- ♦ I would never want to have curbside trash pick up. Trash cans sitting on the street waiting for the Town to pick up or residents to bring back to the home would be very unsightly.
- ♦ I'd like to see more and clearing recycling efforts, including yard waste and compost
- ♦ Improve the medians on Brush Creek Road
- ♦ Improve the recipient center especially locker rooms. Provide towels for showers. Expand work out areas
- ♦ In general they are the strong point of TOSV
- ♦ it is very expensive to me
- ♦ It seems that the trash removal is top notch. So much so that I wonder if they cut back on some stops(mountain View) if they wouldn't save hundreds a year in fuel in time unloading dumpsters that are less than half full.
- ♦ It'd be great if the the area around the dumpsters could be swept up. There's always a ton of glass around there.
- ♦ J baker and crew are great
- ♦ John Baker is the best!
- ♦ John Bakers crew does a terrific job.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Just think they do a great job overall. Fees for dumpsters seem very high per year considering a lot of people don't use them. We really like that everything can be recycled now. Hope that you will write articles in the paper when people are not doing recycling properly and causing materials to go to the dump instead.
  
- ♦ Keep trash bear proof.
- ♦ Lack of maintenance on paved bike paths is lacking considerably
- ♦ Lack of snow melt in the mall is an issue that needs to be addressed
- ♦ Look into adding a dumpster site at/for Horse Ranch
- ♦ Lousy service when a pipe burst beneath Faraway Road and damaged my house
- ♦ love those guys!
- ♦ Lower fees
- ♦ mail out recycling info-perhaps it will sink in that way
- ♦ More drop off sites for garbage and recycling. We have to drive too far to the dumpsters.
- ♦ More recycling bins
- ♦ More recycling for restaurants and businesses
- ♦ More recycling,compost
- ♦ N/a
- ♦ N/A
- ♦ Need more community education for recycling
- ♦ Need to improve all pedestrian-trail/road crossings
- ♦ no
- ♦ No
- ♦ No comments.
- ♦ No.
- ♦ none
- ♦ None
- ♦ nope
- ♦ Not all dumpster sites have a recycling dumpster. A lot of people end up trashing what would be their recycling.
- ♦ Not at the moment
- ♦ Not sure where this fits in, but the other thing we need as a community is a place to store campers, summer jeeps, cars, boats RV's, summer work vehicles that we don't use all winter...this is a big wish, I know!
  
- ♦ often snow plows pile snow in front of my driveway that make it tough to get car in/out... would appreciate not creating the extra work pls
- ♦ once a month roads and trails; trash and liter attendance.
- ♦ One of the better departments within the Town. I always get prompt replies and responses for additional pick ups if needed. Very happy with this Department.
- ♦ Our public works department is awesome! The road crew is the best in the nation, and the solid waste folks are amongst the friendliest out there!
- ♦ Overall they do a great job.
- ♦ Personnel seem very courteous.
- ♦ Please clean the skate park bowl!!!
- ♦ Please do not add fluoride to the water.
- ♦ provide bear canisters if you do not already.
- ♦ Public works is awesome. They do a great job!
- ♦ Put the Paved Trail System under Public Works as they are alternative transportation

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- ♦ Rec center is too expensive
- ♦ Recycling could be better in accepting bagged mixed trash. Other than that I think the way we lock dumpsters away with the Bears is really smart
- ♦ require recycling at all events and require compostable or recyclable containers
- ♦ Road crew outstanding
- ♦ roads need more sanding on slippery days
- ♦ Seems like they have a habit of spending money on repaving sections of road that do not need to be repaved.
  
- ♦ Services provided by the solid waste folks are great and they are incredibly friendly. Don't have the same feeling about the streets guys.
- ♦ should do away with curbside pick up
- ♦ sidewalks need to be swept more often
- ♦ Snow removal and road maintenance is by far the best in the valley. The balance of cleared pavement and sustainable practices is thoughtful and well-executed.
- ♦ Snow removal is a big job and I think they do a really good job.
- ♦ snow removal is first class!
- ♦ Snow removal is great
- ♦ snow removal is slow and infrequent
- ♦ Snow removal is terrible. They do considerable damage and don't seem to care about residents
- ♦ Snow removal is very good. Dumpster sites are fine. People are very pleasant.
- ♦ Snow removal piles up snow on driveways and demolishes yards
- ♦ Snowplowing too aggressive. Reset utility pedestals needed in spring.
- ♦ Solid waste guys are great! Too much pushing snow onto private property.
- ♦ Stop plowing our driveways in. It's as if they do it on purpose.
- ♦ Stop promoting a roundabout that the Community does not want.
- ♦ **STOP WAKING UP RESIDENTS AND GUESTS WITH THOSE ANNOYING BACK ALARMS AT 5AM! TURN THEM OFF OR TURN THEM DOWN. PEOPLE A HALF MILE AWAY ARE NOT IN DANGER OF BEING RUN OVER BY A LOADER!!!**
- ♦ Stop washing the roads so much!!!! get dumpsters set up for yard waste in the fall for commercial use!!
  
- ♦ Stop wasting money striping the smaller side roads every year. Meadow Road for example.
- ♦ Sweep up and rake/shovel up left over sanding materials from winter. In some places on Brush Creek road this crap is an unsightly sore.
- ♦ Take fluoride out of water
- ♦ Tell the snowplow operators to refrain from trashing the landscaping, especially the trees.
- ♦ Thank you for having electronic recycling
- ♦ The annual cost of residential trash dumpster is way too high. I have never been able to get an explanation of why the fee is exorbitantly high when we haul our own trash.
- ♦ The annual dumpster fee is absurd and shouldn't be placed on homeowners who have curbside pickup. This should be re-assessed.
- ♦ The annual fee for the community dumpsters is getting too expensive.
- ♦ The annual residential trash dumpster flat fee is exorbitant. We haul our garbage to the dumpster! Why is the fee so high? It increases every year. Also oftentimes it seems like employees of the public works department are doing 'make work' projects just to keep them busy.
  
- ♦ The dumpster site encourages use by non-residents and the dumping of prohibited items such as tires and paint.

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- ♦ The guys taking care of our dump sites do an exceptional job all around, especially dealing with the messes that some people leave.
- ♦ The men who remove the trash are the MOST helpful and courteous CONSISTENTLY for the past six years! Thank them!!!
- ♦ The paint markings on the roads do not last very well. I don't know if you can use cats eyes, but they are great. Given the snow, I'd like more of the sticks with reflectors--they can make a huge difference in visibility. I'd like recycling at a central site. It would be great if you could add a shredding facility.
  
- ♦ the recycling program does not work
- ♦ The service has always been very good at the Fairway Three Townhomes.
- ♦ The snow plowing is killing vegetation behind Creek side building 13 and 14.....
- ♦ The trash guys are the nicest.
- ♦ The whole group is great!
- ♦ The yearly garbage fee per household is exorbitant.
- ♦ There are 10 kids on our street who need to get to the bus every day and north ridge Lane is often not plowed.
  
- ♦ There is a cowboy snowplow operator on Faraway road that keeps messing up our gardens!
- ♦ There is no dumpster site on wood road.
- ♦ there should be some incentive for recycling and adding less to the landfill
- ♦ They are top of the line
- ♦ They closed the garbage collection site for Wood Run where I have a home. Very inconvenient, no explanation
- ♦ They do a fine job.
- ♦ They do a good job with public events, assuming it is their dept.
- ♦ They do a good job.
- ♦ They do a great job
- ♦ they rock!
- ♦ This department rocks!
- ♦ This dept is exceptional and I think it is one of the most under appreciated! Thank you!!!!
- ♦ This morning whomever from TOSV was driving from Rodeo lot with load of trash to dump overloaded the container, and bit of the trash flew out and onto brush creek road. Just a FYI.
- ♦ Too many constructio businesses use the local dumpsters!
- ♦ Too many people from out of the village use our dumpsters at our expense.
- ♦ TOSV roads are the best maintained roads in the County!
- ♦ Trash containers should have one lower receptacle for shorter people to be able to dump trash cans more easily.
- ♦ Trash is ridiculously expensive. Curbside pickup in other local areas costs less than what we pay for dumpsters. Recycling signs lie as do local workers.
- ♦ Trash people very nice & helpful
- ♦ Until you force people to recycle as in Europe they want
- ♦ very courteous and friendly
- ♦ Very expensive...work to minimize costs
- ♦ Very pleased with the garbage handlers
- ♦ Want composting option. Entryway at rodeo looks trashy.
- ♦ Watering the lawn in the pouring rain seems unnecessary
- ♦ We currently have curbside pickup which is very convenient for us. Overall, I believe the staffed central drop-off site would be the best solution for the town as a whole.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ We don't recycle. Why waste funds pretending we do.
- ♦ We have some of the best maintained roads in the state. I'm always very impressed with how well they are plowed in the winter. We seem to have our roads cleared while the rest of the county is still icy or snowpacked
- ♦ We need a dumpster site on Wood Road
- ♦ Why can't we make the manhole lids flush with the road?
- ♦ Why do you even have a curbside option with Bears Etc.
- ♦ Why is the Town Park bus station restrooms closed. They should be open during the day
- ♦ Wish we had a drop off site for yard waste, tree trimmings, etc as we once did.
- ♦ Would like a trash can at bottom of south rim trailhead please as well as recycling cans at the mall & base village.
- ♦ wouldn't it be cheaper to unincorporate the town of snowmass village and save a lot of money?
- ♦ Your ???Solid Waste Crews??? are likely one of the most pleasant crews in the valley! They have a hard job and are always pleasant, courteous and deserve recognition for a job well done!

## SNOWMASS COMMUNITY SURVEY 2015

Optional: Do you have any comments about services provided by the Police Department that you'd like to share?

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- ♦ A great department.
- ♦ A wonderful crew!
- ♦ Abusive language and threats by off duty officers over stepping their authority.
- ♦ Aggressive driving in the Melton Ranch area is very disturbing. I have pestered the police department for years to patrol Sinclair Road due to excessive speeding. No response. Why? No response either on putting in speed dips. Why?
- ♦ Aggressive driving in the Melton Ranch subdivision is a real concern. The police department does not take it seriously. Virtually no police presence is evident, which just increases the speeding and disregard for pedestrians. Children are at risk. Speed dips are long overdue on Sinclair Road. Discussions with the police given the impression of a lackadaisical attitude.
- ♦ All good
- ♦ although drinking and driving is a valid issue, the police continue to take unreasonable measures to catch anyone with minor issues just to pull them over to check for dui. Also, hiding to catch speeders is over done.
- ♦ Always friendly and kind
- ♦ Always Present
- ♦ always prompt and helpful services from animal control....thanks, Tina!
- ♦ Always willing to serve the community. A great bunch, very approachable.
- ♦ Animal control is more concerned about bears than the safety of my little children and that's frustrating
  
- ♦ Animal control needs to impose more fines lieu of continual warnings. Multiple warnings do not deter habitual offenders.
- ♦ Animal Services should enforce the leash law. As a cyclist and pedestrian I get run off the trail by a dog once a week that isn't on a leash. Overall the police do a great job, unfortunately dogs of leash have become rampant in Snowmass Village.
- ♦ another good department with a great group of people
- ♦ Aspen police are much nicer at traffic stops
- ♦ Awesome PD, needs no change
- ♦ awesome police department super friendly always engaged with our great community
- ♦ Best in the world at not only relating to constituents but keeping the peace.
- ♦ best low visibility force I have seen
- ♦ Best police in the valley !!
- ♦ Better enforcement of leash laws.
- ♦ Better enforcement of no-smoking laws during Thursday night concerts
- ♦ Crack down on zanes over serving people that bar is dangerous
- ♦ Dog issues are major and it seems unenforced ie dogs off leash, waste, etc.
- ♦ Doing a great job, never had an issue
- ♦ Don't know about a lot of the services above.
- ♦ Don't know many of the new officers, but have always thought the ones I knew were doing a great job
  
- ♦ Enforce Dog Leash Laws on the trails
- ♦ Enforce the music ordinance. Free concerts and Snowmass Club. Just outed myself.
- ♦ Enforcement of marijuana laws needs to be stepped up
- ♦ Every interaction has been positive and helpful.
- ♦ Excellent dept

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- ♦ Friendly and helpful
- ♦ Good Job!
- ♦ Good job...have right philosophy as to law enforcement...'peace officers', not cops.
- ♦ Great crew
- ♦ GREAT DEPT. / SERVICE IS TOPS
- ♦ great job thank you.
- ♦ Great job! Any thank you for being wonderful at what you do!
- ♦ Great people!
- ♦ great staff and officers
- ♦ Great team!!
- ♦ Great work
- ♦ Greater visibility & enforcement of speed limits
- ♦ Had multiple stupid situations that were eased by multiple officers over the years in TOSV very happy that I had help from the best didnt ever over react just knew they were there to help the best way they could :)  
Thankyou all for your services!
- ♦ Has Franzie ever written a speeding ticket?
- ♦ have been polite & helpful
- ♦ Heavy fines for non-residents and contractors from dumping their trash in and outside of our bin areas.
  
- ♦ Hire more patrol staff to try and reduce speeding on Brush Creek road.
- ♦ I appreciate all you do to keep our city safe.
- ♦ I barely see cops out at night. And i see to many people speeding
- ♦ I don't really know about liquor serving establishments
- ♦ I feel safe.
- ♦ I feel they spend too much time sitting by the bus station and at owl creek. They are there constantly
  
- ♦ I find our Police Department to have the perfect resort mentality for our resort community.
- ♦ I found a difference in who got warnings for speeding. Same location, speed, etc. I got a warning, a friend did not. Criteria should be equivalent. Officer said, 'you weren't going that fast.' Then why was he bothering me? A few miles over the speed limit on a downhill...very annoying.
  
- ♦ I just feel they are very nice but the overall feeling is that Snowmass is over policed.
- ♦ I like the laid back attitude of the police but I have seen them respond very quickly when necessary. Good balance.
- ♦ i like their approach with both the community and our out of town guests.
- ♦ I rarely see the police! I have only spoken to one officer of my 30 years of being up in Snowmass.
  
- ♦ I really dislike seeing the cop at the town park bus stop everyday
- ♦ I really have know point of reference at all and so prefer to answer all of the question above as 'don't know'
  
- ♦ I really like how the police follow the school buses and are at each drop off after school in town.
  
- ♦ I thank the department for their continued friendly, effective presence
- ♦ I think our Police Department is extremely good at handling the public-both locals and visitors. My only complaint is seeing police giving speeding tickets to tourists and locals alike--I think that warning tickets would be more appropriate and achieve the same result.

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- ♦ I think the animal service department is wasting lots of time herassing people and their pets - seem to have too much time in their hands - really irritating to full timers and visitors - love how they protect the trails but they are way over the top -
- ♦ I think the TOSV Police are great. They present the impression of being approachable, caring individuals. I was stopped once, and it was to let me know I had a light out. It was a courteous FYI.
  
- ♦ I think they do a great job
- ♦ I think they do a great job!
- ♦ If they ever enforced leash laws I would be impressed; its the wild west at places like the Rim Trail and Mtn View parking lot....and SVPD does next to nothing to keep the dogs from running wild and defecating anywhere they please. Have called many times and get zero response other than 'we don't want to get involved'.....
- ♦ Improve enforcement of trails regulations
- ♦ Just want 24 7 service
- ♦ Keep it low key and accessible. My kids feel police are good. They like seeing them. We don't have animosity towards the police in our community and their friendliness and calm are wonderful. Continue the environment that Art created.
- ♦ Keep the trail head parking lot open near the town maintenance facility. This land belong to the people. Anderson Ranch art classes also use this parking lot.
- ♦ Laurie and Tina are terrific
- ♦ Laurie made a house-call with her micro-chip wand to discern the provenance of a lost kitty, which I thought was really fantastic customer service.
- ♦ Leash law is not enforced, or even understand the law.
- ♦ Lets help prevent our police from being federalized with paramilitary training and weapons. That way we can avoid any incidences like in other towns. Peace Officers is what we want, not a militarized police force.
  
- ♦ love 'em
- ♦ Love how they help protect our kids by following school buses
- ♦ love Snowmass Police
- ♦ Love the community policing model.
- ♦ More efforts with regard to dogs and poop.
- ♦ More enforcement on BCR might be good.
- ♦ My encounters have been positive and the SVPD make good neighbors.
- ♦ N/a
- ♦ need to be more professional;
- ♦ Never had a problem
- ♦ no
- ♦ No
- ♦ No comments.
- ♦ none
- ♦ None
- ♦ None.
- ♦ Not at the moment
- ♦ Not the biggest fan but they do well
- ♦ Nothing but positive experiences.
- ♦ On number 18, I really don't know for most.

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ One of the highest speed limits and one that is not enforced is Owl Creek between the firehouse and the little red school house. That road has many turns and is a downhill and with pedestrian traffic. The county has reduced the speed limit to 30 to be safe and consistent Snowmass should look and doing the same.
- ◆ Only thing is more traffic cops at certain times/intersections
- ◆ Our police department is awesome. Don't change a thing!
- ◆ Our public safety function is outstanding - a model for our country. I have never lived anywhere that has such a positive and friendly approach to community safety, with the level of trust our department has earned. It was truly eye-opening to move here and experience it...
- ◆ Overall great a force.
- ◆ parking patrols for Thursday night concerts, it can be hard to get a parking spot at my own place of residence (on Thursday nights especially)
- ◆ PD always does a great professional job and a good presence at events
- ◆ People drive to fast on Owl Creek and up Brush Creek in the morning.
- ◆ Please enforce noise ordinances on loud motorcycles
- ◆ Police need to address the root cause issues (e.g. too much to drink) contributing to injury (w/o any police report)
- ◆ policeman once told me there is only one way to answer an officer's question and that was really weird
- ◆ Put a flashing caution sign at the downhill past owlcreek and brush creek: cars speed up without realizing it, and then we get nabbed by the cops - thats almost 'entrapment'. I appreciate the warnings, but if u want to prevent it then be proactive.
- ◆ quicker response to traffic issues [quit saying 'it'll clear up shortly']
- ◆ Really don't have any involvement with the police to comment.
- ◆ Remove leash sign at Ditch Trail.
- ◆ RFTA buses speed far too often, especially between between Horseranch and Mall
- ◆ Seems to be very effective
- ◆ SMVDP carries on a tradition of commuity policing and service that is admirable in an age of growing enforcement
- ◆ snowmass feels like some sort of a police state with patrol cars parked at rec center or near blue roof condos EVERY day. its too much. It feels unfriendly and unneighborly.
- ◆ Speed trap at Rodeo Lot area sucks. Over policing at concert events with armed police presence. Very unwelcoming to all. When the armored tank coming?
- ◆ Thank you
- ◆ Thank you for your service.
- ◆ The best ever, they are helping us and protect us as well. They are truly here to serve and protect
- ◆ THE BEST!
- ◆ The department could stand to add another position or two.
- ◆ The police are wonderful, I only wish they enforced dog leash/poop laws more.
- ◆ The Snowmass police department seems to be the best-run in the valley--low-key, personal, active by visible presence, casual uniforms, not militarized.
- ◆ The TOSV cops are great.
- ◆ There are too many dogs off of leash running on our trails.
- ◆ There presence is just right
- ◆ They all deserve a raise!
- ◆ They are all awesome
- ◆ They are awesome - always there to help the public

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ They are friendly when seeing them and have heard good reports about the force. Also glad I hav not drawn their attention to myself.
- ♦ They are the best
- ♦ They do a great job!
- ♦ They do an excellent job
- ♦ they perform a wonderful service
- ♦ they rock!
- ♦ they rock!!
- ♦ They should watch for speeding parents chasing school buses in our neighborhoods during the school year.
- ♦ They shouldn't do speed traps by 2 creeks. The 35 mph speed limit posted there shouldn't be that low there and they often catch people coming down the hill.
- ♦ they treat people differntly not everyone get a break but some do not really fair.
- ♦ They're amazing!
- ♦ This is an incredible group of people. We are so fortunate to have them!
- ♦ To serve & protect feels true here.
- ♦ Too aggressive on following drivers late at night (not necessary to sit at the roundabout at 3 AM). Leash laws should be enforced much more.
- ♦ Too many folks still let their cars idle at the market and postoffice parking
- ♦ too much time with speed traps on slow times. on downhill sections
- ♦ Top notch. All of the officers and the administration are fantastic, approachable and professional
  
- ♦ Traffic laws are not equally enforced. e.g. I bet there are more speeding tickets that 'running stop sign' tickets, etc. I wish I could think of a way to better animal control. e.g. dogs pooping everywhere and no cleanup. But I can't so it is hard to find fault there. I have never had to ask for service so I can't answer as anything but neutral but that may be simply because it is pretty safe here.
  
- ♦ Traffic patrol/control of speeding on smaller roads is non-existent. Walking is dangerous and police do nothing about speeding.
- ♦ u get alot of revenue from tix
- ♦ Vanderpool should be commended
- ♦ Very Approachable!
- ♦ Very efficient, friendly and effective. Overall great job.
- ♦ very friendly/approachable
- ♦ very happy with the police
- ♦ Very helpful the only time I had to go to the police station to report a theft.
- ♦ very satisfied
- ♦ Very thankful to the police dept for maintaining safety at the school childre's
- ♦ was unable to obtain any help in prosecution of bad check passed to us -- refused to act on filed complaint which just allowed the perpetrator to continue their mis-deeds in our village
- ♦ Waste of time idling in police car on Owl Creek Rd. waiting to pull people over.
- ♦ We are blessed to have the team we have today! Let's make sure we keep them.
- ♦ we are really only 2000 residents. Can't we do with less or share resources with Aspen?
- ♦ We are very fortunate to have the high quality of Police service in Snowwass Village.
- ♦ We need a dog friendly hiking trail during off season when many trails are closed or inaccessible.(April-May, Oct-Dec)
- ♦ We should have a meet your police picnic.

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- ♦ write tickets, people drive TOO FAST
- ♦ you forgot to add a 'don't know' category above

## SNOWMASS COMMUNITY SURVEY 2015

### What would motivate you to utilize the Village Shuttle?

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- ♦ A stop farther up Faraway Road
- ♦ Access to our home in the 2 Creeks area
- ♦ Access to ridge run 3
- ♦ Be too old to drive
- ♦ Better access to my home in Horse Ranch
- ♦ Broken down car
- ♦ Can't...way off route
- ♦ closer shuttle stop
- ♦ Convenience
- ♦ Does not come up far enough to get to our house. We do use the taxi shuttle in the winter.
- ♦ doesn't come here & handicapped
- ♦ doesn't come to my house in horse ranch
- ♦ Don't need
- ♦ Dont live in Snowmass
- ♦ door to door service
- ♦ Door to door service.
- ♦ Drop off at a convenient or on call location.
- ♦ Easier disabled access
- ♦ Easier pickup. We live off route.
- ♦ fewer parking places
- ♦ free popcorn
- ♦ Frequency
- ♦ friendlier drivers and some basic riding rules.
- ♦ Front door pick up....maybe
- ♦ Have a stop near my home on Antler Ridge Lane. I do use dial-a-ride in then winter but it is not available in the summer.
- ♦ Having a stop closer than a half a mile away
- ♦ Having to.
- ♦ House location
- ♦ I bike or walk around the village so no need to use a shuttle but glad they are available if needed
  
- ♦ I do not live on a bus route. if there was a bus near me I would ride the bus instead of driving everywhere
  
- ♦ I do not use public transportation.
- ♦ I do sometimes for skiing
- ♦ I don't live in the Village.
- ♦ I live high up on faraway road and before that in horse ranch. If they're were closer/more regular stops near my house I would definitely use the shuttle more!
- ♦ I think the service is good, but I like to have my car with me.
- ♦ I use it rarely - It's a 10 minute walk to the bus stop and it doesn't take me where I need to go for work and walk & travel time are too long for simple errands.
- ♦ I would not likely use the Village Shuttle.
- ♦ If Base Village was COMPLETED and there was an actual reason to be on the Mall/in the Base.
- ♦ If I did not value my personal time.
- ♦ If I didn't have a car
- ♦ if i lived on the bus line.

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- ♦ If i needed it
- ♦ If it actually drove by my house - doesn't go up Faraway Road.
- ♦ If it came by more often.
- ♦ If it came from midvalley
- ♦ If it came to my home. (Faraway Road)
- ♦ If it came to our neighborhood
- ♦ If it came up Faraway Rd.
- ♦ If it came up my street
- ♦ If it ran more often. Most of the time I would like to use it, I would have to wait longer for the bus than it would take me to walk home-carrying groceries ( about 15 minutes)
- ♦ If it was easier to access from my house
- ♦ If it was more convenient to our residence
- ♦ If my car was stolen.
- ♦ If my vehicle was getting service and unavailable to me, I would use the shuttle service to get around town.
  
- ♦ If Tay ran in the am when I go to work
- ♦ If the shuttle drivers learned what a stop sign was I might be inclined to ride with them. In over 20 years of interaction, have found them to be incredibly rude and almost hostile, and as they don't believe in stop signs or yielding to oncoming traffic; I quit riding them a long time ago. Either walk or drive where I need to go in the Village
- ♦ If there was a pickup near my street -- Maple Ridge Lane. It's no fun walking to the shuttle in the rain.
  
- ♦ If there was a stop in The Pines
- ♦ Information about drop offs - wasn't aware it would take me all the way home.
- ♦ It does not come to our area
- ♦ It would have to pick up in residential areas or have great parking at the bus stop.
- ♦ It would need to come much closer to my house. The nearest current stop is well over a steep mile's walk away.
- ♦ larger print schedules in plain sight
- ♦ Live off the Shuttle routes. Do utilize Dial-a-Ride and find it extremely useful.
- ♦ living in snowmass
- ♦ Loop around Ridge Run
- ♦ Make it as quick to use the shuttle as it is to drive. Many of us do not have time to burn.
- ♦ More free time
- ♦ More of them..
- ♦ More places to go to - we do t have an attractive center or town to hang out in
- ♦ more polite drivers. closer stop to my condo
- ♦ More reliable taxi service from the shuttle to our house.
- ♦ more service to melton ranch area
- ♦ Nearby home pickup
- ♦ Need to use it!
- ♦ No dogs
- ♦ No Need due to House location
- ♦ No stops on upper Faraway, but understand how bad that could be for all the hikers, dog walkers,cyclists & car traffic.
- ♦ not a thing !!
- ♦ Not applicable

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- ♦ Not much. I prefer to walk or drive.
- ♦ Not necessary for my needs.
- ♦ Not sure.
- ♦ nothing
- ♦ Nothing
- ♦ Nothing would motivate me to use the shuttle.
- ♦ Nothing????
- ♦ Only if service to upper wood road / edgewood lane was established
- ♦ Our children have and some of our guests
- ♦ Our house is off of Upper Faraway and so its not practical for us to use the shuttle as we have no way to get to the bus stops other than to drive or take a taxi.
- ♦ Seeing large empty buses driving around is not good. Better to use small empty buses when the demand is not there. Tell RFTA, too.
- ♦ Service on Faraway
- ♦ Service to our neighborhood
- ♦ Service to residence - Horse Ranch
- ♦ Shuttle service to our home on Deer Ridge. As no transportation available we are forced to drive to ski area etc
- ♦ Stop closer to where I live
- ♦ stop near my home
- ♦ Stop up on Oak Ridge
- ♦ The shuttle does not come high enough to where I live on Sinclair Road to make it easy to use.
- ♦ The village shuttle doesn't go near our house. It's easier to hike down to base village/mall than to walk to shuttle stop. We would definitely use it if we could get relatively close to our house.
- ♦ The village shuttle is a big waste of money. It makes no sense to have empty buses operating during the off season. Except for visitors during ski season people won't use buses.
- ♦ The Village Shuttle is so great for visitors, but it's so much easier for me to drive me car.
- ♦ We live in the Divide. The shuttle just isn't available, so we have to drive.
- ♦ Went further up wood road.
- ♦ Would have to come up Wood Road --

## SNOWMASS COMMUNITY SURVEY 2015

Optional: Do you have any comments about services provided by the Transportation Department that you'd like to share?

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- ♦ A gondola from the airport sounds like pie in the sky. You'd need multiple drop off points--otherwise you'd need a taxi at the mall/shopping center to get to your residence.
- ♦ a great service
- ♦ A people mover between Aspen and Snowmass would be extremely useful.
- ♦ A people mover from the airport to SMV is an interesting idea...the big questions would be how fast is it a, how much luggage it can accomodate and how would visitors get to their final destination once they arrive at the SMV stop.
- ♦ All drivers have been very polite and helpful.
- ♦ ALWAYS ACCOMMODATING
- ♦ Always clean, easy access, great!
- ♦ Any future gondola would need to go to Aspen (not just to the airport), and augment/replace the shuttle bus.
  
- ♦ Arrival center layout for shuttles is ridiculous and hard for guests to navigate. Using A,B,C columns instead of corresponding numbers to buses does not make any sense. Should have a bus stop at treehouse for down buses!
- ♦ Awesome service. Keep it up!
- ♦ Base Village Trsn center needs a more cheerful atmosphere
- ♦ Best around. Hot Drivers!
- ♦ Best operations in the state.
- ♦ Best thing about living here!
- ♦ Bike stops are limiting, confusing, and inconvenient. Allowing bikes to offload at all stops would encourage bike use.
- ♦ Build a bus stop on Brush Creek across from the Conoco
- ♦ Bus drivers are very helpful, friendly & answer questions in a professional manner.
- ♦ Bus drivers have a fairly tough job, not all but most of the bus drivers need to be better aware of surroundings, blind spots and need to be more patient at stop. To keep a clear mind. And some just drive to fast.
- ♦ Buses need to run 24/7
- ♦ Busses hold only 4 bikes
- ♦ Can't say enough about the SMV shuttle drivers. Rusty, Greg, Sam, Cindy, David, Scott, well, maybe not Greg. But I would donate a kidney to any of them. Good people all.
- ♦ Cross walks needed at Faraway Road/Brush Cr. and at Owl Creek/Brush Cr.
- ♦ Cut back on services to save the taxpayers money when the demand is slow or gone -2- Support the return of the third lane on Kearns road. It worked well for decades.
- ♦ difficult to get directly to Base Village from Snowmass Center
- ♦ Dollar cab great for guests
- ♦ Don't ride the shuttle very often, but the times I have they have never been at the stop at the posted time, and have even been an entire cycle behind. If you have to count on them getting you there on time you have to plan on taking one shuttle time earlier.
- ♦ drivers are amazing!!!! super friendly
- ♦ drivers seem angry at times
- ♦ During off seasons I think the shuttle service s on weekends should be by calling shuttle, too many busses driving around Village with noone using them, waste of gas and wear and tear on busses.
  
- ♦ During the off season, when Base Village Transit Center is closed in the evening, it would be good to have a Shuttle stop close to Capital Peak

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- ♦ During the winter the punctuality of the shuttles is bad too often. Having more buses available might help with the situation (and late buses make people late to work)
- ♦ Enclosed bus stops to prevent being exposed to weather ie doors
- ♦ Every time that I wait for the bus during ski season it is never at the stop at the time indicated by the signs at that stop.
- ♦ excellent!!
- ♦ For those of us who need to call the dial a ride within SMV, the Taxi service has made it known that they service those who tip more than \$2 and often ignore the calls from those who don't. Personally, I don't want to hear their problems and don't feel it's appropriate to pressure the people with this!
  
- ♦ Friendly, dependable, competent drivers
- ♦ Generally the shuttle system is excellent.
- ♦ Good Job!
- ♦ Good job.
- ♦ Great !!!!
- ♦ great drivers, warm and friendly, kind and helpful to everyone, residents and guests both
- ♦ great job thank you Shuttle Staff
- ♦ Great job!
- ♦ Great to have a clean bus system
- ♦ Having to park in the base village tight, underground, often prompts us to go elsewhere
- ♦ I absolutely love the drivers. I have gotten to know many of them personally and am excited when I get to take the bus.
- ♦ I am handicapped and the absence of busses in the Creekside parking lot requires me to usually drive everywhere.
- ♦ I barely ever use it.
- ♦ I like the idea of a skittles shuttle from Base Village to the Snowmass Center better than to the airport.
  
- ♦ I live at mountain view and using the shuttle to meet the bus to aspen is difficult in summer and off season
  
- ♦ I love the on request bus the most..what a fantastic service!! Thank you Snowmass for that
- ♦ I love utilizing the Village Shuttle service and feel residents are privileged with the service. No complaints, only compliments!
- ♦ I need to be at work for the water department at 6am. I walk everyday from mountain view apartments because you do not provide an early shuttle. Please provide an early shuttle.
- ♦ I think sometimes the bus drivers drive slow (and on rare occasion too fast) to keep their schedule. Slowing down is not nice to other drivers. When ahead of schedule, they should proceed at a normal speed and wait at stops for time to catch up. They should never rush when they are late. That can lead to disastrous problems. Mostly the last several years the problem has been slowness or inhibiting traffic flow. I think the 'fast' drivers have moved on.
  
- ♦ i would like to see a bus from the rodeo grounds into aspen
- ♦ I would like to see the Owl Creek shuttle route continue from, say the Snowmass Club, down to the Rec Center. Currently have to take 2 busses to get there.
- ♦ I would like to see the shuttle stops upvalley updated, so that every site has a place to stand and not just on the side of the road. I have young children and this is not ideal in cold weather and not remotely safe.
  
- ♦ I'd love to see a Gondola from the Rodeo Lot to Base Village, and from Base Village to the Snowmass Center. Eventually, a Gondola to the Intercept Lot would be ideal! All options should run year round.

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- ♦ I'd prefer no music being played in buses.
- ♦ I've never seen a schedule handout. Also, I've not seen schedules at stops other than for RAFTA. I like the shuttle that you call on-demand. This has been very helpful.
- ♦ If you don't want more drivers, there should be more scheduled service to unserved areas. I'm thinking particularly of route 8 which services a small percentage of Horse Ranch and Melton Ranch
  
- ♦ Impeccable drivers
- ♦ in 'off' hours, maybe service on call instead of constant
- ♦ Increase frequency from center
- ♦ It is a very useful and needed service
- ♦ It would be nice to have a shelter at the villas north shuttle stop
- ♦ It's time to upgrade remaining RFTA shelters (BrushCreek/Owl Creek) to match wood/stone design.
  
- ♦ It's very good.
- ♦ keeping it green
- ♦ like almost anything.... some drivers are good and some are not and would just as soon be left alone, not have to help a guest, etc..... BUT, in a resort town, the drivers ALL need to be excellent, all the time
  
- ♦ Listen, don't hire consultants, listen to your drivers and new visitors and you'll see how confusing it is for guests. Quit blaming guests for not understanding this unique system.
- ♦ Living up Wood Road, we don't have as much access
- ♦ LOVE the #22 on-call/after-hours shuttle. It would be great to expand the times it's available.
- ♦ Love the drivers!
- ♦ love the shuttle service. wish they came up faraway rd
- ♦ make all the shuttle stops look the same; get rid of the clear ones and build all the wood/stone beautiful ones; add flowers benches, art
- ♦ make it easier to get to base village from anywhere rather than having to go to the mall to catch another shuttle or skittles
- ♦ Many shuttle drivers are driving too fast so they have to stop short at bus stops. This is particularly concerning in winter when the roads are slippery.
- ♦ Many shuttle drivers seem to drive too fast and almost need to stop short at the bus stops. This is particularly concerning in the winter when the roads are slippery.
- ♦ more 'official' bus stops - not just a sign
- ♦ more buses, more often especially in off season
- ♦ more no smoking signs at bus stops
- ♦ More summer scheduled service, instead of on call
- ♦ Most buses are nearly empty which is a town cost and an environmental cost. Our main trips are daily to get our mail which is also a waste, but using a bus would not make sense.
- ♦ N/a
- ♦ Need greater bike capacity in shuttles AND drivers have to be welcoming of bikers. Often seen as an annoyance and very reluctant to help load bikes
- ♦ Need longer service and more regular service during off season
- ♦ Need shelter across from Conoco
- ♦ Need shelters at Meadow Road. People mover should be gondola to Buttermilk from Elk Camp.
- ♦ no
- ♦ No
- ♦ NO
- ♦ No comments.

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- ♦ No good job
- ♦ No Smoking within 50' of shuttle stops. When at shuttle stop I frequently have to tolerated 2nd hand smoke with my children.
- ♦ Non polluting
- ♦ none
- ♦ None
- ♦ Off season bus hours are crippling to some in the off season who don't have cars.
- ♦ Off session schedules could be extended/ more buses
- ♦ Off-season service for the shuttles is very bad.
- ♦ Often late in the winter
- ♦ One of the best services provided by the TOSV.
- ♦ overall an excellent job
- ♦ overall satisfied
- ♦ Overall, Good job and thank you to all the people who work with the shuttle service.
- ♦ Overall, the employees here are serving Village residents and guests very well
- ♦ Overall, they do a great job.
- ♦ Pedestrian crossing at Meadow Road and Brush Creek
- ♦ Pretty good dept I think
- ♦ rfta stop at brush creek and wood Rd needed to be improved years ago
- ♦ RFTA to snowmass is very good and drivers extremely nice compared to down valley drivers
- ♦ Route 1 would be handy in summer, less cars if that ran
- ♦ route 8 should be moved forward 10 min. for departure
- ♦ Route 8 should only go thru Meadow/Sinclair once, not both ways. Either on the way down, or on the way up to the mall. It is public transpotation, not a taxi service!
- ♦ rusty is the bomb
- ♦ Security on shuttle late night is good
- ♦ Seems like there should be scheduled summer shuttle service to Mountain View
- ♦ Should question 19 be broken up into seasons?
- ♦ Should run route 1 in summer
- ♦ shoulder season routes often seem to be empty and a waste of money to provide.
- ♦ Shuttle drivers are unfriendly.
- ♦ Shuttles should run until bar-closing. Bring back route 7!
- ♦ Some bus drivers mostly the ladies or guys who have been here forever are awesome and will help who ever they can otherwise I have seen some not even care and drive right by people at stops.
  
- ♦ Some drivers are extremely helpful and friendly while others are short and not too helpful.
- ♦ Some drivers are great, Some, not so much. Also, please use your turn signals.
- ♦ Some drivers are super nice and some are really rude to our visitors. There is never a reason to be rude to our guests.
- ♦ Sometimes the bus drivers tell me they cannot drop me off at the stop on owl creek road, even though this is a stop that all busses pick up and drop off at. I've been turned away from the bus a couple of times because of this, which I don't think is cool at all.
- ♦ summer hours throw me off, and hours are weird. i don't feel like i can get where I'm going and get back without me car
- ♦ Terrific shuttle system here!
- ♦ the best ammenity--solution to traffic
- ♦ The best Public transportation service I have ever encountered.

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- ♦ The best public transportation system in the valley, by far.
- ♦ The bus stop at Meadow Ranch needs to move to directly across from the FW3/Anderson Ranch/School housing intersection/Upvalley bus stop. Without a side walk or shoulder on either side of the road it is extremely dangerous
- ♦ The drivers are a hidden asset for locals and tourists
- ♦ The drivers are all very helpful and professional
- ♦ The drivers are very courteous.
- ♦ The entire ridge run subdivision has no shuttle service and lots of people have to walk in the street which is very dangerous
- ♦ The main transit area at the mall is confusing, should be moved to base area
- ♦ The people mover idea needs more info on the ideas. I've heard people talk about a gondola from the redoa to base village. But I here even more is if there could be a way to ski back the redoa in the winter.
  
- ♦ The QR codes that were put up in place of schedules are a mistake. Keep the QR code but please bring back a printed schedule for each stop. Guests and residents of our town should not have to have a smart phone, have the right app and have to pull it out of their pocket to take a picture and then visit a website just to see when the next bus will arrive.
- ♦ the scanner things only work if you have data signal
- ♦ The Shuttle is an awesome service. Our town would be lost without it. Those guys and gals are just top-notch folks.
- ♦ The shuttle services is awesome, the drivers are friendly and helpful, and the shuttles are very prompt!
  
- ♦ the stop across from the conoco is open to the elements
- ♦ The Villiage Shuttle is something I am so happy to pay taxes for. It is convenient, environmentally friendly, easy to use, and the drivers are so helpful and friendly!
- ♦ There should be easier routes that get you to base village in addition to the center and the mall. Impractical to have to pick up a shuttle that bypasses base village which means going to the mall and then catching another shuttle to base village or taking the skittles.
- ♦ They Are Great!!!
- ♦ They seem to do a great job.
- ♦ they should restore mt view and creekside routes
- ♦ This is the best service town taxes provide after fire and police
- ♦ Too many times has a bus driver driven right past me while I'm standing at a bus stop..
- ♦ tough to get from Two Creeks route to rec center - have to make connection
- ♦ up-to-date bus schedule posters with qr codes at every bus stop. Transportation app on phones to see buses in route.
- ♦ Use smaller buses during slow periods.
- ♦ Very useful and convenient.
- ♦ Village shuttle rocks
- ♦ We are lucky enough to live on a shuttle route.
- ♦ We have a lot of people managing these departments that have little to no accountability and are way to comfortable with there jobs.
- ♦ We live in a resort community. During our peak seasons of Winter and Summer, the Villiage Shuttle stops running before 1:00am. The Villiage Shuttle should run at least a couple of buses until after the bars close at 2:am and preferably until the last RFTA bus arrives at the Mall at 2:45am.

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- ♦ We live one mile up faraway rd..we just discovered the \$1 taxi ride so my children can take a bus home and get ride up when I'm not home. It is disappointing they do not offer it in the off season or summer.
- ♦ We miss the cab rides that could get you home if you aren't on shuttle line.
- ♦ We need bus service returned to the Creekside/Mt View apts.
- ♦ We typically use the Denver Airport due to cost of flights, limited airline service, and total unreliability that flights will actually land in the winter.
- ♦ When large groups are in town, do a special, frequent route from Base Village up to the top of Carriage Way Road (TOV). Visitors are grossly underserved when there are village-wide groups.
- ♦ when the shuttle does the RFTA connect, it seems like the RFTA bus pulls away and we wait until 1 or 2 minutes after transfer time for the town shuttle to arrive
- ♦ Why are the town park restrooms closed at the bus station. They should be open most of the time
- ♦ Winter timings should be adjusted on schedules bus is consistently late
- ♦ Would like to see a shuttle service in the ridge run subdivision. I pay a lot of tax dollars towards something that I can't access. I was told to catch the bus at the rodeo grounds. Really. That's the opposite direction.
- ♦ Would like to see clearly marked bus stop at Owl Creek end of Fairway Drive. A crosswalk is also needed in this location.
- ♦ Would love to see expanded hours year round.
- ♦ Year-round Route 8 would be great. More evening shuttles. Shelters at Meadow Road.
- ♦ Yes the bus needs to go through creekside and mt view again. The shelter at creekside is a joke and you keep getting sprayed with slush standing on the side of the road like a bum.
- ♦ You need to re-sign the stops on base village so they are consistent with the shuttle numbers. Get rid of the letters.

## SNOWMASS COMMUNITY SURVEY 2015

If you answered Dissatisfied, or Very Dissatisfied to any summer event, can you please explain why?

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- ♦ adds little to Snowmass
- ♦ All baloon activities shouilod remain at the ball field. Night fest should not be on fanny hill
- ♦ Alocal company should be used as much as possible for special event production!
- ♦ At JAS labor day concerts, setting a tarp down to reserve a space should not be allowed. There are many people who attend that event and for some people to bring a large tarp to reserve space for themselves is unacceptable. Two people do not need a 10'x10' tarp to hold their space. Its unfair and awkward for everyone else in the audience. Regarding the rodeo, I do not agree with any type of rodeo. They promote cruelty to animals which i feel goes against everything we in smv stand for. I have never attended the rodeo in the 10 years I have lived here and will never attend one. That space could be used in much better ways.
  
- ♦ Balloon Fest doesn't work on Fanny Hill as well as at Town Park, I know the merchants in the Village appreciate it but if the event suffers ultimately the businesses will as well. The Rodeo is great, I don't feel it needs to be every week. I think it would be a bigger deal if it was once a month or twice a summer. That area could be better utilized by the community in another way.
- ♦ Balloon Festival Nightglow barely had any balloons. Just a way to rake in the dough instead of it being about the balloons. So much better at Town Park.
- ♦ Because the people theses events attract don't spend \$\$\$\$
- ♦ Better use of money and town resources
- ♦ bike race does not bring in that much \$\$ to SMV to justify inconvenience and rudeness of riders-remember 'share the road'?
- ♦ Bike race too much disruption for what it brings to SMV
- ♦ blockage of streets
- ♦ Bring it back to chili and beer. No one in the village makes any money because its so far away. Also why are you allowing camping? The event has went down hill and is a waste of tax payers money since its moved to rec center.
- ♦ Chalk it up seemed very lack Luster last year
- ♦ chilli is really not part of event anymore
- ♦ Choice of music is poor. Poor planning for mammoth fest and used outside vendors.
- ♦ closing off roads that are vital for people who actually work is unacceptable. mammoth fest used to be fun when it felt like community and not something you shove a few miles away
- ♦ Cluster
- ♦ Concert prices are absurd. The local workforce deals with the massive influx in local business but can't afford tickets to any of the concerts. Even the rodeo costs \$20 most are free or \$5
- ♦ Contracted out to Telluride@ Why? Are we not capable?
- ♦ don't feel that the tourism board encourages the participants to utilize local businesses enough
  
- ♦ Don't like new location for balloon fest
- ♦ Don't like the bikes gouging out the walking trails
- ♦ Events are the best part of Snowmass.
- ♦ Get rid of SBG Productions. Terrible.
- ♦ great events
- ♦ I didn't.
- ♦ I dislike how the US pro challenge shuts down so much of town and you're basically held hostage while the roads are closed
- ♦ I do not like the night glo on Fanny Hill. It was better when it was in the town park. I love Mammoth Fest but I think the Fanny Hill location would be better for the town (merchants)

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- ♦ I hate the traffic rerouting for JAS and do not see these efforts as community oriented, but as business development
- ♦ I miss Mammoth Fest being up at the mall with all of the bars and restaurants. I also wish there were multiple beer tastings for those who can't attend saturday like there used to be. Prices have also been greatly increased and I don't think the music is any better. I miss the old Chili/Brew Fest.
- ♦ I think it's silly to have wanderlust over Fourth of July weekend. I hate how they have changed mammoth fest from serving both chili and brews
- ♦ I was dissatisfied with the tough Mudder because it was a mess. Nobody rented any bikes that day because they didn't want to deal with all the people and muddy mess.
- ♦ I was very disappointed that Mammoth Fest was being held down in the town parks, instead of where the SMV businesses are located. This is a very important 'off' time for the resort and our shops and restaurants could have really used the boost in having the Festival right outside their front doors.
- ♦ I wish the chili and beer were paired at the same area during mammoth fest.
- ♦ I would like to see Mammoth Fest up at the Mall or Base Village. Allow the local chefs to compete again!
- ♦ JAS Festival should not close any road off for event! There are several ways to organize event so locals, and more important visitors coming into Snowmass Village don't have to detour when coming into town.
- ♦ Jaz Labor Day line up has been disappointing for the past few years. Kids under 12 should be free. Make it more affordable and more kids activities. You have a ton of space to put in one of those trampoline things. Or a kid area where they can play games. Telluride does a great job at this for families.
- ♦ jazz aspen to small a venue, wanderlust not impressed
- ♦ Jazz Aspen too commercialized and caters to VIPs not the general admission too expensive
- ♦ Large events that prevent locals from using parks and trails not enjoyable to me.
- ♦ Loud music and not my type.
- ♦ love the balloon fest but didn't like the changes made to it this year and how it worked at base village. also, love the rodeo, just wish it was more affordable for local families
- ♦ low participation levels
- ♦ Mammoth fest being held in two separate locations doesn't work, the atmosphere it used to have is lost and you end up missing out on the chili or the beer which is the whole point.
- ♦ Mammoth fest down in the park takes away business from everyone in the Mall and Base Village. The whole experience is NOT at all what it was the past decade. Not for the better.
- ♦ Many of the events do nothing for the town except add congestion or disturb residents
- ♦ money spent, but not much in revenue except for lodging
- ♦ Money! Bring money. People who spend it! Not take it!
- ♦ More variety at summer concerts
- ♦ Move the balloon festival back. It's really hard to see anything on Fanny Hill.
- ♦ Moved Wine festival from Mall. It became a non profit support only. Moving away from mall merchants who are valuable tax base for Snowmass. They should be included in the location selection and move event back to the mall or base village at a min.
- ♦ Moving all the events from the Mall/Fanny Hill has been detrimental to business
- ♦ Moving events to the Rodeo/Town Park is just LAME. It's sad how everyone has just abandoned the Mall. It's being left to die. It's ugly and dilapidated. It needs a face-lift and continued support by the Town. The Mall IS Snowmass Village, stop pretending it's not. Stop trying to move the action everywhere else but the Mall.

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- ◆ n/a
- ◆ N/a
- ◆ N/A
- ◆ NA
- ◆ Night glow was too spread out and not enough balloons. Better down near Town Park.
- ◆ No
- ◆ No draw for out of town visitors to Chalk It Up.
- ◆ not interested !
- ◆ Not pleased with pedestrian accessibility
- ◆ parking at concerts make it impossible for residents to park at homes in upper village
- ◆ Please provide parking for residents in the mall area
- ◆ Pro Challenge Cycling Race and the JAS Labor Day Concerts are terribly disruptive to those living in Snowmass Village
- ◆ Pro cycling event has too much impact on local residents for very little direct reward to local businesses. General 'awareness' is not enough to disrupt the area to such an extent, especially hospital and airport accessibility.
- ◆ put chili brew fest back on the mountain
- ◆ Ragnar decided to run a race in the rain and absolutely destroyed the trail.
- ◆ Ragnar did some pretty bad damage to Rim Trail North.
- ◆ Ragnar doesn't really generate any overnight visitation
- ◆ Ragnar people suck
- ◆ Ragnar relay participants ran overnight during a heavy rainstorm and trashed the surface condition of the North Rim Trail. It remains extremely rough and bumpy and though Ragnar offered to pay for repairs it has NOT been done....why not???
- ◆ Ragnar trail relay is great but after the race the trails were all destroyed and left with ruts and bumps. No trail maintenance was done after, they should be responsible to leave it better or the same when they leave.
  
- ◆ ragnar trail users beat up the trails that we use. too many people running on them especially when wet. not sure what benefit this brings to Snowmass, most of them camp and bring food and don't spend much money in the village
- ◆ Ragner trashed the Rim Trail . Ran in the rain.
- ◆ road closure & noise
- ◆ Road closure too long and an inconvenience
- ◆ road detours
- ◆ rodeo expensive for what you get, dont like when events are split between locations. Balloon festival night glow does not wrk on fanny hill! why put the mammoth fest in two locations on one day? paying guesys shold not have to commute!
- ◆ Rodeo is too expensive
- ◆ Rodeo is too expensive for what you get. The Ragnar people were more of a pain and interference than a welcome sight
- ◆ Rodeo should be moved to Cozy Point, or eliminated altogether.
- ◆ Rodeo....too expensive.... Labor day show. Too expensive
- ◆ Seriously...a campground at the entrance to Snowmass????
- ◆ should coincide with a MTN Bike race as well
- ◆ Snowmass mammoth Fest and chalk it up make the town look dirty
- ◆ Split location of events like mammoth and balloon festival

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ The Tough Mudder event did not leave the town in certain areas the way they found it which is unacceptable to me.
- ♦ The casual and fun atmosphere at concerts on the hill has really changed since we can't bring picnics and our own wine anymore - such a shame as that was one of the most wonderful aspects of community togetherness. I don't go anymore.
- ♦ The Concerts need to have a better variety of music. We are not all 21 years old.
- ♦ The expense of attending the rodeo is cost prohibitive to do more than once a summer; it was difficult to watch events for the enduro as I believe the finish lines for some events and awards were a ways up the mountain. It would have been nice if that was at base village plaza, plus I didn't feel as if there were enough booths to attract non-racers/locals
- ♦ The free concert series seems to headline washed-up, tired bands from the 70's.
- ♦ The Mammoth Fest is not advertised very well as far as the locals discount tickets etc. many events seem unaccessible to the locals
- ♦ The Mammoth festival concert cost \$58 just for general admission! That's ridiculous!
- ♦ The Mammoth Festival or as I still call it Chili/Brew Fest has gone downhill. I don't mind the location, it's the terrible bands. The fact the money does not even go to our town and we brought in Telluride to help with the bands. Ridiculous that an event that happens in our town and we see none of the proceeds! Very dissatisfied with this event since it was changed over to Mammoth Festival
  
- ♦ The Mammoth Festival or as I still call it Chili/Brew Fest has gone downhill. I don't mind the location. It's the fact the money does not even go to our town and we brought in Telluride to help with the bands. Ridiculous that an event that happens in our town and we see none of the profits. Then they're allowed to camp, how is that helping any of the lodges in the town make money? Very unhappy with this event since it was changed over to Mammoth Festival.
- ♦ The music is way too loud. Damaged my eardrum last year. Need to allow people to bring their own alcohol
  
- ♦ the organization of the balloon fest isn't the best
- ♦ the participants were very unfriendly and left messes after nights of 'parties', showed a lack of respect for our town, esp. Snowmass Mtn/Base Village
- ♦ The Ragnar relay left a trail of trash from runners discarding used bottles.
- ♦ The rodeo is at a very high price point.
- ♦ The Rodeo needs to go. Please move the location to Cozy Poiny
- ♦ The rodeo was a big disappointment. Not only the cost of everything including admission but the lack of content.
- ♦ The snowmass rodeo is great but it's too expensive for family of 5. As a local, we limit our visit to once a year strictly because of price. Otherwise we'd go much more often
- ♦ The Thursday Night Concerts are a drunk-fest and a waste of money. Money could be better utilized elsewhere!
- ♦ There are too many drinking events -and too few long term initiatives for families. Snowmass spends money on short term tourism and should sell itself as a family resort rather than a beer fest for drunks
  
- ♦ These extreme races. Bottom line the camp and spend little money in town. Bring back the chili pepper brew fest. Fuck the location of the 'Mammoth Festival' Town park is fine for Jas Fest. We have a better venue called Fanny Hill stage which is underutilized. Wanderlust is hippie bullshit (especially the Free Concert) but does better than Ragnar and Tough Mudder crap (we need people eating and drinking and buying things other than bottled water)
- ♦ These seemed events seemed overemphasized for the level of participation
- ♦ They don't fill the village like the marketing department states they do.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ **TM - desecration of our natural spaces, cruelty to animals**
- ♦ **TM does too much damage to the surroundings and is a visual blight**
- ♦ **too many drunks - too big for Snowmass - needs to be smaller [5000-6000 people]**
- ♦ **too many on trails**
- ♦ **Too many people, cars, trash & noise**
- ♦ **Too many people! Too loud!**
- ♦ **Tough Mudder damaged Town and mountain infrastructure and did not repair it. I like the event and want it back but the people need post event wash stations so they don't track mud into housing**
  
- ♦ **Tough mudder didn't clean up well and left impact on area trails not on the ski hill, example would be wider access and leftover mulch that killed grasses**
- ♦ **Tough mudder affected too much of town and the hiking trails for too long of a period**
- ♦ **Traffic with bike race and road closers, night glow on Fanny Hill was stupid. Keep it at Rodeo.**
- ♦ **Turned wild grass into mud**
- ♦ **Us pro challenge...use the bike path**
- ♦ **very well organized**
- ♦ **wanderlust group= trash left behind from (illegal) camping**
- ♦ **Wanderlust, not my cup of tea, 'weird'**
- ♦ **We don't participate in some events and are slightly inconvenienced by the noise or traffic.**
- ♦ **we have an expensive pedestrian underpass yet this event continues to close the road during its events instead of routing people UNDER the road so traffic can flow the most reasonably**
- ♦ **wine festival needs expansion to compete with other offerings elsewhere**
- ♦ **With big events the people seem to just attend the event and then leave. That doesn't help the businesses. It's a shame you can bring so many people but not promote vitality in the village for a more enjoyable shopping and dining experience, especially for the fringe seasons of June and September.**

## SNOWMASS COMMUNITY SURVEY 2015

Other: What resources do you currently use to access information about events and activities offered in Snowmass (check all that apply)?

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- ♦ banners
- ♦ BANNERS FROM WOODBRIDGE!
- ♦ Concierge Service at Timbers Club
- ♦ e-mail
- ♦ e-mails from TOSMV
- ♦ eblasts
- ♦ email
- ♦ email blasts
- ♦ Email from TOSV
- ♦ Email from tosv!
- ♦ emails
- ♦ emails received from Town
- ♦ Facebook! It's great to see updates on the goings on in the town on a site i regularly use!
- ♦ Family
- ♦ friends
- ♦ Friends
- ♦ from work
- ♦ Group Sales & Mktg
- ♦ I don't
- ♦ I don't here enough about the Snowmass events. No social media push on free summer concerts. No one in aspen knew about orgone in aspen.
- ♦ newspaper
- ♦ Newspapers
- ♦ Other Snowmass People
- ♦ Woodbridge hanging Signs
- ♦ word of mouth
- ♦ Word of mouth

## SNOWMASS COMMUNITY SURVEY 2015

Do you have any unique ideas to promote tourism in Snowmass Village that you would like to share?

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- ♦ Do not build a roundabout
- ♦ A big organized disc golf tournament. Tune-up the course and maybe provide transportation to the starting hole. The yellow course, of course.
- ♦ A dedicated tubing park with 'green', 'yellow' and 'black' runs for winter and turning it into a water tubing park in summer would be fun for families.
- ♦ A PDGA sanctioned disc golf tournament.
- ♦ A proper disc golf tournament. It's the fastest growing sport in the U.S. today. Putting in a proper course with multiple tee pads and multiple pin locations. Drawing in a high elevation sanctioned event and summer activity.
- ♦ Again Develop Base Village so it doesn't feel like a dead zone in the summer and look awful in the winter More food that is moderately priced More activities to draw people
- ♦ Alpine coaster
- ♦ Alpine slide, zip line
- ♦ An App. Please.
- ♦ Any chance to align with an online dating company so that you can get 'dating, or meeting your match' events into the village? seems a safe, and fun way to meet the person that you have been chatting it up with on line. Can do this during the slow times
- ♦ Appropriately enhance a night life in the Mall and Base Village areas. Update Mall streetscape and sense of place. Offer a reverse loop bus route from Mall down to Mountain View to lessen pedestrians on shoulder. Better accessibility for pedestrian traffic grade on Brush Creek
- ♦ Base Village needs to be 're-launched'. It needs to come alive. This is key!
- ♦ Base Village plaza activities
- ♦ Be truthful and realistic in what we have and can do.
- ♦ Better entry experience - size, friendliness, appearance, info, staffing. Give away bottles of cold water, little plastic dinosaurs, index cards with directions to various condo projects, entertainment, GPS instructions.
  
- ♦ Bring back the local craft fair to the mall
- ♦ Bring back the Wine Festival to the Mall
- ♦ Bring chili brew/mammoth fest back to the mall and fanny hill!!
- ♦ Bring in softball tourneys from out of town.
- ♦ Build a closer relationship with Aspen and ACRA
- ♦ Buy the golf course and develop it into an attractive park like community center with shops, restaurants, and parking and walking trailing connecting everything. Make it inviting and based on a sense of community. Attract well known stores to try and keep people here instead of going to Aspen. Snowmass exists to service Aspen and sense we are the main winter attraction that should be turned around. If presidents, vice presidents their wives and kids come here make Snowmass something that is attractive and inviting. Currently it is just a crappy little money maker factory for people who don't even live here.
  
- ♦ camping at jazz aspen and mammoth fest should be allowed, telluride does this.
- ♦ Capture national Downhill series
- ♦ Chalk it up needs better publicized
- ♦ cheaper transit from aspen airport and denver airport the CMS shuttle is very\$\$\$ and not nice (last trip stuffed into van-old van one person smelled and was drunk and had to keep stopping .thought i would never get to snowmass --nuts denver to aspen airport via united in sept was \$1475 ouch that needs to change get more air carrier competition please
- ♦ Chef competition
- ♦ Community Halloween party and family bike ride in costume at the Rec Center

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ Competition seafood weekend; bridge tournament; corvette rally and show; develop science programs/camps for kids and adults; expand discovery center activities; isn't this place a 501c3 yet? you are letting aspen co-op you again.
- ◆ Congratulations to this department on the marked improvement in events over the past two years
- ◆ Coordination between Marketing/Group Sales and the lodging community seems to have fallen by the wayside. Is it about reports or real revenue?
- ◆ could definitely have a stronger social media presence, aspen has picked up in this category and although I know we get bunched in there....I think it would be great to turn up the volume there. People featuring sections of trails, our views, our vibrant? nightlife (when we get that rolling)
- ◆ Create a CVB to better manage the tourism functions and the funding collected and remitted by businesses
- ◆ Create more kids events aimed at tween to teen market
- ◆ Create more spaces around the Rec Center for larger format events/activities. Summer sporting camps. Help generate lodging verses tent camping. Do we really benefit financially from a Rodeo in town? Could it be better placed at the entrance to Snowmass at Cozy Point? As a 501C3, what tax basis and/or actual revenue generation do we get from the Rodeo?
- ◆ Decrease the cost of ski tickets, at least for kids!! The average age in Aspen area is getting way too old....We need the next generation to be attached to our area!
- ◆ Discounts for children, to make it more attractive to families.
- ◆ Do a pit kin county fair with 4h and carnival at town park in the fall
- ◆ Do not allow camping at these events as lodging does not receive any benefit and campers do not spend and generally do not utilize restaurants, bars, retail, etc.
- ◆ Do not locate the Discovery Museum/Center or the community amenity facility in the tightly enclosed Base Village. They need to be Community facilities and not to appear to be for out out of town guests only/primarily.
- ◆ Do not ruin Ziegler Res. site by marketing/ bringing people there.
- ◆ Dog sledding in and around the village
- ◆ Dramatically ! improve shopping and retail experiences.
- ◆ Emphasize quality and quantity of skiing for all levels of skiers.
- ◆ Enough with tent city. Work with hotel and vrbo base to offer affordable lodging
- ◆ Extend the seasons. All these businesses are so eager to shut down so soon. You bring things like Tough Mudder into town during keys weeks (like the weekend after Jazz Fest when summer is usually over) then you bring a TON of extra business and work to locals. Our seasons should go from June 1st (not 10th), to Oct 10th.... not Labor Day.
- ◆ Finish Base Village
- ◆ Finish Base Village and we will attract a large volume of conference and association business.
- ◆ Finish the Base Village
- ◆ Finish the base village. The village needs more vitality.
- ◆ Finish what base village started, before any more construction !
- ◆ Finishing out the base village might help so we don't look like an unfinished community.
- ◆ Focusing on the bike trails would greatly benefit summer tourism. More on-mountain family activities would be fantastic. I loved the idea of the alpine slides.
- ◆ For wintertime: Ice castle, buildings made of ice with lights at night. Perhaps even a lodge made of ice.
- ◆ Forget the Rodeo and create more daily and longer term use activities/features at that location
- ◆ Free beer Fridays

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Free Village Wide WiFi. Or free hookers and gin. Or a town Library?
- ♦ Get a few of the local restaurants featured on the food network.
- ♦ Get professional help to promote the Ice Age Discovery. 5 years since discovery and still no progress...sad. Banners 'I Dig Snowmass' were cute but meaningless to most guests. Arrival Center 'ART': houses hanging from ceilings are unattractive and now very dirty and ugly. What a waste of money. In a new arrival center it would be attractive to have photography exhibits and info areas. Current arrival center is a health hazard (fumes) to catch a bus and very unattractive to unload/load a bus in.
  
- ♦ get the ice age discovery center built in base village along with other amenities
- ♦ Get Town Council to approve a development plan for Base Village then shout it from the highest mountain!
  
- ♦ Get your locals involved that's who everyone listens too!!!!
- ♦ Great question. I would suggest that you continue to include questions like this on future surveys.
  
- ♦ Guest lectures, theatre, music events all year long, and more food/wine events.
- ♦ Have a great summer slip in slide on Fanny Hill. Something everyone could have fun with. Maybe even a slide bowling event! Some classical music on the mall during lunch would be fantastic. A wine and chocolate classical evening...base village would be so cool. I have lots more ideas but there's just a few.
  
- ♦ Highlander Games (Lumberjack Olympics) Get the Village Market back. Increase Ice Age Discovery visibility (signage, town vehicles, busses, street names, etc.)
- ♦ Hire locally.
- ♦ Honestly, everything is done half-assed. The website is sad - it's not helpful -it's not well-done. The information is often wrong. (Just today I noticed that you have the wrong times for when the road to the Maroon Bells is open for cars.) The Discovery Center page said it was closed until November for the ENTIRE ski season. You just don't have the A-Team working for the Town of Snowmass Village. It's embarrassing. - Oh, and god forbid anyone knows when the Skittles are running. It's an epic adventure just to find out the times of operation. All of this information should be featured on the town's website - it should be accurate and updated DAILY. My heart breaks for all of the poor people working at the front desks of our hotels - they can never provide guests with accurate information because they can never GET accurate information from the Town. The Mall IS Snowmass Village - fix it up, make it cute. The Snowmass Center parking lot REEKS of sewage. FIX IT. Stop being creepy used car salesmen trying to sell a lemon, and simply create a quality product that sells itself.
  
- ♦ How about some 'mellow music or 60's concerts' ? What about a concert series to learn & understand classical music?
- ♦ Huge staff, should be able to grow to a larger scale for events, and keep them in Snowmass, not move them to Aspen. FOURTH OF JULY, INDEPENDENCE DAY FIREWORKS SHOULD BE AT HORSE RANCH. THE PARKING, BUSES, PARK ETC. IS ALL THERE. IT SHOULD BE BROUGHT BACK TO THE TOWN PARK BECAUSE IT WORKS.
- ♦ I believe a quality zip line course would do well. My friend, Greg Wellens of Adventures Out West, has developed a course in Manitou Springs that is bringing in good money. Also, an alpine slide could be a nice draw in the summer. I work at the Crestwood and have seen the numbers increase along with the number of events in the summer. Thanks, Andy Munoz

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ I do not think the Town Park should be a camp ground. I do not believe that most of the events, particularly the ones held in the park do much for the merchants up the hill. The Thursday night concerts probably help our economy as do other events in the village center. That is where all events should be, not in the park. The labor day JAS festival is a disaster in terms of cost and disruption.
- ♦ I feel like Snowmass does a pretty good job of that already. You have gosnowmass promoting the town videos which is neat! Also, bring in lots of festivities!
- ♦ I feel too much money is being held for marketing and tourism. We need to be a responsible, mature, community. This includes supporting our local schools and other local services, not just the tourist market and tourism businesses.
- ♦ I feel we have taken on the second-fiddle of events that have been rejected or have elected to leave other area resorts. Free camping (or free for all camping on the Divide road beyond Krabloonik-Wanderlust!) does not precipitate filling beds in hotels nor bring a sophisticated level of spending in restaurants and shops. The partying late night on the golf course by revelers and traffic noise late at night is evident with these newly adopted events. What happened to our peaceful hamlet!?! Can we not retain an environment for all to enjoy at many levels and still make money for the resort? More to be done. Cop out to just fill the calendar.
- ♦ I have a lot to say and not enough space. I am more of a person-to-person communicator and this is how I would need to share, not here.
- ♦ I miss Family Movie night on Fanny Hill and I think an alpine slide should be looked into as well as a miniature golf course that could maybe connect the mall and base village
- ♦ I think more locals would attend local events if there were affordable options. If locals were able to attend at a reduced rate they would be more likely to recommend these events to visitors in their job or to friends across the country. I don't go to these things because most are out of my price range. If I want and had a good time I would feel more confident in promoting these things to the hundreds of people I talk to everyday in reservations
- ♦ I think that you should increase bidding on conferences (including Colorado District Attorney's Conference, Colorado Public Defender's Conference, Colorado Municipal League) and promote weddings (particularly off-season) in Snowmass. Estes Park has a booming wedding industry and its wedding association promotes through a bridal crawl and bridal show to see a myriad of venues at once.
- ♦ i think we need more family offerings that extend beyond friday nights in winter, like tubing opportunities day and night
- ♦ I used to attend most of these events. But they have become too commercial. I could go to Vail, or any other city and not know the difference. You can't have special brews, wines. Like the X games, the trinkets are all from out of town (say Taco Bell foam hat! I really wanted one, Oh I got stuck with two already. Take them back...) What is there to differentiate us from other places. Not much. Other places have found ways to cope and become less of 'Just another' of the same. The food at JAS festival sucks. Not because it is all that bad. But by the time you get some you have wasted hours standing in line. YOu don't let people bring in picnics so everyone has to queue up. There has to be a middle ground here. As far as the alcohol you have let a few bad people ruin it for everyone. You should allow minimal declared amounts in and throw out those who abuse things. I have seen police take a beautifully decorated hip flask from someone sharing it with family and throw it on the ground. By itself there was not enough there to cause that group to get 'drunk'. They would not give it back. The whole family left vowing to never return. Not good for tourism. You need to devise a better way.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ I wish there was a single source that always had complete and accurate information on events. Often the newspaper, the bulletin boards, the websites and social media will give varying start/end times and price information. After living here 5 years I still don't know where to go to find the real and accurate event info.
- ♦ I would improve the town website. It does not easily allow people to access all events.
- ♦ I would love to see a camping area developed for people that would not use the hotels/Condominiums but would bike and hike and be a clientele for restaurants. This would make the area more dynamic.
- ♦ Improve trails on the West side of the ski area so they can be used before June 20! The gondola to nowhere should have been built to Sam's Knob.
- ♦ Include all of the Mall and Base Village merchants in the planning and implementing of summer as well and winter activities in the Village, be it the Mall, Town Park or ski slopes. The more activities that are held on the slopes in the winter and summer would promote and help the merchants economically succeed. This would also support the condominium owners guest rental of their properties located in the village along the ski slopes.
- ♦ Increased allowance and support for adventure tourism. More mountain biking trails. Sky Mountain park is amazing, but that's not Snowmass village. A partnership with skico to develop on mountain trails and further develop trails around the rim area as well as govt/Tom Blake on the eastern side would be amazing.
- ♦ It is very confusing to find information on the events, and I live here. I never seem to know exactly what is going on, and I feel that the gosnowmass website is basically confusing and worthless to find out information.
- ♦ It should be promoted by a confederation of private businesses only. Snowmass Village is not a tourism company, it's a government agency. Let the tourism businesses figure out promotion on their own.
- ♦ it's a little too much sometimes but keep it going its all good
- ♦ Keep developing mountain bike trails, both downhill and XC. Looking forward to the Rim Trail part 3!!!
- ♦ Keep doing a great job. Fix the hole in base village so we can promote a finished product.
- ♦ Keep up the good work! Continue to bring diverse events which all ages can enjoy.
- ♦ Kids Fest!
- ♦ Let the private businesses handle this - exclusively.
- ♦ let's provide camping, or have skico provide camping, for more of these events.
- ♦ lets move beyond the Rodeo, get rid of it and fill the gap with something more relevant
- ♦ Leverage local marketing groups for better on-the ground coverage and marketing
- ♦ LGBT Events
- ♦ Like in the winter with Shnetag, maybe a summer version on the hill slip n slide style... Just for an event but would bring more young people and encourage more to visit.
- ♦ Locals only. Ha. It would be nice though.
- ♦ Look for the unique attributes of Snowmass to accentuate any event. Go for Healthy, Environmentally, Socially Concious events....THINK LONG TERM...I.E. LESS SNOW, LONGER SUMMER, SHOULDER SEASONS, REAL SUSTAINABILITY...
- ♦ looked in the Encompass or aaa Colorado mag that just came out Snowmass Village had no listing of any type Other resort towns did.
- ♦ lower prices
- ♦ Make it horse friendly - Maybe a community stable and places to ride to... Polo field instead of rodeo More coffee shops and restaurants
- ♦ Make Meaning with Dino history

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Make Snowmass a centralizes town. A concentrated area for people to congregate. Now too many ins and outs. If we are EVER going to compete- we need to look like a real village as apposed to an after thought.
- ♦ Make the place cool. Get rid of over policing. Stop searching bags and hassling people . Get a Pot Shop. Get rid of open container rules in Village Mall and Base Village. Make a amphitheater, think Red Rocks . Get a camp site, or provide one for events. Expand the trail system. Enforce a decent public rate at the golf course, nobody , certainly not locals, will play the stupid rate of \$185 or more. Next time the Snowmass Club asks for something from the public , use that as leverage.
- ♦ Market to Aspen. Too many aspen visitor's never set foot in Snowmass.
- ♦ Maybe a zipline?
- ♦ Maybe do a Sour Beer festival. It is the new rage! People will travel for Sour beers! Could be something smaller like culinary fest! Or do an indie music festival something to draw a younger crowd to town?
- ♦ Might be too late but a Local Event on August 16th this summer would have been cool. The date would be 81615. It is important to make sure that the Merchants voices are heard but the job of Snowmass Tourism should be, and is, to bring people to town. Not to put them in the merchants doors. We can't sacrifice the impact of events. I speak specifically about the Balloon fest. When the night glow was at town park there were tons of people, there was a huge energy around it. Once moved to fanny hill the attendance dipped, the balloonists can't put up their balloons if there's any wind and it felt weak and sad. And the Merchants that spoke loudest to have it moved there didn't even have their shops open, as I saw.
- ♦ Monday Movie nights on the hill. Use the summer stage for free concerts for a movie night on the hill with a big projector screen. Affordable tickets, small food and beverage venues or byob and a picnic and change the movies weekly from children's to family to drama etc.
- ♦ More 'lazy people'/rest day adventure travel ideas such as the alpine coaster, giant swings, I was in Durango last year and they had a lot...mini golf, etc, besides the isolated Euro bungy that no tourist knows about or what is going on with it.
- ♦ More banners hung over the road announcing the event of the day/week. Email blasts weekly to lodges, businesses, and residents who subscribe with a list of events taking place that week both in Snowmass and in Aspen.
- ♦ More bike park style trails
- ♦ More Community events in base village
- ♦ More fun things for people to do such as miniture golf ane the 9 hole or pitch and put that was promised. A movie theatre was also promised,and would be perfect where the buses are stored at the end of the mall. The Golf course is ridiculously expensive. Don't close close off empty parking lots. People complain they don't like to come to Snowmass because of the parking. I know there is no easy solution for that. Alpine slide, zip-line, ice rink, art walk, antique fair, music on the mall at least Friday Saturday and Sunday. Photo contest , dog contest. Etc.
- ♦ More Music in the Summer
- ♦ More receptive and promoting of XC and DH biking Better way finding for all. Connectivity of trails. Off season group biz supported by open businesses
- ♦ More skiers in early and late season
- ♦ More unique road rallies during summer and let public by aware of when and where for public viewing. Think about a conquers and auction at softball field for antique cars like Scottsdale has in the winter.
- ♦ More year-round restaurants
- ♦ Movie theatre that can also be used for live shows

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ N/a
- ♦ Need more restaurants, shops, ect. Reasons for people to come and STAY in Snowmass.
- ♦ no
- ♦ No
- ♦ no - wish I did
- ♦ No comments. Mardi Gras bead toss is fabulous, especially for families.
- ♦ No more races that close off streets for residents
- ♦ No more US pro challenge in snowmass, keep it in Aspen or Indy Pass
- ♦ No to tent camping on the ball fields.
- ♦ No.
- ♦ No. Staff does a good job
- ♦ None
- ♦ None at this time
- ♦ Not at this time
- ♦ Not at this time.
- ♦ Not buying the conference center was a mistake. it needs to be a community asset so it can be promoted for the entire community. i realize it's short comings so consider building a new proper one.
  
- ♦ Not for free.
- ♦ Offer lower ticket prices. More summer activities.
- ♦ Open up golf course during jazz aspen
- ♦ Our 3 nodes (center, base village and mall) are confusing to visitors. There needs to be some consolidation of services.
- ♦ Our Zip Code numbers (81615) if converted to similar looking alphabet letters looks like 'BIG IS' (BIGIS). Snowmass is one of the largest ski resorts in the US, therefore it IS BIG. There may be a marketing opportunity there.
- ♦ partner/market with more front range businesses
- ♦ promote biking more
- ♦ Provide some 'fun nights' for youths and teens in the Village to allow parents to have a quiet night out in Aspen or elsewhere.
- ♦ Redesign the dis functional Base Village so it opens to the town and not so secluded. Bring 5 star hotel in and upgrade the older hotels to at least 3 stars. The people aren't attracted by slums!
  
- ♦ Reduce the Lodging Sales Tax to be more competitive with other resort markets in Colorado.
- ♦ restore nature
- ♦ Should keep some dinosaur bones, it will attract tourists
- ♦ Snow/ice sculpture contest in the winter Build a snow maze (Like a corn maze) Bring back tubing in the winter
- ♦ Snowmass Adventure Week: have a week with special rates/package deals with rooms, golf, bike rentals, guided hikes, access to the rec center, off road 4X4 treks, rafting, kayaking, nature tours, history tours, road biking, mtn biking, frisbee golf... Turn the week in to a big festival with events for all ages, and activities for all. People come to the area to be active. Promote that, and promote all of the amazing activities that are available in the area. Maybe have a big town BBQ on the Saturday. I think it would help to draw people back to TOSV year round to take advantage of all the amazing outdoor activities that exist right outside their TOSV hotel room door.
  
- ♦ Spring off of Mastodon Discovery to link to family history and genealogy to attract summer family reunions. ie How far back can you trace your family?

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Start to think about an on-mountain; complete state of the art ropes course & other things for team building of companies and athletic teams that might come here to be in the mountains as a group; they bring their family...work on physical and mental toughness...we could start with our own employees of all business owners in our own Village; a once a year tradition for all of us to work together and press through the challenges and joys of living in a small town and taking care of each other...
  
- ♦ stress proximity to Aspen and it's unique events and facilities
- ♦ Sun sails as shades in playgrounds! They work wonderfully.
- ♦ The 'A Snowmass Wedding Fairytale' brochure is the biggest insult to our community that I have ever seen. SS Snowmass is taking on water.
- ♦ The planned SkiCo activities and amenities are going to help a lot.
- ♦ The security at the free concerts is way over the top! It's stopping people from coming at all. It's easier to get into Red Rocks or the Pepsi center. I don't even drink, and it makes me feel like a criminal when I bring in water. Have an alternative, known to the community, to move the band. Maybe Basecamp? To encourage people to go to SMV even when it rains. As it does every Thursday night.
  
- ♦ The setting promotes tourism, the community promotes residency.
- ♦ The Town should not be in the tourism business. It is a direct conflict of interest, and one potential reason for the excessive development in Snowmass Village.
- ♦ The town should visibly and often support a ski company gondola from Buttermilk to Snowmass like Vail is planning to build at Park City, Utah. Telluride did one from Mountain Village, too.
  
- ♦ There is obviously quite a bit of capacity in spring and fall. When I have guests in town during those times, we have to go to Aspen because there are no activities/shops/restaurants open.
- ♦ There needs to be a central town like place with shops that are open year round.
- ♦ There needs to be a centralized place for people to find information about what events are happening in Aspen/Snowmass
- ♦ There was a band at the free concert series last summer in August (don't know the name), but they had extremely offensive lyrics for me as an adult, and especially for children. I think that bands for this type of free community event should be better screened for acceptability to a wide audience.
  
- ♦ Things that appeal to the 40-60 crowd like the wine festival and music are good. Anything that makes us a destination instead of Aspen. I think affordable places to stay for families to come skiing is HUGE. So many young families that would start their kids skiing here if it were more affordable. They go elsewhere as Ski Co cost for a family is too much...as is Vail, etc. Better packages perhaps.
  
- ♦ Think outside the box.
- ♦ To get locals involved create a buy one get one. For ever household if you purchase a ticket at full price you receive one for free.
- ♦ Turn Snowmass into 'The Music Capitol of Colorado'
- ♦ Water Slide Zip Line Gondola to airport
- ♦ we need more promotions and advertisements for the smaller events. most the time i don't know when they happen and I would be very interested in attending most of them
- ♦ We need summer business and SV is a family town. More outdoor activities (such as an alpine slide) would help.
- ♦ We need to offer camping! Also of we need to continually offer new mountain bike trails every year..additionally you have to market those trails

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ We should celebrate 'Christmas in July' My town in Jackson, NH celebrates this event and is really fun and unique, could be used as a fund raiser idea.
- ♦ Website does not provide complete info on events - needs attention
- ♦ weekly camps - fitness, craft, intellectual for all ages. Example - imagine a week of yoga, diet, hiking and spa treatments all rolled in to one package. And, similar 3-day weekend camps in the fall.
  
- ♦ Why do we need to promote more tourism. I suspect we are at a sustainable level of quest visits. Things are just fine.
- ♦ Work to get a stronger mix of LOCALLY owned businesses. We don't need corporate America here.
  
- ♦ Would like to see a locals page on the website where you can find out what restaurants are open during off season, where music will be playing, some blogging opportunities and local discounts
  
- ♦ Year-round campground, not just for cherry-picked events
- ♦ Yes- make skiing safer, drop all the drinking events and really make it a safe place for families to visit. As of now, so many families I know will not come cause of all the summer drinking, unsafe trails because of all the new bmx Mtn bike trails (not normal Mtn bikes- the big high speed ones) and ski safety is at a low
  
- ♦ Yes, lots. I proposed an entire environmental sustainability plan a few years ago! Snowmass could be the epicenter of sustainability in the Valley if the Town, businesses and residents fully embraced some new ideas and programs that could be promoted to tourists who are sensitive to maintaining a beautiful and sustainable environment.
- ♦ Yes, TOSV and SKICO combined should invest more resources into the rapidly growing sport of Mountain Biking. Other resort towns are passing us by in this effort.. Allocate more funding for trails; they improve community health, quality of life, and boost summer tourism.
- ♦ YES..... embrace local valley sports and sports teams. We have soccer and baseball and softball fields, but we also have ice rink, opportunity for lacrosse, nordic, etc... if we bring the kids for games, practices and tournaments then a) the parents come, b) awareness and engagement grows, and c) people might stay and grab dinner, play, etc..... we have a reputation as being difficult to deal with, less than accommodating and oblivious in that regard. The Ice Age discovery is an opportunity, as is anything that allows congregating in the base near to existing businesses. Should take advantage of the conference capability in the base. The events are BETTER, they are bringing people into the business arena more and more.
  
- ♦ You need to advertise more on Facebook and Instagram. And maybe for posters you can have locals design them
- ♦ You need to have more evening events so people can dine at a restaurant and then have something to do in town.
- ♦ zip lines, alpine slides, bob sleds ala Park City UT
- ♦ Zipline.....Snowmass to Buttermilk

## SNOWMASS COMMUNITY SURVEY 2015

If you answered Dissatisfied or Very Dissatisfied to any of the items above, can you please explain why? (Parks and Recreation)

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- ♦ As a property owner, some consideration should be given with respect to the pass fee schedule. I feel that as a tax payer there should be a lower fee schedule. Is this double billing?
- ♦ As members my friend and I were told that we couldn't do water aerobics together unless we took a class. How ridiculous! She is a certified instructor for athletes and your instructors don't compare! Also, the water was so often contaminated with feces that both our families ended our memberships. Diapers on babies don't keep the feces at bay and neither do the small children who poop in the pool.
- ♦ Based on the taxes we pay does a public entity have to be so expensive? \$45 and I would be a year round member.
- ♦ Daily Fees at Rec Center too steep for large families who are part-time residents.
- ♦ Don't use them.
- ♦ Friday nights should be open till 8:30 like all other week nights for people who work 9-5 jobs. Nightly Exercise classes should be held
- ♦ I never got a response when I signed up for adult volleyball
- ♦ I think the weight room needs to be bigger
- ♦ I wish there were a better discount for ftyr residents. Weekends fitness classes would be nice. Longer hours, or key card top access facilities 24 hours a day
- ♦ I would be able to attend more fitness classes, especially yoga, if they were held during the times that kids are in school.
- ♦ I would like more mid-morning classes and a greater variety.
- ♦ I'd be more likely to use the facilities if it was a little less expensive
- ♦ It would be cool to see more hours available at the Rec Center, as well as more work out equipment like rowers, and more climbing facilities.
- ♦ Kids swim lessons on weekends for working parents
- ♦ Later classes should be offered for people who work normal business hours
- ♦ More classes on weekends and later in the day. More yoga.
- ♦ Most of the classes offered are during the work day with minimal classes after work hours and very few on the weekends
- ♦ N/a
- ♦ NA
- ♦ Needs to be 24 hr. I cant make it during there short hours of operation.
- ♦ No
- ♦ No classes are offered on weekends
- ♦ none
- ♦ Not enough after work spinning and yoga.
- ♦ People work in the valley. There are many classes that one cannot attend because of the time frames.
- ♦ Pool hours too short and closing procedures too strict, inconsistent and discourteous.
- ♦ Prices are too high for local residents; as one of the best or only benefits for locals, it should be better supported by our taxes to lower the prices
- ♦ Provide towels for showering. Expand work out areas. More classes. Longer hours and cheaper. I canceled my membership bc I wasn't getting the quality for my money.
- ♦ Punch passes are much more expensive that the ARC and other recreation centers.
- ♦ Residents get charged the same as tourists. we had a free pool that is now a concrete rectangle and was only used for music school or the Ballet school just a rectangular piece of concrete

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Short hours on Sunday are a pain! Would love to see longer hours in general (even if it's just cardio/weights) and BODYPUMP classes
- ♦ Should have better hours to help those that work long hours. Also, the price is too much for most local employees
- ♦ Some fitness classes that we would like to take occur during work hours.
- ♦ Stuff in Rec center can be more knowledgeable and edgy to help. They are just doing their own things there
  
- ♦ Swim lessons too expensive. No youth programs for teens
- ♦ the cost
- ♦ The cost for a non resident to go to the rec center is very high. I work in the village 5 days a week but i cannot justify the cost to go there. Maybe there could be a valley resident price somewhere between resident and tourist pricing
- ♦ The hours at the rec center are horrible. 5:30-8:30?? I thoroughly enjoy going to the gym at night! The only time I have time to work out is 8 or later! Extend your hours until 10pm please!
- ♦ The hours of classes and when the pool is open are not helpful for those of us who work full time. And compared to other rec centers, the village rec is expensive.
- ♦ the lap pool hours are very late for people that work it would be nice if the lap pool opened when the rec center did
- ♦ The pool and area as well as fitness area needs a facelift. Looking pretty run down
- ♦ The times of fitness classes were very hard for me to attend. I wish more times were offered, and more morning or evening classes, not in the middle of the day
- ♦ There are basically just yoga and strength built fitness classes, there should be zumba classes or some sort of dancing mixed with fitness classes. these are usually good for people who wants to be active but are not into high intensity classes.
- ♦ There are no incumbent bikes
- ♦ There really is not much variety as well as flexibility for summer programs. The costs are EXTREMELY high for any program, and I believe it shows especially with the amount of kids involved in the summer program. There are many more kids in town of different ages that would love to do more at the rec center, and more affordable prices
- ♦ too expensive
- ♦ Too expensive
- ♦ Very limited classes offered each day
- ♦ We have great fields in SMV and we need to be hosting events and tournaments and driving traffic to the village. And it's services
- ♦ weekend hours of closing early.
- ♦ well run, nice staff
- ♦ why would you have yoga then spin class? seems a bit backwards. why would you have yoga only three days a week? if you have 5 yoga classes a week, it would be better to have the choice to go 5 days instead of three
  
- ♦ wish there was a greater variety of classes offered at different time options especially in off season
  
- ♦ Wish we had more indoor gym space for programs; dog park would be great too
- ♦ Would like more classes after regular work hours; and open hours on Friday & Sunday evenings
- ♦ Would like more classes and times
- ♦ Would like to see lunch time fitball or similar class
- ♦ Yoga isn't offered often enough and at inconvenient times.

## SNOWMASS COMMUNITY SURVEY 2015

### What would motivate you to try a group fitness class?

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- ♦ \$45 a month membership and I would be there pretty religiously.
- ♦ 6:30 am time
- ♦ a free pool pass
- ♦ A friend picking me up!
- ♦ A great instructor
- ♦ A lot more time on my hands :)
- ♦ A spin class that happens when my kids are in school/camp.
- ♦ Affordability
- ♦ Age of members
- ♦ all good on my fitness program
- ♦ already go
- ♦ As I have for years, I train and work out by myself or with friends
- ♦ availability
- ♦ Availability and access
- ♦ available time
- ♦ Better classes
- ♦ Better classes, for example hot yoga, trx training etc.
- ♦ Better instructors. The instructors I have taken with are mediocre at best.
- ♦ better price
- ♦ Better scheduling, more variety
- ♦ Better spa / shower facilities ...
- ♦ better times
- ♦ better times for classes, while kids are at school
- ♦ bigger fitness room and more classes
- ♦ BODYPUMP classes!!!!!! Please!!!!!!
- ♦ child care
- ♦ childcare during the class
- ♦ classes that are earlier or later, i have a job so i can't attend classes at 4 in the afternoon, which is annoying because I have to pay for them any way
- ♦ convenient times for the class
- ♦ convenient timing
- ♦ cost
- ♦ Cost
- ♦ Depends upon type of class and times
- ♦ Discount special offer
- ♦ Doing classes already, love the trx classes offer more
- ♦ dont know
- ♦ dont like group fitness
- ♦ Elle MacPherson
- ♦ Ernesto's classes are pretty good, fun!
- ♦ Fee
- ♦ first class free
- ♦ First class free maybe
- ♦ Free
- ♦ Free for all classes. The one I wanted to do is at a cost.
- ♦ Free pass

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Free trial
- ♦ Free trial class
- ♦ Free trial.
- ♦ friendly staff
- ♦ Friends doing it
- ♦ Friends that are also in class
- ♦ Fun
- ♦ Going with a friend
- ♦ Have it be part of your membership
- ♦ HAVE TRIED ONE
- ♦ having more time to do so
- ♦ Healthn
- ♦ Hours of operation.
- ♦ hours offered
- ♦ I belong to a gym in Aspen
- ♦ I do
- ♦ I do and love them. I wish they were also offered on weekends, but I understand attendance is probably an issue
- ♦ I don't go to the rec center very often and don't really know what's offered. Would be nice if they advertised in the paper or sent out mailers describing the classes
- ♦ I don't like them . Nothing
- ♦ I enjoy fitness classes
- ♦ i get the training thru the personal trainer
- ♦ I have tried them
- ♦ I just need to find something I can fit into my schedule. Also, if childcare was offered during classes I would be able to make it to classes
- ♦ I love them!
- ♦ I play in the co-ed softball league
- ♦ I regularly take fitness classes and love them, particularly the ones taught by Pat Faurer.
- ♦ I take fitness classes. Why are you asking me this question?
- ♦ I workout outdoors
- ♦ I would like to see water fitness offered again
- ♦ If child care for young children was available on site!
- ♦ If I could find one that fit well with my schedule - I'm in Aspen from 7am-545pm most days of the week for work
- ♦ If it was free.
- ♦ If it was unique to the area and not offered elsewhere
- ♦ If they changed the times. Even though I work in the village, I find it hard to make it to the 5:30 classes when I get off work at 5. Maybe make a second class at 6:30?
- ♦ If they were designed for seniors
- ♦ Include in membership!!
- ♦ interest in the area of what was offered
- ♦ Low Cost and Convinient Time
- ♦ low price
- ♦ Lower prices
- ♦ lunchtime class
- ♦ miracle

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ more classes, more convenient times for working parents
- ♦ more convenient times
- ♦ More info. about the class and more enthusiasm about the program
- ♦ More information
- ♦ More intermediate/advanced yoga
- ♦ more times offerd
- ♦ more times offered
- ♦ more variety in available classes
- ♦ Motivated instructors
- ♦ Myself
- ♦ N/a
- ♦ n/a, member of Sn. Club
- ♦ Netball!!!
- ♦ No - member of Snowmass club
- ♦ Not interested
- ♦ Not much
- ♦ not my thing
- ♦ not my thing, sorry
- ♦ Not my thing.
- ♦ Not sure....
- ♦ Nothing
- ♦ One during lunch hour
- ♦ outside
- ♦ price
- ♦ Price discount , friend recommendation
- ♦ prices
- ♦ Probably nothing
- ♦ quality of teacher and a program level for older adults not in the best shape
- ♦ Schedule
- ♦ senior-focused class
- ♦ small class or private instruction
- ♦ that is a personal decision. I don't need government motivation to try a fitness class
- ♦ The type of class offered
- ♦ time
- ♦ Time
- ♦ TIME
- ♦ Time of class. Convenience.
- ♦ time offered
- ♦ Time offered, type of class & knowledge of instructor.
- ♦ Type of class and that it doesn't cost extra
- ♦ water aerobics
- ♦ Winning PowerBall
- ♦ work schedule compatibility
- ♦ yes
- ♦ Yoga offerings
- ♦ Yoga pants

## SNOWMASS COMMUNITY SURVEY 2015

Have you experienced a fitness class at another Recreation Center or gym that you'd like to see offered at the Snowmass Village Recreation Center?

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- ♦ A CMC total body fitness class- aerobic + strength training for all levels at a good price.
- ♦ A core workout class would be great, more variety of spinning classes
- ♦ A rowing class or a cross fit gym would be amazing.
- ♦ abs/core training class
- ♦ Acrobatic Yoga, belly dance, zumba, -- more women's classes!
- ♦ advanced yoga
- ♦ Affordable punch card for fitness classes
- ♦ ARC has Zumba, a early morning weights class for beginners taught by women, and water exercise.
  
- ♦ Bar method - or an outdoor cycling group
- ♦ barre
- ♦ Barre
- ♦ better equipments and towels. i would luke to see staff thatwill welcome you with a smile when you get there
- ♦ Better spin bikes
- ♦ body pump
- ♦ Body Pump, HIIT
- ♦ Body Pump; Soul Cycle
- ♦ Body pump; workout facilities are very crowded!!
- ♦ Body Sculpt or Barre
- ♦ BODYPUMP!!! :) please!!!!
- ♦ Boot camp which combines cardio & weight training.
- ♦ boxing
- ♦ Boxing
- ♦ Boxing Workout
- ♦ Boxing/kickboxing
- ♦ BV needs it's own Aqua Center (which we were promised when we purchased our BV condos 7 years ago)
  
- ♦ Cross Fit
- ♦ crossfit
- ♦ Crossfit
- ♦ CrossFit
- ♦ do not have steam room and sauna. they raise the price without informing that there classes are included it should have been an option because i do not use classes only use machines. Staff are not friendly and rude anyway.
- ♦ Don't utilize that area of rec center
- ♦ dont know
- ♦ Drop-in tennis
- ♦ Excellent Personal trainers
- ♦ Fitball
- ♦ Flow yoga like corepower
- ♦ Flow yoga/power yoga
- ♦ Free yoga at the sundeck in aspen
- ♦ having both lifecycles and stairmaster
- ♦ Hiit

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ HIIT and rowing machines
- ♦ HIIT classes
- ♦ HITT
- ♦ Hot Yoga
- ♦ I am 80's aerobics class fan. So any similar class that was offered after a workday would be fun to attend.
  
- ♦ I am a member of Snowmass Club
- ♦ I belong to the Snowmass Club
- ♦ I do hope the adaptive yoga class continues as it serves the Challenge Aspen folks
- ♦ I go to ARC often as it offers Silver Sneakers entry thru my Medicare insurance plan
- ♦ I'd like to see membership pricing go down for residents.....
- ♦ Improved Martial Arts
- ♦ Keep offering MMA and Kickboxing, etc.
- ♦ kick boxing
- ♦ Kickboxing and Zumba
- ♦ Kickboxing, more yoga
- ♦ LES Milles' Body Pump
- ♦ Lessexp
- ♦ Love Ernest ckass
- ♦ Mommy and me classes
- ♦ more boot camp, spinning, yoga, meditation, there are too few classes
- ♦ More cardio based classes- dancing.
- ♦ More space for ploy/stretching. Better spin classes. The spin bikes the Snowmass Rex uses are awful. Better yoga classes and better timing options
- ♦ My daughter would love a women's kickboxing class
- ♦ n/a
- ♦ N/a
- ♦ N/A
- ♦ NA
- ♦ Need more lap lanes
- ♦ Netball
- ♦ no
- ♦ No
- ♦ NO
- ♦ No comments.
- ♦ No, but I love that you have classes that include people with disabilities.
- ♦ No, but would love to see yoga and other classes there.
- ♦ No.
- ♦ None
- ♦ nope
- ♦ Nope
- ♦ Only time I've been to the Rec Center, is to return a cell phone.
- ♦ Pilates
- ♦ please extend pool hours during summer season. please offer senior discount.
- ♦ pump
- ♦ Pure Barre
- ♦ Rock climbing

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Sauna, steam
- ♦ Senior classes each day are offered stretching, more interesting variety
- ♦ Silver Sneakers Pass
- ♦ Ski conditioning and more core classes
- ♦ Some organized tennis programs
- ♦ Spin in the dark! Cooler than it sounds! TRX help
- ♦ stretch class
- ♦ Tae Kwon Do
- ♦ tai chi
- ♦ Tai chi
- ♦ The lap pool is awful - not enough lanes and it should have been a waveless design.
- ♦ thug yoga
- ♦ Trx
- ♦ Trx training, body pump, barre classes
- ♦ TRX; Cross Fit
- ♦ Vinyasa flow yoga.
- ♦ Vinyasa yoga
- ♦ Vinyasa Yoga 75 minutes long 6:00 am
- ♦ water aerobics
- ♦ We belong to the Snowmass Club and do not use the recreation center at all
- ♦ We're not members.
- ♦ Weight lifting
- ♦ weight lifting classes
- ♦ Would like to see classes for over 50 - yoga? exercise?
- ♦ yes
- ♦ Yes .. Some of aspen club classes and a dedicated good spin class
- ♦ yes- pilates
- ♦ Yes, pure barre
- ♦ yes, zumba and pole dance
- ♦ Yes. King yoga Arron king would pack the place.
- ♦ yoga
- ♦ Yoga at a reasonable time for those working. Early morning. Before work.
- ♦ Yoga at more times
- ♦ YOGA FOR BEGINNERS
- ♦ yoga stretch
- ♦ yoga-restorative
- ♦ zumba
- ♦ Zumba
- ♦ Zumba, cardio aerobic classes, spin
- ♦ Zumba. Trx. Different hours for yoga/Pilates

## SNOWMASS COMMUNITY SURVEY 2015

Optional: Do you have any comments about services provided by the Parks, Recreation & Trails Department that you'd like to share?

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- ♦ 1. Just maintain our current trails. Not really sure what you meant by 'enhance.' If you mean make more, no. If you mean maintain, yes. Need leash laws enforced and poop picked up! Thanks.
  
- ♦ 24/hour gym times. Most of us work weird hours. Starting at 7am and work till 10pm. It would be nice to be able to go to the gym after work.
- ♦ Add gravel to muddy areas on ditch Trail and elsewhere.
- ♦ add more trails that you can loop in the sky mountain park area rather than just spitting you out in the middle of nowhere
- ♦ All dogs should be on a leash in SMV.
- ♦ At the park by the red school house, the bathroom is always locked. It would be great to have it available as that park is a major draw for kids.
- ♦ At the recreation center the are awful, meanly Jocelyn, she doesn't nit want to add my ex husband to the family pass I have, and that is because she knows me, and that is how she knows I am divorce, first a fall HE PAYS for the pass, second she knows my parents died and I have not family, and this where hers world: Fletcher (my ex husband) is not your family...
- ♦ Being older, I would like to see one way trails developed.
- ♦ Bike trails are great but people are ignorant to who has right away and who should yield to who. One way trails could solve problems of up hill traffic getting railed by downhill traffic who think they have the right of way. Seems like education would be a great start. Signage would be a tremendous help.
  
- ♦ Bikers are the most dangerous on trails. They should have their own apart from Dogs and hikers
  
- ♦ Bikers could be more aware that trails are used by pedestrians, children, dogs, etc. Not as bad as Aspen, but shared use is not as good as Vail's.
- ♦ Bikers gouge out walking trails, need to restrict bikers to bike trails and dry conditions.
- ♦ Bikers have enough trails, maps should be specific for hikers also, signage is old and ugly in many places, better management of noxious weeds along trails, better availability of info on local plants, birds and mammals for hikers
- ♦ Biking is getting bigger and bigger. We are beginning to draw bikers from all over the valley and soon the rest of the state and bordering states. We need to make sure we have options so we don't get too overcrowded and lose momentum.
- ♦ Bright and Friendly Staff! Seems under-funded though..
- ♦ Build a dog park.
- ♦ build more bike trails and dirt jumps, please
- ♦ Build more mountain bike trails. Build a pump track or skills Park on the Rodeo grounds. Open Tom Blake and Government Trails sooner. June 21st is way, way to strick
- ♦ Connectivity is most important to me, but I give a lot of direction to visitors who are very confused
  
- ♦ continued enhancement of the skymountain park area is key. That section of terrain is a gem. If we can do so in a sustainable way with minimum impact to our elk herd and the environment. a lower connection trail from lower cozy point to the ditch trail would be amazing. Crossing over brush creek road and climbing up that side of the valley to connect to Rim trail on the other side as well. We have done a great job in the last couple years so thank you. Creating snowmass as a cycling and trail running destination would aid in the marketing effort.

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ Does the Town feel they receive their money's worth from the Director of the Recreation Center? It seems as if the director arrives at work at 6:00 am and sits in his office until 2:00 pm when he leaves for the day. Shouldn't he be available to the community from 8:00 to 5:00.? Same as aquatic director. Does the aquatic director answer to anyone besides the director? Is there chronynism (sp. ?) involved there?
- ◆ Dog leash laws are antiquated and unenforceable. Need an off-leash mountain area.
- ◆ Dog owners in this town are very oblivious to the concept of a leash. Dogs just like in the city (unless it's in your fenced in back yard, need to be on leashes at all times. This is very dangerous for bikers especially.
- ◆ Dog poop bag stations and garbage cans would be great
- ◆ Dog poop in bags on the trail
- ◆ Dog waste is a serious problem on trails and at the Snowmass Club. People think they can walk their dogs anywhere on the golf course off leash and it has created a serious degrading of the course.
- ◆ Dog waste receptacles should be more readily available; attached to every doggie bag site; ditto trash cans; too few and too far between. Give hikers equal trail time with bikers!!
- ◆ Dog waste rules need to be enforced
- ◆ Dogs on trails: leashes have grown to absurd lengths that take up a lot of space and make it hard for dog owners to reel in their pets. Sometimes two dogs on the trail. I would like to see shorter leashes; everyone would be better off.
- ◆ Don't allow bikes on the Nature Trail at any time! There are plenty of bike trails around.
- ◆ Don't pave behind Fairway II if you have to cut down any trees!!
- ◆ Due to the loose dogs, and owners lack of control, we can not hike on many snowmass trails with our leashed dogs. We are often confronted by (several times up to 3) loose dogs, owners out of sight, and our leashed dog becomes defensive. This has proven to be unsafe for us - causing several falls. We can not hike ditch trail, the north rim trail, or use cross country trail on golf course due to the overwhelming majority of loose dogs. Off leash areas must be limited, and on leash areas must be enforced. Trail use must be fair to all users - not just those who believe dogs must run free.
- ◆ Eliminate seasonal closures; more gravel on muddy paths
- ◆ End seasonal closures. Allow dogs off-leash everywhere.
- ◆ Enforce leash laws
- ◆ Enforcing leash laws is pretty important. While off-leash dogs may be friendly, some on-leash dogs (or any other animals, for that matter) are not, which creates danger and problems for all humans and animals involved.
- ◆ Excellent improvement on mtb trail signage
- ◆ excessive dog urine and feces odor makes the start of many trails very unpleasant and very bad for visitor first impressions
- ◆ excellent
- ◆ Finish the trail surrounding the golf course on Highline Rd
- ◆ First time we hiked Tom Blake trail we got lost several times. We got confused around two creeks and elk caving areas.
- ◆ Fix the trail system and tourism will also gonup
- ◆ general impression of Director of Rec Center isn't good. Does he provide good leadership? What is the moral of Rec Center employees?
- ◆ Good job!
- ◆ great job thank you for grooming creekside trail winter season, makes easy walk to work.
- ◆ Great trail system

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Have already commented on poor upkeep.
- ♦ How can you talk about enhancing trails when you can't even keep the trails we have properly maintained. Trail etiquette sucks, most bikers never yield to pedestrians; dogs are rarely leashed. The new trails on the mountain may be nice, but they look like a disaster area where a tornado has gone through. Don't know if this is the Town or Ski Co, but the trails could have been build with less impact on the surraoundings. Very disappointed in how construction was executed.
  
- ♦ I always see horse poo and hoof marks on Tom blake, wish it was better enforced
- ♦ I don't know on 35
- ♦ I feel that the monthly fee to the Rec center is extremely high for young people who live in the village and work seasonally or full time. I know of nicer facilities that only cost \$24 a month and offers massage chairs, hydromassage beds, tanning etc...
- ♦ I know this is difficult, but here is no enforcement of leash laws. There needs to be education of trail etiquette and signs of etiquette at every trail head. I cannot recommend enlarging the trail system when trails we have are not properly maintained. When creating trails make them aesthetically pleasing. New trail down from the Divide is horrible with branches and debris strewn everywhere. You need to haul that out of there or chip it up and use as the trail surface or mulch somewhere else. The new bike trails on the mountain are a disaster. It looks like a tornado went across the mountain strewing debris everywhere. Have some respect for nature when creating trails and make them look as natural as possible. Clean up debris so it looks as if the trail has always been there. Reseed where needed. Please!
  
- ♦ I love that I can take my dog most places off leash, one of my favorite things about living here and I hope that doesn't change
- ♦ I use the trails all the time and I see lots of visitors using them too.
- ♦ I was disappointed in the Sky Mtn. restrictions on leashed dogs
- ♦ I wish there was more workout equipment and different cardio machines. Also it would be nice if it did not close so early Fridays.
- ♦ I wish there were more hiking only trails.
- ♦ I would like to see better/updated signage. Designate ditch trail as an off -leash trail
- ♦ I would like to see more peoleon trails, bikes included instead of on roads!
- ♦ I would like to see rec hours open later.
- ♦ I would love to have access to an indoor running track
- ♦ I'd like to see membership pricing go down for residents.....
- ♦ If there is a part time resident option for rec center use and classe? If so I have not been able to locate.
  
- ♦ Improve management of Rec Center staff to provide more knowledgeable and friendly service. Town enforcement of trails regulations needs improvement.
- ♦ In question 35, enhancing trail connectivity was a close second to enhancing signage/maps/directions.
  
- ♦ It is a bit hard to enforce leash laws when the lady in charge lets her dog run around off leash. possible a gps app to connect to trails
- ♦ Keep all public trails open all the time ; no season closures on public lands.
- ♦ Keep dogs free.
- ♦ Keep the trails open; Wildlife excuse for closures is just politics = not science.
- ♦ Leash laws and pet waste are not enforced unless you have a pit bull or a dog the animal people don't like

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ leash laws are totally ignored by both the locals and non-locals. I have been hurt by attempting to avoid a dog on a leash. I healed but sometime someone will not. This is a liability for the town. You can almost always predict how a person will react to an unheard bike (even when you've shouted, unheard, 'on your left') but a dog will run right in front of you not thinking about his/her safety or just as often run the other direction. You can't count on them. My friends all calously said I should have hit the dog. I disagreed but understood where they were coming from. This is about safety for both the dog and the rider.
  
- ♦ Leash laws need to be enforced. It is a safety issue and cleanliness issue. Enforcement is nonexistent.
  
- ♦ leash laws should be enforced better
- ♦ Love Andy, Tina and the team!
- ♦ Love our trails. This distinguishes is from other communities in the area
- ♦ Love the new Trails at Sky Mountain. Where possible, create avenues for less hike/bike/horse conflict. The speed that bikers are taking trails impedes hike/horse usage. Allow for similar routes for horse/hike users.
  
- ♦ Love the new trails! And really appreciate the work done to the older trails.
- ♦ love the trails that allow dogs off leash
- ♦ Make easier for guests to understand and use
- ♦ More about open space, please work on trying to reduce noxious weeds in open spaces. Consider a community day like trash day to assist
- ♦ More DH bike trails please!!!
- ♦ More dog friendly areas
- ♦ More Dog Friendly Trails
- ♦ More dog friendly trails needed
- ♦ More hiking trails!
- ♦ More leashes, less poop.
- ♦ More like Vahalla, and SMP. Yer doing good.
- ♦ More off leash dog trails. Maybe even... A dog park??? Also, mixed use trails need better signage. The mountain biking experience is lackluster at best. We could be a biking destination like Moab if we invested in our development
- ♦ More off leash trails
- ♦ more off-leash dog trail options
- ♦ More trails
- ♦ More trails people like to be by them selfs. And bikers think they always have the right away, and starting to be a bit rud about it.
- ♦ more trails that allow dogs please - even if on leash
- ♦ N/a
- ♦ need a dedicated trails manager not the head of the Rec Department
- ♦ Need an off leash area for dogs
- ♦ Need better connectivity from Intercept Lot to ABC trail. Need safer paved shoulder trail and better lighting for safety for high pedestrian
- ♦ Need more dog trails and off leash dog parks.
- ♦ Need more noxious and invasive weed mitigation on thistle, Dames Rocket, bindweed, etc.
- ♦ Need some program to deal with dog litter
- ♦ no
- ♦ No
- ♦ NO

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ No comments.
- ♦ No dogs; too much abuse.
- ♦ No reason not to let equestrians use any of property above. Brush and Owl Creek roads, should be all public access, even to those living in Owl Creek.
- ♦ non-leashed dogs on trails are dangerous. signage is not as good as it could be.
- ♦ none
- ♦ Not sure about enforcement- I just answered whatever because there is no other choice but I hike a lot and it seems like people are abiding with the rules so is there enforcement or people abiding by the rules?
  
- ♦ offer more opportunity for other companies to offer services using the existing systems. Seems to be one company that offers sub par service has all of the opportunity.
- ♦ Our bike system / trails are awful - repairing them and working on signage should be a priority
  
- ♦ Our Paved Trail System gets a Grade D-. If we are to be a World Class Resort we need a better maintain and much improved trail system.
- ♦ Our trail system is wonderful but it seems to be more than slightly underfunded.
- ♦ Our trails need clear, consistent signage.
- ♦ Overall great job.
- ♦ Overall, TOSV has a really good trail system. The parks are also great.
- ♦ People definitely don't respect leash law enough on the mtb trails it can be dangerous to bikers and dogs
  
- ♦ People don't obey the horses only trail, bikers abuse this trail
- ♦ Places to have trails with dogs off leash. Better winter maintenance of paved trails
- ♦ Please continue to DISALLOW dogs on the Sky Mountain property.
- ♦ Please don't add leash laws, I love living in such a dog friendly community
- ♦ Please keep mandatory leash laws to a minimum
- ♦ Please make the ditch trail and possibly others officially 'off leash: trails for dogs.
- ♦ Please more strict in dog leash law there are lots of dogs that are nice off and on leash but that doesn't mean the ones on a leash are that dogs off just run up too. That isn't enforced at all I feel
  
- ♦ Please tell me what's available for my kids.
- ♦ Pools & Rec Center close too early (especially Friday and Sundays) Sometimes the gym will be full and people are forced out with few options but to head to the bars. Promote rec center activities with HUGE banners across the Woodbridge (such as drop in basketball night) Banners could be put up from on top of the bridge versus labor intensive from below. We used to have the best basketball league in the valley now it's nearly non-existent. Two things to fix: Bad marketing of the rec center and hours that 100% favor often older people that get up at 5am. Open later some mornings and have summer swim parties until 10pm. It's a world class facility that needs revitalized administration.
  
- ♦ Poop, poop, poop and why can't dog owners use leashes??
- ♦ Quit paving trails - road bikers don't use them, and pedestrians and joggers sure don't need to walk on asphalt
- ♦ Rangor Relay was run on the trails during a weekend of rain. trashed the trails after locals were careful all May and June to stay off wet trails.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ rec center grossly overstaffed. why is there a rec center vehicle provided. cut budget here and maybe there will be money for decent operating hours closed at 5 on sunday and 6 on friday!!! also every time you check in the staff is on internet on check in computer so member must wait until they get to correct screen to check in, are we paying these kids to surf the internet. also put manager of dept on front desk duty, place seems terribly over staffed
- ♦ rec center in the summer has turned into a home for kids camps, the pool is often over run, need an adult pool
- ♦ Rec Center needs regular cleaning
- ♦ Rec Center should be open later on friday evenings.
- ♦ Rec center should offer a reduced price for local, low income (similar to employee housing). Increase the number of dog friendly (off leash) trails.
- ♦ Rec center too expensive for Seniors. Offer Silver Sneakers programs as the Aspen Rec Ctr. has.
  
- ♦ Rec fitness area not clean
- ♦ Recognition that there are elderly and/or disabled individuals in the community who need trails that are relatively flat, distance marked, with no
- ♦ Rode bikes this spring along Brush Creek headed to Woody Creek and the only trail closure sign was when the trail closed at the bridge. Need those signs earlier on the trail
- ♦ See comment about police
- ♦ Snowmass Recreation Center staffs are not nice at all giving wrong information one perao to the other.
  
- ♦ Someone gotta clean the skate park. Since we are in july folks...
- ♦ Sometimes signage could be better once on the trail
- ♦ Staff in recreation center are not very friendly specially Jacqueline she is very rude. raising price is not necessary since there is no improvement facility at all they just added classes which should be an option to member. There was no information why they are raising price until me and my husband ask.
  
- ♦ Stop catering to bikes excluding others, bikers don't 'share' well....lot of assholes
- ♦ Surface trails for pedestrians are not serviced well in winter. E.g. walking from lower Sinclair to the post office along pedestrian trail is impossible on days after snowfalls.
- ♦ SV law enforcement has no jurisdictional authority in the natl. forest but they seem to think they do, there fore leash laws in the forest do not apply
- ♦ Take better care of baseball field. From April on. Get lacrosse nets at town park. Need beginner MTB trails.
  
- ♦ **TEACH BIKERS THAT PEDESTRIANS HAVE THE RIGHT OF WAY. I'M TIRED OF HAVING TO JUMP OFF A TRAIL AT AN INSTANCE NOTICE.**
- ♦ Ted is really a great asset to TOSV
- ♦ That guy that works there is kinda cute.
- ♦ The amount of dog poop on the ditch trail is DISGUSTING.
- ♦ The bike path around the golf course needs to be improved. It is too broken up to safely ride and most of us road bikers ride in the street as a result
- ♦ The Ditch Trail needs work, gets very muddy. Ditch has only flowed with runoff for several years, leading to siltation. Should be flushed. Fill ruts made by SWSD vehicles on trail. End all dog restrictions. Do not close Brush Creek Trail.
- ♦ The dog poo bag stations are great. Thank you for providing them.

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ The gym facility is awesome, great space and equipment (needs stairmasters though), I would like better access to the stretching/exercise room on the upper level. I only have certain times during the day to work out and a lot of it involves using that space (with associated equipment that is stored up there). classes are great, but a lot of times i cannot do what I need because a class is in session. it would be great to have a second one of those rooms that is open all the time. gym hours could be open later to like 9 or 10 pm.; Need more natural surface trail options outside of the wildlife boundary. we are missing a lot of riding time because of elk calving season
  
- ◆ The main issue in this area are dogs which is episodic as a problem in my experience. Sure, it would be nice to have trails open earlier, but that is not likely given the elk etc. Noth Rim badly needs to be fixed. It is pretty much unrunable in its current condition.
- ◆ The natural hiking and biking trails are my favorite part of Snowmass Village
- ◆ The newly developed bike trails are awesome! Keep 'em coming!
- ◆ the parks/trails are great!
- ◆ The signage at some of the trail heads needs to be refreshed
- ◆ The summer trail map is difficult to read and should be improved. Poor color usage, orientation and poor graphics--just bad design for something that many want to understand clearly and quickly.
  
- ◆ The trail app needs to read better
- ◆ The trails department has done outstanding work in recent years and I would love to see this continue.
  
- ◆ The use, wear and tear that is happening at the town gazebo is extreme. after every event, that place should be 'power washed'; they collect a damage deposit; but it's not kept up...every little piece of trash should be picked up, tables scrubbed down, trash cans emptied more often and scrubbed down. Trees need to be added around the park to create more shade and beauty...
  
- ◆ There is a little conflict between hikers and mountain bikers, with mountain bikers usually winning. Somehow need to address needs of hikers on shared trails. (EG: Rim Trail) Bikers obviously yield to hikers - education?
- ◆ There should be more accessible hiking
- ◆ There should be more trails for dogs and some trails for off-leash, voice controlled dogs that are available year round.
- ◆ THEY DENIED RESPONSIBILITY FOR WEED CONTROL IN CROSSINGS/RODEO PLACE WILD AREA'S, THISTLE IS RAMPANT AND SPREADING
- ◆ This dept does an incredible job
- ◆ Too many horse trails
- ◆ too many neighborhood dogs off leash...totally offensive the way people disrepect propoerty owners gardens, etc with their dogs, and act like the dogs have a lif e their own, and huge piles of dog doo are so cute.
- ◆ Too much emphasis on bikers to the detriment of those of us who hike. Bikers ruin many trails by making ruts in the trail that make it hard to navigate for hikers.
- ◆ Too much manacuring of areas adjacent to trail sys. Also, Town must invest in resurfacing of paved trails where tree roots have damaged trails.
- ◆ Top notch
- ◆ Tough job juggling horse ppl vs hikers vs dog ppl, do not envy you. I am not a dog owner but strong supporter of dog owners. Too many irresponsible ppl unfortunately
- ◆ trail users should be advised to be quiet when entering residential areas
- ◆ Trails dept seems to be substantially underfunded.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Trails Rock!
- ♦ trim vegetation at trail edges
- ♦ Try enforcing the horse rider to pick up the poop too.
- ♦ We have enough trails. We don't need anymore.
- ♦ We have one of THE BEST trail systems in the world!
- ♦ we need a pump track
- ♦ We need a trail ranger to educate users
- ♦ We need to separate bikers from hikers some how. I cannot longer enjoy a hike in the ditch trail without a biker being right behind me looking at me like I should not be there. They are very rude to hikers! may be a time for bikes only and a time for hiking only... or make another trail that goes to the Yin Yan?
  
- ♦ We reserved a park to host a family gathering and were very pleased with the process, the facilities, and the cost. It was substantially easier and less expensive than our experience reserving parks in Aspen, and the park was very well-equipped for our needs.
- ♦ Why are there no managers/full time, benefitted employees at the recreation center on the weekends? Why do we pay two full time employees, with benefits, to create programs? Is that really necessary?
  
- ♦ why close the rec centre so early on Sundays? its a family day would be great to be able to use in after 5pm on Sundays. Close early on Wednesdays or thursdays when the concerts are on!
  
- ♦ YES - while our tax dollars go to support the Rec Center, there is no local pricing and the daily rate for a local family is extremely high. This is VERY price prohibitive to the people who love and support this facility.

## SNOWMASS COMMUNITY SURVEY 2015

Other: How do you currently access government news and information, including information about Town services (check all that apply)?

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- ♦ basically non existent, I have to dig for information
- ♦ Board at center
- ♦ co-workers
- ♦ email
- ♦ GRAMATICA
- ♦ grassroots
- ♦ Grassroots TV
- ♦ I sit on FAB
- ♦ Newsletters
- ♦ No comment.
- ♦ Property Managers and Real Estate Agents
- ♦ Talking to town representatives and others who are involved in town issues
- ♦ Television
- ♦ TV
- ♦ tv coverage
- ♦ Total

## SNOWMASS COMMUNITY SURVEY 2015

Other: Town leaders are evaluating the best methods to enhance levels of engagement with the community. Which of the following would you participate in (if offered)? Check all that apply

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- ♦ A simple list of ongoing topics on your government website, with easy to understand opposing viewpoints.
  
- ♦ All these require me to come to the town. I'd like a way to be found for the town to come to me.
- ♦ As a part-time resident, some of these seem forced. If Base Village moves forward and is seen to be moving towards completion, much griping would be stopped.
- ♦ As long as council members and the mayor are available by email or phone, and there is public comment time in public meetings, that seems to be enough.
- ♦ Be present and recognizable
- ♦ board meetings
- ♦ Community (partnered) citizens academy
- ♦ Continue to be available on the phone...much better than website/ social media, as a two way conversation can occur.
- ♦ design charrettes
- ♦ e-mail newsletter updates
- ♦ ease of accessing dept mgrs when needed
- ♦ emails
- ♦ Honestly, it doesn't seem like people in Snowmass 'get it' - Has anyone here ever been to a cute alpine village in the Alps? Johnny from Incline wrote a great letter in the Snowmass Sun, and it was such a relief to hear SOMEONE state the obvious: The Mall is ugly, and until it is shown some love from the slumlords (Related!) that the Town is actually allowing to continue with Base Village, Snowmass will always be an embarrassment and a failure. It would be so easy to make it an adorable mountain village, but it seems that no one here has any taste or vision.
  
- ♦ I have had no issue accessing our fabulous new mayor and council
- ♦ I would be more likely to participate if my home was in Snowmass
- ♦ IDK That's a hard one.
- ♦ It is extremely difficult to find on any website detailed, accurate and complete information on activities and events in Snowmass. Ex: Communication about last year's Deaf Camp Picnic was horrible. Plus, the food/drink availability was almost nonexistent.
- ♦ more family friendly programming
- ♦ NOT HAVE 'COMMUNITY FORUMS' THAT ARE DRIVEN BY THE DEVELOPER RELATED
- ♦ Nothing
- ♦ one on one meetings
- ♦ Online/ Facebook feedback small survey questions
- ♦ Opportunity to engage in dialogue w/ council at meetings
- ♦ PTRAB but it needs funding
- ♦ Re establish citizens for Snowmass board on which I served
- ♦ Set a spot at a local resturant have a mayors table and keep a consistent day every week for anyone to come talk with coffee at a reasonable time
- ♦ The public servants - who cash their taxpayer paychecks - should reply to email comments from the taxpayers.
- ♦ website, email etc.. that is a sort of 'update' or resource for communicating with the public

## SNOWMASS COMMUNITY SURVEY 2015

Other: Do you own or rent your residence?

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- ♦ ASD Rental Housing
- ♦ caretake
- ♦ Deed restricted in Aspen
- ♦ Deed restricted rental in aspen, but actively pursuing deed restricted ownership in aspen/snow mass to set roots. Lived here for 8 years trying to find housing.
- ♦ deed-rest. in Aspen
- ♦ Don't live in snomass village !!
- ♦ employee housing
- ♦ Employee housing
- ♦ employees housing
- ♦ Fairway Three, Pitkin County
- ♦ guest of owner free market
- ♦ Hit in error
- ♦ Home
- ♦ Home owner
- ♦ i don't live in snowmass
- ♦ I live in aspen employee housing
- ♦ i live in carbondale
- ♦ I would like to buy deed-restricted
- ♦ Joe sucks and terrie blows.
- ♦ Lease
- ♦ live down valley
- ♦ Live downvalley
- ♦ Live elsewhere.
- ♦ live in Aspen Employee Rental Housing
- ♦ live in basalt
- ♦ Live in employee housing through a unit my employer owns
- ♦ live in Glenwood Springs- it is 40 miles west of Aspen.
- ♦ live outside of snowmass
- ♦ live with parents
- ♦ Live with parents in basalt rent free
- ♦ My parents own the deed-restricted unit that I grew up in, I now live on the Front Range because the job opportunities just don't exist for two professional spouses.
- ♦ n/a
- ♦ non-resident
- ♦ None
- ♦ Not an employee. Own my home.
- ♦ Not rented
- ♦ Owen in Aspen
- ♦ own a condo
- ♦ Own a deed-restricted unit in Pitkin County
- ♦ Own an Affordable Housing Unit
- ♦ Own deed restricted county unit
- ♦ own down valley
- ♦ Own down valley
- ♦ own downvalley

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ Own home in The Pines
- ◆ own house
- ◆ Own in Glenwood, work in Basalt
- ◆ own in Old Snowmass
- ◆ Own private home
- ◆ own residence in valley
- ◆ Own single family home
- ◆ own, but rent it out year round
- ◆ Pitkin country deed restricted own
- ◆ private home
- ◆ rent
- ◆ Rent - Ski Co employee housing
- ◆ Rent association owned employee unit
- ◆ Rent Deed Restricted Private Owner
- ◆ rent downvalley
- ◆ Rent employee unit where my fianc??e works
- ◆ Rent in Aspen
- ◆ Rent in pitkin county housing
- ◆ Rented Free-Market Unit
- ◆ School district housing
- ◆ Share
- ◆ ski co housing
- ◆ Stay at my parents home
- ◆ Timbers club housing
- ◆ work related

## SNOWMASS COMMUNITY SURVEY 2015

Do you have any comments on your response? (deed-restricted residents)

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- ♦ all deed restricted homes need to obey all rules like free-market...parking on streets; general clean up; heavy equipment being stored, maintaining homes, etc.
- ♦ Don't pave behind Fairway III, BUT thank you for FINALLY grinding out the bumps on the bike path last fall. It should have been done in the spring, and I spoke with trails guy about it. Sadly, there were many bike accidents over the summer before the grinding took place. Trail does NOT have to be paved, but the bumps were extremely dangerous.
- ♦ encourage appliance update in deed restricted housing by offering discounted 'group' rates at local retailers.
  
- ♦ Have lived in Mtn View since 2001. LOVE IT.
- ♦ Have owned my home for 34 years.
- ♦ HOA fees, at least at my location, can make 'affordable' housing difficult.
- ♦ I am very satisfied with my home and neighborhood
- ♦ I appreciate the opportunity to live in SMV.
- ♦ I feel very fortunate to be a participant in the program
- ♦ I love living where I am but fear future development on the golf course will adversely impact my living situation
- ♦ I own a unit in Mountain View and I feel very fortunate to be here. Thank you!
- ♦ I own deed restricted in Aspen
- ♦ I think that The Crossings where we live is probably the best done deed restricted housing in the state of Colorado
- ♦ I truly love the program TOSV has for employee housing. Subsidize cost of land and infrastructure, charge for cost of construction of home, and even where possible subsidize cost of home as well. Aspen, in the past, will sell you the land at a discounted price but you still pay free-market costs for most, if not all other fees. By TOSV controlling the construction and then selling, I believe you manage costs. There are not examples of North 40 or W/J \$1,000,000 + deed restricted homes in SMV. We should keep it that way. This is not to say that we should exclude professionals from housing, but I don't recommend creating land sales without controlling the cost of the home construction as well. Perhaps create an additional higher category for income or push the asset/income threshold on some future sales of Town constructed properties.
  
- ♦ I understand looking at ways to cut costs with employee housing but sometimes you can tell things were rushed/not the best quality.
- ♦ I'd like the option to purchase a bigger place.
- ♦ Improper construction to a retaining wall failure with no help to repair from housing department. Leave the failures of the TOSV to be paid by homeowners. Homeowners paying for the mistakes, especially of the TOSV.
  
- ♦ it was a blessing to be able to buy a unit after over thirty years of renting. One must be careful with these deed restricted units. ours after 12 years has deteriorated due to lack of due diligence when under construction. Sub par plumbing installations and a failing retaining wall that could lead to an exorbitant cost for owners.
- ♦ Joe and Terry do a fabulous job !
- ♦ Love where I live, but am concerned that future golf course development could have a negative impact.
  
- ♦ N/a
- ♦ no
- ♦ No dog rule sucks

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ only thing i would ask..... we bought house that was owned for 15+ years and the 'capital upgrades' permitted to be passed along to next buyer cap was reached. as houses age....at what point can owners invest again in critical upgrades to be passed along with the re-sale of the home?
- ♦ Our HOA doesn't enforce the rules. Some residents have campers, dogs, abandoned vehicles. Kids bikes are left in the street. This isn't a trailer park in Oklahoma it is a world class ski town. I feel luck to live hear and want to keep things presentable it is too bad that these issues get swept under the rug.
- ♦ Our places is through APCA - I think the town needs to really consider how we are going to house new workers as Base Village comes through. Is it a Co-op with APCA or Aspen for a mid-valley option? Is there development opportunity in SMV? How do you manage current owners as they retire? How do we allow for growing families to expand within the program while allowing retirees and empty nesters to remain in program but downsize?
- ♦ Thankful.
- ♦ The Mayor and town council needs to be more open minded when dealing with homeowner improvements. Please remember, it's a win win for the ToSMV for homeowner's to bear the cost of improvements of deed restricted employee housing.
- ♦ The neighbor down stars is constantly banging and building things we think he is using his condo as a work shop for his management job. Called building inspector but he keeps on building and banging! Almost 2 years now.
- ♦ Think the town is doing a good job with deed restricting units. Space is always an issue, number of units vs size. But it feels like most of the units you are just on top of your neighbors. No personal space out side.
- ♦ Too expensive. Homeowners dues are way too high
- ♦ Very fortunate to be able to own a deed restricted one of the nicest in village but due to overall lack of diligence during construction we are beginning to face some very expensive fixes. On another note the end of survey doesn't take you to entry for tickets
- ♦ We in Fairway Three feel fortunate to live on the golf course, next to Anderson Ranch, and surrounded by mountains. The trail system is key to our enjoyment of our life here. We appreciate the town's diligence on further development.
- ♦ We live in a large recreation area - yet employees are given no spot to store items that are used for enjoying the recreation [boat trailers, motorcycles, kayaks, etc.]
- ♦ We love our deed restricted unit but the HOA dues are extremely high the price of affordable housing is still expensive for working families.
- ♦ we need more affordable housing 3+ bedrooms
- ♦ We need more affordable housing for family's (3 or 4 bed)
- ♦ When being built Rodeo Place homes went drastically over budget. Very frustrated with cost increase and then as a result the faulty, cheap products that were used in the home to cut costs. Things started breaking immediately. Also, offered a complete package for one price and got something completely different for a much higher price tag. Love the location, and it is home now, but it was quite the ride.
- ♦ Wish we could own a deed restricted house with a yard.
- ♦ Without employee housing, we wouldn't have a community here...so a big thank you to the original elected officials who started the program and to those who expanded it. Wish housing/ attorneys office were able to do a better job with new applications, as we, the public, know of several mis-stated /lying applicants who abused the system in order to buy an affordable place in our community...in particular several Crossings owners.

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ WOULD LIKE TO SEE THE TOWN MAINTAIN DRAINAGE AREAS/ STORM DRAINS ARE FULL OF DEBRIS.

## SNOWMASS COMMUNITY SURVEY 2015

Optional: Do you have any comments about services provided by the Housing Department that you'd like to share?

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- ◆ Better communication and better management of housing
- ◆ better summer grounds maintenance
- ◆ concerns that have been voiced about our unit have either been addressed immediately, or not at all (seemingly depending on the cost/time to fix). Love being able to live so close to the mtn.
  
- ◆ Do a better job with snow removal; no services ever seem to be offered on weekends
- ◆ dog friendly options would be awesome
- ◆ Don't get me wrong, I am sooooo grateful to have finally gotten an affordable housing unit, but it is pretty sad how grungy/beat-up the units are. I've never moved-into a place that was as filthy -I'm still scrubbing and cleaning months after moving in. The linoleum floors really should have been replaced - they are so old and beat-up. The doors to the closets are the ugliest/cheapest things imaginable. Maybe the Town is so used to employees living like animals and destroying the units that they've learned to just give up on trying to make them nice.
  
- ◆ Every time they update the properties, we seem to end up with cheaper product, i.e. my bathroom was redone and now i have a toilet with a plastic lid that is so flimsy I'm afraid it will break if I sit on it.
  
- ◆ Good Job!
- ◆ great job on remodel
- ◆ Great job!
- ◆ Have more larger family units available - 3 and 4 bedrooms.
- ◆ I love what you guys do, but I really wish I had the option to transfer to a different unit. When I moved into my current Mountain View condo, I did not know that one of my roommates would be using the kitchen as his personal workshop. I would love to have the option to switch to a different unit, but I'm unable to do so.
- ◆ I think that anyone who works in Pitkin Co should be eligible for employee housing units.
- ◆ I would like to see a program that helps first time buyers get into the owner units. We work in the area, and we are raising our family her. We want to stay in the area and wouldlove to be able to one day buy aplace here.
- ◆ I've lived in employee housing you for over 20 years to get the well run the party was great personal
  
- ◆ if a unit hasn't been turned over in awhile please upgrade it.
- ◆ It sometimes the housing department seems like they don't care. Cause they can fill the housing units. Don't really make you feel like you matter. Somebody always wants it more. I have been working for Snowmass for 10 years , want to stay in snowmass but affordable housing is limited.
  
- ◆ Joe and Terri have been nothing but great for all the years I've been here.
- ◆ Joe Coffey is a horrible Town Housing Director. He is extremely rude and disrespectful. He is a huge bully that has terrorized multiple renters (of whom I personally know). I want to know who is his boss? He needs to be fired.
- ◆ Law care for what we pay is a joke
- ◆ Living through the construction by and around my unit for the last 2 summers has been frustrating.
  
- ◆ maintain the rental units better
- ◆ Many units need window washing. The windows are not accessible. Sidewalks need to be maintained.

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ More around the valley and though other employment companies
- ◆ More/sufficient affordable housing options for working locals
- ◆ Need better rodent control
- ◆ No
- ◆ No pets? Really?? Pleeeeeease!!!?
- ◆ Not enough affordable housing for year round locals
- ◆ people with more allotted cars whether they pay for or not-ther is limited parking with NO enforcement
  
- ◆ Please shovel the parking lots. I fall multiple times a winter and one of these times im going to get really hurt.
- ◆ seals on my windows are shot
- ◆ The entire dept is incredibly responsive and professional
- ◆ The houses are outdated, have mold, and issues are not dressed in a timely manner.
- ◆ The town needs better housing and friendlier staff members
- ◆ The units are extremely out dated and not energy efficient. We pay extremely high electric bills because the appliances, thermostats, heating units are highly outdated and consume a lot of energy.
  
- ◆ There is a ton of mold. Insides need massive updates
- ◆ There is mold, and the inside of these units desperately need upgrades. They are dirty and not in good condition
- ◆ They are bitter employees! That is all!
- ◆ They should have a few pet friendly units. Trailer parking spaces would be nice for some of us.
  
- ◆ Too tired to type moar. Survey too long. I worked a 13 hour shift today.
- ◆ unprofessionally staffed office
- ◆ We need more housing for families
- ◆ we need pet friendly places. we need more spacious units for couples
- ◆ What about availability to purchase?
- ◆ Would housing be cheaper with less lawn watering, snow shoveling, and constant groundskeeping? It seems excessive for such simple housing structures intended to be affordable.

## SNOWMASS COMMUNITY SURVEY 2015

Other: Which of the following best describes you? (residency)

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- ♦ Aspen resident
- ♦ Brush Creek Village Resident Year Round & Snowmass Club Member
- ♦ business owner
- ♦ Business owner - live outside SMV
- ♦ Family in smv
- ♦ Former resident and adult child of full-time residents
- ♦ Former resident of TOSV but still a business owner in TOSV
- ♦ Frequent visitor, looking to move there
- ♦ Full time resident of Aspen
- ♦ Glenwood Spr 20+ resident/Visit often
- ♦ grew up in Snowmass 15+ years/work & ski in Smass
- ♦ Live in Carbondale, work in Aspen, Ski and play in Snowmass
- ♦ live on the edge of the village
- ♦ N40 resident Aspen
- ♦ Old Snowmass
- ♦ owner -spend up to 90 d/yr
- ♦ Pitkin county resident
- ♦ Resident 6.5 months
- ♦ Resident of aspen
- ♦ resident of Aspen, property owner in Snowmass
- ♦ Seasonal 8months/yr
- ♦ use to be full time residence, work in Aspen/Snowmass
- ♦ Used to work in Snowmass village now live in old snowmass
- ♦ Valley resident, frequently spend time in Snowmass
- ♦ Winter Business
- ♦ year round employer and business owner
- ♦ year round live old snowmass

Other: Where is your residence within the Town of Snowmass Village located?

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- ♦ ASD Employee Housing
- ♦ base village
- ♦ Base Village
- ♦ Base Village - stunned that it wasn't even listed
- ♦ Blue Roofs
- ♦ capital peak
- ♦ Carriage way
- ♦ Carriage Way
- ♦ condo
- ♦ Country Club Estates
- ♦ Country Club Townhome
- ♦ Country Club Townhomes
- ♦ Creekside
- ♦ Deed restricted county housing
- ♦ fairway 3
- ♦ Fairway 3
- ♦ Fairway Drive

## SNOWMASS COMMUNITY SURVEY 2015

- ♦ Fairway III
- ♦ Fairway III Townhomes
- ♦ Fairway III/Owl Creek
- ♦ fairway three
- ♦ Fairway Three
- ♦ Fairway Three Townhomes
- ♦ Faraway
- ♦ FW3
- ♦ Lichenhearth Condos Carriage Way
- ♦ Live in Carbondale now.
- ♦ Lower Carriageway
- ♦ Lower Village
- ♦ Lower Wood Rd
- ♦ Lower Woodbridge Rd
- ♦ meadow ranch
- ♦ Meadow ranch
- ♦ Meadow Ranch
- ♦ MEadow Ranch
- ♦ No comment
- ♦ on the golf course - fairway drive
- ♦ Owl creek
- ♦ Owl Creek
- ♦ Owl Creek area
- ♦ Owl Creek Homes
- ♦ Owl Crk Rd. Fairway 111 tnhms
- ♦ Palisades
- ♦ pokolodi lodge
- ♦ Public Works
- ♦ Ridge Condominiums
- ♦ Ridge Run
- ♦ Rodeo Lots
- ♦ Rodeo Place
- ♦ season 4
- ♦ Season Four
- ♦ Seasons 4
- ♦ Seasons four
- ♦ Seasons Four
- ♦ sinclair meadows
- ♦ Sinclair meadows
- ♦ Sinclair Meadows
- ♦ Snowmass Inn
- ♦ Snowmass Villas
- ♦ Stonebridge
- ♦ Tamarack
- ♦ village
- ♦ Villas at Snowmass Club
- ♦ villas north

## SNOWMASS COMMUNITY SURVEY 2015

- ◆ Villas north
- ◆ Villas North
- ◆ Wild Oak
- ◆ wild ridge
- ◆ Wildridge
- ◆ Willows
- ◆ Woodbridge
- ◆ Woodbridge Condos
- ◆ woodbridge Road
- ◆ Woodbridge Road